

## RfQ-20/02084: Implementation of the Anti-Bribery Management System in accordance with ISO 37001:2016 at the National Anticorruption Centre of Moldova

## Clarification Questions and Answers (as of 05 August 2020)

**Q1**: Could you please provide examples as to the acceptable "recognized certifications" that will prove full competency in the field of the Anti-Bribery Management Systems ISO 37001:2016 of the Team Leader or one of the Key Experts? Is Lead Auditor (ISO 37001:2016) a mandatory requirement for the Team Leader role?

**A1**: The requirement regarding the recognized certifications for ISO 37001:2016 isn't mandatory for the Team Leader, but it must be held by one of the Team Members (who might be the Team Leader or one of the Key Experts). The certification must be provided by an auditor certification program/company providing international recognition for auditors who conduct anti-bribery management system audits based on the ISO 37001:2016 anti-bribery management system standard.

**Q2:** Working knowledge of Romanian language for both the Team Leader and the Key Expert team stifles and restricts potential consultant choices. Could the Romanian language requirement be limited to the team as a whole in order to ensure an efficient communication with the stakeholders and not the Team Leader who is expected to be recruited internationally?

**A2:** The requirement of working knowledge of Romanian language for both the Team Leader and the Key Expert team was set as the absolute majority of the National Anticorruption Centre (NAC) staff are Romanian speakers and do not possess English language. As well all primary internal regulatory documents of NAC are in Romanian. If the Company intends to include a non-Romanian-speaker Team Leader, it shall ensure efficient communication with the Beneficiary institution (through quality translation/interpretation) and budget all related costs. This shall be clearly specified in the offer.

**Q3:** Could you please clarify if the applying companies need to be certified for ISO 37001:2016? Does the requirement *"Key members of the consulting firms / consortium of firms must have qualified and experienced personnel including certified Lead Auditors for the above-mentioned management standards."* apply to the specific participating team members (Team Leader & Key Experts) or the applying company at large? How should supporting evidence be presented?

**A3:** The applying company doesn't need to be certified for ISO 37001:2016, however it is mandatory for the applying company to propose a team which includes at least one Team Member (who might be the Team Leader or one of the Key Experts), who will be certified on the ISO 37001:2016 anti-bribery management system standard.

The requirement "Key members of the consulting firms / consortium of firms must have qualified and experienced personnel including certified Lead Auditors for the above-mentioned management standards." applies to the participating Team Members (Team Leader & Key Experts) and should be confirmed with the CV's (as supporting evidence for qualified and experienced personnel) and for the Team Member who is fully competent in the field of ISO 37001:2016, there will be also provided the certificate on ISO 37001:2016 anti-bribery management system standard.