

RFP No.: 22/02554: Consultancy company to conduct a baseline and an endline study for the project 'Building sustainable and inclusive peace, strengthening trust and social cohesion in Moldova'

SECTION 1: LETTER OF INVITATION

United Nations Development Programme, hereinafter referred to as **UNDP, on behalf of OHCHR**, hereby invites prospective proposers to submit a **proposal for conducting a baseline and an endline study for the project 'Building sustainable and inclusive peace, strengthening trust and social cohesion in Moldova'** in accordance with the General Conditions of Contract and the Terms of Reference as set out in this Request for Proposal (RFP).

To enable you to submit a proposal, please read the following attached documents carefully.

- Section 1:** This Letter of Invitation
- Section 2:** Instruction to Proposers
- Section 3:** Data Sheet
- Section 4:** Evaluation Criteria
- Section 5:** Terms of Reference
- Section 6:** Conditions of Contract and Contract Forms
- Section 7:** Proposal Forms
 - **Form A:** Proposal confirmation
 - **Form B:** Checklist
 - **Form C:** Technical Proposal Submission
 - **Form D:** Proposer Information
 - **Form E:** Joint Venture/Consortium/Association Information
 - **Form F:** Eligibility and Qualification
 - **Form G:** Format for Technical Proposal
 - **Form H:** Format for CV of Proposed Key Personnel
 - **Form I:** Statement of Exclusivity and Availability
 - **Form J:** Financial Proposal Submission
 - **Form K:** Format for Financial Proposal

If you are interested in submitting a proposal in response to this RFP, please prepare your proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the deadline for submission of proposals set out in Section 3: Data Sheet.

Should you be interested to submit a proposal, please log in to the Quantum NextGenERP supplier portal and subscribe to this tender following the instructions in the system user guide. Please search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00038**. Once subscribed to the tender, you will be able to receive notifications in case of amendments of the tender document and requirements.

Please indicate whether you intend to submit a bid by creating a draft response without submitting directly in the Quantum NextGenERP supplier portal.

Offers must be submitted directly in the Quantum NextGenERP supplier portal following this link: <http://supplier.quantum.partneragencies.org/> using the profile you may have in the portal (please log in using your username and password).. In case you have never registered before, follow the [Supplier Portal Registration](#)

[Link](https://estm.fa.em2.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000127715297&_adf.ctrl-) ([https://estm.fa.em2.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000127715297](https://estm.fa.em2.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000127715297&_adf.ctrl-)

[state=azywmctp_1&_afrLoop=6329722925931702&_afrWindowMode=0&_afrWindowId=null&_afrFS=16&_afrMT=screen&_afrMFW=1042&_afrMFH=575&_afrMFDW=1280&_afrMFDH=720&_afrMFC=8&_afrMFCI=0&_afrMFM=0&_afrMFR=144&_afrMFG=0&_afrMFS=0&_afrMFO=0](https://estm.fa.em2.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000127715297&_adf.ctrl-)) to register a profile in the system. Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the proposal shall be submitted online through the Quantum system and any proposal sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Proposal, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

We look forward to receiving your proposal.

UNDP on behalf of OHCHR Moldova

SECTION 2: INSTRUCTIONS TO PROPOSERS

GENERAL	
1. Scope	<p>Proposers are invited to submit a proposal for the services specified in Section 5: Terms of Reference, in accordance with this Request for Proposal (RFP). A summary of the scope of the proposal is included in Section 3: Data Sheet.</p> <p>Proposers shall adhere to all the requirements of this RFP, including any amendment made in writing by UNDP. This RFP is conducted in accordance with Policies and Procedures of UNDP which can be accessed at UNDP Programme and Operations Policies and Procedures/Procurement.</p> <p>As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.</p>
2. Interpretation of the RFP	<p>Any proposal submitted will be regarded as an offer by the proposer and does not constitute or imply the acceptance of the proposal by UNDP. UNDP is under no obligation to award a contract to any proposer as a result of this RFP.</p>
3. Supplier Code of Conduct, Fraud, Corruption, Gifts and Hospitality	<p>All proposers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</p> <p>Moreover, suppliers should note that certain provisions of the Code of Conduct will be binding on the supplier in the event that the supplier is awarded a contract, pursuant to the terms and conditions of any such contract.</p> <p>UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at:</p> <p>http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_and_investigation.html#anti</p> <p>Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.</p> <p>In pursuance of this policy, UNDP:</p> <ol style="list-style-type: none"> Shall reject a proposal if it determines that the selected proposer has engaged in any corrupt or fraudulent practices in competing for the contract in question; Further to the UNDP's vendor sanctions policy, shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.
4. Eligible proposers	<p>Proposers shall have the legal capacity to enter into a binding contract with UNDP.</p> <p>A proposer, and all parties constituting the proposer, may have the nationality of any country with the exception of the nationalities, if any, listed in Section 3: Data Sheet. A proposer shall be deemed to have the nationality of a country if the proposer is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country.</p> <p>All proposers found to have a conflict of interest shall be disqualified. Proposers may be considered to have a conflict of interest if they are or have been associated in the past,</p>

	<p>with a firm or any of its affiliates that have been engaged by UNDP to provide consulting services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation and other documents to be used for the procurement of the services required in the present procurement process; were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP and/or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.</p> <p>In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.</p> <p>Similarly, the Bidders must disclose in their proposal their knowledge of the following:</p> <ol style="list-style-type: none"> If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices. <p>Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.</p> <p>The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.</p> <p>Proposers shall not be eligible to submit a proposal if at the time of proposal submission:</p> <ul style="list-style-type: none"> is included in the Ineligibility List, hosted by UNGM, that aggregates information disclosed by Agencies, Funds or Programs of the UN System; is included in the Consolidated United Nations Security Council Sanctions List, including the UN Security Council Resolution 1267/1989 list; is included in the World Bank Corporate Procurement Listing of Non-Responsible Vendors and World Bank Listing of Ineligible Firms and Individuals.
5. Proprietary information	<p>The RFP documents and any Terms of Reference or information issued or furnished by UNDP are issued solely for the purpose of enabling a proposal to be completed and may not be used for any other purpose. The RFP documents and any additional information provided to proposers shall remain the property of UNDP. All documents which may form part of the proposal will become the property of UNDP, who will not be required to return them to your firm.</p>
6. Publicity	<p>During the RFP process, a proposer is not permitted to create any publicity in connection with the RFP.</p>
SOLICITATION DOCUMENTS	
7. Clarification of solicitation documents	<p>Proposers may request clarifications on any of the RFP documents no later than the date indicated in Section 3: Data Sheet. Any request for clarification must be sent in writing in the manner indicated in Section 3: Data Sheet. Explanations or interpretations provided by personnel other than the named contact person will not be considered binding or official.</p> <p>UNDP will provide the responses to clarifications through the method specified in</p>

	<p>Section 3: Data Sheet.</p> <p>UNDP shall endeavour to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the proposals, unless UNDP deems that such an extension is justified and necessary.</p>
8. Amendment of solicitation documents	<p>At any time prior to the deadline for proposal submission, UNDP may for any reason, such as in response to a clarification requested by a proposer, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective proposers.</p> <p>If the amendment is substantial, UNDP may extend the deadline for submission of proposals to give the proposers reasonable time to incorporate the amendment into their proposal.</p>
PREPARATION OF PROPOSALS	
9. Cost of preparation of proposal	The proposer shall bear all costs related to the preparation and/or submission of the proposal, regardless of whether its proposal is selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
10. Language	The proposal, as well as any and all related correspondence exchanged by the proposer and UNDP, shall be written in the language(s) specified in Section 3: Data Sheet.
11. Documents establishing eligibility and qualifications of the proposer	The proposer shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided in Section 7 and providing the documents required in those forms. In order to award a contract to a proposer, its qualifications must be documented to UNDP's satisfaction.
11.a Documents comprising the proposal	<p>The proposal bid shall comprise of the following documents and related forms which details are provided in Section 3: Data Sheet:</p> <ul style="list-style-type: none"> ▪ Documents Establishing the Eligibility and Qualifications of the Bidder; ▪ Technical Proposal; ▪ Financial Proposal; ▪ Proposal Security, if required by DS; ▪ Any attachments and/or appendices to the Proposal.
12. Technical proposal format and content	<p>The proposer is required to submit a technical proposal using the forms provided in Section 7 and taking into consideration the requirements in the RFP.</p> <p>The technical proposal shall not include any price or financial information. A technical proposal containing material financial information may be declared non-responsive.</p>
13. Financial proposal	<p>The financial proposal shall be prepared using the form provided in Section 7 and taking into consideration the requirements in the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.</p> <p>Any output and activities described in the technical proposal but not priced in the financial proposal, shall be assumed to be included in the prices of other activities or items as well as in the final total price.</p> <p>Prices and other financial information must not be disclosed in any other place except in the financial proposal.</p>
14. Currencies	<p>All prices shall be quoted in the currency or currencies indicated in Section 3: Data Sheet. Where proposals are quoted in different currencies, for the purposes of comparison of all proposals:</p> <ul style="list-style-type: none"> • UNDP will convert the currency quoted in the proposal into the UNDP preferred currency, in accordance with the UN Operational Rate of Exchange.

	<ul style="list-style-type: none"> In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in Section 3: Data Sheet, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
15. Duties and taxes	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All proposals shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified in Section 3: Data Sheet.
16. Proposal validity period	<p>Proposals shall remain valid for the period specified in Section 3: Data Sheet, commencing on the deadline for submission of proposals. A proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.</p> <p>During the proposal validity period, the proposer shall maintain its original proposal without any change, including the availability of the key personnel, the proposed rates and the total price.</p> <p>In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request proposers to extend the period of validity of their proposals. The request and the responses shall be made in writing and shall be considered integral to the proposal.</p> <p>If the proposer agrees to extend the validity of its proposal, it shall be done without any change to the original proposal but will be required to extend the validity of the proposal security, if required, for the period of the extension, and in compliance with Article 17 (Proposal security) in all respects.</p> <p>The proposer has the right to refuse to extend the validity of its proposal without forfeiting the proposal security, if required, in which case, the proposal shall not be further evaluated.</p>
17. Proposal security	<p>A proposal security, if required by Section 3: Data Sheet, shall be provided in the amount and form indicated in the Section 3: Data Sheet. The proposal security shall be valid for a minimum of thirty (30) days after the final date of validity of the proposal.</p> <p>The proposal security shall be included along with the proposal. If a proposal security is required by the RFP but is not found in the proposal, the offer shall be rejected.</p> <p>If the proposal security amount, or its validity period, is found to be less than is required by UNDP, UNDP shall reject the proposal.</p> <p>In the event an electronic submission is allowed in Section 3: Data Sheet, proposers shall include a copy of the proposal security in their proposal and the original of the proposal security must be sent via courier or hand delivery as per the instructions in Section 3: Data Sheet.</p> <p>Unsuccessful proposers' proposal securities will be discharged/returned as promptly as possible but no later than thirty (30) days after the expiration of the period of proposal validity prescribed by UNDP pursuant to Article 16 (Proposal Validity Period).</p> <p>The Proposal security may be forfeited by UNDP, and the proposal rejected, in the event of any, or combination, of the following conditions:</p> <ul style="list-style-type: none"> If the proposer withdraws its offer during the period of the proposal validity specified in Section 3: Data Sheet, or; In the event the successful Proposer fails: <ul style="list-style-type: none"> to sign the contract after UNDP has issued an award; or to furnish the performance security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the proposer.

18. Joint Venture, Consortium or Association	<p>If the proposer is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the proposal, each such legal entity will confirm in their joint proposal that:</p> <ul style="list-style-type: none"> • they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, and this will be evidenced by a duly notarised agreement among the legal entities, which will be submitted along with the proposal; and • if they are awarded the contract, the contract shall be entered into by and between UNDP and the designated lead entity, who will be acting for and on behalf of all the member entities comprising the joint venture. <p>After the deadline for submission of proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.</p> <p>If a JV, Consortium or Association's proposal is the proposal selected for award, UNDP will award the contract to the joint venture, in the name of its designated lead entity. The lead entity will sign the contract for and on behalf of all other member entities.</p> <p>The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Article 19 (Only one Proposal) herein in respect of submitting only one proposal.</p> <p>The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entities in the joint venture in delivering the requirements of the RFP, both in the proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.</p> <p>A JV, Consortium or Association, in presenting its track record and experience, should clearly differentiate between:</p> <ul style="list-style-type: none"> • Those that were undertaken together by the JV, Consortium or Association; and • Those that were undertaken by the individual entities of the JV, Consortium or Association. <p>Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.</p> <p>JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.</p>
19. Only one proposal	<p>The proposer (including the individual members of any Joint Venture) shall submit only one proposal, either in its own name or as part of a Joint Venture.</p> <p>Proposals submitted by two (2) or more proposers shall all be rejected if they are found to have any of the following:</p> <ul style="list-style-type: none"> • they have at least one controlling partner, director or shareholder in common; or • any one of them receive or have received any direct or indirect subsidy from the other/s; or • they have the same legal representative for purposes of this RFP; or • they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the proposal of another proposer regarding this RFP process;

	<ul style="list-style-type: none"> • they are subcontractors to each other's proposal, or a subcontractor to one proposal also submits another proposal under its name as lead proposer; or some key personnel proposed to be in the team of one proposer participates in more than one proposal received for this RFP process. This condition relating to • the personnel, does not apply to subcontractors being included in more than one proposal.
20. Alternative proposals	<p>Unless otherwise specified in Section 3: Data Sheet, alternative proposals shall not be considered. If submission of alternative proposals is allowed in Section 3: Data Sheet, a proposer may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.</p> <p>If multiple/alternative proposals are being submitted, proposer must create an alternate response directly in the system and upload all attachments relevant to the alternate proposal separately together with the alternate response.</p>
21. Pre-proposal conference	<p>When appropriate, a pre-proposal conference will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.</p> <p>If it is stated in Section 3: Data Sheet that the pre-proposal conference is mandatory, a Proposer which does not attend the pre-proposal conference shall become ineligible to submit a proposal under this RFP.</p> <p>If it is stated in Section 3: Data Sheet that the pre-proposal conference is not mandatory, non-attendance shall not result in disqualification of an interested proposer.</p> <p>UNDP will not issue any formal answers to questions from proposers regarding the RFP or proposal process during the pre-proposal conference. All questions shall be submitted in accordance with Article 38 (Clarification of Proposals).</p> <p>The pre-proposal conference shall be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers' responsibility) proposers shall not rely upon any information, statement or representation made at the pre-proposal conference unless that information, statement or representation is confirmed by UNDP in writing.</p> <p>Minutes of the pre-proposal conference will be disseminated as specified in Section 3: Data Sheet. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the minutes of the proposer's conference or issued/posted as an amendment to RFP.</p>
22. Site inspection	<p>When appropriate, a site inspection will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.</p> <p>If it is stated in Section 3: Data Sheet that the site inspection is mandatory, a proposer who does not attend the site inspection shall become ineligible to submit a proposal under this RFP.</p> <p>If it is stated in Section 3: Data Sheet that the site inspection is not mandatory, non-attendance, shall not result in disqualification of an interested proposer.</p> <p>Proposers participating in a site inspection shall be responsible for making and obtaining any visa arrangements that may be required for the proposers to participate in a site inspection.</p> <p>Prior to attending a site inspection, proposers shall execute an indemnity and a waiver releasing UNDP in respect of any liability that may arise from:</p> <ul style="list-style-type: none"> (i) loss of or damage to any real or personal property; (ii) personal injury, disease or illness to, or death of, any person;

	<p>(iii) financial loss or expense, arising out of the carrying out of that site inspection; and</p> <p>(iv) transportation by UNDP to the site (if provided) as a result of any accidents or malicious acts by third parties.</p> <p>UNDP will not issue any formal answers to questions from proposers regarding the RFP or solicitation process during a site inspection. All questions shall be submitted in accordance with Article 7 (Clarification of solicitation documents).</p> <p>A site inspection will be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers Responsibility), proposers shall not rely upon any information, statement or representation made at a site inspection unless that information, statement or representation is confirmed by UNDP in writing.</p>
23. Errors or omissions	<p>Proposers shall immediately notify UNDP in writing of any ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults in any part of the RFP, with full details of those ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults.</p> <p>Proposers shall not benefit from such ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults.</p>
24. Proposers' responsibility to inform themselves	<p>Proposers shall be responsible for informing themselves in preparing their proposal. In this regard, proposers shall ensure that they:</p> <ul style="list-style-type: none"> • examine and fully inform themselves in relation to all aspects of the RFP, including the Contract and all other documents included or referred to in this RFP; • review the RFP to ensure that they have a complete copy of all documents; • obtain and examine all other information relevant to the project and the scope of the requirements available on reasonable enquiry; • verify all relevant representations, statements and information, including those contained or referred to in the RFP or made orally during any clarification meeting or site inspection or any discussion with UNDP, its employees or agents; • attend any pre-proposal conference if it is mandatory under this RFP; • fully inform and satisfy themselves as to requirements of any relevant authorities and laws that apply, or may in the future apply, to the supply of the services; and • form their own assessment of the nature and extent of the services required as included in Section 5: Terms of Reference and properly account for all requirements in their proposal. <p>Proposers acknowledge that UNDP, its directors, employees and agents make no representations or warranties (express or implied) as to the accuracy, currency or completeness of this RFP or any other information provided to the proposers.</p>
25. No material change(s) in circumstances	<p>The proposer shall inform UNDP of any change(s) of circumstances arising during the RFP process, including but not limited to:</p> <ul style="list-style-type: none"> • a change affecting any declaration, accreditation, license or approval; • major re-organisational changes, company re-structuring, a take-over, buy-out or similar event(s) affecting the operation and/or financing of the proposer or its major sub-contractors; • a change to any information on which UNDP may rely in assessing proposals.
SUBMISSION AND OPENING OF PROPOSALS	
26. Instruction for proposal submission	<p>The proposer shall submit a complete proposal in the format and comprising the documents and forms in accordance with requirements in Section 3: Data Sheet. The proposal shall be delivered according to the method specified in Section 3: Data Sheet.</p> <p>The proposal shall be submitted by the proposer or person(s) duly authorized to commit the proposer. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the proposing entity, or, if requested, a Power of Attorney, accompanying the proposal.</p>

	Proposers must be aware that the mere act of submission of a proposal, in and of itself, implies that the proposer fully accepts the UNDP General Conditions of Contract.
26a. Online submission	<p>Electronic submission through online portal shall be governed as follows:</p> <ul style="list-style-type: none"> • Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in DS; • The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled. • The Financial Proposal file must be uploaded separately only in the commercial section of the RFP in the system. • Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in DS. <p>Detailed instructions on how to submit, modify or cancel a bid in the online portal are provided in the system Bidder User Guide made available in the procurement notice site and in the portal.</p>
27. Deadline for Submission of Proposals	<p>Complete proposals must be received by UNDP in the manner, and no later than the date and time, specified in Section 3: Data Sheet. If any doubt exists as to the time zone in which the Proposal should be submitted, refer to http://www.timeanddate.com/worldclock/.</p> <p>It shall be the sole responsibility of the proposers to ensure that their proposal is received by the closing date and time. UNDP shall accept no responsibility for proposals that arrive late due to any technical issues and shall only recognise the actual date and time that the proposal was received by UNDP.</p> <p>UNDP may, at its discretion, extend this deadline for the submission of proposals by amending the solicitation documents in accordance with Article 8 (Amendment of solicitation documents). In this case, all rights and obligations of UNDP and proposers subject to the previous deadline will thereafter be subject to the new deadline as extended.</p>
28. Withdrawal, substitution and modification of proposals	<p>A proposer may withdraw or modify its proposal after it has been submitted at any time prior to the deadline for submission directly in the system following the instructions provided in the user guide.</p> <p>However, after the deadline for proposal submission, the proposals shall remain valid and open for acceptance by UNDP for the entire proposal validity period, as may be extended.</p>
29. Storage of proposals	Proposals received are kept confidential and unopened in the system as part security protocols built in the system until the proposal opening date stated in Section 3: Data Sheet.
30. Proposal opening	There is no mandatory public bid opening for RFPs however UNDP may at its discretion sent a public bid opening report from the system only to suppliers who successfully submitted a proposal. The report will include only the names of the companies but not the financial proposal.
31. Late proposals	<p>Any proposal received by UNDP after the deadline for submission of proposals will be destroyed unless the proposer requests that it be returned and assumes the responsibility and expenses for the re-possession of the returned proposal documents.</p> <p>In exceptional circumstances, late proposals may be accepted if it is determined that the submission was sent in ample time prior to the proposal closing and the delay could not be reasonably foreseen by the proposer or were due to force majeure.</p>

EVALUATION OF PROPOSALS	
32. Confidentiality	<p>Information relating to the examination, evaluation, and comparison of proposals, and the recommendation of contract award, shall not be disclosed to proposers or any other persons not officially concerned with such process, even after publication of the contract award.</p> <p>Any effort by a proposer or anyone on behalf of the proposer to influence UNDP in the examination, evaluation and comparison of the proposals or contract award decisions may, at UNDP's decision, result in the rejection of its proposal and may subsequently be subject to the application of prevailing UNDP's vendor sanctions procedures.</p>
33. Evaluation of proposals	<p>UNDP shall evaluate a proposal using only the methodologies and criteria defined in this RFP. No other criteria or methodology shall be permitted.</p> <p>UNDP shall conduct the evaluation solely on the basis of the submitted technical and financial proposals.</p> <p>Evaluation of proposals shall be undertaken in the following steps:</p> <ol style="list-style-type: none"> Preliminary examination; Evaluation of minimum eligibility and qualification (if pre-qualification is not done); Evaluation of technical proposals; Evaluation of financial proposals.
34. Preliminary examination	<p>UNDP shall examine the proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any proposal at this stage.</p>
35. Evaluation of eligibility and qualification	<p>Eligibility and qualification of the proposer will be evaluated against the minimum eligibility and qualification requirements specified in Section 4: Evaluation Criteria and in Article 4 (Eligible proposers).</p> <p>In general terms, vendors that meet the following criteria may be considered qualified:</p> <ol style="list-style-type: none"> They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments; They have the necessary similar experience, technical expertise, production capacity, quality certifications, quality assurance procedures and other resources applicable to the supply of goods and/or services required; They are able to comply fully with the UNDP General Terms and Conditions of Contract; They do not have a consistent history of court/arbitral award decisions against the Bidder; and They have a record of timely and satisfactory performance with their clients.
36. Evaluation of technical and	<p>The evaluation team shall review and evaluate the technical proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in Section 4: Evaluation</p>

<p>financial proposals</p>	<p>Criteria. A proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in Section 3: Data Sheet. When necessary, and if stated in the Data Sheet, UNDP may invite technically responsive proposers for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the proposal document where required.</p> <p>When necessary, and if stated in the Section 3: Data Sheet, UNDP may invite technically responsive bidders for a presentation related to their technical Proposals. The conditions for the presentation shall be provided in the bid document where required.</p> <p>In the second stage, only the financial proposals of those proposers who achieve the minimum technical score will be opened for evaluation.</p> <p>The evaluation method that applies for this RFP shall be as indicated in Section 3: Data Sheet, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Proposers; or (b) the combined scoring method which will be based on a combination of the technical and financial score.</p> <p>When the Data Sheet specifies a combined scoring method, the formula for the rating of the proposals will be as follows:</p> <p><u>Rating the Technical Proposal (TP):</u></p> <div style="border: 1px solid black; padding: 10px; margin: 10px 0;"> <p>TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100</p> <p><u>Rating the Financial Proposal (FP):</u></p> <p>FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100</p> <p><u>Total Combined Score:</u></p> <p>Combined Score = (TP Rating) x (Weight of TP, e.g. 60%) + (FP Rating) x (Weight of FP, e.g., 40%)</p> </div>
<p>37. Post-qualification/ Due Diligence</p>	<p>UNDP reserves the right to undertake a post-qualification assessment, aimed at determining, to its satisfaction, the validity of the information provided by the proposer. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:</p> <ul style="list-style-type: none"> a) Verification of accuracy, correctness and authenticity of information provided by the proposer; b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team; c) Inquiry and reference checking with Government entities with jurisdiction on the proposer, or with previous clients, or any other entity that may have done business with the proposer; d) Inquiry and reference checking with previous clients on the performance on on-going or completed contracts, including physical inspections of previous works, as deemed necessary; e) Physical inspection of the proposer's offices, branches or other places where business transpires, with or without notice to the proposer; f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.
<p>38. Clarification of proposals</p>	<p>UNDP may request clarification or further information in writing from the proposers at any time during the evaluation process. The proposers' responses shall not contain any changes regarding the substance or price of the proposal, except to confirm the correction of arithmetic errors discovered by UNDP in the evaluation of the proposals, in accordance with Instructions to Proposers Article 23 (Errors or omissions).</p>

	<p>UNDP may use such information in interpreting and evaluating the relevant proposal but is under no obligation to take it into account.</p> <p>Any unsolicited clarification submitted by a proposer in respect to its proposal which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the proposals.</p>
39. Responsiveness of proposal	<p>UNDP's determination of a proposal's responsiveness is to be based on the contents of the proposal itself. A substantially responsive proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:</p> <ul style="list-style-type: none"> a) affects in any substantial way the scope, quality, or performance of the services specified in the contract; or b) limits in any substantial way, inconsistent with the solicitation documents, UNDP's rights or the proposer's obligations under the contract; or c) if rectified would unfairly affect the competitive position of other proposers presenting substantially responsive proposals. <p>If a proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the proposer by correction of the material deviation, reservation, or omission.</p>
40. Nonconformities, reparable errors and omission	<p>Provided that a proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the proposal that, in the opinion of UNDP, do not constitute a material deviation. These are a matter of form and not of substance and can be corrected or waived without being prejudicial to other proposers.</p> <p>Provided that a proposal is substantially responsive UNDP may request the proposer to submit the necessary information or documentation, within a reasonable period, to rectify nonmaterial nonconformities or omissions in the proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the proposal. Failure of the proposer to comply with the request may result in the rejection of its proposal.</p> <p>For financial proposals that have been opened, UNDP shall check and correct arithmetical errors as follows:</p> <ul style="list-style-type: none"> a) if there is a discrepancy between the unit price and the line-item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case, the line item total as quoted shall govern and the unit price shall be corrected; b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail. <p>If the proposer does not accept the correction of errors, its proposal shall be rejected, and its proposal security may be forfeited.</p>
41. Right to accept any proposal and to reject any or all proposals	<p>UNDP reserves the right to accept or reject any proposals, and to annul the proposal process and reject all proposals at any time prior to contract award, without thereby incurring any liability to the affected proposer or proposers or any obligation to inform the affected proposer or proposers of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.</p>

AWARD OF CONTRACT	
42. Award criteria	Prior to expiration of the proposal validity, UNDP shall award the Contract to the qualified proposer based on the award criteria indicated in Section 3: Data Sheet.
43. Right to vary requirement at time of award	At the time the Contract is awarded, UNDP reserves the right to increase or decrease the quantity of services originally specified by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions and the solicitation document.
44. Notification of award	Prior to the expiration of the period of proposal validity, UNDP will notify the successful proposer in writing by email, fax or post, that its proposal has been accepted. Please note that the proposer, if not already registered at the appropriate level in UNGM, will be required to complete the vendor registration process on the UNGM prior to the signature and finalization of the contract.
45. Debriefing	In the event that a proposer is unsuccessful, the proposer may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the proposer's submission, in order to assist the proposer in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the proposer's submission shall not be discussed.
46. Publication of contract award	UNDP will publish the contract award on UNDP Procurement Notices website https://procurement-notice.undp.org/view_awards.cfm which is linked to the United Nations Global Marketplace , with the RFP Reference number, the information of the awarded proposer's company name, contract amount or LTA and the date of the contract.
47. Contract Signature	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Bid Security, if any, and on which event, UNDP may award the Contract to the Second highest rated or call for new Bids.
48. Contract Type and General Terms and Conditions	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in Data Sheet, can be accessed at: http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
49. Performance security	<p>The successful Proposer, if so specified in Section 3: Data Sheet shall furnish a Performance Security in the amount and form specified herein: https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%20Form.docx&action=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).</p> <p>Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.</p>
50. Bank guarantee for advance payment	<p>Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at: https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes_Advanced%20Payment%20Guarantee%20Form.docx&action=default.</p> <p>Banks issuing bank guarantees must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank.</p>

51. Liquidated Damages	If specified in Section 3: Data Sheet, UNDP shall apply Liquidated Damages for the damages and/or risks caused to UNDP resulting from the Contractor's delays or breach of its obligations as per the Contract. The payment or deduction of such liquidated damages shall not relieve the Contractor from any of its other obligations or liabilities pursuant to any current contract or purchase order.
52. Proposal protest	Any proposer that believes to have been unjustly treated in connection with this proposal process or any contract that may be awarded as a result of such proposal process may submit a complaint to UNDP. The following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/procurement/business/protest-and-sanctions.html
53. Other Provisions	In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar goods and/or services, UNDP shall be entitled to the same lower price. The UNDP General Terms and Conditions shall have precedence. UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence. The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&referer

SECTION 3: DATA SHEET (DS)

The following specific data shall complement, supplement or amend the provisions in Section 2: Instructions to Proposers. In case there is a conflict, the provisions herein shall prevail over those in Section 2: Instructions to Proposers.

Ref. Article in Section 2	Data	Specific Instructions / Requirements
1.	Scope	The reference number of this Request for Proposal (RFP) is No 22/02554 The services include provision of a baseline and an endline study for the project 'Building sustainable and inclusive peace, strengthening trust and social cohesion in Moldova' , as further described in Section 5 of this RFP.
2.	Eligible proposers	Proposers from all countries are eligible to participate in this proposal process.
3.	Clarification of solicitation documents	Any request for clarification of solicitation documents must be sent directly in the system through Quantum message functionality . ATTENTION: PROPOSALS (OR ANY PART OF IT) SHALL NOT BE SUBMITTED IN THE ABOVE MANNER. Deadline for submitting requests for clarifications / questions: 7 days before the submission deadline Supplemental information to the RFP and responses / clarifications to queries will be posted directly in the system.
4.	Language	All proposals, information, documents and correspondence exchanged between UNDP and the proposers in relation to this solicitation process shall be in English
5.	Partial proposals	Submitting proposals for parts or sub-parts of the TOR is: Not allowed
6.	Currencies	Prices shall be quoted only in the currency indicated in the system: USD Dollars
7.	Duties and taxes	All prices shall: Be exclusive of VAT and other applicable indirect taxes.
8.	Proposal validity period	90 days
9.	Proposal security	<input checked="" type="checkbox"/> Not Required
10.	Alternative proposals	Shall not be considered.
11.	Pre-proposal conference	Will not be conducted

Ref. Article in Section 2	Data	Specific Instructions / Requirements
12.	Site inspection	A site inspection will not be held.
13.	Instructions for proposal submission	<p>Proposals must be submitted directly in Quantum.</p> <p>Allowable manner of submitting proposals:</p> <ul style="list-style-type: none"> ▪ File Format: PDF files only ▪ File names must be clearly indicative of the file content and uploaded in the relevant section as instructed in the system. File names must be in English or in the language specified in this document as the bid language. ▪ All files must be free of viruses and not corrupted. ▪ It is recommended that the entire Proposal be consolidated into as few attachments as possible. ▪ The proposer should receive an email acknowledging receipt of the proposal by the system. ▪ The Financial Proposal (Forms J and K) shall be submitted directly in the system only in the “Commercial section” of the requirements. Non-compliance with this instruction may result in rejection of the proposal received.
14.	Deadline for proposal submission	<p>Deadline for proposal submission is indicated in the portal. In case of discrepancies between the deadline in the system and deadline indicated elsewhere, the one in the system prevails.</p> <p>Note that system time zone is in EET time zone (Moldova Local time).</p>
15.	Proposal Opening	Public proposal opening will NOT be held
16.	Evaluation of technical and financial proposals	<p>Evaluation will be based on:</p> <p><input checked="" type="checkbox"/> Combined scoring method using a distribution of 60%-40% Technical proposal - financial proposal</p> <p>The maximum number of technical points is detailed in Section 4: Evaluation Criteria.</p> <p>To be substantially compliant, Proposers must obtain a minimum threshold of 70% of maximum points from technical evaluation.</p>
17.	Right to vary requirement at time of award	<p>The maximum percentage by which quantities may be increased is 25%</p> <p>The maximum percentage by which quantities may be decreased is 25%</p>
18.	Contract award to one or more proposer	<p>UNDP on behalf of OHCHR will award a contract to:</p> <p>One Bidder Only</p>
19.	Type of contract to be awarded	Contract Face Sheet

Ref. Article in Section 2	Data	Specific Instructions / Requirements
		<p>More information can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</p> <p>See Section 6 for link to sample contract.</p>
20.	Expected date for commencement of contract	20 December 2022
21.	Conditions of contract to apply	<p>UNDP General Terms and Conditions for contracts (goods and/or services)</p> <p>See Section 6 for link to the contract terms.</p>
22.	Performance Security	Not Required
23.	Advance payment	Not Allowed
24.	Liquidated damages	<p>Will be imposed as follows:</p> <p>Percentage of contract price per day of delay: 0.3 %. Max. number of days of delay: 30, after which UNDP may terminate the contract.</p>
25.	Documents to be submitted with your Proposal	<ul style="list-style-type: none"> ▪ Company Profile, which should not exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured ▪ Business Registration, Certificate of Incorporation, legal representation, etc. Local Government permit to locate and operate in assignment location, if applicable ▪ Consortium or Subcontracting Agreement or letter of intent to form a consortium or a partnership, if applicable ▪ Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any ▪ Statement of Satisfactory Performance from the Top three (3) Clients in terms of Contract Value in the past three (3) years ▪ Financial Statement (Income Statement and Balance Sheet) for the past 3 years (2019, 2020, 2021) ▪ Detailed description of the Methodology, Approach and Implementation Plan (sequence of actions) for the services/deliverables required in the ToR, with clear distribution of roles and responsibilities of the proposed key personnel. ▪ CVs and Statements of Exclusivity and Availability (signed by the envisaged person) of the Key personnel (mentioned under Section 5: ToR), including experience relevant to the required skills. ▪ Copies of contracts to prove that Offeror meets the similar experience requirement. <i>Please provide copies of contracts to prove</i>

Ref. Article in Section 2	Data	Specific Instructions / Requirements
		<p><i>that Offeror meets the similar experience requirement (stated under Section 4: Evaluation Criteria).</i></p> <ul style="list-style-type: none"> ▪ Dully filled in Proposal Forms (as per Section 7: Proposal Forms) <ul style="list-style-type: none"> – Forms A-I, representing the Technical Proposal, shall be submitted directly in the system in the “Technical section” of the requirements – Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the “Commercial section” of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received

SECTION 4: EVALUATION CRITERIA

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria evaluated on **1 “Pass”/ 0 “Fail”** basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided
- Technical and Financial Proposals submitted separately
- Bid Validity

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on **1 “Pass”/ 0 “Fail”** basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, **TEAM Lead** (in case of consortium) should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form D: Proposer Information
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with Section 2: Instructions to Proposers, clause 4.	Form C: Technical Proposal Submission
Conflict of Interest	No conflicts of interest in accordance with Section 2: Instructions to Proposers, clause 4.	Form C: Technical Proposal Submission
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form C: Technical Proposal Submission
QUALIFICATION		
History of Non-Performing Contracts¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 (three) years.	Form F: Eligibility and Qualification
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 (three) years.	Form F: Eligibility and Qualification

¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employer's decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Previous Experience	<p>Previous proven corporate experience of at least 5 (five) years of in carrying out researches and surveys, conducting various types of evaluations including qualitative and quantitative data collection</p> <p><i>(For JV/Consortium/Association, TEAM Lead company should meet requirement).</i></p>	Form F: Eligibility and Qualification
	<p>At least 2 (two) research/evaluation/survey assignments carried out in areas related to peacebuilding, human rights completed in the past 5 (five) years.</p> <p><i>(For JV/Consortium/Association, TEAM Lead company should meet requirement).</i></p>	Form F: Eligibility and Qualification
Minimum key personnel	<p>The contractor must provide at least 1 (one) Team Leader and 3 (three) key experts (1 (one) Senior Research Specialist /Expert in the field of the design of quantitative and qualitative data collection tools, 1 (one) Data Collection Supervisor/Survey Coordinator Expert in developing and conducting surveys on human rights or peacebuilding, 1 (one) Data Analysis/Statistical Expert in research, survey design, data collection, data cleaning, and analysis), with professional experience in developing and conducting quantitative and qualitative data collections.</p> <p><i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i></p>	<p>Attach CVs and Statements of Exclusivity and Availability, including any other supporting documents, to Form G: Format for Technical Proposal.</p> <p>Form H: Format for CV of Proposed Key Personnel to be completed and signed by each Team member proposed.</p> <p>Form I: Statement of Exclusivity and Availability to be completed and signed by each Team member proposed.</p>
Financial Standing	<p>Minimum average annual turnover of USD 75,000 for the last 3 years (2019-2021).</p> <p><i>(For JV/Consortium/Association, all Parties cumulatively should meet the requirement).</i></p>	Form F: Eligibility and Qualification
	<p>Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability.</p> <p><i>(For JV/Consortium/Association, all Parties should meet the requirement).</i></p>	Form F: Eligibility and Qualification

Technical Evaluation Criteria

Summary of Technical Proposal Evaluation Forms		Points Obtainable
1.	Proposer's Qualification, Capacity and Experience	300
2.	Proposed Methodology, Approach and Implementation Plan	300
3.	Management Structure and Key Personnel	400
Total		1000

Section 1. Proposer's Qualification, Capacity and Experience		Points obtainable
1.1	Reputation of Organization and Staff Credibility / Reliability / Industry Standing (<i>up to 20 pts.</i>)	20
1.2	General Organizational Capability which is likely to affect implementation <ul style="list-style-type: none"> Financial stability "Annual turnover over 75,000 USD" (<i>75,000 USD – 20 pts., each additional 10,000 USD – 1 pt., up to max. 40 pts.</i>) 	40
1.3	Extent to which any work would be subcontracted (subcontracting carries additional risks which may affect project implementation, but properly done it offers a chance to access specialized skills.) <ul style="list-style-type: none"> Certain development processes will be outsourced (<i>no - 15 pts, subcontracting of relevant specialized services/expertise – 7.5 pts., subcontracting carrying additional risks – 0 pts.</i>) 	15
1.4	Quality assurance procedures and risk mitigation measures: <ul style="list-style-type: none"> <i>The risk assessment and proposed mitigation measures are appropriate to the task, logical and correspond with the proposed methodology – up to 20 pts.;</i> <i>The risk assessment and proposed mitigation measures is inconsistent and require some adjustments to properly address all the tasks – up to 10 pts.;</i> <i>The risk assessment and proposed mitigation measures are weak – 0 pts.</i> 	20
1.5	Relevance of specialized knowledge and experience: <ul style="list-style-type: none"> Previous proven corporate experience of at least 5 (five) years in carrying out researches and surveys, conducting various types of evaluations including qualitative and quantitative data collection. Experience in the Transnistrian region would be considered an advantage (5 years – 30 pts., each additional year – 10 pts., each year in the Transnistrian region – 5 pts., up to max 90 pts.); At least 2 (two) research/evaluation/survey assignments carried out in areas related to peacebuilding, and human rights (<i>2 researches – 40 pts., each additional research – 10 pts., up to max 80 pts.</i>); Previous experience with UN entities would constitute a strong advantage; (<i>no – 0 pts., yes - 10 pts.</i>); Previous experience with Moldovan public authorities would constitute a strong advantage (no - 0pts., yes - 10 pts.); 	190
1.6	Sustainable Criteria / Gender equality and diversity commitments:	15

	<ul style="list-style-type: none"> • Overall gender balance in the team (<i>no – 0 pts., yes – 5 pts.</i>) • Appointment of women to managerial positions in the team (<i>no – 0 pts., yes – 5 pts.</i>) • Diversity within the team: people from minority, vulnerable or marginalized groups are part of the team (<i>no – 0 pts., yes – 5 pts.</i>) 	
Total Section 1		300

Section 2. Proposed Methodology, Approach and Implementation Plan		Points obtainable
2.1	<p>To what degree does the Proposer understand the assignment:</p> <ul style="list-style-type: none"> • The Proposer has full understanding of the assignment. The proposed approach and methodology fully demonstrate responsiveness to the ToR – <i>up to 85 pts.</i>; • The Proposer has satisfactory understanding of the assignment. The proposed approach and methodology correspond to the TOR but require some adjustments to properly address all the tasks – <i>up to 65 pts.</i>; • The Proposer has limited understanding of the assignment. The proposed approach and methodology don't correspond to the TOR and require major adjustments to properly address the tasks – <i>up to 30 pts.</i> 	85
2.2	<p>Description of the Offeror's approach and methodology, including questionnaires, agenda of field data collection meeting, information on requirements that are exceeding the Terms of Reference:</p> <ul style="list-style-type: none"> • The presented methodology is appropriate for the assignment, all important aspects being fully described, and requirements addressed – <i>up to 75 pts.</i>; • The presented methodology requires some adjustments to fully incorporate all aspects and requirements of the assignment – <i>up to 60 pts.</i>; • The presented methodology requires major adjustments to address all the aspects and requirements of the assignment – <i>up to 30 pts.</i> 	75
2.3	<p>The preliminary implementation plan is clear, the sequence of project phases, activities, milestones and planning are logical, realistic and the needed human and material resources promise an efficient implementation of the project:</p> <ul style="list-style-type: none"> • The proposed plan is clear, well-structured with a defined and realistic sequence of activities, all needed human and material resources to be allocated by the bidder promise an efficient implementation of the project – <i>up to 70 pts.</i>; • The proposed plan is clear, well-structured with a defined but lowly realistic sequence of activities and the needed human and material resources to be allocated by the bidder certainly are not sufficient – <i>up to 55 pts.</i>; • The proposed plan is not well structured and doesn't present a clear sequence of activities and the needed human and material resources to be allocated by the bidder are missing – <i>up to 30 pts.</i>; 	70
2.4	<p>Is the scope of task well defined and does it correspond to the TOR?</p> <ul style="list-style-type: none"> • The scope of task is well defined and does correspond to the TOR – <i>up to 70 pts.</i>; • The scope of task requires improvements and adjustments in order to correspond to the TOR – <i>up to 55 pts.</i>; • The scope of task is not well defined and partially corresponds to the TOR – <i>up to 30 pts.</i> 	70
Total Section 2		300

Section 3. Management Structure and Key Personnel			Points obtainable
3.1	Qualifications of key personnel proposed		
3.1 a	Task Manager		120
	Master's degree or equivalent in Social sciences/Public Administration /Law, or other relevant fields; Professional certifications in Project Management would constitute an advantage (<i>Master's degree – 5 pts, professional certification – 8 pts, PhD degree – 15 pts.</i>)	15	
	Proven experience of at least 7 (seven) years in developing or leading the development of assessment reports, economic or social research, analysis reports, feasibility studies, etc. (<i>7 years – 10 pts., each additional year – 10 pts., up to a max. of 50 pts.</i>)	50	
	Demonstrated experience in conducting at least 2 (two) assignments related to peacebuilding or human rights or similar fields (<i>2 assignments – 10 pts., each additional assignment - 5 pts, up to a max. of 25 pts.</i>)	25	
	Understanding of basic principles of human-rights based approach is an asset, to be evaluated based on the submitted samples of similar assignments (<i>no – 0 pts., yes – 5 pts.</i>) Knowledge of human rights principles and standards is an asset, to be evaluated based on the submitted samples of similar assignments (<i>no – 0 pts., yes – 5 pts.</i>)	10	
	Previous work with UNDP and/or other UN agencies or development partners will be an asset (<i>no – 0 pts., yes – 5 pts.</i>)	5	
	Language qualifications (fluency in Romanian, Russian, and English is mandatory) (<i>5 pts each, up to max. 15 pts.</i>)	15	
3.1 b	Senior Research Specialist		100
	University/Master's degree in Social Sciences, Public Administration, Law or other relevant fields (<i>University degree – 10 pts, Master's degree – 15 pts.</i>)	15	
	At least 5 (five) years of practical experience in the design of quantitative and qualitative data collection tools (questionnaires, interview guides, field protocols) for surveys/researches/evaluations (<i>5 years – 10 pts. each additional year – 5 pts., up to max. 35 pts.</i>)	35	
	Previous experience in human rights or peacebuilding assessments and understanding of basic human rights principles (<i>less than 1 year – 0 pts.; 1 year – 5 pts.; each additional year – 5 pts., up to max. 30 pts.</i>)	30	
	Experience in similar activities with UN or international projects is a strong advantage (<i>no – 0 pts., yes – 15 pts.</i>)	15	
	Language qualifications (fluency in Romanian and Russian is mandatory) (<i>Romanian, Russian – 2 pts. each, any additional language – 1 pt., up to a max of 5 pts.</i>)	5	
3.1 c	Data Collection Supervisor/Survey Coordinator		90

	University/Master's degree in Social Sciences, Public Administration, Law or other relevant fields (<i>University degree – 10 pts, Master's degree – 15 pts.</i>)	15	
	At least 5 (five) assignments in conducting baseline/endline or other types of surveys is a strong advantage (<i>5 assignments – 10 pts., each additional assignment-5 pts, up to a max. of 25 pts.</i>)	25	
	Experience in conducting surveys on human rights or peacebuilding is an advantage (<i>less than 1 year – 0 pts.; 1 year –10 pts.; each additional year – 5 pts., up to max. 30 pts.</i>)	30	
	Experience coordinating a team of enumerators is an advantage (<i>no – 0 pts., yes – 15 pts.</i>)	15	
	Language qualifications (<i>fluency in Romanian and Russian is mandatory</i>) (<i>Romanian, Russian – 2 pts. each, any additional language – 1 pt., up to a max of 5 pts.</i>)	5	
3.1 d	Data Analysis/Statistical Expert		90
	University/Master's degree or equivalent in Social Sciences/Law or in Economics/Development studies/Business Administration or other relevant fields (<i>University degree – 10 pts, Master's degree – 15 pts.</i>)	15	
	At least 5 years of practical experience in research, survey design, data collection, data cleaning, and analysis (<i>5 years – 10 pts., each additional year – 10 pts., up to max. 50 pts.</i>)	50	
	Experience with surveys on human rights or peacebuilding is an advantage (<i>no – 0 pts., yes – 20 pts.</i>)	20	
	Language qualifications (<i>fluency in Romanian and Russian is mandatory</i>) (<i>Romanian, Russian – 2 pts. each, any additional language – 1 pt., up to a max of 5 pts.</i>)	5	
Total Section 3			400

SECTION 5. TERMS OF REFERENCE

Title: Consultancy company to conduct a baseline and an endline study for the project 'Building sustainable and inclusive peace, strengthening trust and social cohesion in Moldova'

Project duration: January 2023-August 2024

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1. Background of the project

1.1. Brief description of the context

The protracted conflict in the Moldovan territory has been hampering the country's prospects for durable peace, stability and prosperity. Since the end of the conflict in 1992, the Transnistria region remains effectively separated from the rest of the country, not controlled by the government in Chisinau and with a de facto leadership supported by the Russian Federation. Peace talks between the Republic of Moldova and the Russian Federation began after the signature of an agreement for a peaceful settlement, and in 2005, an OSCE-led settlement process was launched. However, no political resolution has been achieved so far, and the situation has further deteriorated since the start of the conflict in Ukraine in February 2022.

Nonetheless, negotiations on key practical issues are continuing, including at the level of working groups, and human rights are one of the topics of the formal settlement process. The 2018 "Follow-up Report on Human Rights in the Transnistrian region" by Senior UN Human Rights Expert Thomas Hammarberg concluded: *"It is essential to build on the positive momentum and systematize the efforts leading to full protection and promotion of human rights on both banks of Nistru-river. Human rights dimension should be even more prominently embedded into the Transnistrian settlement process."*

The issue of women's rights and the participation of women in peacebuilding are being discussed; indeed, women from both banks of the Nistru river, especially the left bank, are underrepresented in the decision-making structures and, where present, mainly focused on 'feminized' areas of activity such as education, healthcare, social protection and humanitarian aid. Young women are even more underrepresented in decision-making spaces, facing double discriminations and barriers patterns due to their age and gender. Women's rights CSOs, particularly on the left bank, have weak institutional and specialized technical knowledge on all the issues discussed in the working groups which limit their space to make a meaningful contribution to addressing women's rights perspectives in the settlement process.

CSOs play a key role in contributing to social inclusion and community engagement. However, the CSOs on the left bank lack knowledge of human rights, including gender equality, and the skills and opportunities to influence decisions of the de facto leadership, including in the context of the peacebuilding process. Moreover, the population has little knowledge about their activities and the services they provide. Other challenges are the low levels of interactions between individuals, communities, CSOs and human rights focal points from the opposite banks of the river, and lower access to public services on the left bank. Additionally, people living on the left bank have a limited understanding of how to access public services in the right bank. This has intensified during the Covid-19 pandemic, causing increased alienation and negatively impacting trust and constituting obstacles to the peacebuilding process.

Finally, social cohesion in Moldova remains fragile, and the conflict in Ukraine has contributed to further aggravating divisions between the population and groups, in a context of increased misinformation and hate speech, particularly against minorities.

1.2. Project objectives

The **objective of the project** is to facilitate an enabling environment for improved cross-river interconnectedness and interaction, reduced social tensions and continuation of the settlement process.

This will be achieved through **two Outcomes**:

1. Strengthened cross-river engagement and productive interaction through the advancement of Human Rights, Women Peace Security (WPS) agenda and improved access to social services
2. Strengthened responses to divisive narratives and misinformation to reduce social tensions

Each Outcome will be achieved through the realization of corresponding Outputs, as follows:

Under Outcome 1:

- ❖ Output 1.1 'Improved capacities of the conflict settlement process actors to integrate HR and gender equality perspectives at all levels of negotiation agenda, including a focus on balanced and meaningful participation of women in the process at all levels'
- ❖ Output 1.2. 'Civil society organizations from both banks, People's Advocate and human rights focal point from the left bank, and local community actors from the Security Zone have increased capacity to jointly engage in advancing HR and the WPS Agenda and foster effective cross-river dialogue and partnership'
- ❖ Output 1.3. 'People from both banks, including women actors and community leaders, have increased knowledge and understanding of HR, gender equality and the WPS agenda, and are increasingly enabled to access available public services and in cross river interaction'

Under Outcome 2:

- ❖ Output 2.1.'CSO, judges, and law enforcement agents have strengthened capacities, and duty bearers of the left bank have increased awareness to effectively implement international standards on tackling hate speech'
- ❖ Output 2.2.' Moldovan new and traditional media ecosystems are empowered to produce evidence-based, human rights, gender, and conflict-sensitive media products conducive to promoting tolerance, non-discrimination, and pluralism'
- ❖ Output 2.3 'Community level prevention and response in addressing and countering hate speech and discrimination in areas with large refugee populations are strengthened'

The **areas of project implementation** are: both banks of the Nistru river, as well as Center (Causeni, Anenii Noi, Stefan Voda), North (Balti), South (Comrat), Security Zone.

A complete description of the project scope and planned interventions will be made available to the selected company.

2. Scope of the assignment

2.1. Outcome indicators object of the baseline and endline study

The scope of the present assignment is to **design and carry out a baseline and an endline study, analyze and interpret the data, and per each study, write a report** which includes the values of the baseline and endline Outcome indicators to be measured.

The baseline study is required to be conducted within the first 4 months of the project in order to understand the starting point of key project elements, and to measure **5 Outcome indicators**, as per donor's requirements. At the end of the project, an endline study will be conducted to measure the progress in the same 5 Outcome indicators, and consequently to assess the progress over the course of the project.

2.2. Geographical coverage

The baseline and endline studies will be implemented in both banks of Nistru river, as well as Center (Causeni, Anenii Noi, Stefan Voda), North (Balti), South (Comrat), Security Zone.

2.3. Key stakeholders

Stakeholders who are expected to participate in the baseline and endline study are:

- Bureau for Reintegration Policies (State Chancellery)
- The Office of the People's Advocate (Ombuds/National Human Rights Institution) and the Human Rights focal point on the left bank of the Nistru river
- Various local CSOs on both banks of Nistru river
- Various media outlets on both banks of Nistru river
- Schools in four geographic areas
- Social media influencers
- Think-thanks

3. Objectives and outputs of the assignment

The objective of the following assignment is as follows: to design and conduct two comprehensive baseline and endline studies in order to measure the 5 Outcome indicators of the project. This will include all stages of data collection, data cleaning, data analysis, and reports writing.

In order to

achieve the objective of the assignment, the selected contractor shall take full responsibility for the execution and delivery of the following tasks and outputs:

1. Design and development of a baseline and an endline study
 - Develop a methodology
 - Develop tools and define sampling sizes
2. Data collection
3. Data cleaning
4. Data analysis
5. Reports writing
6. Compile in a matrix best practices, challenges and lessons learned

It is important to ensure that data disaggregation based on multiple parameters is kept in mind across all these stages.

4. Deliverables and timeframe

The selected contractor is expected to produce the following deliverables as per schedule below:

Deliverable	Target Date
Baseline study	
1. Methodology developed, tools created, sampling size calculated and submitted and validated by OHCHR	20 January 2023
2. Data collection/field work completed	20 February 2023

3. Draft Baseline report developed and submitted to OHCHR	5 March 2023
4. Final Baseline report developed and submitted to OHCHR	20 March 2023
5. Compilation of matrix of best practices, challenges and lessons learned	30 March 2023
Endline study	
6. Methodology developed, tools created, sampling size calculated and submitted and validated by OHCHR	30 June 2024
7. Data collection/field work completed	30 July 2024
8. Draft Endline report developed and submitted to OHCHR	10 August 2024
9. Final Endline report developed and submitted to OHCHR	20 August 2024
10. Compilation of matrix of best practices, challenges and lessons learned	24 August 2024
11. Final assignment report	27 August 2024

Language

All questionnaires and interviews shall be conducted in both Romanian and Russian. The final report shall be submitted in English.

Requirements for the Final Report

The final report shall include:

- Executive Summary
- Brief narrative description of activities conducted under the assignment with dates, and corresponding evidences provided in Annexes including but not limited to:
 - a) Methodology and Workplans
 - b) Description of data collection and data processing/analysis methods.
 - c) Survey sampling guide and structure
 - d) Final validated quantitative and qualitative research tools used for the baseline and endline surveys
 - e) Agendas of consultations/meetings
 - f) Final baseline and endline survey reports
 - g) Power Point Presentation of the Key Findings and Results of the Baseline Survey
 - h) Other relevant materials produced under the assignment
- All Deliverables produced under the assignment in final version, edited and formatted.

5. Payment schedule

Payment for services will be provided in 4 installments, as follows:

- **10%** of the total contract cost – following the submission and certification of Deliverable # 1
- **40%** of the total contract cost – following the submission and certification of Deliverables # 2, 3, 4 and 5
- **10 %** of the total contract cost – following the submission and certification of Deliverables # 6
- **40 %** of the total contract cost – following the submission and certification of Deliverables # 7, 8, 9, 10 and 11

6. Institutional arrangements

6.1. Management arrangements

The contractor will work under the direct supervision of OHCHR Project Coordinator. The consultancy company shall take specific guidance from the Project Team of OHCHR, UNDP and UN WOMEN.

The Project Team will facilitate the initial communication with relevant authorities and will provide additional available information to support the implementation of the assignment.

6.2. Consultation process

The responsibility for facilitating the consultation process for the purpose of completing the tasks outlined hereto will be borne primarily by the consultancy company. The company shall be responsible for preparing working materials and agendas, ensuring the participation of the key team members as required, communicating, and coordinating with invited stakeholders, preparing minutes etc.

6.3. Staffing

The Bidder shall indicate lead experts per each area of expertise required under the assignment. The number of planned person-days per expert/area of expertise needs to be indicated in the Bidder's proposal. The contractor will ensure that all other necessary staff and additional technical resources required for the effective and efficient implementation of the assignment shall be ensured by the consultancy company (e.g., logistical support for organizing various meetings and conducting fieldwork).

6.4. Timeliness and quality

The selected consultancy company shall take overall responsibility for the quality and timeliness of completing all assignment deliverables, and the contractor's implementation performance shall be assessed against the respective factors. The contractor shall be notified of any deviation from the agreed schedules and standards, pursuant to which it will be required to remediate its performance. In case no satisfactory remediation shall be obtained UNDP reserves the right to terminate the contract.

6.5. Costs of the assignment

The Bidder should calculate and include in its financial offer all relevant costs associated with the assignment such as staffing, transportation, full logistics, any other costs for acquiring other information required for the successful completion of the tasks. UNDP shall not accept any additional expenses which were not included in the company's financial offer, unless UNDP revises the scope work during the contract implementation within allowable margins.

COVID-19 implications

The selected contractor shall abide by the latest recommendations of WHO and National Commission for Emergency Situations of the Republic of Moldova pertaining to safety measures in the COVID-19 context. The contractor shall be responsible to abide by the enforced security measures when conducting field activities and interacting with stakeholders by ensuring the safety of its staff and those they shall interact with.

The selected contractor shall conduct meetings with stakeholders using teleconferencing equipment and tools when otherwise not feasible. For physical meetings, the contractor shall abide by the safety rules and regulations set by the Moldovan authorities regarding gatherings/meetings.

According to the project document 'Building sustainable and inclusive peace, strengthening trust and social cohesion in Moldova', the contract amount will be cost-shared by all three implementing agencies: OHCHR, UNDP and UN Women, upon the submission of the certificated deliverables, in accordance with the payment schedule set in the contract for services.

7. Qualification and expertise requirements

For the company/organization:

- Be a legally registered entity or a consortium of companies/organizations;
- Previous proven corporate experience of at least 5 (five) years in carrying out researches and surveys, conducting various types of evaluations including qualitative and quantitative data collection. Experience in the Transnistrian region would be considered an advantage;
- At least 2 (two) research/evaluation/survey assignments carried out in areas related to peacebuilding, and human rights;
- Previous experience with UN entities would constitute a strong advantage;
- Previous experience with Moldovan public authorities would constitute a strong advantage.

Qualifications of the Task Manager:

- Master's degree or equivalent in Social sciences/Public Administration/Law, or other relevant fields;
- Professional certifications in Project Management would constitute an advantage;
- At least seven (7) years of experience in developing or leading the development of assessment reports, economic or social research, analysis reports, feasibility studies, etc.;
- Demonstrated experience in conducting 2 (two) assignments related to peacebuilding or human rights or similar fields;
- Previous work with UNDP and/or other UN agencies or development partners will be an asset;
- Understanding of basic principles of human-rights based approach is an asset;
- Knowledge of human rights principles and standards is an asset;
- Verbal and written fluency in Romanian, Russian and English.

Qualifications for the team of experts:

Expert	Experience
1. Senior Research Specialist	<ul style="list-style-type: none">- University/Master's degree or equivalent in Social sciences/Public Administration/Law or in other relevant fields;- At least five (5) years of practical experience in the design of quantitative and qualitative data collection tools (questionnaires, interview guides, field protocols) for surveys/researches/evaluations;- Experience in similar activities with UN or international projects is a strong advantage;- Previous experience in human rights or peacebuilding assessments and understanding of basic human rights principles;- Ability to communicate and write both in Romanian and Russian.

2. Data Collection Supervisor/Survey Coordinator	<ul style="list-style-type: none"> - University/Master's degree or equivalent in Social sciences/Public Administration/Law or in other relevant fields; - At least 5 (five) assignments in conducting baseline/endline or other types of surveys is a strong advantage; - Experience in conducting surveys on human rights or peacebuilding is an advantage; - Experience coordinating a team of enumerators is an advantage; - Ability to communicate and write both in Romanian and Russian.
3. Data Analysis/Statistical Expert	<ul style="list-style-type: none"> - University/Master's degree or equivalent in Social Sciences/Law or in Economics/Development studies/Business Administration or other relevant fields; - At least five (5) years of experience in research, survey design, data collection, data cleaning, and analysis; - Experience with surveys on human rights or peacebuilding is an advantage; - Ability to communicate both in Romanian and Russian.

Bidders should enclose a résumé for each person proposed to be assigned to the project and shall include specific information on staff's previous experience and roles. Specifically, résumés should include:

- Anticipated role and level of participation in the project;
- Previous experience relevant to the assigned role in the project;
- Education, training, and certification details;
- Contact information (name, title, organization, mailing address, phone, and email address) for a minimum of three references;
- Linguistic skills;
- Provide samples of similar assignments on human rights or peacebuilding.

SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS

6.1 The types of Contract to be signed and the **applicable UNDP Contract General Terms and Conditions**, as specified in Data Sheet, can be accessed at

<http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html>

6.2 Special Conditions of Contract

The following Special Conditions of Contract (SCC) shall supplement and/or amend the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the GCC:

Liquidated Damages will be imposed as follows:

Percentage of contract price per day of delay: **0.3 %**. Max. number of days of delay: 30, after which UNDP may terminate the contract.