



**RfP19/01901**  
**Supply and Delivery of a Crew Van for the National Anticorruption Center**

**Clarification Questions and Answers**  
**(as of 20 May 2019)**

**Q1:** Companies importing vehicles in the Republic of Moldova issue vehicle warranty provided that these vehicles will be serviced at authorized service centers in the Republic of Moldova, without making any retrofitting works to/changes in their construction, especially electricity system. Performance of any retrofitting works shall lead to warranty loss. How correct is the approach to request a Warranty on Parts and Labor for minimum period of 3 years or 100,000 km, whichever occurs first, which shall be active in case the following retrofitting works are done on the proposed Crew Van:

- a. Works on the van body;
- b. Works to lead to weight increase of up to 1 tone;
- c. Installation of additional electrical/electronic equipment (including air conditioner inside the van, electrical peripheral equipment inside the van, optical and acoustical devices on the outside of the van etc.).

**A1:** If the retrofitting of the vehicle is done by an authorized service center (either by official dealer or by the producer) than there should be no risks associated with maintaining the vehicle warranty. Please kindly verify with the official dealer or the manufacturer, since similar services have been done before and the warranty has been preserved.