



REQUEST FOR PROPOSAL

RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system

Project: “Supporting the e-transformation of policing processes related to contravention cases” Project

Country: Republic of Moldova

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SECTION 1: LETTER OF INVITATION

United Nations Development Programme, hereinafter referred to as UNDP, through “Supporting the e-transformation of policing processes related to contravention cases” Project, hereby invites prospective proposers to submit a proposal for **Development of a new contraventions management software solution “E-Dosar Contraventional” for the internal affairs system** in accordance with the General Conditions of Contract and the Terms of Reference as set out in this Request for Proposal (RFP).

To enable you to submit a proposal, please read the following attached documents carefully:

- Section 1:* This Letter of Invitation
- Section 2:* Instruction to Proposers
- Section 3:* Data Sheet
- Section 4:* Evaluation Criteria
- Section 5:* Terms of Reference (Romanian and English versions, Annex 1)
- Section 6:* Conditions of Contract and Contract Forms
- Section 7:* Proposal Forms
 - *Form A:* Proposal confirmation
 - *Form B:* Checklist
 - *Form C:* Technical Proposal Submission
 - *Form D:* Proposer Information
 - *Form E:* Joint Venture/Consortium/Association Information
 - *Form F:* Eligibility and Qualification
 - *Form G:* Format for Technical Proposal
 - *Form H:* Format for CV of Proposed Key Personnel
 - *Form I:* Statement of Exclusivity and Availability
 - *Form J:* Financial Proposal Submission
 - *Form K:* Format for Financial Proposal
 - *Form L:* Proposal Security

If you are interested in submitting a proposal in response to this RFP, please prepare your proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the deadline for submission of proposals set out in Section 3: Data Sheet.

A Pre-bidding conference will take place, as follows:

Time and time zone: **02:00 PM (GMT+2, Moldova Local Time)**

Date: **25 January, 2024**

Venue: **Online Zoom Meeting**

Meeting URL: <https://undp.zoom.us/j/89125409573>

Before joining the meeting kindly leave your name and contact details, after which you will be allowed to join the meeting.

The **focal point** for the arrangement is:

Elena Verdes, Project Associate

e-mail address: elena.verdes@undp.org

Please, confirm your participation by COB one day before the pre-bid meeting to the following email:

elena.verdes@undp.org

Should you be interested to submit a proposal, please log in to the Quantum NextGenERP supplier portal and subscribe to this tender following the instructions in the system user guide. Please search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00379**. Once subscribed to the tender, you will be able to receive notifications in case of amendments of the tender document and requirements.

Please indicate whether you intend to submit a bid by creating a draft response without submitting directly in the Quantum

NextGenERP supplier portal.

Offers must be submitted directly in the Quantum NextGenERP supplier portal following this link: <http://supplier.quantum.partneragencies.org/> using the profile you may have in the portal (please log in using your username and password). In case you have never registered before, follow the [Supplier Portal Registration Link](#).

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: sc.md@undp.org. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: sc.md@undp.org.

Computer firewall could block *oracle* or *undp.org extension* and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the proposal shall be submitted online through the Quantum system and any proposal sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Proposal, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any proposal after that date and time. It is the responsibility of the bidder to make sure that the proposal is submitted prior to this deadline for submission.

Bidders are advised to upload proposal documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

We look forward to receiving your proposal.

UNDP Moldova

SECTION 2: INSTRUCTIONS TO PROPOSERS

GENERAL	
1. Scope	<p>Proposers are invited to submit a proposal for the services specified in Section 5: Terms of Reference, in accordance with this Request for Proposal (RFP). A summary of the scope of the proposal is included in Section 3: Data Sheet.</p> <p>Proposers shall adhere to all the requirements of this RFP, including any amendment made in writing by UNDP. This RFP is conducted in accordance with Policies and Procedures of UNDP which can be accessed at UNDP Programme and Operations Policies and Procedures/Procurement.</p> <p>As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.</p>
2. Interpretation of the RFP	<p>Any proposal submitted will be regarded as an offer by the proposer and does not constitute or imply the acceptance of the proposal by UNDP. UNDP is under no obligation to award a contract to any proposer as a result of this RFP.</p>
3. Supplier Code of Conduct, Fraud, Corruption, Gifts and Hospitality	<p>All proposers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labor, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</p> <p>Moreover, suppliers should note that certain provisions of the Code of Conduct will be binding on the supplier in the event that the supplier is awarded a contract, pursuant to the terms and conditions of any such contract.</p> <p>UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP’s Anti-Fraud Policy can be found at:</p> <p>http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_andinvestigation.html#anti</p> <p>Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.</p> <p>In pursuance of this policy, UNDP:</p> <ol style="list-style-type: none"> a) Shall reject a proposal if it determines that the selected proposer has engaged in any corrupt or fraudulent practices in competing for the contract in question; b) Further to the UNDP’s vendor sanctions policy, shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.
4. Eligible proposers	<p>Proposers shall have the legal capacity to enter into a binding contract with UNDP.</p> <p>A proposer, and all parties constituting the proposer, may have the nationality of any country with the exception of the nationalities, if any, listed in Section 3: Data Sheet. A proposer shall be deemed to have the nationality of a country if the proposer is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country.</p> <p>All proposers found to have a conflict of interest shall be disqualified. Proposers may be considered to have a conflict of interest if they are or have been associated in the past,</p>

	<p>with a firm or any of its affiliates that have been engaged by UNDP to provide consulting services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation and other documents to be used for the procurement of the services required in the present procurement process; were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP and/or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.</p> <p>In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP’s confirmation on whether or not such a conflict exists.</p> <p>Similarly, the Bidders must disclose in their proposal their knowledge of the following:</p> <ul style="list-style-type: none"> a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices. <p>Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.</p> <p>The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP’s further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.</p> <p>Proposers shall not be eligible to submit a proposal if at the time of proposal submission:</p> <ul style="list-style-type: none"> ☐ is included in the Ineligibility List, hosted by UNGM, that aggregates information disclosed by Agencies, Funds or Programs of the UN System; ☐ is included in the Consolidated United Nations Security Council Sanctions List, including the UN Security Council Resolution 1267/1989 list; ☐ is included in the World Bank Corporate Procurement Listing of Non-Responsible Vendors and World Bank Listing of Ineligible Firms and Individuals.
5. Proprietary information	<p>The RFP documents and any Terms of Reference or information issued or furnished by UNDP are issued solely for the purpose of enabling a proposal to be completed and may not be used for any other purpose. The RFP documents and any additional information provided to proposers shall remain the property of UNDP. All documents which may form part of the proposal will become the property of UNDP, who will not be required to return them to your firm.</p>
6. Publicity	<p>During the RFP process, a proposer is not permitted to create any publicity in connection with the RFP.</p>
SOLICITATION DOCUMENTS	
7. Clarification of solicitation documents	<p>Proposers may request clarifications on any of the RFP documents no later than the date indicated in Section 3: Data Sheet. Any request for clarification must be sent in writing in the manner indicated in Section 3: Data Sheet. Explanations or interpretations provided by personnel other than the named contact person will not be considered binding or official.</p> <p>UNDP will provide the responses to clarifications through the method specified in</p>

	<p>Section 3: Data Sheet.</p> <p>UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the proposals, unless UNDP deems that such an extension is justified and necessary.</p>
8. Amendment of solicitation documents	<p>At any time prior to the deadline for proposal submission, UNDP may for any reason, such as in response to a clarification requested by a proposer, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective proposers.</p> <p>If the amendment is substantial, UNDP may extend the deadline for submission of proposals to give the proposers reasonable time to incorporate the amendment into their proposal.</p>
PREPARATION OF PROPOSALS	
9. Cost of preparation of proposal	The proposer shall bear all costs related to the preparation and/or submission of the proposal, regardless of whether its proposal is selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
10. Language	The proposal, as well as any and all related correspondence exchanged by the proposer and UNDP, shall be written in the language(s) specified in Section 3: Data Sheet.
11. Documents establishing eligibility and qualifications of the proposer	The proposer shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided in Section 7 and providing the documents required in those forms. In order to award a contract to a proposer, its qualifications must be documented to UNDP's satisfaction.
11.a Documents comprising the proposal	<p>The proposal bid shall comprise of the following documents and related forms which details are provided in Section 3: Data Sheet:</p> <ul style="list-style-type: none"> ▪ Documents Establishing the Eligibility and Qualifications of the Bidder; ▪ Technical Proposal; ▪ Financial Proposal; ▪ Proposal Security, if required by DS; ▪ Any attachments and/or appendices to the Proposal.
12. Technical proposal format and content	<p>The proposer is required to submit a technical proposal using the forms provided in Section 7 and taking into consideration the requirements in the RFP.</p> <p>The technical proposal shall not include any price or financial information. A technical proposal containing material financial information may be declared non-responsive.</p>
13. Financial proposal	<p>The financial proposal shall be prepared using the form provided in Section 7 and taking into consideration the requirements in the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.</p> <p>Any output and activities described in the technical proposal but not priced in the financial proposal, shall be assumed to be included in the prices of other activities or items as well as in the final total price.</p> <p>Prices and other financial information must not be disclosed in any other place except in the financial proposal.</p>
14. Currencies	<p>All prices shall be quoted in the currency or currencies indicated in Section 3: Data Sheet. Where proposals are quoted in different currencies, for the purposes of comparison of all proposals:</p> <ul style="list-style-type: none"> • UNDP will convert the currency quoted in the proposal into the UNDP preferred currency, in accordance with the UN Operational Rate of Exchange.

	<ul style="list-style-type: none"> In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in Section 3: Data Sheet, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
15.Duties and taxes	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All proposals shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified in Section 3: Data Sheet.
16.Proposal validity period	<p>Proposals shall remain valid for the period specified in Section 3: Data Sheet, commencing on the deadline for submission of proposals. A proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.</p> <p>During the proposal validity period, the proposer shall maintain its original proposal without any change, including the availability of the key personnel, the proposed rates and the total price.</p> <p>In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request proposers to extend the period of validity of their proposals. The request and the responses shall be made in writing and shall be considered integral to the proposal.</p> <p>If the proposer agrees to extend the validity of its proposal, it shall be done without any change to the original proposal but will be required to extend the validity of the proposal security, if required, for the period of the extension, and in compliance with Article 17 (Proposal security) in all respects.</p> <p>The proposer has the right to refuse to extend the validity of its proposal without forfeiting the proposal security, if required, in which case, the proposal shall not be further evaluated.</p>
17.Proposal security	<p>A proposal security, if required by Section 3: Data Sheet, shall be provided in the amount and form indicated in the Section 3: Data Sheet. The proposal security shall be valid for a minimum of thirty (30) days after the final date of validity of the proposal.</p> <p>The proposal security shall be included along with the proposal. If a proposal security is required by the RFP but is not found in the proposal, the offer shall be rejected.</p> <p>If the proposal security amount, or its validity period, is found to be less than is required by UNDP, UNDP shall reject the proposal.</p> <p>In the event an electronic submission is allowed in Section 3: Data Sheet, proposers shall include a copy of the proposal security in their proposal and the original of the proposal security must be sent via courier or hand delivery as per the instructions in Section 3: Data Sheet.</p> <p>Unsuccessful proposers' proposal securities will be discharged/returned as promptly as possible but no later than thirty (30) days after the expiration of the period of proposal validity prescribed by UNDP pursuant to Article 16 (Proposal Validity Period).</p> <p>The Proposal security may be forfeited by UNDP, and the proposal rejected, in the event of any, or combination, of the following conditions:</p> <ul style="list-style-type: none"> If the proposer withdraws its offer during the period of the proposal validity specified in Section 3: Data Sheet, or; In the event the successful Proposer fails: <ul style="list-style-type: none"> to sign the contract after UNDP has issued an award; or to furnish the performance security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the proposer.

<p>18. Joint Venture, Consortium or Association</p>	<p>If the proposer is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the proposal, each such legal entity will confirm in their joint proposal that:</p> <ul style="list-style-type: none"> • they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, and this will be evidenced by a duly notarized agreement among the legal entities, which will be submitted along with the proposal; and • if they are awarded the contract, the contract shall be entered into by and between UNDP and the designated lead entity, who will be acting for and on behalf of all the member entities comprising the joint venture. <p>After the deadline for submission of proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.</p> <p>If a JV, Consortium or Association’s proposal is the proposal selected for award, UNDP will award the contract to the joint venture, in the name of its designated lead entity. The lead entity will sign the contract for and on behalf of all other member entities.</p> <p>The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Article 19 (Only one Proposal) herein in respect of submitting only one proposal.</p> <p>The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entities in the joint venture in delivering the requirements of the RFP, both in the proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.</p> <p>A JV, Consortium or Association, in presenting its track record and experience, should clearly differentiate between:</p> <ul style="list-style-type: none"> • Those that were undertaken together by the JV, Consortium or Association; and • Those that were undertaken by the individual entities of the JV, Consortium or Association. <p>Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.</p> <p>JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.</p>
<p>19. Only one proposal</p>	<p>The proposer (including the individual members of any Joint Venture) shall submit only one proposal, either in its own name or as part of a Joint Venture.</p> <p>Proposals submitted by two (2) or more proposers shall all be rejected if they are found to have any of the following:</p> <ul style="list-style-type: none"> • they have at least one controlling partner, director, or shareholder in common; or • any one of them receive or have received any direct or indirect subsidy from the other/s; or • they have the same legal representative for purposes of this RFP; or • they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the proposal of another proposer regarding this RFP process;

	<ul style="list-style-type: none"> • they are subcontractors to each other’s proposal, or a subcontractor to one proposal also submits another proposal under its name as lead proposer; or some key personnel proposed to be in the team of one proposer participates in more than one proposal received for this RFP process. This condition relating to • the personnel, does not apply to subcontractors being included in more than one proposal.
20. Alternative proposals	<p>Unless otherwise specified in Section 3: Data Sheet, alternative proposals shall not be considered. If submission of alternative proposals is allowed in Section 3: Data Sheet, a proposer may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.</p> <p>If multiple/alternative proposals are being submitted, proposer must create an alternate response directly in the system and upload all attachments relevant to the alternate proposal separately together with the alternate response.</p>
21. Pre-proposal conference	<p>When appropriate, a pre-proposal conference will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.</p> <p>If it is stated in Section 3: Data Sheet that the pre-proposal conference is mandatory, a Proposer which does not attend the pre-proposal conference shall become ineligible to submit a proposal under this RFP.</p> <p>If it is stated in Section 3: Data Sheet that the pre-proposal conference is not mandatory, non-attendance shall not result in disqualification of an interested proposer.</p> <p>UNDP will not issue any formal answers to questions from proposers regarding the RFP or proposal process during the pre-proposal conference. All questions shall be submitted in accordance with Article 38 (Clarification of Proposals).</p> <p>The pre-proposal conference shall be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers’ responsibility) proposers shall not rely upon any information, statement or representation made at the pre-proposal conference unless that information, statement or representation is confirmed by UNDP in writing.</p> <p>Minutes of the pre-proposal conference will be disseminated as specified in Section 3: Data Sheet. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the minutes of the proposer’s conference or issued/posted as an amendment to RFP.</p>
22. Site inspection	<p>When appropriate, a site inspection will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.</p> <p>If it is stated in Section 3: Data Sheet that the site inspection is mandatory, a proposer who does not attend the site inspection shall become ineligible to submit a proposal under this RFP.</p> <p>If it is stated in Section 3: Data Sheet that the site inspection is not mandatory, non-attendance, shall not result in disqualification of an interested proposer.</p> <p>Proposers participating in a site inspection shall be responsible for making and obtaining any visa arrangements that may be required for the proposers to participate in a site inspection.</p> <p>Prior to attending a site inspection, proposers shall execute an indemnity and a waiver releasing UNDP in respect of any liability that may arise from:</p> <ul style="list-style-type: none"> (i) loss of or damage to any real or personal property; (ii) personal injury, disease, or illness to, or death of, any person;

	<p>(iii) financial loss or expense, arising out of the carrying out of that site inspection; and</p> <p>(iv) transportation by UNDP to the site (if provided) as a result of any accidents or malicious acts by third parties.</p> <p>UNDP will not issue any formal answers to questions from proposers regarding the RFP or solicitation process during a site inspection. All questions shall be submitted in accordance with Article 7 (Clarification of solicitation documents).</p> <p>A site inspection will be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers Responsibility), proposers shall not rely upon any information, statement or representation made at a site inspection unless that information, statement or representation is confirmed by UNDP in writing.</p>
23.Errors or omissions	<p>Proposers shall immediately notify UNDP in writing of any ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults in any part of the RFP, with full details of those ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults.</p> <p>Proposers shall not benefit from such ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults.</p>
24.Proposers' responsibility to inform themselves	<p>Proposers shall be responsible for informing themselves in preparing their proposal. In this regard, proposers shall ensure that they:</p> <ul style="list-style-type: none"> • examine and fully inform themselves in relation to all aspects of the RFP, including the Contract and all other documents included or referred to in this RFP; • review the RFP to ensure that they have a complete copy of all documents; • obtain and examine all other information relevant to the project and the scope of the requirements available on reasonable enquiry; • verify all relevant representations, statements and information, including those contained or referred to in the RFP or made orally during any clarification meeting or site inspection or any discussion with UNDP, its employees or agents; • attend any pre-proposal conference if it is mandatory under this RFP; • fully inform and satisfy themselves as to requirements of any relevant authorities and laws that apply, or may in the future apply, to the supply of the services; and • form their own assessment of the nature and extent of the services required as included in Section 5: Terms of Reference and properly account for all requirements in their proposal. <p>Proposers acknowledge that UNDP, its directors, employees and agents make no representations or warranties (express or implied) as to the accuracy, currency or completeness of this RFP or any other information provided to the proposers.</p>
25.No material change(s) in circumstances	<p>The proposer shall inform UNDP of any change(s) of circumstances arising during the RFP process, including but not limited to:</p> <ul style="list-style-type: none"> • a change affecting any declaration, accreditation, license or approval; • major re-organizational changes, company re-structuring, a take-over, buy-out or similar event(s) affecting the operation and/or financing of the proposer or its major sub-contractors; • a change to any information on which UNDP may rely in assessing proposals.
SUBMISSION AND OPENING OF PROPOSALS	
26.Instruction for proposal submission	<p>The proposer shall submit a complete proposal in the format and comprising the documents and forms in accordance with requirements in Section 3: Data Sheet. The proposal shall be delivered according to the method specified in Section 3: Data Sheet. The proposal shall be submitted by the proposer or person(s) duly authorized to commit the proposer. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the proposing entity, or, if requested, a Power of Attorney, accompanying the proposal.</p>

	Proposers must be aware that the mere act of submission of a proposal, in and of itself, implies that the proposer fully accepts the UNDP General Conditions of Contract.
26a. Online submission	<p>Electronic submission through online portal shall be governed as follows:</p> <ul style="list-style-type: none"> • Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in DS; • The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled. • The Financial Proposal file must be uploaded separately only in the commercial section of the RFP in the system. • Documents which are required to be in original form (e.g., Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in DS. <p>Detailed instructions on how to submit, modify or cancel a bid in the online portal are provided in the system Bidder User Guide made available in the procurement notice site and in the portal.</p>
27. Deadline for Submission of Proposals	<p>Complete proposals must be received by UNDP in the manner, and no later than the date and time, specified in Section 3: Data Sheet. If any doubt exists as to the time zone in which the Proposal should be submitted, refer to http://www.timeanddate.com/worldclock/.</p> <p>It shall be the sole responsibility of the proposers to ensure that their proposal is received by the closing date and time. UNDP shall accept no responsibility for proposals that arrive late due to any technical issues and shall only recognize the actual date and time that the proposal was received by UNDP.</p> <p>UNDP may, at its discretion, extend this deadline for the submission of proposals by amending the solicitation documents in accordance with Article 8 (Amendment of solicitation documents). In this case, all rights and obligations of UNDP and proposers subject to the previous deadline will thereafter be subject to the new deadline as extended.</p>
28. Withdrawal, substitution and modification of proposals	<p>A proposer may withdraw or modify its proposal after it has been submitted at any time prior to the deadline for submission directly in the system following the instructions provided in the user guide.</p> <p>However, after the deadline for proposal submission, the proposals shall remain valid and open for acceptance by UNDP for the entire proposal validity period, as may be extended.</p>
29. Storage of proposals	Proposals received are kept confidential and unopened in the system as part security protocols built in the system until the proposal opening date stated in Section 3: Data Sheet.
30. Proposal opening	There is no mandatory public bid opening for RFPs however UNDP may at its discretion sent a public bid opening report from the system only to suppliers who successfully submitted a proposal. The report will include only the names of the companies but not the financial proposal.
31. Late proposals	Any proposal received by UNDP after the deadline for submission of proposals will be destroyed unless the proposer requests that it be returned and assumes the responsibility and expenses for the re-possession of the returned proposal documents. In exceptional circumstances, late proposals may be accepted if it is determined that the submission was sent in ample time prior to the proposal closing and the delay could not be reasonably foreseen by the proposer or were due to force majeure.

EVALUATION OF PROPOSALS	
32. Confidentiality	<p>Information relating to the examination, evaluation, and comparison of proposals, and the recommendation of contract award, shall not be disclosed to proposers or any other persons not officially concerned with such process, even after publication of the contract award.</p> <p>Any effort by a proposer or anyone on behalf of the proposer to influence UNDP in the examination, evaluation and comparison of the proposals or contract award decisions may, at UNDP's decision, result in the rejection of its proposal and may subsequently be subject to the application of prevailing UNDP's vendor sanctions procedures.</p>
33. Evaluation of proposals	<p>UNDP shall evaluate a proposal using only the methodologies and criteria defined in this RFP. No other criteria or methodology shall be permitted.</p> <p>UNDP shall conduct the evaluation solely based on the submitted technical and financial proposals.</p> <p>Evaluation of proposals shall be undertaken in the following steps:</p> <ol style="list-style-type: none"> a) Preliminary examination; b) Evaluation of minimum eligibility and qualification (if pre-qualification is not done); c) Evaluation of technical proposals; d) Evaluation of financial proposals.
34. Preliminary examination	<p>UNDP shall examine the proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any proposal at this stage.</p>
35. Evaluation of eligibility and qualification	<p>Eligibility and qualification of the proposer will be evaluated against the minimum eligibility and qualification requirements specified in Section 4: Evaluation Criteria and in Article 4 (Eligible proposers).</p> <p>In general terms, vendors that meet the following criteria may be considered qualified:</p> <ol style="list-style-type: none"> a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments; c) They have the necessary similar experience, technical expertise, production capacity, quality certifications, quality assurance procedures and other resources applicable to the supply of goods and/or services required; d) They are able to comply fully with the UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and f) They have a record of timely and satisfactory performance with their clients.
36. Evaluation of technical and	<p>The evaluation team shall review and evaluate the technical proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in Section 4: Evaluation</p>

<p>financial proposals</p>	<p>Criteria. A proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in Section 3: Data Sheet. When necessary, and if stated in the Data Sheet, UNDP may invite technically responsive proposers for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the proposal document where required.</p> <p>When necessary, and if stated in the Section 3: Data Sheet, UNDP may invite technically responsive bidders for a presentation related to their technical Proposals. The conditions for the presentation shall be provided in the bid document where required.</p> <p>In the second stage, only the financial proposals of those proposers who achieve the minimum technical score will be opened for evaluation.</p> <p>The evaluation method that applies for this RFP shall be as indicated in Section 3: Data Sheet, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Proposers; or (b) the combined scoring method which will be based on a combination of the technical and financial score.</p> <p>When the Data Sheet specifies a combined scoring method, the formula for the rating of the proposals will be as follows:</p> <p style="text-align: center;"><u>Rating the Technical Proposal (TP):</u></p> <div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> <p>TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100</p> <p><u>Rating the Financial Proposal (FP):</u></p> <p>FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100</p> <p><u>Total Combined Score:</u></p> <p>Combined Score = (TP Rating) x (Weight of TP, e.g., 70%) + (FP Rating) x (Weight of FP, e.g., 30%)</p> </div>
<p>37. Post-qualification/ Due Diligence</p>	<p>UNDP reserves the right to undertake a post-qualification assessment, aimed at determining, to its satisfaction, the validity of the information provided by the proposer. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:</p> <ol style="list-style-type: none"> a) Verification of accuracy, correctness and authenticity of information provided by the proposer; b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team; c) Inquiry and reference checking with Government entities with jurisdiction on the proposer, or with previous clients, or any other entity that may have done business with the proposer; d) Inquiry and reference checking with previous clients on the performance on on-going or completed contracts, including physical inspections of previous works, as deemed necessary; e) Physical inspection of the proposer's offices, branches or other places where business transpires, with or without notice to the proposer; f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.
<p>38. Clarification of proposals</p>	<p>UNDP may request clarification or further information in writing from the proposers at any time during the evaluation process. The proposers' responses shall not contain any changes regarding the substance or price of the proposal, except to confirm the correction of arithmetic errors discovered by UNDP in the evaluation of the proposals, in accordance with Instructions to Proposers Article 23 (Errors or omissions).</p>

	<p>UNDP may use such information in interpreting and evaluating the relevant proposal but is under no obligation to take it into account.</p> <p>Any unsolicited clarification submitted by a proposer in respect to its proposal which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the proposals.</p>
39.Responsiveness of proposal	<p>UNDP's determination of a proposal's responsiveness is to be based on the contents of the proposal itself. A substantially responsive proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:</p> <ul style="list-style-type: none"> a) affects in any substantial way the scope, quality, or performance of the services specified in the contract; or b) limits in any substantial way, inconsistent with the solicitation documents, UNDP's rights or the proposer's obligations under the contract; or c) if rectified would unfairly affect the competitive position of other proposers presenting substantially responsive proposals. <p>If a proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the proposer by correction of the material deviation, reservation, or omission.</p>
40.Nonconformities, reparable errors and omission	<p>Provided that a proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the proposal that, in the opinion of UNDP, do not constitute a material deviation. These are a matter of form and not of substance and can be corrected or waived without being prejudicial to other proposers.</p> <p>Provided that a proposal is substantially responsive UNDP may request the proposer to submit the necessary information or documentation, within a reasonable period, to rectify nonmaterial nonconformities or omissions in the proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the proposal. Failure of the proposer to comply with the request may result in the rejection of its proposal.</p> <p>For financial proposals that have been opened, UNDP shall check, and correct arithmetical errors as follows:</p> <ul style="list-style-type: none"> a) if there is a discrepancy between the unit price and the line-item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line-item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case, the line item total as quoted shall govern and the unit price shall be corrected; b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail. <p>If the proposer does not accept the correction of errors, its proposal shall be rejected, and its proposal security may be forfeited.</p>
41.Right to accept any proposal and to reject any or all proposals	<p>UNDP reserves the right to accept or reject any proposals, and to annul the proposal process and reject all proposals at any time prior to contract award, without thereby incurring any liability to the affected proposer or proposers or any obligation to inform the affected proposer or proposers of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.</p>

AWARD OF CONTRACT	
42.Award criteria	Prior to expiration of the proposal validity, UNDP shall award the Contract to the qualified proposer based on the award criteria indicated in Section 3: Data Sheet.
43.Right to vary requirement at time of award	At the time the Contract is awarded, UNDP reserves the right to increase or decrease the quantity of services originally specified by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions and the solicitation document.
44.Notification of award	Prior to the expiration of the period of proposal validity, UNDP will notify the successful proposer in writing by email, fax or post, that its proposal has been accepted. Please note that the proposer, if not already registered at the appropriate level in UNGM, will be required to complete the vendor registration process on the UNGM prior to the signature and finalization of the contract.
45.Debriefing	In the event that a proposer is unsuccessful, the proposer may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the proposer's submission, in order to assist the proposer in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the proposer's submission shall not be discussed.
46.Publication of contract award	UNDP will publish the contract award on UNDP Procurement Notices website https://procurement-notices.undp.org/view_awards.cfm which is linked to the United Nations Global Marketplace , with the RFP Reference number, the information of the awarded proposer's company name, contract amount or LTA and the date of the contract.
47.Contract Signature	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Bid Security, if any, and on which event, UNDP may award the Contract to the Second highest rated or call for new Bids.
48.Contract Type and General Terms and Conditions	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in Data Sheet, can be accessed at: http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
49. Performance security	<p>The successful Proposer, if so specified in Section 3: Data Sheet shall furnish a Performance Security in the amount and form specified herein: https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%20Form.docx&action=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).</p> <p>Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.</p>
50.Bank guarantee for advance payment	<p>Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at: https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes_Advanced%20Payment%20Guarantee%20Form.docx&action=default.</p> <p>Banks issuing bank guarantees must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank.</p>

51.Liquidated Damages	If specified in Section 3: Data Sheet, UNDP shall apply Liquidated Damages for the damages and/or risks caused to UNDP resulting from the Contractor's delays or breach of its obligations as per the Contract. The payment or deduction of such liquidated damages shall not relieve the Contractor from any of its other obligations or liabilities pursuant to any current contract or purchase order.
52.Proposal protest	Any proposer that believes to have been unjustly treated in connection with this proposal process or any contract that may be awarded as a result of such proposal process may submit a complaint to UNDP. The following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/procurement/business/protest-and-sanctions.html
53.Other Provisions	In the event that the Bidder offers a lower price to the host Government (e.g., General Services Administration (GSA) of the federal government of the United States of America) for similar goods and/or services, UNDP shall be entitled to the same lower price. The UNDP General Terms and Conditions shall have precedence. UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence. The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&referer

SECTION 3: DATA SHEET (DS)

The following specific data shall complement, supplement or amend the provisions in Section 2: Instructions to Proposers. In case there is a conflict, the provisions herein shall prevail over those in Section 2: Instructions to Proposers.

No.	Data	Specific Instructions / Requirements
1.	Scope	<p>The reference number of this Request for Proposal (RFP) is RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system.</p> <p>The services include provision of design, development, configuration, testing piloting and implementation of a new contraventions management software solution “E-Dosar Contraventional” for the for the internal affairs system, as further described in Section 5 of this RFP.</p>
2.	Eligible proposers	Proposers from all countries are eligible to participate in this proposal process.
3.	Clarification of solicitation documents	<p>Any request for clarification of solicitation documents must be sent directly in the system through Quantum message functionality.</p> <p>ATTENTION: PROPOSALS (OR ANY PART OF IT) SHALL NOT BE SUBMITTED IN THE ABOVE MANNER.</p>
		<p>Deadline for submitting requests for clarifications / questions:</p> <p>5 days before the submission deadline</p>
		<p>Supplemental information to the RFP and responses / clarifications to queries will be posted directly in the system.</p>
4.	Language	<p>All proposals, information, documents and correspondence exchanged between UNDP and the proposers in relation to this solicitation process shall be in English.</p> <p>IMPORTANT NOTE: Communication between the Beneficiary and Project Manager/Team Leader, as well as, system developers should be in Romanian. During the assignment period, the staff to be involved shall be present (located) in the Republic of Moldova.</p>
5.	Partial proposals	<p>Submitting proposals for parts or sub-parts of the TOR is:</p> <p>Not allowed</p>
6.	Currencies	<p>Prices shall be quoted only in the currency indicated in the system:</p> <ul style="list-style-type: none"> • MDL (Moldovan Leu) for local suppliers and • USD (US Dollars) for international suppliers <p>For evaluation purposes, financial proposals shall be recalculated at UN Operational Rate of Exchange on the submission deadline: https://treasury.un.org/operationalrates/OperationalRates.php</p> <p>In case of contract award to a local company, payments will be made in Moldovan Leu based on UN Operational Rate of Exchange valid on the date of money transfer, as per the “payment terms and conditions” stipulated in this solicitation document: https://treasury.un.org/operationalrates/OperationalRates.php</p> <p>UNDP shall not be kept liable for any fluctuations of the exchange market during contract implementation, the Contractor being legally responsible to register any loss/gain of currency exchange resulting from payments against</p>

		the Contract in accordance with the national legislation.
7.	Duties and taxes	All prices shall: Be exclusive of VAT and other applicable indirect taxes.
8.	Proposal validity period	120 days
9.	Proposal security	<p>Required in the amount of USD 10,000 (equivalent in MDL for local companies as per the UNORE exchange rate valid on the deadline)</p> <p>The Proposal security will be in the same currency as stipulated in Article 6: Currencies.</p> <p>Acceptable forms of Proposal security: <input checked="" type="checkbox"/> Proposal security form template (bank guarantee) set out in Section 7: Proposal Forms</p> <p>Important Remarks:</p> <ul style="list-style-type: none"> • The Proposal Security shall be valid up to 30 days after the final date of validity of bids. • The Original of Proposal Security documentation must be physically received by UNDP (10) ten calendar days after the deadline for submission of offers indicated in the Quantum system the latest, and a copy of full Proposal Security documentation must be submitted through Quantum system as part of the online bid. If Proposal security is not submitted as stipulated above, bid shall be disqualified. The address for submitting the original Proposal Security documentation is as follows: UNDP Moldova, #131, 31 August 1989 Street, MD-2012, Chisinau, Republic of Moldova to the attention of Procurement Unit
10.	Alternative proposals	Shall not be considered.
11.	Pre-proposal conference	<p>Will be conducted</p> <p>Time and time zone: 02:00 PM (GMT+2, Moldova Local Time) Date: 25 January , 2024 Venue: Online Zoom Meeting</p> <p>Meeting URL: https://undp.zoom.us/j/89125409573</p> <p>Before joining the meeting kindly leave your name and contact details, after which you will be allowed to join the meeting.</p> <p>The focal point for the arrangement is: Elena Verdes, Project Associate e-mail address: elena.verdes@undp.org</p> <p>Please, confirm your participation by COB one day before the pre-bid meeting to the following email: elena.verdes@undp.org</p> <p>The Pre-bid conference is: <input checked="" type="checkbox"/> not mandatory</p> <p>Minutes of the Pre-bid conference will be disseminated by: Direct communication to prospective Bidders by email and posting directly in Quantum and on the below tender websites: https://sc.undp.md/viewtenders2/ http://procurement-notice.undp.org/ https://www.ungm.org/Public/Notice</p>

No.	Data	Specific Instructions / Requirements
12.	Site inspection	A site inspection will not be held.
13.	Instructions for proposal submission	<p>Bidders must submit their proposal directly in the online system.</p> <ul style="list-style-type: none"> ▪ File Format: PDF files only ▪ File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. ▪ All files must be free of viruses and not corrupted. ▪ Documents which are required in original (e.g. Proposal security) should be sent to the below address with a PDF copy submitted as part of the electronic submission: UNDP Moldova, #131, 31 August 1989 Street, MD-2012, Chisinau, Republic of Moldova to the attention of Procurement Unit ▪ It is recommended that bidders organize and name the files according to the requirements and structure of the bid to facilitate their review. <p>The bidder should receive an email acknowledging email receipt from the system.</p>
14.	Deadline for proposal submission	Deadline for proposal submission is indicated in the portal . In case of discrepancies between the deadline in the system and deadline indicated elsewhere, the one in the system prevails.
15.	Proposal Opening	Public proposal opening will NOT be held
16.	Evaluation of technical and financial proposals	<p>Evaluation will be based on:</p> <p><input checked="" type="checkbox"/> Combined scoring method using a distribution of 70%-30% Technical proposal - financial proposal</p> <p>The maximum number of technical points is detailed in Section 4: Evaluation Criteria.</p> <p>To be substantially compliant, Proposers must obtain a minimum threshold of 70% of maximum points from technical evaluation.</p>
17.	Contract award to one or more proposer	UNDP will award a contract to: One Bidder Only
18.	Type of contract to be awarded	<p>Contract Face Sheet</p> <p>More information can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</p> <p>See Section 6 for link to sample contract.</p>
19.	Expected date for commencement of contract	31 March, 2024
20.	Conditions of contract to apply	<p>UNDP General Terms and Conditions for contracts (goods and/or services)</p> <p>See Section 6 for link to the contract terms.</p>
21.	Performance Security	<p>Required in the amount of 10% of contract amount</p> <p>The performance security will be in the same currency as stipulated in Article 6: Currencies:</p> <ul style="list-style-type: none"> • MDL (Moldovan Leu) for local suppliers and • USD (US Dollars) for international suppliers <p>The Performance Security shall be in the form of a Bank Guarantee as set out in Section 6 for template.</p> <p>Performance Security shall be provided by the selected bidder within (15) days upon issuance of contract and before issuance of the notice to proceed.</p> <p>The validity of the Performance Security shall include the warranty period of 12 months.</p>

22.	Advance payment	Not Allowed
23.	Liquidated damages	Will be imposed as follows: Percentage of contract price per day of delay: 0.5 % Max. number of days of delay 30, after which UNDP may terminate the contract.
24.	Documents to be submitted with your Proposal	<ul style="list-style-type: none"> ▪ Company Profile, which should not exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the services being procured. The document shall include company portfolio, demonstrating experience in implementation of projects with similar content and similar complexity ▪ Certificate of Incorporation/ Business Registration ▪ Official Letter of Appointment as local representative, if Bidder is submitting a Bid on behalf of an entity located outside the country ▪ Quality Certificate (e.g., ISO 9001, ISO 20000, ISO 27001, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any ▪ Financial Statement (Income Statement and Balance Sheet) for the past 3 years (2020, 2021 and 2022) ▪ Statement of Satisfactory Performance from the top three (3) Clients in terms of Contract Value the past three (5) years ▪ A copy of preliminary Agreement in case of Consortium or sub-contracting ▪ Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder ▪ Detailed description of the Methodology, Approach and Implementation Plan (sequence of actions) for the services required as per the attached ToR (Section 5. Terms of Reference of this RfP document), with clear distribution of roles and responsibilities of the proposed key personnel and submission of necessary supporting information and documents as per ToR. The supporting information and documents shall include, but shall not be limited to: <ul style="list-style-type: none"> - complete and exhaustive information on the technological platforms supported by proposed software and relevant constraints, as well as detailed information on the recommended technological platform (within available alternatives) for IS "E-Dosar Contraventional"; - minimum guaranteed values for IS "E-Dosar Contraventional" performance characteristics, with reference to the recommended technological platform; - proposed approach for organizing project implementation of IS "E-Dosar Contraventional", listing all implementation stages and corresponding deliverables; - proposed model for management of change and development requests and the methodology applied for estimating the involvement and price to be charged to the MIA; - project management organizational chart with clear roles and responsibilities, as well as practices applied to interaction and collaboration within the project, including: project plan management, detailed activity planning, resource management, communication plan, change management, risk, management, deliverable quality management, progress monitoring and reporting, exception management, library management project; - approach for management of changes at the applications' level; - information on the approach, method, and tools to populate

		<p>the software with initial data;</p> <ul style="list-style-type: none"> - <u>information on proposed licensing model for IS “E-Dosar Contraventional” and comparative analysis with other models, as per the attached ToR (Section 5. Terms of Reference, anexa A, Chapters 8.1-8.2);</u> - description of Service Quality Plan development and/or proposed draft Service Quality Plan; - information on the proposed approach for the cessation of support services and post-implementation maintenance, considering beneficiary’s requirements and needs. <ul style="list-style-type: none"> ▪ When preparing information and documents related to above point, please consult the attached ToR (Section 5. Terms of Reference of this RfP) for details on the requested information and documents to be included in Bidders’ proposals. ▪ Dully filled in Proposal Forms A-K (as per Section 7: Proposal Forms). Forms A-I, representing the Technical Proposal, shall be submitted directly in the system in the “Technical section” of the requirements. ▪ Form L, representing the Proposal Security submitted in original not later than ten (10) days after the submission deadline from tender deadline at the address indicated in Article 9. ▪ Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the “Commercial section” of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.
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SECTION 4: EVALUATION CRITERIA

Preliminary Examination Criteria

All criteria will be evaluated on a **Pass/Fail basis** and checked during Preliminary Examination.

Criteria	Documents to establish compliance
Completeness of the Proposal	All documents requested in Section 2: Instructions to Bidders Articles 11 and 12 have been provided and are complete.
Proposer accepts UNDP General Conditions of Contract as specified in Section 6.	Duly signed and stamped Form C: Technical Proposal Submission has been provided.
Proposal Validity	Duly signed and stamped Form C: Technical Proposal Submission has been provided.
Proposal Security with compliant validity period	Duly signed and stamped compliant to validity Form L: Proposal Security has been provided.
Appropriate signatures	Proposal Forms have been duly signed and stamped.
Power of Attorney [if applicable]	Certified Letter of Appointment and/or power of attorney authorizing the representative of the Bidder to sign bids has been provided.

Minimum Eligibility and Qualification Criteria

Minimum eligibility and qualification criteria will be evaluated on a **Pass/Fail basis**.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity that can ensure rapid local response (including presence of staff) to any of the contract related requests (whether through a local branch or office, through a local consortium partner of a local subcontracted consultant or company or other – all relationships to be documented through official documents and valid contracts submitted with the Proposal).	Form D: Proposer Information
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with RFP clause 3.	Form C: Technical Proposal Submission
Conflict of Interest	No conflicts of interest.	Form C: Technical Proposal Submission
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form C: Technical Proposal Submission

QUALIFICATION		
History of Non-Performing Contracts¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form F: Eligibility and Qualification
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.	Form F: Eligibility and Qualification
Previous Experience	Minimum 5 years of experience in IT Development <i>(For JV/Consortium/Association, the Lead company shall meet the requirement).</i>	Form F: Eligibility and Qualification
	Minimum 2 IT Projects of similar complexity (i.e. highly configurable case management systems, document and workflow management systems) with a cumulative value of USD 500,000, implemented over the last 5 years, and the development stage completed in the last 3 years. List of contracts managed in the last 5 years (mentioning the development stage completion year), and their value shall be included in the Proposal. <i>(For JV/Consortium/Association, the Lead Company shall meet the requirement).</i>	Form F: Eligibility and Qualification
Minimum key personnel	<p>The contractor must provide at least thirteen (13) key experts. Failure to do so will be considered ground for disqualification:</p> <ul style="list-style-type: none"> ▪ 1 (one) Project Manager/Scrum Master ▪ 1 (one) System Architect ▪ 2 (two) Business Analysts ▪ 4 (four) Software Developers ▪ 1 (one) Developer/Database Administrator ▪ 1 (one) Integration Specialist/Developer ▪ 3 (three) Quality Assurance Specialist/Trainer <p>For the proposed key experts, CVs will be submitted demonstrating that they meet the minimum requirements of qualification stated in the ToR. Additionally, non-key experts such as: UI Designer, Domain expert, Technical writer, Trainer, etc. are suggested.</p> <p><i>Please note: The above listed roles can be cumulated by certain team members, but not more than two roles per team member, clarifying in the Methodology the reasoning for such approach and distribution of tasks.</i></p> <p><i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i></p>	Attach required documents to Form H: Format for CV of proposed Key Personnel
Financial Standing	Minimum average annual turnover of USD 750,000 for the last 3 years. <i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i>	Form F: Eligibility and Qualification
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. <i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i>	Form F: Eligibility and Qualification

¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employer's decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Technical Evaluation Criteria

Summary of Technical Proposal Evaluation Forms		Points Obtainable
1.	Bidder's qualification, capacity and experience	260
2.	Proposed Methodology, Approach and Implementation Plan	330
3.	Management Structure and Key Personnel	410
	Total	1000

Section 1. Bidder's qualification, capacity and experience		Points obtainable
1.1	Reputation of Organization and Credibility / Reliability / Industry Standing <i>(up to 20 pts)</i>	20
1.2	General Organizational Capability which is likely to affect implementation - Financial stability "Annual turnover over USD 500,000" <i>(no – 0 pts, yes – 10 pts)</i> - Strength of project implementation team <i>(up to 10 pts)</i> .	20
1.3	Extent to which any work would be subject to subcontracting - Certain development processes will be subcontracted <i>(no – 15 pts, yes - 0 pts)</i>	15
1.4	Quality assurance procedures and risk mitigation measures: - Q&A and Warranty procedures proposed <i>(up to 20 pts)</i>	20
1.5	Relevance of: - Minimum 5 years of relevant experience in developing IT Systems <i>(5 years – 20 pts, each additional year – 5 pts, up to max 30 pts)</i> ; - At least 2 IT projects of similar complexity (i.e. highly configurable case management systems, document and workflow management systems), in production for at least 3 years and their brief description <i>(2 projects – 30 pts, each additional project – 10 pts, up to max 60 pts)</i> ; - Demonstrated experience of working with Moldovan public institutions would be a strong advantage <i>(one project – 15 pts, each additional project – 5 pts, up to max 30 pts)</i> ; - Demonstrated experience of developing and implementing of software for law enforcement institutions would be a strong advantage <i>(one project – 25 pts, each additional project – 10 pts, up to max 45 pts)</i> ; - Working experience with UN Agencies and/or other international organizations will be an asset <i>(no – 0 pts, yes – 10 pts)</i> .	175
1.6	Sustainable Criteria / Gender equality and diversity commitments: - Overall gender balance in the team <i>(5 pts)</i> ; - Appointment of women to managerial positions in the team <i>(5 pts)</i> .	10
Total Section 1		260

Section 2. Proposed Methodology, Approach and Implementation Plan		Points obtainable
2.1	To what degree does the Proposer understand the assignment? <i>(up to 75 pts)</i> - The Proposer has full understanding of the assignment. The proposed approach and methodology fully demonstrate responsiveness to the TOR – 51 pts to 75 pts - The Proposer has satisfactory understanding of the assignment. The proposed approach and methodology correspond to the TOR but require some adjustments to properly address all the tasks – 21 pts to 50 pts - The Proposer has limited understanding of the assignment. The proposed approach and	75

	<i>methodology don't correspond to the TOR and require major adjustments to properly address the tasks – 0 pts to 20 pts</i>	
2.2	<p>Have the important aspects of the task been addressed in sufficient detail? (up to 75 pts)</p> <ul style="list-style-type: none"> - The important aspects of the task have been addressed in sufficient detail in a manner which does not require any further clarification on methodology – 51 pts to 75 pts - The important aspects of the task have been addressed in a manner which requires some clarification on methodology – 21 pts to 50 pts - The important aspects of the task have not been addressed in sufficient detail, and require major clarification on methodology – 0 pts to 20 pts 	75
2.3	<p>Are the different components of the assignment adequately weighted relative to one another? (up to 50 pts)</p> <ul style="list-style-type: none"> - The different components of the assignment were adequately weighted relative to one another – 11 pts to 50 pts - The different components of the assignment were not adequately weighted – 0 pts to 10 pts 	50
2.4	<p>Is the conceptual framework adopted appropriate for the assignment? (up to 65 pts)</p> <ul style="list-style-type: none"> - The presented conceptual framework is appropriate for the assignment, all important aspects being fully described, and requirements addressed – 51 pts to 65 pts - The presented conceptual framework requires some adjustments to fully incorporate all aspects and requirements of the assignment – 21 pts to 50 pts. - The presented conceptual framework requires major adjustments to address all the aspects and requirements of the assignment – 0 pts to 20 pts 	65
2.5	<p>Is the presentation clear and is the sequence of activities and the planning logical, realistic and promise efficient implementation of the assignment? (up to 65 pts)</p> <ul style="list-style-type: none"> - The presentation is clear, well-structured with a defined and realistic sequence of activities, which promises efficient implementation of the assignment – 41 pts to 65 pts - The presentation is clear, well-structured with a defined but lowly realistic sequence of activities – 21 pts to 40 pts - The presentation is not well structured and doesn't present a clear sequence of activities – 0 pts to 20 pts 	65
Total Section 2		330

Section 3. Management Structure and Key Personnel		Points obtainable
3	Qualifications of key personnel proposed (13 specialists)	
3.1	Project Manager/Scrum Master (1)	80
	Higher education in ICT or other relevant field (<i>Bachelor's degree – 6 pts, master's degree – 10 pts</i>)	10
	At least 7 years of experience in software development (<i>7 years – 10 pts, over 7 years – 20 pts</i>)	20
	At least 5 years of demonstrated team/project management experience with application Agile methodology with at least 2 projects implemented in the last 3 years (<i>5 years + 2 projects in last 3 years - 14 pts., each additional project – 2 pts, up to max 20 pts</i>)	20
	At least 2 successfully completed projects with public authorities, experience in project implementation within the public authorities of the Republic of Moldova will be considered an advantage (<i>no – 0 pts, yes – 10 pts</i>)	10
	Will hold the following certifications or equivalents: CSM / CSPO, PMI-ACP; (<i>no – 0 pts, yes – 5 pts.</i>) The following certifications will be an advantage: ISO 27001 Lead Auditor, CISM, ITIL, ISO 20000, ISO 9001 (<i>no – 0 pts, yes – 5 pts</i>)	10
	Experience in systems analysis (<i>no – 0 pts, yes – 5 pts</i>)	5

	Ability to communicate in Romanian (5 pts)	5	
3.2.	System Architect (1)		50
	Higher education in ICT or other relevant field (<i>Bachelor's degree – 6 pts, master's degree – 10 pts</i>)	10	
	At least 5 years of experience in software development, with at least 2 projects implemented in the last 3 years (<i>5 years + 2 projects in last 3 years – 6 pts, each additional year – 2 pts, up to max 10 pts</i>)	10	
	At least 3 years of experience in system, including large-scale systems architecture (<i>3 years – 6 pts, each additional year – 2 pts, up to max 20 pts</i>)	20	
	Holding certifications in any technology in the requested technology stack will be considered an advantage and project management processes (<i>no – 0 pts, yes – 5 pts</i>)	5	
	Ability to communicate in Romanian (5 pts)	5	
3.3.	Business Analysts (2)		60 (average pts)
	Higher education in ICT or other relevant field (<i>Bachelor's degree – 6 pts, master's degree – 10 pts</i>)	10	
	At least 5 (five) years of experience in software development (<i>5 years – 6 pts., each additional year – 2 pts, up to max 10 pts</i>)	10	
	At least 5 years of demonstrated experience in business analysis with the application of the Agile methodology with at least 2 projects implemented in the last 3 years (<i>5 years + 2 projects in last 3 years – 6 pts, each additional year – 2 pts, up to max 10 pts</i>)	10	
	At least 2 projects implemented in the last 3 years (<i>2 projects – 6 pts., each additional project – 2 pts, up to max 10 pts</i>)	10	
	Holding certifications in any technology in the requested technology stack will be considered an advantage and project management processes (<i>e.g. TOGAF, CISA, CBAP, AAC etc.</i>) would be an advantage (<i>no – 0 pts, yes – 5 pts</i>)	5	
	Experience in systems analysis (<i>no – 0 pts, yes – 5 pts</i>)	5	
	Experience in unit testing, continuous integration, DevOps (<i>no – 0 pts, yes – 5 pts</i>)	5	
	Ability to communicate in Romanian (3 pts) and Russian (2 pts)	5	
3.4	Software Developers (4)		50 (average pts)
	Higher education in ICT or other relevant field (<i>Bachelor's degree – 6 pts, master's degree – 10 pts</i>)	10	
	At least 5 years of experience in software development (<i>5 years – 6 pts, each additional year – 2 pts, up to max 10 pts</i>)	10	
	Participated in at least 2 software development projects in the last 3 years with the application of the methodology Agile (<i>2 projects – 7 pts, each additional project – 2 pts, up to max 15 pts</i>)	15	
	Experience in unit testing, continuous integration, DevOps (<i>no – 0 pts, yes – 5 pts</i>)	5	
	Holding certifications in any technology in the requested technology stack will be considered an advantage and project management would be an advantage (<i>no – 0 pts, yes – 5 pts</i>)	5	
	Ability to communicate in Romanian (5 pts)	5	
3.5	Developer/Database Administrator (1)		60
	Higher education in ICT or other relevant field (<i>Bachelor's degree – 6 pts, master's degree – 10 pts</i>)	10	

	At least 5 years of experience in software development (5 years – 6 pts, each additional year – 2 pts, up to max 10 pts.)	10	
	At least 3 years of experience developing/administering an Enterprise level DBMS (MS SQL, Oracle, etc.) (3 years – 6 pts, each additional year – 2 pts, up to max 10 pts)	10	
	Participated in at least 2 software development projects in the last 3 years with the application of the methodology Agile (2 projects – 7 pts, each additional project– 2 pts, up to max 15 pts)	15	
	Certification in any technology in the requested technology stack will be an advantage (no – 0 pts, yes – 5 pts)	5	
	Demonstrated experience in database design, development and optimization; (no – 0 pts, yes – 5 pts)	5	
	Ability to communicate in Romanian (5 pts)	5	
3.6	Integration Specialist/Developer (1)		50
	Higher education in ICT or other relevant field (Bachelor’s degree – 6 pts, master’s degree – 10 pts)	10	
	At least 5 years of experience in software development (5 years – 6 pts., each additional year – 2 pts, up to max 10 pts)	10	
	Demonstrated working experience with WSO2 middleware platform technology. Experience working with MConnect will be an advantage (no – 0 pts, yes – 5 pts)	5	
	Participated in at least 2 software development projects in the last 3 years with the application of the methodology Agile (2 projects – 6 pts., each additional project– 2 pts, up to max 10 pts.)	10	
	Experience in unit testing, continuous integration, DevOps (no – 0 pts, yes – 5 pts)	5	
	Holding certifications in any technology in the requested technology stack will be considered an advantage (no – 0 pts, yes – 5 pts)	5	
	Ability to communicate in Romanian (5 pts)	5	
3.7	Quality Assurance Specialist/Trainer (3)		60 (average pts)
	Higher education in ICT or other relevant field (Bachelor’s degree – 6 pts, master’s degree – 10 pts)	10	
	At least 3 years of experience in software Quality Assurance in projects of similar complexity (3 years – 6 pts., each additional year – 2 pts, up to max 10 pts)	10	
	Demonstrated experience in testing analysis and software design (no - 0 pts., yes – 6 pts)	6	
	Demonstrated experience in performance testing (load and stress) and security testing (no – 0 pts, yes – 10 pts)	10	
	Demonstrated experience in automated testing (no – 0 pts, yes – 6 pts)	6	
	Holding certification in any technology in the requested technology stack will be an advantage (no – 0 pts, yes – 6 pts)	6	
	Certification in training for end-users and IT specialists will be considered an advantage (no – 0 pts, yes – 6 pts)	6	
	Ability to communicate in Romanian (6 pts)	6	
Total Section 3			410

SECTION 5: TERMS OF REFERENCE

PLEASE SEE ANNEX 1 (RO) – original version (shall prevail over translated version).

PLEASE SEE ANNEX 1 (EN) – translated version.

SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS

6.1 The types of Contract to be signed and the **applicable UNDP Contract General Terms and Conditions**, as specified in Data Sheet, can be accessed at <http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html>

6.2 Special Conditions of Contract

The following Special Conditions of Contract (SCC) shall supplement and/or amend the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the GCC:

N/A

6.3 Performance Security

**Performance Security must be issued using the official letterhead of the Issuing Bank.
Except for indicated fields, no changes may be made on this template.**

Beneficiary: Insert contact information for procuring organisation as provided in Section 3: Data Sheet.

RFP Reference: **RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system**RfP24/02801: **Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system**

PERFORMANCE SECURITY No.: Click or tap here to enter text.

We have been informed that insert complete name of Supplier (hereinafter called "the Supplier") has entered into Contract No. Click or tap here to enter text. dated Click or tap to enter a date. with you, for the supply of description of goods, works and/or services (hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a Performance Guarantee is required.

At the request of the Supplier, we hereby irrevocably undertake to pay you any sum(s) not exceeding insert currency and amount in figures and words upon receipt by us of your first demand in writing declaring the Supplier to be in default under the Contract, without cavil or argument, or your needing to prove or to show grounds or reasons for your demand or the sum specified therein. This Guarantee shall expire no later than Click or tap to enter a date. and any demand for payment under it must be received by us at this office on or before that date. We shall agree to a one-time extension of this guarantee for a period not to exceed Choose an item., in response to Click or tap here to enter text.'s written request for such extension, such request to be presented to us before the expiry of the guarantee.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458, except that subparagraph (ii) of Sub-article 20(a) is hereby excluded.

SIGNATURE OF AUTHORIZED REPRESENTATIVE OF THE SUPPLIER

Signature: _____
Name: _____
Title: _____
Date: _____

SIGNATURE AND SEAL OF THE GUARANTOR BANK

Signature: _____
Name: _____
Title: _____
Date: _____
Name of Bank _____
Address _____

[Stamp with official stamp of the Bank]

SECTION 7: PROPOSAL FORMS

Form A: Proposal Confirmation

Form B: Checklist

Form C: Technical Proposal Submission

Form D: Proposer Information

Form E: Joint Venture/Consortium/Association Information

Form F: Eligibility and Qualification

Form G: Format for Technical Proposal

Form H: Format for CV of Proposed Key Personnel

Form I: Statement of Exclusivity and Availability

Form J: Financial Proposal Submission [Form J is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]

Form K: Format for Financial Proposal [Forms K is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]

Form L: Proposal Security

FORM A: PROPOSAL CONFIRMATION

Please acknowledge receipt of this RFP by completing this form and returning it by email to the address, and by the date specified, in the Letter of Invitation.

To: Insert name of contact person Email: Insert contact person’s email - do not enter secure proposal email address

From: Insert name of proposer

Subject RFP reference **RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system**

Check the appropriate box	Description
<input type="checkbox"/>	YES , we intend to submit a proposal.
<input type="checkbox"/>	NO , we are unable to submit a competitive proposal for the requested services at the moment

If you selected NO above, please state the reason(s) below:

Check applicable	Description
<input type="checkbox"/>	The requested services are not within our range of supply
<input type="checkbox"/>	We are unable to submit a competitive proposal for the requested services at the moment
<input type="checkbox"/>	The requested services are not available at the moment
<input type="checkbox"/>	We cannot meet the requested terms of reference
<input type="checkbox"/>	The information provided for proposal purposes is insufficient
<input type="checkbox"/>	Your RFP is too complicated
<input type="checkbox"/>	Insufficient time is allowed to prepare a proposal
<input type="checkbox"/>	We cannot meet the delivery requirements
<input type="checkbox"/>	We cannot adhere to your terms and conditions e.g. payment terms, request for performance security, etc. Please provide details below.
<input type="checkbox"/>	Sustainability criteria/requirements are too stringent (if applicable)
<input type="checkbox"/>	We do not export
<input type="checkbox"/>	We do not sell to the UN
<input type="checkbox"/>	Your requirement is too small
<input type="checkbox"/>	Our capacity is currently full
<input type="checkbox"/>	We are closed during the holiday season
<input type="checkbox"/>	We had to give priority to other clients’ requests
<input type="checkbox"/>	The person handling proposals is away from the office
<input type="checkbox"/>	Other (please provide reasons below):
Further information: Click or tap here to enter text.	
<input type="checkbox"/>	We would like to receive future RFPs for this type of services
<input type="checkbox"/>	We don’t want to receive RFPs for this type of services

Questions to the Supplier concerning the reasons for no proposal should be addressed to [Click or tap here to enter text.](#) phone [Click or tap here to enter number.](#), email [Click or tap here to enter text.](#)

FORM B: CHECKLIST

This form serves as a checklist for preparation of your Proposal. Please complete the returnable Proposal Forms in accordance with the instructions and return them as part of your Proposal submission: No alteration to the format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the instructions in Section 2: Instructions to Proposers and Section 3: Data Sheet.

Technical Proposal:

Have you duly completed all the Returnable Proposal Forms?	
▪ Form C: Technical Proposal Submission	<input type="checkbox"/>
▪ Form D: Proposer information	<input type="checkbox"/>
▪ Form E: Joint Venture/Consortium/Association Information	<input type="checkbox"/>
▪ Form F: Eligibility and Qualification	<input type="checkbox"/>
▪ Form G: Technical Proposal	<input type="checkbox"/>
▪ Form H: CVs of proposed key personnel	<input type="checkbox"/>
▪ Form I: Statements of exclusivity and availability for key personnel	<input type="checkbox"/>
▪ Form L: Proposal Security	<input type="checkbox"/>
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	<input type="checkbox"/>
Have you provided the required documents in support of Form D: Proposer Information?	<input type="checkbox"/>

Financial Proposal:

▪ Form J: Financial Proposal Submission	<input type="checkbox"/>
▪ Form K: Financial Proposal	<input type="checkbox"/>

Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the “Commercial section” of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.

FORM C: TECHNICAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system		

We, the undersigned, offer to supply the services required for [Click or tap here to enter text.](#) in accordance with your Request for Proposals No. [Click or tap here to enter text.](#) We hereby submit our Proposal, which includes this Technical Proposal and our Financial Proposal uploaded separately under the commercial section in the system as instructed.

Proposer Declaration: on behalf of our firm, its affiliates, subsidiaries, and employees, including any JV / Consortium / Association members or subcontractors or suppliers for any part of the contract.

Yes	No	
<input type="checkbox"/>	<input type="checkbox"/>	Requirements and Terms and Conditions: I/We have read and fully understand the RFP, including the RFP Information and Data Sheet, Terms of Reference, the General Conditions of Contract and any Special Conditions of Contract. I/we confirm that the proposer agrees to be bound by them.
<input type="checkbox"/>	<input type="checkbox"/>	I/We confirm that the proposer has the necessary capacity, capability and necessary licenses to fully meet or exceed the requirements and will be available to deliver throughout the relevant contract period.
<input type="checkbox"/>	<input type="checkbox"/>	Ethics: In submitting this proposal I/we warrant that the proposer: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any competitor; has not directly or indirectly approached any representative of the buyer (other than the point of contact) to lobby or solicit information in relation to the RFP; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the buyer.
<input type="checkbox"/>	<input type="checkbox"/>	I/We confirm to undertake not to engage in proscribed practices, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN.
<input type="checkbox"/>	<input type="checkbox"/>	Conflict of interest: I/We warrant that the proposer has no actual, potential or perceived conflict of Interest in submitting this proposal, or entering into a contract to deliver the requirements. Where a conflict of interest arises during the RFP process the proposer will report it immediately to the Procuring Organisation’s Point of Contact.
<input type="checkbox"/>	<input type="checkbox"/>	Prohibitions and Sanctions: I/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
<input type="checkbox"/>	<input type="checkbox"/>	I/We do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
<input type="checkbox"/>	<input type="checkbox"/>	Bankruptcy: I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against us that could impair our operations in the foreseeable future.
<input type="checkbox"/>	<input type="checkbox"/>	Proposal Validity Period: I/We confirm that this Proposal, including the price, remains open for acceptance for the proposal validity period.
<input type="checkbox"/>	<input type="checkbox"/>	I/We understand and recognize that you are not bound to accept any proposal you receive.
<input type="checkbox"/>	<input type="checkbox"/>	By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorised by the Organisation/s to make this declaration on its/their behalf.



Name: _____

Title: _____

Date: _____

Signature: _____

[Stamp with official stamp of the Proposer]

FORM D: PROPOSER INFORMATION

RFP Reference	RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system
Legal name of Proposer	Click or tap here to enter text.
Legal Address, City, Country	Click or tap here to enter text.
Website	Click or tap here to enter text.
Year of registration	Click or tap here to enter text.
Proposer’s Authorized Representative information	Name and Title: Click or tap here to enter text. Telephone numbers: Click or tap here to enter text. Email: Click or tap here to enter text.
Legal structure	Choose an item.
No. of full-time employees	Click or tap here to enter number.
No. of staff involved in similar contracts	Click or tap here to enter number.
Are you a UNGM registered vendor?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, insert UNGM Vendor Number
Years of supplying to UN organisations	Click or tap here to enter text.
Are you a Click or tap here to enter text.vendor?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, insert Vendor Number
Countries of operation	Click or tap here to enter text.
Subsidiaries in the region (please indicate names of subsidiaries and addresses, if relevant to the proposal)	Click or tap here to enter text.
Commercial Representatives in the country: Name/Address/Phone (for international companies only)	Click or tap here to enter text.
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	Click or tap here to enter text.
Does your Company have a corporate environmental policy or environmental management system/accreditation such as ISO 14001 or ISO 14064 or equivalent? (If yes, provide a Copy of the valid Certificate):	Tick all that apply and provide supporting documentation: <input type="checkbox"/> Corporate Environmental Policy <input type="checkbox"/> ISO 14001 <input type="checkbox"/> ISO 14064 <input type="checkbox"/> Other, specify Click or tap here to enter text.
Does your organization demonstrate significant commitment to sustainability, including the following aspects that have	Attach a formal statement that outlines your organisation’s commitment to sustainability, where possible providing evidence of tangible results that demonstrate progress such as:

<p>been identified in the UN Sustainable Procurement Framework?</p> <ul style="list-style-type: none"> • Environmental: prevention of pollution, sustainable resources; climate change and mitigation and the protection of the environment, biodiversity. • Social: human rights and labour issues, gender equality, sustainable consumption, and social health and wellbeing. • Economic: whole life cycle costing, local communities and small or medium enterprises, and supply chain sustainability. 	<p>Tick all that are attached:</p> <p><input type="checkbox"/> Formal statement</p> <p><input type="checkbox"/> Sustainability report</p> <p><input type="checkbox"/> UN Global Compact Communication on Progress</p> <p><input type="checkbox"/> Other, specify Click or tap here to enter text.</p>
<p>Does your company belong to a diverse supplier group including micro, small or medium sized enterprise, women or youth owned business or other?</p> <p><i>(If yes, please provide details and documentation)</i></p>	<p>Click or tap here to enter text.</p>
<p>Is your company a member of the UN Global Compact?</p>	<p>Choose an item.</p> <p>If yes, please provide link to Global Compact profile:</p> <p>Click or tap here to enter text.</p>
<p>Bank Information</p>	<p>Bank Name: Click or tap here to enter text.</p> <p>Bank Address: Click or tap here to enter text.</p> <p>IBAN: Click or tap here to enter text.</p> <p>SWIFT/BIC: Click or tap here to enter text.</p> <p>Account Currency: Click or tap here to enter text.</p> <p>Bank Account Number: Click or tap here to enter text.</p>
<p>Contact person that Click or tap here to enter text. may contact for requests for clarifications during Proposal evaluation</p>	<p>Name and Title: Click or tap here to enter text.</p> <p>Telephone numbers: Click or tap here to enter text.</p> <p>Email: Click or tap here to enter text.</p>

FORM E: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution "E-Dosar Contraventional" for the internal affairs system		

To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association.

No	Name of Partner and contact information (address, telephone numbers, fax numbers, e-mail address)	Proposed proportion of responsibilities (in %) and type of services to be performed
1	Click or tap here to enter text.	Click or tap here to enter text.
2	Click or tap here to enter text.	Click or tap here to enter text.
3	Click or tap here to enter text.	Click or tap here to enter text.

<p>Name of leading partner (with authority to bind the JV, Consortium, Association during the RFP process and, in the event a Contract is awarded, during contract execution)</p>	<p>Click or tap here to enter text.</p>
--	---

We have attached a copy of the below referenced document signed by every partner, which details the likely legal structure of and the confirmation of joint and severable liability of the members of the said joint venture:

Letter of intent to form a joint venture **OR** JV/Consortium/Association agreement

We hereby confirm that if the contract is awarded, all parties of the Joint Venture/Consortium/Association shall be jointly and severally liable to [Click or tap here to enter text](#) for the fulfilment of the provisions of the Contract.

Name of partner:

Signature: _____

Date: _____

Name of partner:

Signature: _____

Date: _____

Name of partner:

Signature: _____

Date: _____

Name of partner:

Signature: _____

Date: _____

FORM F: ELIGIBILITY AND QUALIFICATION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system		

If JV/Consortium/Association, to be completed by each partner.

History of Non- Performing Contracts

<input type="checkbox"/> No non-performing contracts during the last 3 years			
<input type="checkbox"/> Contract(s) not performed in the last 3 years			
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)
		Name of Client: Address of Client: Reason(s) for non-performance:	

Litigation History (including pending litigation)

<input type="checkbox"/> No litigation history for the last 5 years			
<input type="checkbox"/> Litigation History as indicated below			
Year of dispute	Amount in dispute (state currency)	Contract Identification	Total Contract Amount (state currency)
		Name of Client: Address of Client: Matter in dispute: Party who initiated the dispute: Status of dispute: Party awarded if resolved:	

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the **last 5 years (specify the year of the development stage completion)**.

List only those assignments for which the Proposer was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Proposer’s individual experts working privately or through other firms cannot be claimed as the relevant experience of the Proposer, or that of the Proposer’s partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Proposer should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value (please indicate the currency)	Period of activity and status	Types of activities undertaken and role (Contractor, sub-contractor or consortium member)

Proposers may also attach their own Project Data Sheets with more details for assignments above.

Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing

Annual Turnover for the last 3 years	Year 2022	Currency: USD	Amount
	Year 2021	Currency: USD	Amount
	Year 2020	Currency: USD	Amount
Latest Credit Rating (if any), indicate the source and date.			

Financial information (state currency)	Historic information for the last 3 years		
	2020	2021	2022
	<i>Information from Balance Sheet</i>		
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	<i>Information from Income Statement</i>		
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			
Current Ratio (current assets/current liabilities)			

Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Proposer or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

FORM G: FORMAT FOR TECHNICAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system		

The proposer’s proposal must be organised to follow the format of this Technical Proposal Form. Where the proposer is presented with a requirement or asked to use a specific approach, the proposer must not only state its acceptance, but also describe, where appropriate, how it intends to comply. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

Section 1: Proposer’s qualification, capacity and expertise

- 1.1** Brief description of the organisation, including the year and country of incorporation, and types of activities undertaken.
- 1.2** General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3** Relevance of specialised knowledge and experience on similar engagements done in the region/country.
- 1.4** Quality assurance procedures and risk mitigation measures.
- 1.5** Organization’s commitment to sustainability.

Section 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the proposer’s responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1** A detailed description of the approach, conceptual framework and methodology for how the Proposer will achieve or exceed the requirements of the Terms of Reference, keeping in mind the appropriateness to local conditions and project environment. Detail how the different service elements shall be organised, controlled and delivered.
- 2.2** A detailed description of the Bidder’s internal technical and quality assurance mechanisms and risks identified, if any.
- 2.3** A detailed description of the System’s technical functional and non-functional requirements.
- 2.4** Implementation plan including a Gantt chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.5** Any other comments or information regarding the project approach and methodology that will be adopted.

Section 3: Management Structure and Key Personnel

- 3.1** Describe the overall management approach toward planning and implementing the project. Include details of key personnel including their name and nationality, the Position they will assume and their role as per the ToR. Include an organisation chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2** For each of the key personnel provide: the CV using the format in **Form H** and the statement of exclusivity and availability using the format in Form I. *Please provide copies of Certifications/Awards for the Key Personnel to be involved in the project.*

FORM H: FORMAT FOR CV OF PROPOSED KEY PERSONNEL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution "E-Dosar Contraventional" for the internal affairs system		

Position (as per ToR)		
Personnel Information	Name:	
	Nationality:	Date of birth:
	Language Proficiency:	
Present Employment	Name of employer:	Contact: (manager or HR)
	Address of employer:	
	Telephone:	Email:
	Job title:	Years with present employer:
Education / Qualifications	<i>Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.</i>	
Professional Certifications	<i>Provide details of professional certifications relevant to the scope of services including name of institution and date of certification.</i>	
References:	<i>Provide names, addresses, phone and email contact information for two (2) references.</i>	

Summarise professional experience over the last 20 years in reverse chronological order. Indicate particular technical and managerial experience relevant to the project.

From	To	Company / Project / Position / Relevant technical and management experience

I, the undersigned, certify that, to the best of my knowledge and belief, this CV is accurate.

Signature of Personnel

Date (Day/Month/Year)

FORM I: STATEMENT OF EXCLUSIVITY AND AVAILABILITY

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system		

I, the undersigned, hereby declare that I agree to participate exclusively with the Proposer [Click or tap here to enter text.](#) in the above referenced RFP. I further declare that I am able and willing to work for the period(s) foreseen for the position for which my CV has been included in the event that this proposal is successful, namely:

From	To
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.

I confirm that I am not engaged in other projects in a position for which my services are required during the periods where my services are required under this RFP.

By making this declaration, I understand that I am not allowed to present myself as a candidate to any other proposer submitting a proposal for this RFP. I am fully aware that if I do so, I will be excluded from this RFP, the proposals may be rejected, and I may also be subject to exclusion from other UNDP’s solicitation procedures and contracts.

Furthermore, should this proposal be successful, I am fully aware that if I am not available at the expected start date of my services for reasons other than ill-health or *force majeure*, I may be subject to exclusion from other [Click or tap here to enter text.](#) solicitation procedures and contracts and that the notification of award of contract to the Proposer may be rendered null and void.

Name: _____

Title: _____

Date: _____

Signature: _____



FORM J: FINANCIAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system		

We, the undersigned, offer to provide the services indicated in our proposal and in accordance with your Request for Proposal. We are hereby submitting our Financial Proposal in the amount indicated herewith.

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Data Sheet.

We understand that you are not bound to accept any Proposal that you receive.

Our attached Financial Proposal is for the sum of *[Insert amount in words and figures]*. Please make sure the total matches with the total indicated in the deliverables section of the system (lines) and with the total deriving from the cost breakdown (form K).

FORM K: FORMAT FOR FINANCIAL PROPOSAL – COMPONENT 1

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system		

The proposer is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Proposers. **The inclusion of any financial information in the Technical Proposal shall lead to disqualification of the Proposer.** The Financial Proposal should align with the requirements of the Terms of Reference and the proposer’s Technical Proposal.

Currency of the proposal: US Dollars for foreign bidders and MDL for local bidders.

A. Cost Breakdown by Cost Component

The Proposers are requested to provide the cost breakdown for the above given prices for each deliverable based on the format proposed below, however, it shall be adapted to your proposal. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services.

Table 1: Summary of Overall Prices

Costs	Amount (MDL or USD)
Professional Fees (from Table 2)	
Other Costs (from Table 3)	
Total Amount of Financial Proposal (Table 2 + Table 3)	

Table 2: breakdown of Professional Fees

Name	Position	Fee Rate, MDL or USD	No. of Days/months/ hours	Total Amount, MDL or USD
		A	B	C=A*B
In-Country	1 (one) Project Manager/Scrum Master			
In-Country/Home Based	1 (one) System Architect			
In-Country	2 (two) Business Analysts			
Home Based	4 (four) Software Developers			
Home Based	1 (one) Developer/Database Administrator			
In-Country/Home Based	1 (one) Integration Specialist/Developer			
Home Based/In-Country	3 (three) Quality Assurance Specialist/Trainer			
Subtotal Professional Fees:				

Table 3: Breakdown of Other Costs

Description	UOM	Quantity	Unit Price, MDL or USD	Total Amount, MDL or USD VAT excl
International flights	Trip			
Subsistence allowance	Day			
Miscellaneous travel expenses	Trip			
Local transportation costs	Lump Sum			
Out-of-Pocket Expenses				
Other Costs: (please specify)				
Subtotal Other Costs:				

B. Breakdown of Price per Deliverable/Activity**Table 4: Breakdown of Price per Deliverable/Activity**

Milestone	Time (person days)	Professional Fees	Other Costs	Total MDL or USD
<p>Milestone 1: Software development initiated.</p> <p><i>Milestone must include all deliverables listed in:</i></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables", request CSI 				
<p>Milestone 2: The analysis and product definition phase completed.</p> <p><i>Milestone must include all deliverables listed in:</i></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B8 "Requirements for deliverables of the analysis and product definition phase". Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. 				
<p>Milestone 3: The iterative and incremental development and implementation phase of the IAS "e-Dosar contravențional" completed.</p> <p><i>Milestone must include all deliverables of the iterative and incremental product development sub-phases according to:</i></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B11 "Deliverable requirements of the sprint planning sub-phase". Section 5 - ToR, Annex B, Table B14 "Deliverable requirements of the sprint execution sub-phase" Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. 				
<p>Milestone 4: Acceptance testing phase completed.</p> <p><i>Milestone must include all deliverables listed in:</i></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B20 "Deliverables requirements for the acceptance testing phase of the IAS "e-Dosar contravențional" Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. 				
<p>Milestone 5: Data migration and population phase completed.</p> <p><i>Milestone must include all deliverables listed in:</i></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B17 "Deliverables requirements for the data population phase " Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. 				
<p>Milestone 6: All categories of system's users trained, system and operational documents delivered.</p>				

<p>Milestone must include all deliverables listed in:</p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B24 " Training and documentation phase deliverables requirements". Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. 				
<p>Milestone 7 The production testing and system stabilization phase completed.</p> <p>Milestone must include all deliverables listed in:</p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B27 "Deliverables requirements for the production release phase of the AIS e-Dosar Contravention". 				
<p>Milestone 8: The Final Deed of Acceptance of the IAS "e-Dosar contraventional" signed by the Supplier, the Beneficiary and UNDP.</p> <p>Milestone deliverables:</p> <ul style="list-style-type: none"> The Final Acceptance Deed of IAS "e-Dosar contraventional" has been signed by the Supplier, the Beneficiary and UNDP. Deliverables specified in Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 19. 				
<p>Milestone 9: Warranty, maintenance and technical support services, provided during the 12-month period after the IAS "e-Dosar contraventional " has been in production.</p> <p>Milestone deliverables:</p> <ul style="list-style-type: none"> Periodical reports on the performed warranty, maintenance and technical support activities Periodical reports on change requests received from MIA Source code, technical documentation and updated guidelines related to components developed/modified during the post-implementation period. 				
Total				

The table below shows the stage milestones according to the approach for the project implementation described in the Technical Specifications and deliverables related to the development and implementation of the SIA "e-Dosar Cotraventional". A stage is considered completed when all related activities and deliverables have been completed and accepted. The exhaustive list of stages and acceptance requirements is presented in Annexes B and C of the Technical Specifications for SIA "e-Dosar Contraventional".

Milestone	Completion date	Payments
<p>Milestone 1: Software development initiated.</p> <p>Milestone must include all deliverables listed in:</p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables", request CSI 17. <p>Milestone acceptance criteria are formulated in:</p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities". <p>Milestone 2: The analysis and product definition phase completed.</p> <p>Milestone must include all deliverables listed in:</p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B8 "Requirements for deliverables of the analysis and product definition phase". Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. 	Two months from contract signing	5%

<p><u>Milestone acceptance criteria are formulated in:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B9 "Requirements for acceptance criteria for deliverables of the analysis and product definition phase" Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities " . 		
<p>Milestone 3: The iterative and incremental development and implementation phase of the IAS “e-Dosar contravențional” completed.</p> <p><u>Milestone must include all deliverables of the iterative and incremental product development sub-phases according to:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B11 “Deliverable requirements of the sprint planning sub-phase”. Section 5 - ToR, Annex B, Table B14 “Deliverable requirements of the sprint execution sub-phase” Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. <p><u>Milestone deliverables acceptance criteria:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B12 "Requirements for the deliverable acceptance criteria of the sprint planning sub-phase" Section 5 - ToR, Annex B, Table B15 "Requirements for the acceptance criteria of the sprint execution sub-phase deliverables" Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities" <p>Milestone 4: Acceptance testing phase completed.</p> <p><u>Milestone must include all deliverables listed in:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B20 "Deliverables requirements for the acceptance testing phase of the IAS “e-Dosar contravențional””. Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. <p><u>Milestone deliverables acceptance criteria:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B21 "Requirements for the acceptance criteria of the IAS “e-Dosar contravențional””. Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities". 	<p>End of the 10th month after the acceptance of the Milestones 1-2</p>	<p>45%</p>
<p>Milestone 5: Data migration and population phase completed.</p> <p><u>Milestone must include all deliverables listed in:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B17 "Deliverables requirements for the data population phase ". Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. <p><u>Milestone deliverables acceptance criteria:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B18 " Requirements for acceptance criteria for deliverables of the data population phase" Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities " 	<p>One month after the acceptance of Milestone 3</p>	<p>5%</p>
<p>Milestone 6: All categories of system’s users trained, system and operational documents delivered.</p> <p><u>Milestone must include all deliverables listed in:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B24 " Training and documentation 	<p>Two months after acceptance of the Milestones 4</p>	<p>5%</p>

<p>phase deliverables requirements".</p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 18. <p><u>Milestone deliverables acceptance criteria:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B25 "Requirements for acceptance criteria for deliverables of the training and documentation phase". Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities " 		
<p>Milestone 7 The production testing and system stabilization phase completed.</p> <p><u>Milestone must include all deliverables listed in:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B27 "Deliverables requirements for the production release phase of the AIS e-Dosar Contravention". <p><u>Milestone deliverables acceptance criteria:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B28 "Requirements for the acceptance criteria for deliverables of the release phase in production of the IAS "e-Dosar contravențional". Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities". <p>Milestone 8: The Final Deed of Acceptance of the IAS "e-Dosar contravențional" signed by the Supplier, the Beneficiary and UNDP.</p> <p><u>Milestone deliverables:</u></p> <ul style="list-style-type: none"> The Final Acceptance Deed of IAS "e-Dosar contravențional" has been signed by the Supplier, the Beneficiary and UNDP. Deliverables specified in Section 5 - ToR, Annex B, Table B5 "Requirements for project management deliverables" request CSI 19. <p><u>Milestone deliverables acceptance criteria:</u></p> <ul style="list-style-type: none"> Section 5 - ToR, Annex B, Table B30 "Requirements for the final acceptance of the IAS "e-Dosar contravențional". Section 5 - ToR, Annex B, Table B6 " Acceptance criteria for deliverables of project management activities " 	<p>Four months after the acceptance of the Milestone 5</p>	<p>30%</p>
<p>Milestone 9: Warranty, maintenance and technical support services, provided during the 12-month period after the IAS "e-Dosar contravențional " has been in production.</p> <p><u>Milestone deliverables:</u></p> <ul style="list-style-type: none"> Periodical reports on the performed warranty, maintenance and technical support activities Periodical reports on change requests received from MIA Source code, technical documentation and updated guidelines related to components developed/modified during the post-implementation period. <p><u>Milestone deliverables acceptance criteria:</u></p> <ul style="list-style-type: none"> The services were provided in accordance with the requirements of Section 5 - ToR, Annex C 	<p>12 months after the acceptance of Milestone 8</p>	<p>10% Return of the bank guarantee shall be done upon completion of the 12-month period</p>
<p>Total</p>	<p>100%</p>	



FORM L: PROPOSAL SECURITY

**Proposal Security must be issued using the official letterhead of the Issuing Bank.
Except for indicated fields, no changes may be made on this template.**

Beneficiary: Insert contact information for procuring organisation as provided in Section 3: Data Sheet.

RFP Reference: **RfP24/02801: Development of a new contraventions case management software solution “E-Dosar Contraventional” for the internal affairs system**

WHEREAS (hereinafter called “the Proposer”) has submitted a Proposal to UNDP dated *Click or tap to enter a date.* to execute services *Click or tap here to enter text.* (hereinafter called “the Proposal”):

AND WHEREAS it has been stipulated by you that the Proposer shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security if the Proposer:

- a) Fails to sign the Contract after UNDP has awarded it;
- b) Withdraws its Proposal after the date of the opening of the Proposals;
- c) Fails to comply with UNDP’s variation of requirement, as per RFP instructions; or
- d) Fails to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering the contract effective.

AND WHEREAS we have agreed to give the Proposer such Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Proposer, up to a total of *[amount of guarantee] [in words and numbers]*, such sum being payable in the types and proportions of currencies in which the Price Proposal is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of *[amount of guarantee as aforesaid]* without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

This guarantee shall be valid up to 30 days after the final date of validity of proposals.

SIGNATURE AND SEAL OF THE GUARANTOR BANK

Signature: _____

Name: _____

Title: _____

Date: _____

Name of Bank _____

Address _____

[Stamp with official stamp of the Bank]