

REQUEST FOR PROPOSAL (RFP)

Sociological Research Company to Conduct a Thematic Opinion Poll and sociological study "Public Opinion Barometer in the Field of Green Transition"

RFP Reference No.: RfP25/ 02994

Country: Republic of Moldova

Contents

SECTION 1: LETTER OF INVITATION	3
SECTION 2: INSTRUCTIONS TO PROPOSERS	5
SECTION 3: DATA SHEET (DS)	0
SECTION 4: EVALUATION CRITERIA	4
SECTION 5. TERMS OF REFERENCE	10
SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS	20
SECTION 7: PROPOSAL FORMS	21
FORM A: PROPOSAL CONFIRMATION	22
FORM B: CHECKLIST	23
FORM C: TECHNICAL PROPOSAL SUBMISSION	24
FORM D: PROPOSER INFORMATION	26
FORM E: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION	28
FORM F: ELIGIBILITY AND QUALIFICATION	2 9
FORM G: FORMAT FOR TECHNICAL PROPOSAL	31
FORM J: FINANCIAL PROPOSAL SUBMISSION	35
FORM K: FORMAT FOR FINANCIAL PROPOSAL	36

SECTION 1: LETTER OF INVITATION

United Nations Development Programme, hereinafter referred to as UNDP, through "Enabling an Inclusive Green Transition in the Republic of Moldova" Project, hereby invites prospective proposers to submit a proposal for conducting a Thematic Opinion Poll and sociological study "Public Opinion Barometer in the Field of Green Transition" in accordance with the General Conditions of Contract and the Terms of Reference as set out in this Request for Proposal (RFP).

To enable you to submit a proposal, please read the following attached documents carefully.

Section 1: This Letter of Invitation

Section 2: Instruction to Proposers

Section 3: Data Sheet

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Conditions of Contract and Contract Forms

Section 7: Proposal Forms

- Form A: Proposal confirmation

- Form B: Checklist

- Form C: Technical Proposal Submission

- Form D: Proposer Information

- Form E: Joint Venture/Consortium/Association Information

- Form F: Eligibility and Qualification

- Form G: Format for Technical Proposal

- Form H: Format for CV of Proposed Key Personnel

- Form I: Statement of Exclusivity and Availability

- Form J: Financial Proposal Submission

- Form K: Format for Financial Proposal

If you are interested in submitting a proposal in response to this RFP, please prepare your proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the deadline for submission of proposals set out in Section 3: Data Sheet.

Should you be interested to submit a proposal, please log in to the Quantum NextGenERP supplier portal and subscribe to this tender following the instructions in the system user guide. Please search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00661.** Once subscribed to the tender, you will be able to receive notifications in case of amendments of the tender document and requirements.

Please indicate whether you intend to submit a bid by creating a draft response without submitting directly in the Quantum NextGenERP supplier portal.

Offers must be submitted directly in the Quantum NextGenERP supplier portal following this link: http://supplier.quantum.partneragencies.org/ using the profile you may have in the portal (please log in using your username and password).

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the proposal shall be submitted online through the Quantum system and any proposal sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Proposal, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any proposal after that date and time. It is the responsibility of the bidder to make sure that the proposal is submitted prior to this deadline for submission.

Bidders are advised to upload proposal documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

We look forward to receiving your proposal.

UNDP Moldova

SECTION 2: INSTRUCTIONS TO PROPOSERS

GENERAL			
1. Scope	Proposers are invited to submit a proposal for the services specified in Section 5: Terms of Reference, in accordance with this Request for Proposal (RFP). A summary of the scope of the proposal is included in Section 3: Data Sheet. Proposers shall adhere to all the requirements of this RFP, including any amendment made in writing by UNDP. This RFP is conducted in accordance with Policies and Procedures of UNDP which can be accessed at UNDP Programme and OperationsPolicies and Procedures/Procurement. As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid evenif not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.		
2. Interpretation of the RFP	Any proposal submitted will be regarded as an offer by the proposer and does not constitute or imply the acceptance of the proposal by UNDP. UNDP is under no obligation to award a contract to any proposer as a result of this RFP.		
3. Supplier Code of Conduct, Fraud, Corruption, Gifts and Hospitality	All proposers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labor, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct		
	Moreover, suppliers should note that certain provisions of the Code of Conduct will be binding on the supplier in the event that the supplier is awarded a contract, pursuant to the terms and conditions of any such contract.		
	UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at:		
	http://www.undp.org/content/undp/en/home/operations/accountability/audit/office of audit andinvestigation.html#anti		
	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.		
	In pursuance of this policy, UNDP:		
	a) Shall reject a proposal if it determines that the selected proposer has engaged in any corrupt or fraudulent practices in competing for the contract in question;		
	b) Further to the UNDP's vendor sanctions policy, shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.		
4. Eligible proposers	Proposers shall have the legal capacity to enter into a binding contract with UNDP.		
	A proposer, and all parties constituting the proposer, may have the nationality of any country with the exception of the nationalities, if any, listed in Section 3: Data Sheet. A proposer shall be deemed to have the nationality of a country if the proposer is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country.		
	All proposers found to have a conflict of interest shall be disqualified. Proposers may be considered to have a conflict of interest if they are or have been associated in the past,		

with a firm or any of its affiliates that have been engaged by UNDP to provide consulting services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation and other documents to be used for the procurement of the services required in the present procurement process; were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP and/or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.

In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.

Similarly, the Bidders must disclose in their proposal their knowledge of the following:

- a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
- b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to informationin relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

Proposers shall not be eligible to submit a proposal if at the time of proposal submission:

- is included in the Ineligibility List, hosted by <u>UNGM</u>, that aggregates information disclosed by Agencies, Funds or Programs of the UN System;
- is included in the <u>Consolidated United Nations Security Council Sanctions List</u>, including the <u>UN Security Council Resolution 1267/1989 list</u>;
- is included in the World Bank Corporate Procurement Listing of Non-Responsible Vendors and World Bank Listing of Ineligible Firms and Individuals.

5. Proprietary information

The RFP documents and any Terms of Reference or information issued or furnished by UNDP are issued solely for the purpose of enabling a proposal to be completed and may not be used for any other purpose. The RFP documents and any additional information provided to proposers shall remain the property of UNDP. All documents which may form part of the proposal will become the property of UNDP, who will not be required to return them to your firm.

6. Publicity

During the RFP process, a proposer is not permitted to create any publicity in connection with the RFP.

SOLICITATION DOCUMENTS

7. Clarification of solicitation documents

Proposers may request clarifications on any of the RFP documents no later than the date indicated in Section 3: Data Sheet. Any request for clarification must be sent in writing in the manner indicated in Section 3: Data Sheet. Explanations or interpretations provided by personnel other than the named contact person will not be considered binding or official.

UNDP will provide the responses to clarifications through the method specified in

	Saction 2: Data Shoot		
	Section 3: Data Sheet.		
	UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend		
	the submission date of the proposals, unless UNDP deems that such an extension is		
	justified and necessary.		
8. Amendment of	At any time prior to the deadline for proposal submission, UNDP may for any reason,		
solicitation	such as in response to a clarification requested by a proposer, modify the RFP in the form		
documents	of an amendment to the RFP. Amendments will be made available to all prospective		
	proposers.		
	If the amendment is substantial, UNDP may extend the deadline for submission of		
	proposals to give the proposers reasonable time to incorporate the amendment into		
	their proposal.		
PREPARATION OF PRO	POSALS		
9. Cost of preparation	The proposer shall bear all costs related to the preparation and/or submission of the		
of proposal	proposal, regardless of whether its proposal is selected or not. UNDP shall not be		
	responsible or liable for those costs, regardless of the conduct or outcome of the		
	procurement process.		
10.Language	The proposal, as well as any and all related correspondence exchanged by the proposer		
	and UNDP, shall be written in the language(s) specified in Section 3: Data Sheet.		
11. Documents	The proposer shall furnish documentary evidence of its status as an eligible and qualified		
establishing	vendor, using the forms provided in Section 7 and providing the documents required in		
eligibility and	those forms. In order to award a contract to a proposer, its qualifications must be		
qualifications of	documented to UNDP's satisfaction.		
the proposer			
11.a Documents	The proposal bid shall comprise of the following documents and related forms which		
comprising the	details are provided in Section 3: Data Sheet:		
proposal			
	 Documents Establishing the Eligibility and Qualifications of the Bidder; 		
	Technical Proposal;		
	Financial Proposal;		
	Proposal Security, if required by DS;		
40.7.1.1.1	Any attachments and/or appendices to the Proposal. The second of the Proposal of the Pro		
12. Technical proposal	The proposer is required to submit a technical proposal using the forms provided in		
format and	Section 7 and taking into consideration the requirements in the RFP.		
content	The technical proposal shall not include any price or financial information. A technical		
40.5' '	proposal containing material financial information may be declared non-responsive.		
13. Financial proposal	The financial proposal shall be prepared using the form provided in Section 7 and taking		
	into consideration the requirements in the RFP. It shall list all major cost components		
	associated with the services, and the detailed breakdown of such costs.		
	Any output and activities described in the technical proposal but not priced in the		
	financial proposal, shall be assumed to be included in the prices of other activities or		
	items as well as in the final total price.		
	Prices and other financial information must not be disclosed in any other place except in		
	the financial proposal.		
14. Currencies	All prices shall be quoted in the currency or currencies indicated in Section 3: Data Sheet.		
	Where proposals are quoted in different currencies, for the purposes of comparison of		
	all proposals:		
	UNDP will convert the currency quoted in the proposal into the UNDP preferred		
	currency, in accordance with the UN Operational Rate of Exchange.		
	an energy in decordance with the ore operational nate of Exemples.		

	 In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in Section 3: Data Sheet, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
15. Duties and taxes 16. Proposal validity period	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All proposals shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified in Section 3: Data Sheet. Proposals shall remain valid for the period specified in Section 3: Data Sheet, commencing on the deadline for submission of proposals. A proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	During the proposal validity period, the proposer shall maintain its original proposal without any change, including the availability of the key personnel, the proposed rates and the total price.
	In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request proposers to extend the period of validity of their proposals. The request and the responses shall be made in writing and shall be considered integral to the proposal.
	If the proposer agrees to extend the validity of its proposal, it shall be done without any change to the original proposal but will be required to extend the validity of the proposal security, if required, for the period of the extension, and in compliance with Article 17 (Proposal security) in all respects.
	The proposer has the right to refuse to extend the validity of its proposal without forfeiting the proposal security, if required, in which case, the proposal shall not be further evaluated.
17. Proposal security	A proposal security, if required by Section 3: Data Sheet, shall be provided in the amount and form indicated in the Section 3: Data Sheet. The proposal security shall be valid for a minimum of thirty (30) days after the final date of validity of the proposal.
	The proposal security shall be included along with the proposal. If a proposal security is required by the RFP but is not found in the proposal, the offer shall be rejected.
	If the proposal security amount, or its validity period, is found to be less than is required by UNDP, UNDP shall reject the proposal.
	In the event an electronic submission is allowed in Section 3: Data Sheet, proposers shall include a copy of the proposal security in their proposal and the original of the proposal security must be sent via courier or hand delivery as per the instructions in Section 3: Data Sheet.
	Unsuccessful proposers' proposal securities will be discharged/returned as promptly as possible but no later than thirty (30) days after the expiration of the period of proposal validity prescribed by UNDP pursuant to Article 16 (Proposal Validity Period).
	The Proposal security may be forfeited by UNDP, and the proposal rejected, in the event of any, or combination, of the following conditions:
	 If the proposer withdraws its offer during the period of the proposal validity specified in Section 3: Data Sheet, or; In the event the successful Proposer fails:
	 to sign the contract after UNDP has issued an award; or to furnish the performance security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the proposer.

18. Joint Venture, Consortium or Association

If the proposer is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the proposal, each such legal entity will confirm in their joint proposal that:

- they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, and this will be evidenced by a duly notarized agreement among the legal entities, which will be submitted along with the proposal; and
- if they are awarded the contract, the contract shall be entered into by and between UNDP and the designated lead entity, who will be acting for and on behalf of all the member entities comprising the joint venture.

After the deadline for submission of proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.

If a JV, Consortium or Association's proposal is the proposal selected for award, UNDP will award the contract to the joint venture, in the name of its designated lead entity. The lead entity will sign the contract for and on behalf of all other member entities.

The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Article 19 (Only one Proposal) herein in respect of submitting only one proposal.

The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entities in the joint venture in delivering the requirements of the RFP, both in the proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.

A JV, Consortium or Association, in presenting its track record and experience, should clearly differentiate between:

- Those that were undertaken together by the JV, Consortium or Association; and
- Those that were undertaken by the individual entities of the JV, Consortium or Association

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

19. Only one proposal

The proposer (including the individual members of any Joint Venture) shall submit only one proposal, either in its own name or as part of a Joint Venture.

Proposals submitted by two (2) or more proposers shall all be rejected if they are found to have any of the following:

- they have at least one controlling partner, director, or shareholder in common;
- any one of them receive or have received any direct or indirect subsidy from the other/s; or
- they have the same legal representative for purposes of this RFP; or
- they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the proposal of another proposer regarding this RFP process;

20. Alternative	 they are subcontractors to each other's proposal, or a subcontractor to one proposal also submits another proposal under its name as lead proposer; or some key personnel proposed to be in the team of one proposer participates in more than one proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one proposal. Unless otherwise specified in Section 3: Data Sheet, alternative proposals shall not be 		
proposals	considered. If submission of alternative proposals is allowed in Section 3: Data Sheet, a		
proposais	proposer may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal. If multiple/alternative proposals are being submitted, proposer must create an alternate response directly in the system and upload all attachments relevant to the alternate proposal separately together with the alternate response.		
21. Pre-proposal conference	When appropriate, a pre-proposal conference will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.		
	If it is stated in Section 3: Data Sheet that the pre-proposal conference is mandatory, a Proposer which does not attend the pre-proposal conference shall become ineligible to submit a proposal under this RFP.		
	If it is stated in Section 3: Data Sheet that the pre-proposal conference is not mandatory, non-attendance shall not result in disqualification of an interested proposer.		
	UNDP will not issue any formal answers to questions from proposers regarding the RFP or proposal process during the pre-proposal conference. All questions shall be submitted in accordance with Article 38 (Clarification of Proposals).		
	The pre-proposal conference shall be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers' responsibility) proposers shall not rely upon any information, statement or representation made at thepre-proposal conference unless that information, statement or representation is confirmed by UNDP in writing.		
22. Site inspection	Minutes of the pre-proposal conference will be disseminated as specified in Section 3: Data Sheet. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the minutes of the proposer's conference or issued/posted as an amendment to RFP.		
22.5tc inspection	When appropriate, a site inspection will be conducted at the date, time and locationand according to any instructions specified in Section 3: Data Sheet.		
	If it is stated in Section 3: Data Sheet that the site inspection is mandatory, a proposer who does not attend the site inspection shall become ineligible to submit a proposal under this RFP.		
	If it is stated in Section 3: Data Sheet that the site inspection is not mandatory, non-attendance, shall not result in disqualification of an interested proposer.		
	Proposers participating in a site inspection shall be responsible for making and obtaining any visa arrangements that may be required for the proposers to participate in a site inspection.		
	Prior to attending a site inspection, proposers shall execute an indemnity and a waiver releasing UNDP in respect of any liability that may arise from:		
	(i) loss of or damage to any real or personal property;		
	(ii) personal injury, disease, or illness to, or death of, any person;		

- (iii) financial loss or expense, arising out of the carrying out of that site inspection; and
- (iv) transportation by UNDP to the site (if provided) as a result of any accidents or malicious acts by third parties.

UNDP will not issue any formal answers to questions from proposers regarding the RFP or solicitation process during a site inspection. All questions shall be submitted in accordance with Article 7 (Clarification of solicitation documents).

A site inspection will be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers Responsibility), proposers shall not rely upon any information, statement or representation made at a site inspection unless that information, statement or representation is confirmed by UNDP in writing.

23. Errors or omissions

Proposers shall immediately notify UNDP in writing of any ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults in any part of the RFP, with full details of those ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults. Proposers shall not benefit from such ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults.

24. Proposers' responsibility to inform themselves

Proposers shall be responsible for informing themselves in preparing their proposal. In this regard, proposers shall ensure that they:

- examine and fully inform themselves in relation to all aspects of the RFP, including the Contract and all other documents included or referred to in this RFP;
- review the RFP to ensure that they have a complete copy of all documents;
- obtain and examine all other information relevant to the project and the scope of the requirements available on reasonable enquiry;
- verify all relevant representations, statements and information, including those contained or referred to in the RFP or made orally during any clarification meetingor site Inspection or any discussion with UNDP, its employees or agents;
- attend any pre-proposal conference if it is mandatory under this RFP;
- fully inform and satisfy themselves as to requirements of any relevant authorities and laws that apply, or may in the future apply, to the supply of the services; and
- form their own assessment of the nature and extent of the services required as included in Section 5: Terms of Reference and properly account for all requirements in their proposal.

Proposers acknowledge that UNDP, its directors, employees and agents make no representations or warranties (express or implied) as to the accuracy, currency or completeness of this RFP or any other information provided to the proposers.

25. No material change(s) in circumstances

The proposer shall inform UNDP of any change(s) of circumstances arising during the RFP process, including but not limited to:

- a change affecting any declaration, accreditation, license or approval;
- major re-organizational changes, company re-structuring, a take-over, buy-out or similar event(s) affecting the operation and/or financing of the proposer or its major sub-contractors;
- a change to any information on which UNDP may rely in assessing proposals.

SUBMISSION AND OPENING OF PROPOSALS

26.Instruction for proposal submission

The proposer shall submit a complete proposal in the format and comprising the documents and forms in accordance with requirements in Section 3: Data Sheet. The proposal shall be delivered according to the method specified in Section 3: Data Sheet. The proposal shall be submitted? by the proposer or person(s) duly authorized to commit the proposer. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the proposing entity, or, if requested, a Power of Attorney, accompanying the proposal.

	Proposers must be aware that the mere act of submission of a proposal, in and of itself,
	implies that the proposer fully accepts the UNDP General Conditions of Contract. Electronic submission through online portal shall be governed as follows:
26a. Online submission	 Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in DS; The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled. The Financial Proposal file must be uploaded separately only in the commercial section of the RFP in the system. Documents which are required to be in original form (e.g., Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in DS.
	Detailed instructions on how to submit, modify or cancel a bid in the online portal are provided in the system Bidder User Guide made available in the procurement notice site and in the portal.
27. Deadline for Submission of Proposals	Complete proposals must be received by UNDP in the manner, and no later than the date and time, specified in Section 3: Data Sheet. If any doubt exists as to the time zone in which the Proposal should be submitted, refer to http://www.timeanddate.com/worldclock/ . It shall be the sole responsibility of the proposers to ensure that their proposal is received by the closing date and time. UNDP shall accept no responsibility for proposals that arrive late due to any technical issues and shall only recognize the actual date and time that the proposal was received by UNDP. UNDP may, at its discretion, extend this deadline for the submission of proposals by amending the solicitation documents in accordance with Article 8 (Amendment of solicitation documents). In this case, all rights and obligations of UNDP and proposers subject to the previous deadline will thereafter be subject to the new deadline as extended.
28. Withdrawal, substitution and modification of proposals	A proposer may withdraw or modify its proposal after it has been submitted at any time prior to the deadline for submission directly in the system following the instructions provided in the user guide. However, after the deadline for proposal submission, the proposals shall remain validand open for acceptance by UNDP for the entire proposal validity period, as may be extended.
29. Storage of proposals	Proposals received are kept confidential and unopened in the system as part security protocols built in the system until the proposal opening date stated in Section 3: Data Sheet.
30.Proposal opening	There is no mandatory public bid opening for RFPs however UNDP may at its discretion sent a public bid opening report from the system only to suppliers who successfully submitted a proposal. The report will include only the names of the companies but not the financial proposal.
31.Late proposals	Any proposal received by UNDP after the deadline for submission of proposals will be destroyed unless the proposer requests that it be returned and assumes the responsibility and expenses for the re-possession of the returned proposal documents. In exceptional circumstances, late proposals may be accepted if it is determined that the submission was sent in ample time prior to the proposal closing and the delay could not be reasonably foreseen by the proposer or were due to force majeure.

EVALUATION OF PROPOSALS		
32. Confidentiality	Information relating to the examination, evaluation, and comparison of proposals, and the recommendation of contract award, shall not be disclosed to proposers or any other persons not officially concerned with such process, even after publication of the contract award. Any effort by a proposer or anyone on behalf of the proposer to influence UNDP in the examination, evaluation and comparison of the proposals or contract award decisions may, at UNDP's decision, result in the rejection of its proposal and may subsequently be subject to the application of prevailing UNDP's vendor sanctions procedures.	
33.Evaluation of proposals	UNDP shall evaluate a proposal using only the methodologies and criteria defined in this RFP. No other criteria or methodology shall be permitted.	
	UNDP shall conduct the evaluation solely based on the submitted technical and financial proposals.	
	Evaluation of proposals shall be undertaken in the following steps:	
	 a) Preliminary examination; b) Evaluation of minimum eligibility and qualification (if pre-qualification is not done); 	
	c) Evaluation of technical proposals; d) Evaluation of financial proposals.	
34. Preliminary examination	UNDP shall examine the proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any proposal at this stage.	
35.Evaluation of eligibility and qualification	Eligibility and qualification of the proposer will be evaluated against the minimum eligibility and qualification requirements specified in Section 4: Evaluation Criteria and in Article 4 (Eligible proposers). In general terms, vendors that meet the following criteria may be considered qualified: a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments; c) They have the necessary similar experience, technical expertise, production capacity, quality certifications, quality assurance procedures and other resources applicable to the supply of goods and/or services required; d) They are able to comply fully with the UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and f) They have a record of timely and satisfactory performance with their clients.	
36. Evaluation of technical and	The evaluation team shall review and evaluate the technical proposals on the basis of	
technical and	their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in Section 4: Evaluation	

financial proposals

Criteria. A proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in Section 3: Data Sheet. When necessary, and if stated in the Data Sheet, UNDP may invite technically responsive proposers for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the proposal document where required.

When necessary, and if stated in the Section 3: Data Sheet, UNDP may invite technically responsive bidders for a presentation related to their technical Proposals. The conditions for the presentation shall be provided in the bid document where required.

In the second stage, only the financial proposals of those proposers who achieve the minimum technical score will be opened for evaluation.

The evaluation method that applies for this RFP shall be as indicated in Section 3: Data Sheet, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Proposers; or (b) the combined scoring method which will be based on a combination of the technical and financial score.

When the Data Sheet specifies a **combined scoring method**, the formula for the rating of the proposals will be as follows:

Rating the Technical Proposal (TP):

TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100 Rating the Financial Proposal (FP):

FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100 Total Combined Score:

Combined Score = (TP Rating) x (Weight of TP, e.g., 70%) + (FP Rating) x (Weight of FP, e.g., 30%)

37. Post-qualification/ DueDiligence

UNDP reserves the right to undertake a post-qualification assessment, aimed at determining, to its satisfaction, the validity of the information provided by the proposer. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:

- a) Verification of accuracy, correctness and authenticity of information provided by the proposer;
- b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
- c) Inquiry and reference checking with Government entities with jurisdiction on the proposer, or with previous clients, or any other entity that may have done business with the proposer;
- d) Inquiry and reference checking with previous clients on the performance on on-going or completed contracts, including physical inspections of previous works, as deemed necessary;
- e) Physical inspection of the proposer's offices, branches or other places where business transpires, with or without notice to the proposer;
- f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

38. Clarification of proposals

UNDP may request clarification or further information in writing from the proposers at any time during the evaluation process. The proposers' responses shall not contain any changes regarding the substance or price of the proposal, except to confirm the correction of arithmetic errors discovered by UNDP in the evaluation of the proposals, in accordance with Instructions to Proposers Article 23 (Errors or omissions).

UNDP may use such information in interpreting and evaluating the relevant proposal but is under no obligation to take it into account.

Any unsolicited clarification submitted by a proposer in respect to its proposal which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the proposals.

39. Responsiveness of proposal

UNDP's determination of a proposal's responsiveness is to be based on the contents of the proposal itself. A substantially responsive proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:

- a) affects in any substantial way the scope, quality, or performance of the services specified in the contract; or
- b) limits in any substantial way, inconsistent with the solicitation documents, UNDP's rights or the proposer's obligations under the contract; or
- c) if rectified would unfairly affect the competitive position of other proposers presenting substantially responsive proposals.

If a proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the proposer by correction of the material deviation, reservation, or omission.

40. Nonconformities, reparable errors and omission

Provided that a proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the proposal that, in the opinion of UNDP, do not constitute a material deviation. These are a matter of form and not of substance and can be corrected or waived without being prejudicial to other proposers.

Provided that a proposal is substantially responsive UNDP may request the proposer to submit the necessary information or documentation, within a reasonable period, to rectify nonmaterial nonconformities or omissions in the proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the proposal. Failure of the proposer to comply with the request may result in the rejection of its proposal.

For financial proposals that have been opened, UNDP shall check, and correctarithmetical errors as follows:

- a) if there is a discrepancy between the unit price and the line-item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line-item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case, the line item total as quoted shall govern and the unit price shall be corrected;
- b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and
- c) if there is a discrepancy between words and figures, the amount in wordsshall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.

If the proposer does not accept the correction of errors, its proposal shall be rejected, and its proposal security may be forfeited.

41. Right to accept any proposal and to reject any or all proposals

UNDP reserves the right to accept or reject any proposals, and to annul the proposal process and reject all proposals at any time prior to contract award, without thereby incurring any liability to the affected proposer or proposers or any obligation to inform the affected proposer or proposers of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.

AWARD OF CONTRACT	
	Prior to expiration of the proposal validity, UNDP shall award the Contract to the
	qualified proposer based on the award criteria indicated in Section 3: Data Sheet.
43. Right to vary	At the time the Contract is awarded, UNDP reserves the right to increase or decrease
	the quantity of services originally specified by up to a maximum twenty-five per cent
time of award ((25%) of the total offer, without any change in the unit price or other terms and
	conditions and the solicitation document.
44. Notification of	Prior to the expiration of the period of proposal validity, UNDP will notify the successful
award	proposer in writing by email, fax or post, that its proposal has been accepted. Please
r	note that the proposer, if not already registered at the appropriate level in UNGM, will
t	be required to complete the vendor registration process on the UNGM prior to the
9	signature and finalization of the contract.
45. Debriefing	In the event that a proposer is unsuccessful, the proposer may request a debriefing from
ι	UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the
l t	proposer's submission, in order to assist the proposer in improving its future proposals
	for UNDP procurement opportunities. The content of other proposals and how they
	compare to the proposer's submission shall not be discussed.
	UNDP will publish the contract award on UNDP Procurement Notices website
	https://procurement-notices.undp.org/view_awards.cfm which is linked to the United
	Nations Global Marketplace, with the RFP Reference number, the information of the
	awarded proposer's company name, contract amount or LTA and the date of the
	contract.
_	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder
	shall sign and date the Contract and return it to UNDP. Failure to do so may constitute
	sufficient grounds for the annulment of the award, and forfeiture of the Bid Security, if
	any, and on which event, UNDP may award the Contract to the Second highest rated or call for new Bids.
	The types of Contract to be signed and the applicable UNDP Contract General Termsand
	Conditions, as specified in Data Sheet, can be accessed at:
	http://www.undp.org/content/undp/en/home/procurement/business/how-we-
-	buy.html
	The successful Proposer, if so specified in Section 3: Data Sheet shall furnish a
· · · · · · · · · · · · · · · · · · ·	Performance Security in the amount and form specified herein:
	https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCU_
_	MENT_LIBRARY/Public/PSU_Solicitation Performance%20Guarantee%20Form.docx∾ tion=default , within the specified number of days after receipt of the Contract from
	UNDP. Banks issuing performance securities must be acceptable to the UNDP
	comptroller, i.e. banks certified by the central bank of the country to operate as a
	commercial bank. The Performance Security form is available here. UNDP shall promptly
	discharge the proposal securities of the unsuccessful proposers pursuant to Article 17
	(Proposal security).
	Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award
	of sight the contract shall constitute sufficient grounds for the annument of the award
	and forfeiture of the proposal security. In that event LINDP may award the contract to
	and forfeiture of the proposal security. In that event UNDP may award the contract to
t	the next lowest ranked proposer.
50.Bank guarantee for E	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to
50. Bank guarantee for advance payment r	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an
50. Bank guarantee for advance payment a	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the
50.Bank guarantee for advance payment a	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment
50. Bank guarantee for advance payment a	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at:
50. Bank guarantee for advance payment a	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at: bocuments
50. Bank guarantee for advance payment a	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at: bttps://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes
50. Bank guarantee for advance payment a	the next lowest ranked proposer. Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at: bocuments

51. Liquidated Damages	If specified in Section 3: Data Sheet, UNDP shall apply Liquidated Damages for the damages and/or risks caused to UNDP resulting from the Contractor's delays or breachof its obligations as per the Contract. The payment or deduction of such liquidated damages shall not relieve the Contractor from any of its other obligations or liabilities pursuant to any current contract or purchase order.
52. Proposal protest	Any proposer that believes to have been unjustly treated in connection with this proposal process or any contract that may be awarded as a result of such proposal process may submit a complaint to UNDP. The following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/procurement/business/protest-and-sanctions.html
53. Other Provisions	In the event that the Bidder offers a lower price to the host Government (e.g., General Services Administration (GSA) of the federal government of the United States of America) for similar goods and/or services, UNDP shall be entitled to the same lower price. The UNDP General Terms and Conditions shall have precedence. UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence. The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&referer

SECTION 3: DATA SHEET (DS)

The following specific data shall complement, supplement or amend the provisions in Section 2: Instructions to Proposers. In case there is a conflict, the provisions herein shall prevail over those in Section 2: Instructions to Proposers.

Ref. Article in Section 2	Data	Specific Instructions / Requirements
1.	Scope	The reference number of this Request for Proposal (RFP) is RFP25/ 02994.
		The services include development of a study to examine the topic of "green transition" both in terms of public policies and the perception of the population of the Republic of Moldova. The results of the sociological study can be used to develop effective mechanisms of public communication in the areas of Waste Management and Circularity, including Eco-innovation; Green and Sustainable Mobility; Environmental, Social, and Governance (ESG) Framework; Green Financing; Resource Efficiency.
2.	Eligible proposers	Proposers from all countries are eligible to participate in this proposal process.
3.	Clarification of solicitation	Any request for clarification of solicitation documents must be sent directly in the system through Quantum message functionality .
	documents	<u>ATTENTION</u> : PROPOSALS (OR ANY PART OF IT) SHALL NOT BE SUBMITTED IN THE ABOVE MANNER.
		Deadline for submitting requests for clarifications / questions:
		5 (five) working days before the submission deadline
		Supplemental information to the RFP and responses / clarifications to queries will be posted directly in the system.
4.	Language	All proposals, information, documents and correspondence exchanged between UNDP and the proposers in relation to this solicitation process shall be in English and/or Romanian
5.	Partial proposals	Submitting proposals for parts or sub-parts of the TOR is:
		Not allowed
6.	Currencies	Prices shall be quoted only in the currency indicated in the system:
		MDL (Moldovan Leu) for local suppliers
		and
		USD (US Dollars) for international suppliers.
		For evaluation purposes, all the rates shall be recalculated at UN Operational Rate of Exchange indicated on the submission deadline:
		https://treasury.un.org/operationalrates/OperationalRates.php
		UNDP shall not be kept liable for any fluctuations of the exchange market during contract implementation, the Contractor being legally responsible to register any loss/gain of currency exchange resulting from payments against the Contract in accordance with the national legislation.
7.	Duties and taxes	All prices shall:

Ref. Article in Section 2	Data	Specific Instructions / Requirements
		Be exclusive of VAT and other applicable indirect taxes.
8.	Proposal validity period	90 days
9.	Proposal security	Not Required
10.	Alternative proposals	Shall not be considered.
11.	Pre-proposal conference	Will not be conducted
12.	Site inspection	A site inspection will not be held.
13.	Instructions for	Proposals must be submitted directly in Quantum.
	proposal submission	Allowable manner of submitting proposals:
	3001111331011	■ File Format: PDF files only
		 File names must be clearly indicative of the file content and uploaded in the relevant section as instructed in the system. File names must be in English or in the language specified in this document as the bid language. All files must be free of viruses and not corrupted.
		It is recommended that the entire Proposal be consolidated into as few attachments as possible.
		 The proposer should receive an email acknowledging receipt of the proposal by the system. The Financial Proposal (Forms J and K) shall be submitted directly in the system only in the "Commercial section" of the requirements. Noncompliance with this instruction may result in rejection of the proposal received.
14.	Deadline for proposal submission	Deadline for proposal submission is indicated in the portal . In case of discrepancies between the deadline in the system and deadline indicated elsewhere, the one in the system prevails. Note that system time zone is in EST/EDT (New York) time zone.
15.	Proposal Opening	Public proposal opening will NOT be held
16.	Evaluation of technical and financial proposals	Evaluation will be based on: Solution Combined Scoring method using a distribution of 70%-30% Technical proposal - financial proposal
		The maximum number of technical points is detailed in Section 4: Evaluation Criteria
		To be substantially compliant, Proposers must obtain a minimum threshold of 70% of maximum points from technical evaluation.
17.	Right to vary requirement at time of award	The maximum percentage by which quantities may be increased or decreased is 25%
18.	Contract award to	UNDP will award a contract to:
	one or more proposer	One Bidder Only

Ref. Article in Section 2	Data	Specific Instructions / Requirements
19.	Type of contract to be awarded	Contract Face Sheet More information can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html See Section 6 for link to sample contract.
20.	Expected date for commencement of contract	03 March 2025
21.	Conditions of contract to apply Performance	UNDP General Terms and Conditions for contracts (goods and/or services) See Section 6 for link to the contract terms. Not Required
22.	Security	
23.	Advance payment	Not Allowed
24.	Liquidated damages	Will be imposed as follows: Percentage of contract price per week of delay: 1% up to a maximum of 10% of the Contract value, after which UNDP may terminate the contract.
25.	Documents to be submitted with your Proposal	 Company Profile, which should not exceed fifteen (15) pages, including list of relevant institutions the Company has been cooperating with, including the topic and year must be presented together with the application package. Certificate of Incorporation/ Business Registration List of Shareholders and Other Entities Financially Interested in the Firm owning 5% or more of the stocks and other interests, or its equivalent if Bidder is not a corporation including the Certificate from State Register Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder Latest Audited Financial Statements (Income Statements and Balance Sheets) including Auditor's Reports (for international companies) or registered Financial Report at the Statistical Bureau (for local companies) for the past 3 (three) years for the Bidder (2020-2023) Statement of Satisfactory Performance from the Top three (3) Clients in terms of Contract Value per each JV partner/Subcontractor (if the case) A copy of preliminary Agreement in case of Consortium Detailed description of the Methodology, Approach and Implementation Plan (sequence of actions) for the services required in the ToR, with clear distribution of roles and responsibilities of the proposed key personnel Copies of contracts to prove that Offeror meets the similar experience requirement (stated under Section 4: Evaluation Criteria) List of qualified key personnel, together with CVs and Statements of Exclusivity and Availability (signed by the envisaged person) of the Key personnel (mentioned under Section 4: Evaluation Criteria), including experience

Ref. Article in Section 2	Data	Specific Instructions / Requirements
		 Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any Environmental Compliance Certificates, Accreditations, Markings/Labels, and other evidence of the Proposer's practices which contributes to the ecological sustainability of reduction of environment impact (e.g., use of non-toxic substances, recycled raw materials, energy-efficient equipment, reduced carbon emission, etc.) Dully filled in Proposal Forms A-K (as per Section 7: Proposal Forms). Forms A-I, representing the Technical Proposal, shall be submitted directly in the system in the "Technical section" of the requirements. Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.

SECTION 4: EVALUATION CRITERIA

Preliminary Examination Criteria

All criteria will be evaluated on a Pass/Fail basis and checked during Preliminary Examination.

Criteria	Documents to establish compliance
·	All documents requested in Section 2: Instructions to Bidders Articles 11 and 12 have been provided and are complete.
Proposer accepts UNDP General Conditions of Contract as specified in Section 6.	Duly signed and stamped Form C: Technical Proposal Submission has been provided.
	Duly signed and stamped Form C: Technical Proposal Submission has been provided.
Appropriate signatures	Proposal Forms have been duly signed and stamped.
	Certified Letter of Appointment and/or power of attorney authorizing the representative of the Bidder to sign bids has been provided.

Minimum Eligibility and Qualification Criteria

Minimum eligibility and qualification criteria will be evaluated on a Pass/Fail basis.

If the Proposal is submitted as a Joint Venture, Consortium or Association, each member should meet the minimum criteria, unless otherwise specified.

Eligibility Criteria	Documents to establish compliance
Legal Status: Proposer is a legally registered entity	Form D: Proposer Information
Diversity, Inclusion and Belonging : Proposer belongs to a diverse supplier group, including micro, small or medium sized enterprise, women or youth owned business or other.	Form D: Proposer Information
Eligibility: Vendor is not suspended, nor otherwise identified as ineligible by any UN Organization, the World Bank Group or any other International Organisation in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
Conflict of Interest: No conflicts of interest in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
Bankruptcy: The Proposer has not declared bankruptcy, in not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future	Form C: Technical Proposal Submission

Qualification Criteria	Documents to establish compliance
History of non-performing contracts ¹ : Non-performance of a contract did not occur as a result of contractor default within the last 3 years ¹ .	Form F: Eligibility and Qualification
Litigation History: No consistent history of court/arbitral award decisions against the Proposer for the last 3 years.	Form F: Eligibility and Qualification
Previous Experience:	
At least 5 (five) years of relevant experience in conducting qualitative and quantitative surveys (e.g. market research / general population and business-to-business, social polling, political surveys, and other related opinion surveys)	
(For JV/Consortium/Association, the Team Lead company should meet requirement).	
Have implemented at least 5 (five) public opinion surveys conducted at the national level (with at least 1,000 respondents) in the last 5 (five) years	
(For JV/Consortium/Association, the Team Lead company should meet requirement).	
Minimum Key Personnel:	
The minimum personnel mandatory for the implementation of the contract: • Project/Task Manager	Attach required documents to Form H: Format for CV of proposed Key Personnel
Lead Expert Please note: The above listed roles cannot be cumulated.	
(For JV/Consortium/Association, the Team Lead company should meet requirement).	
Financial Standing:	
Liquidity: The Ratio Average current assets / Current liabilities over the last 3 (three) years must be equal or greater than 1. If QR is less than 1: UNDP shall verify financial capacity of the bidder and has the authority to seek references from concerned parties & banks on the bidder' financial standing. UNDP has the right to reject any bid if submitted by a contractor whom investigation leads to a result that	Copy of audited financial statements for the last 3 (three) years. Form F: Eligibility and Qualification

¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employer's decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

he is not financially capable and/or had serious financial problems. (For JV/Consortium/Association, all Parties should meet requirement cumulatively).	
Turnover: Proposers should have average sales turnover of minimum USD 45,000.00 for the last 3 (three) years.	Copy of audited financial statements for the last 3 (three) years.
(For JV/Consortium/Association, all Parties should meet requirement cumulatively).	Form F: Eligibility and Qualification

Technical Evaluation Criteria

Summary of technical proposal evaluation sections		Points obtainable
1.	Proposer's qualification, capacity and experience	250
2.	Proposed methodology, approach and implementation plan	400
3.	Management structure and key personnel	350
	Total	1000

Sectio	n 1. Proposer's qualification, capacity and experience	Points obtainable
1.1	Reputation of organisation and staff credibility / reliability / industry standing Organization / Company profile – 25 points: The company is a well-known market player with a good standing – 25 pts The company is well-known but lacks a good standing in the field – 10 pts	25
1.2	General organisational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted. • Age of the legal entity (public/business association, public/business support organization, public/business development service provider, etc.) (5 years – 15 pts, 2,5 pts for each additional year, up to 20 pts) • Project management support mechanism (no – 0 pts, yes -10 pts.) • Project management controls (up to 15 pts.)	45
1.3	Relevance of specialised knowledge and experience on similar engagements done in the region / country • Have at least 5 (five) years of relevant experience in conducting qualitative and quantitative surveys (e.g. market research / general population and business-to-business, social polling, political surveys, and other related opinion surveys) (5 years – 35 pts, 5 pts for each additional year, up to 45 pts);	130

Section	2. Proposed methodology approach and implementation plan	Points obtainable
2.1	 To what degree does the Proposer understand the task? (up to max 50 pts.): the Proposer has full understanding of the assignment. The proposed approach and methodology fully demonstrate responsiveness to the ToR – 41 pts. to 50 pts; the Proposer has satisfactory understanding of the assignment. The proposed approach and methodology correspond to the TOR but require some adjustments to properly address all the tasks – 21 pts. to 40 pts; the Proposer has no and/or limited understanding of the assignment. The proposed approach and methodology don't correspond to the TOR and require major adjustments to properly address the tasks – 0 pts. to 20 pts. 	50

2.2	Have the important aspects of the task been addressed in sufficient detail? (up to max 60 pts):	
	 the important aspects of the task have been addressed in sufficient detail in a manner which does not require any further clarification on the proposed methodology – 46 pts. to 60 pts; the important aspects of the task have been addressed in a manner which requires some clarification on the proposed methodology – 21 pts. to 45 pts; the important aspects of the task have not been addressed in sufficient detail and require major clarification on the proposed methodology – 0 pts. to 20 pts. 	60
2.3	 Are the different components of the project adequately weighted relative to one another? (up to max 40 pts.): the different components of the assignment have been fully weighted relative to one another – 26 pts. to 40 pts; the different components of the assignment have been partially weighted relative to one another – 11 pts. to 25 pts; the different components of the assignment have not been weighted relative to one another – 0 pts. to 10 pts. 	40
2.4	 Is the adopted conceptual framework appropriate for the task? (up to max 90 pts): the presented conceptual framework is appropriate for the assignment, all important aspects being fully described, and requirements addressed – 61 pts. to 90 pts; the presented conceptual framework requires some adjustments to fully incorporate all aspects and requirements of the assignment – 31 pts. to 60 pts; the presented conceptual framework requires major adjustments to address all the aspects and requirements of the assignment – 0 pts. to 30 pts. 	90
2.5	 Is the scope of the task well defined and does it correspond to the TOR? (up to max 90 pts.) the scope of the task is well defined and fully corresponds to the ToR – 71 pts. to 90 pts; the scope of the task is well defined yet does not fully correspond to the ToR – 35 pts to 70 pts the scope of the task is not well defined and does not correspond to the ToR – 0 pts to 34 pts. 	90
2.6	 Is the presentation clear and is the sequence of activities and the planning logical, realistic and promise efficient implementation of the project? (up to max 50 pts.) the presentation is clear, well-structured with a defined and realistic sequence of activities, which promises efficient implementation of the assignment – 41 pts. to 50 pts; the presentation is clear, well-structured with a defined yet rather unrealistic sequence of activities – 21 pts. to 40 pts; the presentation is not well structured and doesn't present a clear sequence of activities – 0 pts to 20 pts. 	50

clearly described mechanism/existing proven certification - 20pts.		 no – 0 pts.; up to some extent description – 10 pts.; clearly described mechanism/existing proven certification - 20pts. 	20
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			Points
Section 3. Management Str	ucture and Key Personnel		obtainable
1 Project/Task Man	ager		
	in sociology, statistics, mathematics, economics, psychology, ology or another related field (20 pts)	20	
supervising/leadin	of progressive experience in planning, organizing and g comprehensive sociological surveys and other related rch (7 years – 45 pts, each additional year – 5 pts, up to 55		200
	oject/Task Manager in at least 4 (four) similar projects (4 each additional project – 10 pts, up to 60 pts)	60	
and/or internation	e in working with Moldovan state/governmental institutions nal development organisations, in at least 4 (four) similar ts – 45 pts, each additional project – 5 pts, up to 50 pts)		
Proficiency in Ron language 5 pts, up	nanian and English languages, Russian as advantage (Each to max of 15 pts.)	15	
2 Lead Expert			
1	in sociology, statistics, mathematics, economics, psychology, ology or another related field (20 pts)	20	
sociological survey	years of experience in conducting analytical research, vs, quantitative surveys design and implementation (5 years – onal year – 5 pts, up to 55 pts)	55	150
· ·	e as Expert in at least 2(two) similar projects (2 projects – 25 al project – 5 pts, up to 35 pts)	35	
•	e in working with Moldovan state/governmental institutions similar projects (2 projects – 10 pts, each additional project –)	25	
Proficiency in Ron language 5 pts, up	nanian and English languages, Russian as advantage (Each to max of 15 pts.)	15	
	Total S	ection 3	350

SECTION 5. TERMS OF REFERENCE

Sociological Research Company to Conduct a Thematic Opinion Poll and sociological study "Public Opinion Barometer in the Field of Green Transition"

a. Background Information and Rationale, Project Description

On 23rd of June 2022, the European Council granted the Republic of Moldova the status of EU candidate country which is a substantial achievement, but which comes with great responsibilities and obligations. One of such obligation is the "Green Agenda and Sustainable Connectivity" which includes Chapters of the environment and climate change acquis. In this sense, meaningful reform is expected in view of European Green Deal targets.

The Green Transition Project takes due account of this endeavor. Hence, it will put in place the enabling conditions for a green transformation in Moldova through a combination of cross-sectorial decision-making in joint stakeholder platforms, capacity building measures, general education and awareness raising, dissemination of best policy practices, information sharing and networking, as well as pilot-testing green-transition related solutions and other activities, to ensure that the green transition concept is well understood and implemented.

The established enabling conditions and the investments into green-transition solutions will respond to the key development challenges that the country is currently dealing with such as the climate change, environmental pollution, and the energy crisis.

It is well acknowledged that Moldova is highly vulnerable to climate change, given the limited resources and institutional capacities to address the climate change impacts. It is also due to the heavy reliance on the agricultural sector, water scarcity and other geographical factors. Currently the country is advancing with the national adaptation planning, including in the agricultural sector, aimed at putting in place proper institutional, technical, and budgeting capacities in the context of climate change, however significant gaps remain in embarking of the sectors into achievement of the long-term adaptation targets.

Environmental degradation is also posing a major threat to Moldova's development agenda as its economy relies greatly on natural resources which leads to their overexploitation and pollution. Inadequate waste management practices and outdated practices and technologies in the key sectors of the economy also contribute to the environmental degradation and pollution. Mainstreaming of the green agenda into the country's economic activities is taking place slowly.

Moldova is in line with the global trend of continuously growing urbanization, with the proportion of the population living in urban areas expected to rise from 47% in 2010 to 60% in 2030 (UN Habitat). Cities are increasingly and significantly contributing to the main drivers of global environmental degradation. The municipalities have the greatest impact on air quality and are responsible for more than 50% of total air pollution in Moldova.

From energy security perspective – Moldova is highly dependent on imported energy sources and rely mostly on the use of fossil fuels. In addition, inefficient energy supply and consumption across all sectors exacerbates the situation. Until recently being 100% dependent on Russian gas import, the country is actively seeking diversification of energy supplies after the war of aggression in Ukraine. Improvements both in energy efficiency and in the development of domestic resources – including renewable energy resources – for strengthened sustainability, competitiveness, and energy security rank high on the political agenda. Energy sector and also the main source of GHG emissions in the country.

Against this background, the Green Transition Project aims to support the Government of Moldova to engage sustainably in a transformative green agenda by enhancing awareness, building capacities, and encouraging investments into low-emission and resource efficient economy.

The target areas of the project are resource efficiency, green and circular economy, cleaner and sustainable energy, and mobility.

The Project is be implemented under the following three specific components:

- 1. Socio-economic framework for a gender-responsive and inclusive green transition enabled.
- 2. Capacity and awareness on the inclusive green transition increased among key stakeholders.
- 3. Additional funding attracted by promoting and piloting investments in green and innovative technologies, while evidence-based decision-making for green transition is improved by deploying a reliable air quality monitoring system.

The implementation period of the project is 48 months, and the total budget is 10 mln EUR.

The Republic of Moldova has committed to advancing its green development agenda as a cornerstone of its European Union (EU) candidacy efforts. These commitments are enshrined in the Association Agreement with the EU, which emphasizes sustainable development and the promotion of a green economy. This strategic alignment underscores Moldova's determination to implement transformative reforms in environmental governance and sustainability, ensuring progress toward a resilient and inclusive future.

The Green Transition Project is a key initiative supporting Moldova's green ambitions, focusing on five interrelated thematic areas:

- Waste Management, Circularity and Eco-innovation
- Green and Sustainable Mobility
- Environmental, Social, and Governance (ESG) Framework
- Green Financing
- Resource Efficiency

To ensure the successful implementation of its objectives, the project seeks to encourage partnerships and foster cooperation among a broad spectrum of stakeholders, including public authorities, private sector actors, civil society, and the general population. Effective collaboration is vital for driving impactful and inclusive interventions across thematic areas.

A critical first step in this process is understanding the current perceptions, priorities, and needs of diverse stakeholders and citizens regarding Waste Management and Circularity, including Eco-innovation; Green and Sustainable Mobility; Environmental, Social, and Governance (ESG) Framework; Green Financing; Resource Efficiency. This will enable the project to:

- Identify gaps in awareness, engagement, and understanding of the green transition agenda.
- Align interventions with the expectations and priorities of key stakeholders.
- Design tailored communication strategies and action plans to address identified challenges.

b. Specific Objectives and Scope

The main purpose of the study is to examine the topic of "green transition" both in terms of public policies and the perception of the population of the Republic of Moldova, for the development of proposals for intervention on this topic. The results of the sociological study can be used to develop effective mechanisms of public communication in the areas of Waste Management and Circularity, including Eco-innovation; Green and Sustainable Mobility; Environmental, Social, and Governance (ESG) Framework; Green Financing; Resource Efficiency.

The result of the research will be a comprehensive report, which must include the following domains:

Population Awareness and Perception

- Insights into the population's level of awareness and understanding of green transition topics, including waste management, circular economy, green mobility, resource efficiency, and eco-innovation
- Assessment of public attitudes, preferences, and readiness to adopt sustainable practices across various domains.
- Exploration of the role of education and communication strategies in enhancing awareness and driving behavior change.

Waste Management and Circularity, including Eco-innovation

- Evaluation of current waste management practices and infrastructure in Moldova, highlighting gaps and opportunities.
- Analysis of public participation in recycling, composting, and waste reduction efforts.
- Recommendations for integrating circular economy principles, including resource efficiency, ecoinnovation, and sustainable production and consumption models.

Green and Sustainable Mobility

- Review of public attitudes and behaviors toward sustainable transport options, such as public transportation, electric vehicles, car-sharing programs, and active mobility solutions (e.g., cycling and walking).
- Identification of economic, infrastructural, and cultural barriers to the adoption of green mobility practices.
- Recommendations for targeted interventions to encourage green mobility, including incentives, improved infrastructure, and awareness campaigns.
- Exploration of the role of technology and innovation in enabling sustainable mobility solutions.

Environmental, Social, and Governance (ESG) Framework

- Evaluation of ESG awareness and integration among stakeholders, including government, businesses, and civil society.
- Assessment of current ESG practices in key sectors and their alignment with sustainability goals.
- Recommendations for strengthening ESG frameworks to drive accountability and impact in Moldova's green transition.

Green Financing

- Assessment of existing green financing mechanisms and their accessibility for businesses, public institutions, and individuals.
- Recommendations for incentivizing green investments through policy, fiscal measures, and international partnerships.

Resource Efficiency

- Analysis of resource use patterns in key sectors, including energy, water, and materials.
- Identification of opportunities to enhance efficiency and reduce waste through technological, behavioral, and policy interventions.
- Recommendations for promoting sustainable resource management practices in industries, households, and communities.
- Strategies to foster collaboration and knowledge sharing on resource efficiency best practices at national and regional levels.

c. Deliverables and Schedules/Expected Outputs

The selected Contractor is expected to provide the following deliverables according to the schedule below:

Deliverable	Target Date
Deliverable 1. Activity Plan and Methodology for the assignment submitted and coordinated.	17 March 2025
Deliverable 2. Design of the sample to be interviewed	16 April 2025
Deliverable 3. Formatting and piloting the questionnaire	16 May 2025
Deliverable 4. Data collection: conducting the survey and conducting focus groups	30 May 2025
Deliverable 5. Research report and presentation of preliminary data of the public survey.	13 June 2025
Deliverable 6. Public presentation of the survey results at a press conference / round table with the GT team and representatives of State Institutions	14 July 2025

Note: The indicated tentative timeframe has been estimated as being sufficient/feasible for the envisaged volume of work to be completed successfully and is proposed as a guideline for the duration of the assignment. The provision of the envisaged deliverables approved by UNDP shall be the only criteria for Contractor's work being completed and eligible for payment/s.

Confidentiality statement

All data and information received from the UNDP for the purposes of this assignment are to be treated confidentially and only to be used for the execution of these Terms of Reference.

All intellectual property rights arising from the execution of these Terms of Reference are assigned to UNDP.

The contents of written materials obtained and used in this assignment may not be disclosed to any third parties without the expressed advance written authorization of UNDP.

The surveys shall be conducted in an ethical manner and in accordance with best research practices.

The Service Provider will adhere to the two important ethical issues when conducting the study: confidentiality and informed consent of each individual respondent. The respondents' right to confidentiality should always be respected and the legal requirements on personal data protection adhered to.

d. Institutional arrangements

The contractor company shall ensure timely delivery of outputs. The sociological company is responsible for the collection of quantitative and qualitative data, maintaining close collaboration and continuous communication with the Manager. The obligations and responsibilities of the company are the following:

- Collaboration with Green Transition Project representatives and experts in order to develop a comprehensive questionnaire;
- Conduction of the opinion poll and focus groups in accordance with the requirements described above;
- Elaboration and discussion with the Green Transition Project representatives the framework and the sample, according to the requirements presented above;
- Elaboration of the content of the screening card and the survey questionnaire (research tool) in close consultation with the experts;
- Translation of the research tool into Russian;
- Testing of the research tool;

- Advance coordination with the Project Manager the manner, period and realization of the actual data collection.
- The company will guarantee that the way of data collection will ensure their quality, integrity and feasibility. The company will establish and communicate the quality assurance mechanisms according to which 5% of the total answers random verification led randomly;
- The company will present the collected data on electronic support, in the format previously agreed with the REIT representatives;
- The company will prepare a brief report in which it will present the study methodology and other relevant details previously agreed with the Green Transition project team.
- The company will maintain the confidentiality of data related to methodology, questionnaires, research results that will be subject to copyright.

Language requirements

All documentation related to the assignment indicated in Sections B. Specific Objectives and Scope and C. Deliverables and Schedules/Expected Outputs shall be in Romanian, English.

Key deliverables and tentative timetable will be subject to proofreading and editing to ensure compliance with the language and terminology in the national legislation regulating the subject matter of the assignment.

The Service Provider shall ensure, if necessary, interpretation into Romanian and English during interviews, meetings, presentations, and briefings organized through telephone or online, as well as translation of assignment related documentation and deliverables into Romanian, English.

Any translation, interpretation and proof-reading costs shall be listed separately in the financial proposal.

Timeframe

The assignment is expected to transpire during March 2025 – July 2025.

e. Qualifications and skills requirements

The bidder shall provide sound argumentation of the proposal by demonstrating compliance with the ToR and the environment in which it will provide the services. The bidder shall include information on the volume of allocated resources to carry out the assignment.

A breakdown per working days allocated for each deliverable shall be submitted, clearly explaining the role of the team members involved in producing the deliverable. In this context, the Service Provider shall ensure a clear presentation of distribution of tasks and allocation of working days deemed necessary for engagement of Key staff in the fieldwork.

The proposed team should consist of but not be limited to the following members:

- Project/Task Manager
- Lead Expert

Bidders should enclose a résumé for each person anticipated to be assigned to the project and should include specific information on the experience and roles.

Only Key staff will be subject to Technical evaluation. However, cost of Supervisors and Enumerators should be included in the Financial proposal under Additional Staff.

Bidders agree that the Key staff included into the bid will participate in the project at the level and duration specified unless agreement is provided in writing by the UNDP Project Team to allow substitutions.

The résumés submitted for the Key project personnel should be detailed and comprehensive. Specifically, résumés should include:

- Anticipated role and level of participation in the project;
- Previous experience relevant to the assigned role in the project;
- Education, training and certification details;
- Contact information (name, title, organization, mailing address, phone, and email) of a minimum of three business references;
- Linguistic skills.

Bidders should describe, in detail, their previous corporate experience in similar assignments, if any. This section should include the corporate experience as well as the role of any subcontracted organization(s) indicated in the Bidder's proposal (if applicable).

During the assignment, the Service Provider's team of experts should prove commitment to the core values of the United Nations, in particular, respecting differences of culture, gender, religion, ethnicity, nationality, language, age, HIV status, disability, and sexual orientation, or other status.

Bidders agree that experts will provide high quality outputs and expertise and participate in the project at the level and duration specified. Should any changes be necessary in this regard, a formal request for the agreement of the Green Transition Project team to allow substitutions shall be submitted.

UNDP may at any time request the withdrawal or replacement of any of the Service Provider personnel should non-performance happen. Replacement will be at the Service Provider expense.

Required qualifications of the Service Provider:

- Have at least 5 (five) years of relevant experience in conducting qualitative and quantitative surveys (e.g. market research / general population and business-to-business, social polling, political surveys, and other related opinion surveys).
- Successfully implemented at least 5 (five) public opinion surveys conducted at the national level (each with at least 1,000 respondents) in the last 5 (five) years, showcasing expertise in large-scale data collection.
- At least 3 (three) contracts involving field surveys and sociological research specifically related to green transition, sustainability, circular economy, or environmental initiatives.
- Previous proven experience of working with UNDP and other international development partners and capacity to properly manage a contract under a donor funded effort is an advantage

Criteria for the evaluation of the management structure and key personnel:

Project/Task Manager:

- University degree in sociology, statistics, mathematics, economics, information technology, psychology or another related field;
- At least 7 years of progressive experience in planning, organizing and supervising/leading comprehensive sociological surveys and other related quantitative research;
- Experience as Project/Task Manager in at least 4 (four) similar projects;
- Proven experience in working with Moldovan state/governmental institutions and international development organizations, in at least 4 (four) similar projects;
- Proficiency in Romanian and English languages. Russian shall be an advantage.

Lead Expert:

- University degree in sociology, statistics, mathematics, economics, psychology, information technology or another related field;
- At least 5 (five) years of experience in conducting analytical research, sociological surveys, quantitative surveys design and implementation;
- Proven experience as Expert in at least 2 (two) similar projects;
- Proven experience in working with Moldovan state/governmental institutions in at least 4 (four) similar projects;
- Proficiency in Romanian and English languages. Russian shall be an advantage.

f. Proposed Working Methodology for the Purpose of Conducting the Sociological Study

The general parameters for carrying out the quantitative study are the following:

> The sample must correspond to the principle of representativeness for the adult population of and comprise at least 1300 persons;

➤ The type of sample will be one: stratified, probabilistic, two-stage. The sample will follow the methodology commonly used in the surveys in the Public Opinion Barometer series, with the following benchmarks:

- Stratification criteria: geographical regions (districts), residential environment (urban / rural), size of localities (2 types of urban localities, by size, respectively 3 types of rural localities, by number of inhabitants)
- The volumes of the layers will be calculated based on the latest available statistical data. To the extent permitted by the data, the adjustment will be made with migration indices (population temporarily abroad)
- Number of interviews per sampling point: preferably 8, exceptionally maximum 10
- Stages of random selection: locality (table of random numbers), household (random road method) and person (nearest birthday method)
- No locality replacements will be made, except for force majeure (floods, inability to reach the locality due to weather conditions, etc.)
- For households, the method of the three visits on three different dates will be used. In case of refusals to answer, the probabilistic selection will be continued with the same statistical step.
- > The selected company will design the sample using the latest available sampling frames and landmarks.
- > The sociological company will assume the translation of the research tools according to the language in which the data will be collected.
- > The data will be entered into a database. The model of the database will be made by the selected company. The database will be cleaned and labeled and will become one of the expected results of the contract. In the database, the open-ended questions will be presented both as they were collected from the field and with their coded variants.

The general parameters for conducting the qualitative study are the following:

> Focus groups

- 5 focus groups
- Maximum duration 2 hours
- Regional distribution: 3-4 districts
- 5-10 participants in each group discussion

> The localities where the interviews will be applied (individual or group) will be selected from those included in the survey sample, through a method agreed by the company and the team of experts to ensure diversity depending on the degree of development of the locality.

➤ The interview and focus group guides will be designed by the sociological company and will be coordinated with the team of Green Transition Project.

Stages of the study:

1. Research preparation

- a. Sample of the design. It will be validated by the team of experts;
- b. Formatting the questionnaire. The company will provide the questionnaire in Romanian, which will be agreed with the team of experts. The selected company will format it in the patterns commonly used by its operators, including cards and other visual instruments, if applicable;
- c. Piloting the questionnaire. 20 questionnaires will be pre-tested, 10 in urban areas and 10 in rural areas. People selected for the interviews will be of different ages and different levels of education. At the end of the pre-test, the selected company will make a short report in which it will discuss the possible design errors of the questionnaire (duration, language, difficulty of understanding, etc.);
 - d. Feedback on interviews;
- e. Improving the questionnaire according to the result of piloting in agreement with the team of experts;
 - f. Translation of the questionnaire into Russian;
 - g. Formatting and preparing the questionnaire for printing;
- h. Multiplication of questionnaires, taking into account the minimum volume of the sample (1300). The questionnaires will be printed in Romanian and Russian, based on the respective quotas of the populations speaking these languages in the country, so that all respondents have the opportunity to choose one of the versions;
 - i. Preparation of the database model;
- j. Operator training. It is preferable that the training of operators be done in one day, centrally, with the participation of the experts.

2. Data collection

Survey:

- a. application of the questionnaire at national level;
- b. entering questionnaires in the database;
- c. correction and labeling of the database, calculation of the weighting variable (if necessary);

Making focus groups:

- a. Recruitment of focus group participants;
- b. Focus group focus;
- c. Audio recording of focus groups;
- d. Shorthand discussions;

3. Research report and presentation of preliminary data of the public survey

- a. Statistical analysis of preliminary data, depending on the variables indicated by the team of experts;
- b. Elaboration of the statistical report, which will include the analysis of frequencies, correlations according to the variables indicated by the team of experts. The statistical report will also include a description of the research process, how to prepare the sample, the results of the piloting, the problems faced by the company during the research and how to overcome them:
 - c. Presentation of data in tabular form and diagrams;
- d. Preparation of the methodological report, which will include: sampling sheets, list of operators who participated in the research, internal control report, description of possible problems encountered in the field, analysis of refusals to answer and statistical analysis of non-answers to questions from questionnaire. The report will be as concise as possible.

g. Payment

UNDP shall effect payments to the Contractor in the amounts and pursuant to this Schedule of Payments, upon completion by the Contractor of the corresponding deliverable(s) and upon acceptance by UNDP of the original invoices submitted by the Contractor to the UNDP. Deliverables shall be accepted and endorsed by the Project Manager within 14 calendar days from their submission.

h. Subcontracting

The subcontracting of services is not allowed.





SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS

6.1 The types of Contract to be signed and the **applicable UNDP Contract General Terms and Conditions**, as specified in Data Sheet, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html

6.2 Special Conditions of Contract

N/A



SECTION 7: PROPOSAL FORMS

- Form A: Proposal Confirmation
- Form B: Checklist
- Form C: Technical Proposal Submission
- Form D: Proposer Information
- Form E: Joint Venture/Consortium/Association Information
- Form F: Eligibility and Qualification
- Form G: Format for Technical Proposal
- Form H: Format for CV of Proposed Key Personnel
- Form I: Statement of Exclusivity and Availability
- Form J: Financial Proposal Submission [Form J is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]
- Form K: Format for Financial Proposal [Forms K is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]



FORM A: PROPOSAL CONFIRMATION

Please acknowledge receipt of this RFP by completing this form and returning it by email to the address, and by the date specified, in the Letter of Invitation.

To: Insert name of contact person Email: Insert contact person's email - do not enter

secure proposal email address

From: Insert name of proposer

Subject RFP reference Click or tap here to enter text.

Check the appropriate box	Description
	YES, we intend to submit a proposal.
	NO , we are unable to submit a competitive proposal for the requested services at the moment

If you selected NO above, please state the reason(s) below:

Check applicable	Description	
	The requested services are not within our range of supply	
	We are unable to submit a competitive proposal for the requested services at the moment	
	The requested services are not available at the moment	
	We cannot meet the requested terms of reference	
	The information provided for proposal purposes is insufficient	
	Your RFP is too complicated	
	Insufficient time is allowed to prepare a proposal	
	We cannot meet the delivery requirements	
	We cannot adhere to your terms and conditions e.g. payment terms, request for performance security, etc. Please provide details below.	
	Sustainability criteria/requirements are too stringent (if applicable)	
	We do not export	
	We do not sell to the UN	
	Your requirement is too small	
	Our capacity is currently full	
	We are closed during the holiday season	
	We had to give priority to other clients' requests	
	The person handling proposals is away from the office	
	Other (please provide reasons below):	
Further information: Click or tap here to enter text.		
	We would like to receive future RFPs for this type of services	
	We don't want to receive RFPs for this type of services	

Questions to the Supplier concerning the reasons for no proposal should be addressed to Click or tap here to enter text. phone Click or tap here to enter number., email Click or tap here to enter text.



FORM B: CHECKLIST

This form serves as a checklist for preparation of your Proposal. Please complete the returnable Proposal Forms in accordance with the instructions and return them as part of your Proposal submission: No alteration to the format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the instructions in Section 2: Instructions to Proposers and Section 3: Data Sheet.

Technical Proposal:

Have you duly completed all the Returnable Proposal Forms?	
 Form C: Technical Proposal Submission 	
Form D: Proposer information	
Form E: Joint Venture/Consortium/Association Information	
Form F: Eligibility and Qualification	
Form G: Technical Proposal	
Form H: CVs of proposed key personnel	
Form I: Statements of exclusivity and availability for key personnel	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	
Have you provided the required documents in support of Form D: Proposer Information?	

Financial Proposal:

	•	
	Form J: Financial Proposal Submission	
	Form K: Financial Proposal	

Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.



FORM C: TECHNICAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

We, the undersigned, offer to supply the services required for Click or tap here to enter text.in accordance with your Request for Proposals No. Click or tap here to enter text.. We hereby submit our Proposal, which includes this Technical Proposal and our Financial Proposal uploaded separately under the commercial section in the system as instructed.

Proposer Declaration: on behalf of our firm, its affiliates, subsidiaries and employees, including any JV / Consortium / Association members or subcontractors or suppliers for any part of the contract.

	1	
Yes	No	
		Requirements and Terms and Conditions: I/We have read and fully understand the RFP, including the RFP Information and Data Sheet, Terms of Reference, the General Conditions of Contract and any Special Conditions of Contract. I/we confirm that the proposer agrees to be bound by them.
		I/We confirm that the proposer has the necessary capacity, capability and necessary licenses to fully meet or exceed the requirements and will be available to deliver throughout the relevant contract period.
		Ethics : In submitting this proposal I/we warrant that the proposer: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any competitor; has not directly or indirectly approached any representative of the buyer (other than the point of contact) to lobby or solicit information in relation to the RFP; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the buyer.
		I/We confirm to undertake not to engage in proscribed practices, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		Conflict of interest: I/We warrant that the proposer has no actual, potential or perceived conflict of Interest in submitting this proposal, or entering into a contract to deliver the requirements. Where a conflict of interest arises during the RFP process the proposer will report it immediately to the Procuring Organisation's Point of Contact.
		Prohibitions and Sanctions: I/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
		I/We do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
		Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against us that could impair our operations in the foreseeable future.
		Proposal Validity Period: I/We confirm that this Proposal, including the price, remains open for acceptance for the proposal validity period.
		I/We understand and recognize that you are not bound to accept any proposal you receive.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorised by the Organisation/s to make this declaration on its/their behalf.



Name:	
Title:	
Date:	
Signature:	
[Stamp with	official stamp of the Proposer]



FORM D: PROPOSER INFORMATION

RFP Reference	Click or tap here to enter text.			
Legal name of Proposer	Click or tap here to enter text.			
Legal Address, City, Country	Click or tap here to enter text.			
Website	Click or tap here to enter text.			
Year of registration	Click or tap here to enter text.			
Proposer's Authorized Representative information	Name and Title: Click or tap here to enter text. Telephone numbers: Click or tap here to enter text. Email: Click or tap here to enter text.			
Legal structure	Choose an item.			
No. of full-time employees	Click or tap here to enter number.			
No. of staff involved in similar contracts	Click or tap here to enter number.			
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, insert UNGM Vendor Number			
Years of supplying to UN organisations	Click or tap here to enter text.			
Are you a Click or tap here to enter text.vendor?	☐ Yes ☐ No If yes, insert Vendor Number			
Countries of operation	Click or tap here to enter text.			
Subsidiaries in the region (please indicate names of subsidiaries and addresses, if relevant to the proposal)	Click or tap here to enter text.			
Commercial Representatives in the country: Name/Address/Phone (for international companies only)	Click or tap here to enter text.			
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	Click or tap here to enter text.			
Does your Company have a corporate environmental policy or environmental	Tick all that apply and provide supporting documentation:			
management system/accreditation such	☐ Corporate Environmental Policy			
as ISO 14001 or ISO 14064 or equivalent? (If yes, provide a Copy of the valid	□ ISO 14001			
Certificate):	☐ ISO 14064			
	☐ Other, specify Click or tap here to enter text.			
Does your organization demonstrate significant commitment to sustainability, including the following aspects that have	Attach a formal statement that outlines your organisation's commitment to sustainability, where possible providing evidence of tangible results that demonstrate progress such as:			



been identified in the UN Sustainable	Tick all that are attached:
Procurement Framework?	☐ Formal statement
 Environmental: prevention of pollution, sustainable resources; 	☐ Sustainability report
climate change and mitigation and the protection of the environment,	☐ UN Global Compact Communication on Progress
biodiversity.	☐ Other, specify Click or tap here to enter text.
 Social: human rights and labour issues, gender equality, sustainable consumption, and social health and wellbeing. 	
 Economic: whole life cycle costing, local communities and small or medium enterprises, and supply chain sustainability. 	
Does your company belong to a diverse supplier group including micro, small or medium sized enterprise, women or youth owned business or other?	Click or tap here to enter text.
(If yes, please provide details and documentation]	
Is your company a member of the UN	Choose an item.
Global Compact?	If yes, please provide link to Global Compact profile:
	Click or tap here to enter text.
Bank Information	Bank Name: Click or tap here to enter text.
	Bank Address: Click or tap here to enter text.
	IBAN: Click or tap here to enter text.
	SWIFT/BIC: Click or tap here to enter text.
	Account Currency: Click or tap here to enter text.
	Bank Account Number: Click or tap here to enter text.
Contact person that Click or tap here to	Name and Title: Click or tap here to enter text.
enter text. may contact for requests for	Telephone numbers: Click or tap here to enter text.
clarifications during Proposal evaluation	Email: Click or tap here to enter text.



FORM E: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION

Signature:

Date: _____

Name of Proposer: Click or tap here to enter text.					Date:	Click or tap to enter a date.
RFP r	eference:	Click or tap here to enter				
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No	Name of Partner and contact information (address, telephone numbers, fax numbers, e-mail address)		(address,	Proposed proportion of responsibilities (in %) and type of services to be performed		
1	Click or tap here to enter text.			Click or tap here to enter text.		
2	Click or tap he	re to enter text.		Click or ta	p here to	enter text.
3	Click or tap he	re to enter text.		Click or ta	p here to	enter text.
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	-	e RFP process and, in the eventh during contract execution)		ap here to e		
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Signature:

Date: _____



FORM F: ELIGIBILITY AND QUALIFICATION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

If JV/Consortium/Association, to be completed by each partner.

History of Non- Performing Contracts

□No non-performing contracts during the last 3 years					
☐ Contract	☐ Contract(s) not performed in the last 3 years				
Year Non- performed Contract Identification Total Contract Amo					
	portion of contract (current value in US\$)				
		Name of Client:			
		Address of Client: Reason(s) for non-performance:			
		reason(s) for non-performance.			

Litigation History (including pending litigation)

☐ No litigat	☐ No litigation history for the last 5 years					
☐ Litigation	History as indicated b	elow				
Year of	Amount in dispute	Contract Identification	Total Contract Amount			
dispute	(state currency)		(state currency)			
	Name of Client:					
		Address of Client:				
		Matter in dispute:				
		Party who initiated the dispute:				
		Status of dispute:				
		Party awarded if resolved				

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 5 years.

List only those assignments for which the Proposer was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Proposer's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Proposer, or that of the Proposer's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Proposer should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken and role (Contractor, sub-contractor or consortium member)



Proposers may also attach t	ieir own Project Data Sheets v	vith more details for a	assianments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing

Annual Turnover for the last 3 years	Year 2023	Currency: USD	Amount
	Year 2022	Currency: USD	Amount
	Year 2021	Currency: USD	Amount
Latest Credit Rating (if any), indicate the source and date.			

Financial information (state currency)	Historic information for the last 3 years		
	2023	2022	2021
	In	formation from Balance She	et
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	Info	rmation from Income Staten	nent
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			
Current Ratio (current assets/current liabilities)			

□ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Proposer or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.



FORM G: FORMAT FOR TECHNICAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

The proposer's proposal must be organised to follow the format of this Technical Proposal Form. Where the proposer is presented with a requirement or asked to use a specific approach, the proposer must not only state its acceptance, but also describe, where appropriate, how it intends to comply. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

Section 1: Proposer's qualification, capacity and expertise

- **1.1** Brief description of the organisation, including the year and country of incorporation, and types of activities undertaken.
- **1.2** General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialised knowledge and experience on similar engagements done in the region/country.
- **1.4** Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

Section 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the proposer's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Any other comments or information regarding the project approach and methodology that will be adopted.

Section 3: Management Structure and Key Personnel

3.1 Describe the overall management approach toward planning and implementing the project. Include details of key personnel including their name and nationality, the Position they will assume and their role as per the ToR. Include an organisation chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.

3.2 For each of the key personnel provide: the CV using the format in **Form H** and the statement of exclusivity and availability using the format in Form I. *Please provide copies of Certifications/Awards for the Key Personnel to be involved in the project.*



FORM H: FORMAT FOR CV OF PROPOSED KEY PERSONNEL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

Position (as per ToR)					
Personnel Information	Name:	Name:			
	Nationali	ty:	Date of birth:		
	Language	Proficiency:			
Present Employment	Name of	employer:	Contact: (manager or HR)		
	Address	of employer:			
	Telephon	e:	Email:		
	Job title:		Years with present employer:		
Education / Qualifications	Summarise college/university and other specialised education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.				
Professional Certifications		Provide details of professional certifications relevant to the scope of services including name of institution and date of certification.			
References:	Provide names, addresses, phone and email contact information for two (2) references.				
Summarise professional experimanagerial experience releva			al order. Indicate particular technical and		
From		То	Company / Project / Position / Relevant technical and management experience		
I, the undersigned, certify tha	t, to the be	est of my knowledge and belief, this CV i	s accurate.		
Signature of Personnel					
Date (Day/Month/Year)					



FORM I: STATEMENT OF EXCLUSIVITY AND AVAILABLITY

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

I, the undersigned, hereby declare that I agree to participate exclusively with the Proposer Click or tap here to enter text.in the above referenced RFP. I further declare that I am able and willing to work for the period(s) foreseen for the position for which my CV has been included in the event that this proposal is successful, namely:

From	То
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.

I confirm that I am not engaged in other projects in a position for which my services are required during the periods where my services are required under this RFP.

By making this declaration, I understand that I am not allowed to present myself as a candidate to any other proposer submitting a proposal for this RFP. I am fully aware that if I do so, I will be excluded from this RFP, the proposals may be rejected, and I may also be subject to exclusion from other UNDP's solicitation procedures and contracts.

Furthermore, should this proposal be successful, I am fully aware that if I am not available at the expected start date of my services for reasons other than ill-health or *force majeure*, I may be subject to exclusion from other Click or tap here to enter text. solicitation procedures and contracts and that the notification of award of contract to the Proposer may be rendered null and void.

Name:	
Title:	
_	
Date:	
Signature:	



FORM J: FINANCIAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

We, the undersigned, offer to provide the services indicated in our proposal and in accordance with your Request for Proposal. We are hereby submitting our Financial Proposal in the amount indicated herewith.

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Data Sheet.

We understand that you are not bound to accept any Proposal that you receive.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures]. Please make sure the total matches with the total indicated in the deliverables section of the system (lines) and with the total deriving from the cost breakdown (form K).



FORM K: FORMAT FOR FINANCIAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	Click or tap here to enter text.		

The proposer is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Proposers. The inclusion of any financial information in the Technical Proposal shall lead to disqualification of the Proposer. The Financial Proposal should align with the requirements of the Terms of Reference and the proposer's Technical Proposal.

Currency of the proposal: MDL (Moldovan Leu) for local suppliers and USD (US Dollars) for international suppliers, VAT exclusive

Table 1: Summary of Overall Prices

Costs	Amount [Please specify currency]
Professional Fees (from Table 2)	
Other Costs (from Table 3)	
Total Amount of Financial Proposal	

Table 2: Breakdown of Professional Fees

Name	Position	Fee Rate [Please specify currency]	No. of days / months / hours	Total Amount [Please specify currency]	
		Α	В	C=A*B	
	Project/Task Manager				
	Lead Expert				
	Other experts (if any) [Please list]				
Subtotal Professional Fees					

Table 3: Breakdown of Other Costs

Description	Unit of Measure	Quantity	Unit Price [Please specify currency]	Total Amount [Please specify currency]
International flights	Return trip			
Subsistence allowance	Day			
Local transportation costs	Lump sum			
Translation costs				
Out-of-pocket expenses				
Other costs (specify)				
Subtotal Other Costs:				



Table 4: Breakdown of Price per Deliverable / Activity

		Time	Professional Fees	Other Costs	Total
No. I	Deliverables	(person days)	[Please specify currency]	[Please specify currency]	[Please specify currency]
1	Activity Plan and Methodology for the assignment submitted and coordinated. The methodology should include the mandatory parameters described below.				
2	Design of the sample to be interviewed				
3	Formatting and piloting the questionnaire				
4	Data collection: conducting the survey and conducting focus groups				
15	Research report and presentation of preliminary data of the public survey.				
	Public presentation of the survey results at a press conference / round table with the Green Transition team and representatives of State Institutions				
	Total Amount of Financial Proposal				