**UNICEF ITB LITB-2024-9189465, Assistive Technology (AT) devices and accessories, IT equipment and accessories**

**Q and A, updated as of 24.04.2024**

**Item 00100, Individual Assistive Listening System, kit**

Q: What exactly is this requirement for: “Sturdy, user-friendly, wireless, with rechargeable batteries and chargers included” – hearing aid for student, tabletop microphone or teacher transmitter?

A: This is a generic requirement for all items provided.

Q: Will the teacher transmitter and microphone connect to a single student receiver or to several students simultaneously?

A: The current requirement is for a kit consisting of 1 teacher-side set (transmitter and microphone) and 1 student receiver.

Q: Are these kits intended to be distributed one per institution or some institutions will receive more than one kit?

A: All the kits will be delivered to one institution who will later on distribute them to other specialized institutions as per the internal needs assessment.

Q: What is the intended use of the teacher transmitter and tabletop microphone?

A: Improvement of sound transmission for work with children with hearing loss, for personal use in small settings and for one-on-one conversations

Q: What is the desired hearing aid content kit?

A: Basic standard kit: charger/spare batteries, ear adapter, carry bag/box if available

Q: Hearing aid devices shall be individually tuned and adapted according to the end-user audiogram; shall the offer include these services as well?

A: Hearing aids will be individualized by the beneficiary institutions. For this ITB we require supply of equipment only.

**Item 00040 Desktop CCTV Magnifiers**

Q:

* what is extended magnification range? All CCTV have their range as one eg 2x to 73x
* specification *Swivel left and right.* Is this an obligatory spec? since the CCTV will have a moving tray, then the swivel function of the monitor is not necessary, The swivel is for CCTVs that don't have moving tray. This is a very specific requirement , this is not something that most magnifiers have

A: Some magnifiers have an extended range of magnification. Also, swivel function may be useful when working with children with visual impairments. Please include in your bid products which match as close as possible the specifications listed. If you bid with partially matching products, please make sure to highlight the specifications which don’t match with the ITB requirements.

**Item 00050 Portable video magnifier**

*Specification: Large display digital clock*

Question: this is a very specific requirement, this is not something that portable magnifiers have, actually we are not aware of this in any known magnifier. Suggestion: this specification to be removed or to be added as optional.

*Specification: At least 4-to-5-inch LCD display.*

Question: this means that you don't accept larger than 5 inch?

Specification: *Integrated & separate reading stands*

Question: please clarify what this means. Integrated or non-integrated?

*Specification: Replacement batteries and Replacement chargers are available.*

Question: please clarify if you need to include in the package extra batteries and extra chargers Or if you mean in general to have available for future orders?

A: The specifications were developed and confirmed with institutions which will use the equipment in daily work with children with visual impairments. Please include in your bid products which match as close as possible the specifications listed. If you bid with partially matching products, please make sure to highlight the non-matching specifications. In terms of batteries, we intend to purchase products using widely available battery standards or built-in rechargeable batteries with widespread non-proprietary connection ports, which can be easily replaced by mass market chargers.

**Item 00070 Kids adapted computer keyboard with large keys**

*Specification: Upper case and lower-case letter keyboard options*

Question: Please clarify if you want uppercase or lowercase on the keyboard keys. You cannot have both lower and upper case in the same keyboard

Question: clarify if you will be needing some of them to be lowercase and some of them to be upper case - specify quantities

A: the keyboard shall allow switching between upper- and lower-case letters input

*Specification: Sturdy Keyguard option available*

Question: please clarify if this means that the keyboards must be accompanied by a keyguard or not

A: No keyguards shall be included with the keyboards, but the availability of keyguards on the market for later orders if need be is desirable.

**Item 00090 Portable OCR Reading Pen**

Specification: 3.5mm headphone jack

Question: This is very old specification, nowadays pens have Bluetooth connection to connect to Bluetooth headsets. Suggestion: change spec to 3.5mm headphone jack or Bluetooth capability for connecting to Bluetooth headset/earphones.

A: Please include in your bid products which match as close as possible the specifications listed. If you bid with partially matching products or products exceeding requirements, please make sure to highlight these in you bid. Products exceeding specifications required will be considered for evaluation as well.

**Item 00330 AAC-enabled tablet device with 10" touchscreen and Software**

*Specification: at least 2GB RAM*

Question: This is very low speech for an AAC device - we suggest minimum Spec 8GB RAM

Specification: Platform/Operating System not specified

Question: Please specify if you need the AAC device to run on Windows environment

Specification : Capacitive touchscreen

Question : There are a lot of different types of touchscreen that AACs device are made of, Capacitive touchscreen is restrictive. Suggestion: Simply ask for touchscreen device

Question: please clarify if you want a carry bag for each device or just to send them in boxes

A: Thank you for the suggestions. Please note we will consider for evaluation products exceeding specifications, especially performance-wise, like RAM size for tablets. If you bid with partially matching products or products exceeding requirements, please make sure to highlight these in you bid.