

REQUEST FOR PROPOSAL (RFP)

Title: Development and implementation of an organizational development programme for Model Schools to improve students' learning through evidence-based decision making

RFP Reference No.: RfP25/03006

Project: Transforming education in Moldova through Model Schools

Country: Republic of Moldova



SECTION 1: LETTER OF INVITATION

United Nations Development Programme, through its "Transforming education in Moldova through Model Schools" Project hereby invites prospective proposers to submit a proposal in accordance with the General Conditions of Contract and the Terms of Reference as set out in this Request for Proposal (RFP). To enable you to submit a proposal, please read the following attached documents carefully.

Section 1: This Letter of Invitation

Section 2: Instruction to Proposers

Section 3: Data Sheet

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Conditions of Contract and Contract Forms

Section 7: Proposal Forms

- Form A: Proposal Confirmation
- · Form B: Checklist
- · Form C: Technical Proposal Submission
- · Form D: Proposer Information
- Form E: Joint Venture/Consortium/Association Information
- · Form F: Eligibility and Qualification
- · Form G: Format for Technical Proposal
- · Form H: Format for CV of proposed key personnel
- · Form I: Statement of Exclusivity and Availability
- · Form J: Financial Proposal Submission
- · Form K: Format for Financial Proposal

If you are interested in submitting a proposal in response to this RFP, please prepare your proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the deadline for submission of proposals set out in Section 3: Data Sheet.

Should you be interested to submit a proposal, please log in to the Quantum NextGenERP supplier portal and subscribe to this tender following the instructions in the system user guide. Please search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00685**. Once subscribed to the tender, you will be able to receive notifications in case of amendments of the tender document and requirements.

Please indicate whether you intend to submit a bid by creating a draft response without submitting directly in the Quantum NextGenERP supplier portal.

Offers must be submitted directly in the Quantum NextGenERP supplier portal following this link: http://supplier.quantum.partneragencies.org/ using the profile you may have in the portal (please log in using your username and password). In case you have never registered before, follow the Supplier Portal Registration Link: https://estm.fa.em2.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification.

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: sc.md@undp.org. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: sc.md@undp.org.

Computer firewall could block *oracle* or *undp.org extension* and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.



Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the proposal shall be submitted online through the Quantum system and any proposal sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Proposal, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any proposal after that date and time. It is the responsibility of the bidder to make sure that the proposal is submitted prior to this deadline for submission.

Bidders are advised to upload proposal documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

We look forward to receiving your proposal.

UNDP Moldova



SECTION 2: INSTRUCTIONS TO PROPOSERS

GENERAL					
1.	Scope	Proposers are invited to submit a proposal for the services specified in Section 5: Terms of Reference, in accordance with this Request for Proposal (RFP). A summary of the scope of the proposal is included in Section 3: Data Sheet.			
		Proposers shall adhere to all the requirements of this RFP, including any amendment made in writing by UNDP. This RFP is conducted in accordance with Policies and Procedures of UNDP which can be accessed at UNDP Programme and Operations Policies and Procedures/Procurement .			
		As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.			
2.	Interpretation of the RFP	Any proposal submitted will be regarded as an offer by the proposer and does not constitute or imply the acceptance of the proposal by UNDP. UNDP is under no obligation to award a contract to any proposer as a result of this RFP.			
3.	Supplier Code of Conduct, Fraud, Corruption, Gifts and Hospitality	All proposers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct			
		Moreover, suppliers should note that certain provisions of the Code of Conduct will be binding on the supplier in the event that the supplier is awarded a contract, pursuant to the terms and conditions of any such contract.			
		UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at UNDP Policy against fraud and other corrupt practices .			
		Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.			
		In pursuance of this policy, UNDP:			
		 (a) Shall reject a proposal if it determines that the selected proposer has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Further to the UNDP's vendor sanctions policy, shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract. 			
4.	Eligible	Proposers shall have the legal capacity to enter into a binding contract with UNDP.			
	proposers	A proposer, and all parties constituting the proposer, may have the nationality of any country with the exception of the nationalities, if any, listed in Section 3: Data Sheet. A proposer shall be deemed to have the nationality of a country if the proposer is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country.			
		All proposers found to have a conflict of interest shall be disqualified. Proposers may be considered to have a conflict of interest if they are or have been associated in the past, with a firm or any of its affiliates that have been engaged by UNDP to provide consulting services for the preparation of the design, specifications, Terms of Reference, cost			



analysis/estimation and other documents to be used for the procurement of the services required in the present procurement process; were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP and/or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.

In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.

Similarly, the Bidders must disclose in their proposal their knowledge of the following:

- a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
- b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

Proposers shall not be eligible to submit a proposal if at the time of proposal submission:

- is included in the Ineligibility List, hosted by <u>UNGM</u>, that aggregates information disclosed by Agencies, Funds or Programs of the UN System;
- is included in the <u>Consolidated United Nations Security Council Sanctions List</u>, including the UN Security Council Resolution 1267/1989 list;
- is included in the <u>World Bank Corporate Procurement Listing of Non-Responsible</u> Vendors and World Bank Listing of Ineligible Firms and Individuals.

5. Proprietary information

The RFP documents and any Terms of Reference or information issued or furnished by UNDP are issued solely for the purpose of enabling a proposal to be completed and may not be used for any other purpose. The RFP documents and any additional information provided to proposers shall remain the property of UNDP. All documents which may form part of the proposal will become the property of UNDP, who will not be required to return them to your firm.

6. Publicity

During the RFP process, a proposer is not permitted to create any publicity in connection with the RFP.

SOLICITATION DOCUMENTS

7. Clarification of solicitation documents

Proposers may request clarifications on any of the RFP documents no later than the date indicated in Section 3: Data Sheet. Any request for clarification must be sent in writing in the manner indicated in Section 3: Data Sheet. Explanations or interpretations provided by personnel other than the named contact person will not be considered binding or official.

UNDP will provide the responses to clarifications through the method specified in Section 3: Data Sheet.

UNDP shall endeavour to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend



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		the submission date of the proposals, unless UNDP deems that such an extension is justified and necessary.
8.	Amendment of solicitation documents	At any time prior to the deadline for proposal submission, UNDP may for any reason, such as in response to a clarification requested by a proposer, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective proposers.
		If the amendment is substantial, UNDP may extend the deadline for submission of proposals to give the proposers reasonable time to incorporate the amendment into their proposal.
PRE	EPARATION OF PRO	POSALS
9.	Cost of preparation of proposal	The proposer shall bear all costs related to the preparation and/or submission of the proposal, regardless of whether its proposal is selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
10.	Language	The proposal, as well as any and all related correspondence exchanged by the proposer and UNDP, shall be written in the language(s) specified in Section 3: Data Sheet.
establishing vendor, using the forms provided in Section 7 and providing the documents required.		The proposer shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided in Section 7 and providing the documents required in those forms. In order to award a contract to a proposer, its qualifications must be documented to UNDP's satisfaction.
11.	a Documents comprising the proposal	The proposal bid shall comprise of the following documents and related forms which details are provided in Section 3: Data Sheet: Documents Establishing the Eligibility and Qualifications of the Bidder; Technical Proposal; Financial Proposal; Proposal Security, if required by DS; Any attachments and/or appendices to the Proposal.
12.	Technical proposal format and content	The proposer is required to submit a technical proposal using the forms provided in Section 7 and taking into consideration the requirements in the RFP. The technical proposal shall not include any price or financial information. A technical proposal containing material financial information may be declared non-responsive.
13.	Financial proposal	The financial proposal shall be prepared using the form provided in Section 7 and taking into consideration the requirements in the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.
		Any output and activities described in the technical proposal but not priced in the financial proposal, shall be assumed to be included in the prices of other activities or items as well as in the final total price.
		Prices and other financial information must not be disclosed in any other place except in the financial proposal.
14.	Currencies	All prices shall be quoted in the currency or currencies indicated in Section 3: Data Sheet. Where proposals are quoted in different currencies, for the purposes of comparison of all proposals:
		 UNDP will convert the currency quoted in the proposal into the UNDP preferred currency, in accordance with the UN Operational Rate of Exchange. In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in Section 3: Data Sheet, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.



•	In case of contract award to a local company, payments will be made in Moldovan
	Leu based on UN Operational Rate of Exchange valid on the date of money transfer,
	as per the "payment terms and conditions" stipulated in this solicitation document:
	https://treasury.un.org/operationalrates/OperationalRates.php.

 UNDP shall not be kept liable for any fluctuations of the exchange market during contract implementation, the Contractor being legally responsible to register any loss/gain of currency exchange resulting from payments against the Contract in accordance with the national legislation.

15. Duties and taxes

Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All proposals shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified in Section 3: Data Sheet

16. Proposal validity period

Proposals shall remain valid for the period specified in Section 3: Data Sheet, commencing on the deadline for submission of proposals. A proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.

During the proposal validity period, the proposer shall maintain its original proposal without any change, including the availability of the key personnel, the proposed rates and the total price.

In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request proposers to extend the period of validity of their proposals. The request and the responses shall be made in writing and shall be considered integral to the proposal.

If the proposer agrees to extend the validity of its proposal, it shall be done without any change to the original proposal but will be required to extend the validity of the proposal security, if required, for the period of the extension, and in compliance with Article 17 (Proposal security) in all respects.

The proposer has the right to refuse to extend the validity of its proposal without forfeiting the proposal security, if required, in which case, the proposal shall not be further evaluated.

17. Proposal security

A proposal security, if required by Section 3: Data Sheet, shall be provided in the amount and form indicated in the Section 3: Data Sheet. The proposal security shall be valid for a minimum of thirty (30) days after the final date of validity of the proposal.

The proposal security shall be included along with the proposal. If a proposal security is required by the RFP but is not found in the proposal, the offer shall be rejected.

If the proposal security amount, or its validity period, is found to be less than is required by UNDP, UNDP shall reject the proposal.

In the event an electronic submission is allowed in Section 3: Data Sheet, proposers shall include a copy of the proposal security in their proposal and the original of the proposal security must be sent via courier or hand delivery as per the instructions in Section 3: Data Sheet.

Unsuccessful proposers' proposal securities will be discharged/returned as promptly as possible but no later than thirty (30) days after the expiration of the period of proposal validity prescribed by UNDP pursuant to Article 16 (Proposal Validity Period).

The Proposal security may be forfeited by UNDP, and the proposal rejected, in the event of any, or combination, of the following conditions:

- If the proposer withdraws its offer during the period of the proposal validity specified in Section 3: Data Sheet, or;
- In the event the successful Proposer fails:



0	to sign the	contract after	UNDP has	issued an	award; or
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 to furnish the performance security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the proposer.

18. Joint Venture, Consortium or Association

If the proposer is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the proposal, each such legal entity will confirm in their joint proposal that:

- they have designated one party to act as a lead entity, duly vested with authority
 to legally bind the members of the JV, Consortium or Association jointly and
 severally, and this will be evidenced by a duly notarised agreement among the
 legal entities, which will be submitted along with the proposal; and
- if they are awarded the contract, the contract shall be entered into by and between UNDP and the designated lead entity, who will be acting for and on behalf of all the member entities comprising the joint venture.

After the deadline for submission of proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.

If a JV, Consortium or Association's proposal is the proposal selected for award, UNDP will award the contract to the joint venture, in the name of its designated lead entity. The lead entity will sign the contract for and on behalf of all other member entities.

The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Article 19 (Only one Proposal) herein in respect of submitting only one proposal.

The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entities in the joint venture in delivering the requirements of the RFP, both in the proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.

A JV, Consortium or Association, in presenting its track record and experience, should clearly differentiate between:

- Those that were undertaken together by the JV, Consortium or Association; and
- Those that were undertaken by the individual entities of the JV, Consortium or Association.

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

19. Only one proposal

The proposer (including the individual members of any Joint Venture) shall submit only one proposal, either in its own name or as part of a Joint Venture.

Proposals submitted by two (2) or more proposers shall all be rejected if they are found to have any of the following:

- they have at least one controlling partner, director or shareholder in common; or
- any one of them receive or have received any direct or indirect subsidy from the other/s; or
- they have the same legal representative for purposes of this RFP; or



20. Alternative proposals	 they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the proposal of another proposer regarding this RFP process; they are subcontractors to each other's proposal, or a subcontractor to one proposal also submits another proposal under its name as lead proposer; or some key personnel proposed to be in the team of one proposer participates in more than one proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one proposal. Unless otherwise specified in Section 3: Data Sheet, alternative proposals shall not be considered. If submission of alternative proposals is allowed in Section 3: Data Sheet, a proposer may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.
	If multiple/alternative proposals are being submitted, proposer must create an alternate response directly in the system and upload all attachments relevant to the alternate proposal separately together with the alternate response
21. Pre-proposal conference	When appropriate, a pre-proposal conference will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.
	If it is stated in Section 3: Data Sheet that the pre-proposal conference is mandatory, a Proposer which does not attend the pre-proposal conference shall become ineligible to submit a proposal under this RFP.
	If it is stated in Section 3: Data Sheet that the pre-proposal conference is not mandatory, non-attendance shall not result in disqualification of an interested proposer.
	UNDP will not issue any formal answers to questions from proposers regarding the RFP or proposal process during the pre-proposal conference. All questions shall be submitted in accordance with Article 38 (Clarification of Proposals).
	The pre-proposal conference shall be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers responsibility) proposers shall not rely upon any information, statement or representation made at the pre-proposal conference unless that information, statement or representation is confirmed by UNDP in writing.
	Minutes of the pre-proposal conference will be disseminated as specified in Section 3: Data Sheet. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the minutes of the proposer's conference or issued/posted as an amendment to RFP.
22. Site inspection	When appropriate, a site inspection will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.
	If it is stated in Section 3: Data Sheet that the site inspection is mandatory, a proposer which does not attend the site inspection shall become ineligible to submit a proposal under this RFP.
	If it is stated in Section 3: Data Sheet that the site inspection is not mandatory, non-attendance, shall not result in disqualification of an interested proposer.
	Proposers participating in a site inspection shall be responsible for making and obtaining any visa arrangements that may be required for the proposers to participate in a site inspection.
	Prior to attending a site inspection, proposers shall execute an indemnity and a waiver releasing UNDP in respect of any liability that may arise from:



_	Resilient nations.
	(i) loss of or damage to any real or personal property;
	(ii) personal injury, disease or illness to, or death of, any person;
	(iii) financial loss or expense, arising out of the carrying out of that site inspection; and
	(iv) transportation by UNDP to the site (if provided) as a result of any accidents or malicious acts by third parties.
	UNDPwill not issue any formal answers to questions from proposers regarding the RFP or solicitation process during a site inspection. All questions shall be submitted in accordance with Article 7 (Clarification of solicitation documents).
	A site inspection will be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers Responsibility), proposers shall not rely upon any information, statement or representation made at a site inspection unless that information, statement or representation is confirmed by UNDP in writing.
23. Errors or omissions	Proposers shall immediately notify UNDP in writing of any ambiguities, errors, omissions, discrepancies, inconsistencies or other faults in any part of the RFP, with full details of those ambiguities, errors, omissions, discrepancies, inconsistencies or other faults.
	Proposers shall not benefit from such ambiguities, errors, omissions, discrepancies, inconsistencies or other faults.
24. Proposers responsibility to inform	Proposers shall be responsible for informing themselves in preparing their proposal. In this regard, proposers shall ensure that they:
themselves	 examine and fully inform themselves in relation to all aspects of the RFP, including the Contract and all other documents included or referred to in this RFP; review the RFP to ensure that they have a complete copy of all documents;
	 obtain and examine all other information relevant to the project and the scope of the requirements available on reasonable enquiry; verify all relevant representations, statements and information, including those contained or referred to in the RFP or made orally during any clarification meeting or site Inspection or any discussion with UNDP, its employees or agents; attend any pre-proposal conference if it is mandatory under this RFP; fully inform and satisfy themselves as to requirements of any relevant authorities and laws that apply, or may in the future apply, to the supply of the services; and form their own assessment of the nature and extent of the services required as included in Section 5: Terms of Reference and properly account for all requirements in their proposal.
	Proposers acknowledge that UNDP, its directors, employees and agents make no representations or warranties (express or implied) as to the accuracy, currency or completeness of this RFP or any other information provided to the proposers.
25. No material change(s) in circumstances	The proposer shall inform UNDP of any change(s) of circumstances arising during the RFP process, including but not limited to:
Circumstances	 a change affecting any declaration, accreditation, license or approval; major re-organisational changes, company re-structuring, a take-over, buy-out or similar event(s) affecting the operation and/or financing of the proposer or its major sub-contractors; a change to any information on which UNDP may rely in assessing proposals.
SUBMISSION AND OP	ENING OF PROPOSALS
26. Instruction for proposal submission	The proposer shall submit a complete proposal in the format and comprising the documents and forms in accordance with requirements in Section 3: Data Sheet. The proposal shall be delivered according to the method specified in Section 3: Data Sheet.
	The proposal shall be submitted? by the proposer or person(s) duly authorized to commit



	the proposer. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the proposing entity, or, if requested, a Power of Attorney, accompanying the proposal.
	Proposers must be aware that the mere act of submission of a proposal, in and of itself, implies that the proposer fully accepts the UNDP General Conditions of Contract.
26A.	1.1 Electronic submission through online portal shall be governed as follows:
Online submission	Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in Data Sheet;
	The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled.
	The Financial Proposal file must be uploaded separately only in the commercial section of the RFP in the system. Documents which are required to be in original form (e.g., Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in Data Sheet.
	Detailed instructions on how to submit, modify or cancel a bid in the online portal are provided in the system Bidder User Guide made available in the procurement notice site and in the portal.
27. Deadline for Submission of Proposals and Late Proposals	Complete proposals must be received by UNDP in the manner, and no later than the date and time, specified in Section 3: Data Sheet. If any doubt exists as to the time zone in which the Proposal should be submitted, refer to http://www.timeanddate.com/worldclock/ . It shall be the sole responsibility of the proposers to ensure that their proposal is received by the closing date and time. UNDP shall accept no responsibility for proposals that arrive late due to any technical issues and shall only recognise the actual date and time that the proposal was received by UNDP.
	UNDP may, at its discretion, extend this deadline for the submission of proposals by amending the solicitation documents in accordance with Article 8 (Amendment of solicitation documents). In this case, all rights and obligations of UNDP and proposers subject to the previous deadline will thereafter be subject to the new deadline as extended.
28. Withdrawal, substitution and modification of	A proposer may withdraw or modify its proposal after it has been submitted at any time prior to the deadline for submission directly in the system following the instructions provided in the user guide.
proposals	However, after the deadline for proposal submission, the proposals shall remain valid and open for acceptance by UNDP for the entire proposal validity period, as may be extended.
29. Storage of proposals	Proposals received are kept confidential and unopened in the system as part security protocols built in the system until the proposal opening date stated in Section 3: Data Sheet.
30. Proposal opening	There is no mandatory public bid opening for RFPs however UNDP may at its discretion sent a public bid opening report from the system only to suppliers who successfully submitted a proposal. The report will include only the names of the companies but not the financial proposal.
31. Late proposals	Any proposal received by UNDP after the deadline for submission of proposals will be destroyed unless the proposer requests that it be returned and assumes the responsibility and expenses for the re-possession of the returned proposal documents.



	In exceptional circumstances, late proposals may be accepted if it is determined that the submission was sent in ample time prior to the proposal closing and the delay could not be reasonably foreseen by the proposer or were due to force majeure.					
EVALUATION OF I	EVALUATION OF PROPOSALS					
32. Confidentiali	Information relating to the examination, evaluation, and comparison of proposals, and the recommendation of contract award, shall not be disclosed to proposers or any other persons not officially concerned with such process, even after publication of the contract award.					
	Any effort by a proposer or anyone on behalf of the proposer to influence UNDP in the examination, evaluation and comparison of the proposals or contract award decisions may, at UNDP's decision, result in the rejection of its proposal and may subsequently be subject to the application of prevailing UNDP's vendor sanctions procedures.					
33. Evaluation of proposals	UNDP shall evaluate a proposal using only the methodologies and criteria defined in this RFP. No other criteria or methodology shall be permitted.					
	UNDP shall conduct the evaluation solely on the basis of the submitted technical and financial proposals.					
	 Evaluation of proposals shall be undertaken in the following steps: a) Preliminary examination b) Evaluation of minimum eligibility and qualification (if pre-qualification is not done) c) Evaluation of technical proposals d) Evaluation of financial proposals. 					
34. Preliminary examination	UNDP shall examine the proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any proposal at this stage.					
35. Evaluation of eligibility and qualification						
	In general terms, vendors that meet the following criteria may be considered qualified:					
	a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list;					
	b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments,					
	 c) They have the necessary similar experience, technical expertise, production capacity, quality certifications, quality assurance procedures and other resources applicable to the supply of goods and/or services required; 					
	d) They are able to comply fully with the UNDP General Terms and Conditions of Contract;					
	e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and					
	f) They have a record of timely and satisfactory performance with their clients.					
36. Evaluation of technical and financial proposals	· ·					



proposers for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the proposal document where required.

When necessary, and if stated in the Section 3: Data Sheet, UNDP may invite technically responsive bidders for a presentation related to their technical Proposals. The conditions for the presentation shall be provided in the bid document where required.

In the second stage, only the financial proposals of those proposers who achieve the minimum technical score will be opened for evaluation.

The evaluation method that applies for this RFP shall be as indicated in Section 3: Data Sheet, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Proposers; or (b) the combined scoring method which will be based on a combination of the technical and financial score.

When the Data Sheet specifies a **combined scoring method**, the formula for the rating of the proposals will be as follows:

Rating the Technical Proposal (TP):

TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

Rating the Financial Proposal (FP):

FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

Total Combined Score:

Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)

37. Postqualification/Due Diligence

UNDP reserves the right to undertake a post-qualification assessment, aimed at determining, to its satisfaction, the validity of the information provided by the proposer. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:

- a) Verification of accuracy, correctness and authenticity of information provided by the proposer;
- b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
- c) Inquiry and reference checking with Government entities with jurisdiction on the proposer, or with previous clients, or any other entity that may have done business with the proposer;
- Inquiry and reference checking with previous clients on the performance on on-going or completed contracts, including physical inspections of previous works, as deemed necessary;
- e) Physical inspection of the proposer's offices, branches or other places where business transpires, with or without notice to the proposer;
- f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

38. Clarification of proposals

UNDP may request clarification or further information in writing from the proposers at any time during the evaluation process. The proposers' responses shall not contain any changes regarding the substance or price of the proposal, except to confirm the correction of arithmetic errors discovered by UNDP in the evaluation of the proposals, in accordance with Instructions to Proposers Article 23 (Errors or omissions).

UNDP may use such information in interpreting and evaluating the relevant proposal but is under no obligation to take it into account.



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		Any unsolicited clarification submitted by a proposer in respect to its proposal which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the proposals.		
39.	Responsiveness of proposal	UNDP's determination of a proposal's responsiveness is to be based on the contents of the proposal itself. A substantially responsive proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:		
		 a) affects in any substantial way the scope, quality, or performance of the services specified in the contract; or b) limits in any substantial way, inconsistent with the solicitation documents, UNDP's rights or the proposer's obligations under the contract; or c) if rectified would unfairly affect the competitive position of other proposers presenting substantially responsive proposals. 		
		If a proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the proposer by correction of the material deviation, reservation, or omission.		
40.	Nonconformities, reparable errors and omission	Provided that a proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the proposal that, in the opinion of UNDP, do not constitute a material deviation. These are a matter of form and not of substance and can be corrected or waived without being prejudicial to other proposers.		
		Provided that a proposal is substantially responsive UNDP may request the proposer to submit the necessary information or documentation, within a reasonable period, to rectify nonmaterial nonconformities or omissions in the proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the proposal. Failure of the proposer to comply with the request may result in the rejection of its proposal.		
		For financial proposals that have been opened, UNDP shall check and correct arithmetical errors as follows:		
		 a) if there is a discrepancy between the unit price and the line-item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case, the line item total as quoted shall govern and the unit price shall be corrected; 		
		b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and		
		 if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail. 		
		If the proposer does not accept the correction of errors, its proposal shall be rejected, and its proposal security may be forfeited.		
41.	Right to accept any proposal and to reject any or all proposals	UNDP reserves the right to accept or reject any proposals, and to annul the proposal process and reject all proposals at any time prior to contract award, without thereby incurring any liability to the affected proposer or proposers or any obligation to inform the affected proposer or proposers of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.		
	ARD OF CONTRACT			
42.	Award criteria	Prior to expiration of the proposal validity, UNDP shall award the Contract to the qualified proposer based on the award criteria indicated in Section 3: Data Sheet.		



req	ght to vary quirement at ne of award	At the time the Contract is awarded, UNDP reserves the right to increase or decrease the quantity of services originally specified by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions and the solicitation document.
	tification of vard	Prior to the expiration of the period of proposal validity, UNDP will notify the successful proposer in writing by email, fax or post, that its proposal has been accepted. Please note that the proposer, if not already registered at the appropriate level in UNGM, will be required to complete the vendor registration process on the UNGM prior to the signature and finalization of the contract.
45. Del	briefing	In the event that a proposer is unsuccessful, the proposer may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the proposer's submission, in order to assist the proposer in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the proposer's submission shall not be discussed.
	blication of ntract award	UNDP will publish the contract award on UNDP Procurement Notices website https://procurement-notices.undp.org/view awards.cfm which is linked to the United Nations Global Marketplace , with the RFP Reference number, the information of the awarded proposer's company name, contract amount or LTA and the date of the contract.
47. Cor Sign	ntract gnature	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Bid Security, if any, and on which event, UNDP may award the Contract to the Second highest rated or call for new Bids.
and Ter	ntract Type d General rms and nditions	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in Data Sheet, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
	rformance curity	The successful Proposer, if so specified in Section 3: Data Sheet shall furnish a Performance Security in the amount and form specified herein: tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here . UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security). Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.
for	nk guarantee r advance yment	Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at:



51. Liquidated Damages	If specified in Section 3: Data Sheet, UNDP shall apply Liquidated Damages for the damages and/or risks caused to UNDP resulting from the Contractor's delays or breach of its obligations as per the Contract. The payment or deduction of such liquidated damages shall not relieve the Contractor from any of its other obligations or liabilities pursuant to any current contract or purchase order.
52. Proposal protest	Any proposer that believes to have been unjustly treated in connection with this proposal process or any contract that may be awarded as a result of such proposal process may submit a complaint to UNDP.
	The following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/procurement/business/protest-and-sanctions.html
53. Other Provisions	In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar goods and/or services, UNDP shall be entitled to the same lower price. The UNDP General Terms and Conditions shall have precedence.
	UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence.
	The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view doc.asp?symbol=ST/SGB/2006/15&referer



SECTION 3: DATA SHEET (DS)

Ref. Article in Section 2	Description	Specific Instructions / Requirements
1.	Scope	The reference number of this Request for Proposal (RFP) is RfP25/03006
		The competition goal is to contract a specialized and experienced company or consortium (hereinafter "the Company") to develop and to implement an Organizational development program for Model Schools to facilitate a school culture of collaboration to improve students learning through evidence-based decision making in 5 Model Schools, as further described in Section 5 of this RFP.
2.	Eligible proposers	Proposers from all countries are eligible to participate in this proposal process.
3.	Clarification of solicitation documents	Any request for clarification of solicitation documents must be sent directly through the system through Quantum message functionality .
		ATTENTION: PROPOSALS (OR ANY PART OF IT) SHALL NOT BE SUBMITTED IN THE ABOVE MANNER
		Deadline for submitting requests for clarifications / questions:
		5 (five) working days before the submission deadline
		supplemental information to the RFP and responses / clarifications to queries will be posted directly in the system.
4.	Language	All proposals, information, documents, and correspondence exchanged between UNDP and the proposers in relation to this solicitation process shall be in English
5.	Partial proposals	Not allowed
6.	Currencies	Prices shall be quoted only in the currency indicated in the system:
		MDL (Moldovan Leu) for local suppliers and
		USD (US Dollars) for international suppliers
		For evaluation purposes, financial proposals shall be recalculated at UN Operational Rate of Exchange on the submission deadline: https://treasury.un.org/operationalrates/OperationalRates.php
		In case of contract award to a local company, payments will be made in Moldovan Leu based on UN Operational Rate of Exchange valid on the date of money transfer, as per the "payment terms and conditions" stipulated in this solicitation document:
		https://treasury.un.org/operationalrates/OperationalRates.php UNDP shall not be kept liable for any fluctuations of the exchange market during contract implementation, the Contractor being legally responsible to register any loss/gain of currency exchange resulting from payments against the Contract in accordance with the national legislation.
7.	Duties and taxes	All prices shall:
		Be exclusive of VAT and other applicable indirect taxes.
8.	Proposal validity period	90 days
9.	Proposal security	Not Required



Ref. Article in Section 2	Description	Specific Instructions / Requirements
10.	Alternative proposals	Shall not be considered.
11.	Pre-proposal conference	Will not be conducted
12.	Site inspection	A site inspection will not be held.
13.	Instructions for proposal submission	 Bidders must submit their proposal directly in the online system. File Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. It is recommended that bidders organize and name the files according to the requirements and structure of the bid to facilitate their review. The bidder should receive an email acknowledging email receipt from the system. The Financial Proposal (Forms J and K) shall be submitted directly in the system only in the "Commercial section" of the requirements. Noncompliance with this instruction may result in rejection of the proposal
14.	Deadline for proposal submission	received. Deadline for proposal submission is indicated in the portal. In case of discrepancies between the deadline in the system and deadline indicated elsewhere, the one in the system prevails.
15.	Proposal Opening	Public proposal opening will NOT be held
16.	Evaluation of technical and financial proposals	Evaluation will be based on: Combined scoring method using a distribution of 70%-30% . Technical proposal - financial proposal To be substantially compliant, Proposers must obtain a minimum threshold of 70% of maximum points from technical evaluation.
17.	Right to vary requirement at time of award	The maximum percentage by which quantities may be increased is 25 % The maximum percentage by which quantities may be decreased is 25 %
18.	Contract award to one or more proposer	UNDP will award a contract to: One Bidder Only
19.	Type of contract to be awarded	Contract Face Sheet http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html See Section 6: for sample contract.
20.	Expected date for commencement of contract	30 March 2025
21.	Conditions of contract to apply	UNDP General Terms and Conditions for contracts (goods and/or services) See Section 6.



Ref. Article in Description Section 2	Specific Instructions / Requirements
22. Performance Security	Not Required
23 Advance payr	nt Not Allowed
24. Liquidated damages	Will be imposed as follows: Percentage of contract price per week of delay: 2.5 % up to a maximum of 10% of the Contract value, after which UNDP may terminate the contract.
25. Other information related to the	,



SECTION 4: EVALUATION CRITERIA

Preliminary Examination Criteria

All criteria will be evaluated on a Pass/Fail basis and checked during Preliminary Examination.

Criteria	Documents to establish compliance
Completeness of the Proposal	All documents requested in Section 2: Instruction
	to Proposers have been provided and are complete.
Proposer accepts UNDP General Conditions of Contract as	Duly signed and stamped Form C: Technical
specified in Section 6.	Proposal Submission has been provided.
Proposal Validity	Duly signed and stamped Form C: Technical
	Proposal Submission has been provided.
Proposal Security with compliant validity period	Duly signed and stamped Form C: Technical
	Proposal Submission has been provided
Appropriate signatures	Proposal Forms have been duly signed and
	stamped.
Power of Attorney [if applicable]	Certified Letter of Appointment and/or power of
	attorney authorizing the representative of the
	Bidder to sign bids has been provided.

Minimum Eligibility and Qualification Criteria

Minimum eligibility and qualification criteria will be evaluated on a Pass/Fail basis.

If the Proposal is submitted as a Joint Venture, Consortium or Association, all Parties cumulatively should meet requirement.

The offers will be evaluated based on their compliance with the general requirements specified bellow:

Eligibility Criteria	Documents to establish compliance
Legal Status: Proposer is a legally registered entity	Form D: Proposer Information
Diversity, Inclusion and Belonging: Proposer belongs	Form D: Proposer Information
to a diverse supplier group, including micro, small or	
medium sized enterprise, women or youth owned	
business or other civil society organization.	
Eligibility: Vendor is not suspended, nor otherwise	Form C: Technical Proposal Submission
identified as ineligible by any UN Organization, the	
World Bank Group or any other International	
Organisation in accordance with Section 2 Article 4.	
Conflict of Interest: No conflicts of interest in	Form C: Technical Proposal Submission
accordance with Section 2 Article 4.	
Bankruptcy: The Proposer has not declared	Form C: Technical Proposal Submission
bankruptcy, is not involved in bankruptcy or	
receivership proceedings, and there is no judgment or	
pending legal action against the vendor that could	
impair its operations in the foreseeable future	

Qualification Criteria		Documents to establish compliance			
performa	nce o	f a contract did not	occur as a re		Form F: Eligibility and Qualification
contracto	or deta	ault within the last 3	years.		



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Litigation History: No consistent history of	Form F: Eligibility and Qualification
court/arbitral award decisions against the Proposer for the last 3 years.	
Previous Experience	
Minimum 5 years of experience in implementing	Form F: Eligibility and Qualification
organization development programs in general	Tomas and Quamous and
education institutions.	
(For JV/Consortium/Association, TEAM Lead company	
should meet requirement). Minimum 3 assignments in the implementing	Form F: Eligibility and Qualification
organization development programs in general	Tomit: Englanty and Quantestion
education institutions in the last 5 years.	
Copies of contracts shall be presented as part of the	
submission.	
(For JV/Consortium/Association, TEAM Lead company	
should meet requirement).	
Minimum Key Personnel	Attack required decreases to Ferry U. Ferry
The minimum Key personnel mandatory for the implementation of the contract:	Attach required documents to Form H: Format for CV of proposed Key Personnel
implementation of the contract.	of proposed key refsormer
• 1 (one) Project/Task Manager	
• 1 (one) Key Expert on Organizational	
Development Programs	
1 (one) School Management Trainer	
• 2 (two) Professional Mentors	
Please note: The above listed roles can be cumulated by	
certain team members, but not more than two roles per	
team member, clarifying in the Methodology the	
reasoning for such approach and distribution of tasks.	
/For IV/Concertium/Association all Bauties should	
(For JV/Consortium/Association, all Parties should meet requirement).	
Financial Standing	
Minimum average annual turnover of USD 200,000	Form F: Eligibility andQualification
for the last 3 years.	
(For JV/Consortium/Association, all Parties	
cumulatively should meet requirement).	
Bidder must demonstrate the current soundness of its	Form F: Eligibility andQualification
financial standing and indicate its prospective long-	
term profitability.	
(For JV/Consortium/Association, all Parties	
cumulatively should meet requirement).	



Technical Evaluation Criteria

Summary of technical proposal evaluation sections		
1	Proposer's qualification, capacity and experience	240
2	Proposed methodology, approach and implementation plan	410
3	Management structure and key personnel	350
	Total	1000

Section	n 1. Proposer's qualification, capacity and experience	Points
		obtainable
1	 Reputation of organisation and staff credibility / reliability / industry standing. Organization / Company profile – 25 points: The company is a credible and well-known market player with a good standing – 25 pts The company is well-known but lacks a good standing in the field – 10 pts The company has poor reputation and lacks a good standing in the field - 0 pts 	25
2	 General organisational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted. Age of the legal entity (5 years – 15 pts, 2.5 pts for each additional year, up to 20 pts) Strength of proposed project management support mechanism (up to 10 pts) Proposed project management controls (up to 15 pts) 	45
3	 Relevance of specialised knowledge and experience: At least 5 (five) years of relevant experience in implementing organization development programs in general education institutions (5 years – 35 pts, 2.5 pts for each additional year, up to 50 pts); At least 3 contracts in conducting in the implementing organization development programs in general education institutions (3 contracts – 35 points, 2.5 points for each additional contract, up to 50 points); International experience in conducting specialized programs for organizational development aimed at transforming school culture (no experience – 0 pts, one contract – 20 pts, each additional contract – 2.5 pts, up to 50 pts); Previous proven experience of working with UNDP and other international development partners and capacity to properly manage a contract/subcontract under a donor funded effort is an advantage (no experience – 0 pts, yes – 10 pts) 	160
4	Sustainable Criteria / Gender equality and diversity commitments: Overall gender balance in the team (5 pts); Appointment of women to managerial positions in the team (5 pts).	10
	Total Section 1	240

Section 2. Proposed methodology approach and implementation plan		Points obtainable
1	 To what degree does the Proposer understand the task? (up to max 50 pts.): The Proposer has full understanding of the assignment. The proposed approach and methodology fully demonstrate responsiveness to the ToR – from 41 pts. to 50 pts; 	50



requires some clarification on the proposed methodology – from 21 pts. to 45 pts; the important aspects of the task have not been addressed in sufficient detail and require major clarification on the proposed methodology – from 0 pts. to 20 pts. Are the different components of the project adequately weighted relative to one another? (up to max 60 pts.): The different components of the assignment have been fully weighted relative to one another – from 26 pts. to 60 pts; The different components of the assignment have been partially weighted relative to one another – from 11 pts. to 25 pts; The different components of the assignment have not been weighted relative to one another – from 0 pts. to 10 pts. Is the adopted conceptual framework appropriate for the task? (up to max 90 pts): The presented conceptual framework is appropriate for the assignment, all important aspects being fully described, and requirements addressed – from 61 pts. to 90 pts; The presented conceptual framework requires some adjustments to fully incorporate all aspects and requirements of the assignment – from 26 pts. to 60 pts; The presented conceptual framework requires major adjustments to address all the aspects and requirements of the assignment – from 0 pts. to 25 pts. Is the scope of the task well defined and does it correspond to the TOR? (up to max 80 pts.) The scope of the task is well defined and fully corresponds to the ToR – from 11 pts. to 45 pts; The scope of the task is not well defined and does not correspond to the TOR – from 11 pts. to 10 pts. Is the presentation clear and is the sequence of activities and the planning logical, realistic and promise efficient implementation of the project? (up to max 50 pts.) The presentation is clear, well-structured with a defined and realistic sequence of activities, which promises efficient implementation of the assignment – from 41 pts. to 50 pts; The presentation is clear, well-structured with a defined yet rather unrealistic sequence of activities – 0 pts. to 10 pts.	90
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pts;	
requires some clarification on the proposed methodology – from 21 pts. to 45	
 The important aspects of the task have been addressed in a manner which 	
methodology – from 46 pts. to 60 pts;	
manner which does not require any further clarification on the proposed	
max 60 pts):The important aspects of the task have been addressed in sufficient detail in a	
	60
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adjustments to properly address all the tasks – from 11 pts. to 40 pts;	
approach and methodology correspond to the TOR but require some	
	The Proposer has no and/or limited understanding of the assignment. The proposed approach and methodology don't correspond to the TOR and require major adjustments to properly address the tasks – from 0 pts. to 10 pts. Have the important aspects of the task been addressed in sufficient detail? (up to



Section	on 3. Management Structure and Key Personnel		Points obtainable
1	Project/Task Manager		120
	University degree in pedagogy, sociology, management, psychology or another related field (Bachelor's degree – 5 pts, Master's degree – 10 pts)	10	
	At least 5 years of progressive experience in planning, organizing and/or supervising/leading comprehensive organizational or school development programs (less than 5 years – 0 pts, 5 years – 20 pts, each additional year – 5 pts, up to 30 pts)	30	
	Experience as Project/Task Manager in at least 3 similar projects (less than 3 projects – 0 pts, 3 projects – 30 pts, each additional project – 5 pts, up to 40 pts)	40	
	Experience in leading school development programs internationally is considered a strong advantage (no international exposure – 0 pts, up to 3 international projects – 15 pts, more than 3 projects – 30 pts)	30	
	Language proficiency (English – 5 pts, Romanian – 2,5 pts, Russian – 2.5 pts)	10	
2	Key Expert on Organizational Development Programs		100
	University degree in pedagogy, sociology, management, psychology or another related field (Bachelor's degree – 5 pts, Master's degree – 10 pts)	10	
	At least 3 years of experience in facilitating school development programs or/and training activities (less than 3 years – 0 pts, 3 years – 20 pts, each additional year – 5 pts, up to 30 pts)	30	
	Proven experience as Expert in at least 2 (two) projects related to development and implementation of school development programs (less than 2 projects – 0 pts, 2 projects – 20 pts, each additional project – 2.5 pts, up to 30 pts)	30	
	Experience in facilitating school development programs internationally is considered a strong advantage (no international exposure – 0 pts, up to 3 international projects – 15 pts, more than 3 projects – 20 pts)	20	
	Proficiency in English / Romanian / Russian languages (English language 5 pts, each additional language – 2.5 pts, up to max of 10 pts.)	10	-
3	School Management Trainer		70
	University degree in pedagogy, sociology, management, psychology or another related field (Bachelor's degree – 5 pts, Master's degree – 10 pts)	10	
	At least 3 years of experience in facilitating school organization development programs or/and training activities (less than 3 years – 0 pts, 3 years – 20 pts, each additional year – 5 pts, up to 30 pts)	30	
	Experience in managing educational institutions (no experience – 0 pts, up to 3 years – 15 pts, more than 3 years – 20 pts)	20	
	Proficiency in English /Romanian / Russian languages (English language 5 pts, each additional language – 2.5 pts, up to 10 pts.)	10	
4	Professional Mentors (two)		60 (Average)
	University degree in pedagogy, sociology, management, psychology or another related field (Bachelor's degree – 5 pts, Master's degree – 10 pts)	10	
	At least 3 years of experience in conducting professional development programs for school managers (less than 3 years – 0 pts, 3 years – 15 pts, each additional year – 5 pts, up to a total of 25 pts)	25	
	Proven qualifications/experience in mentorship of peer teachers or managers in education (no experience – 0 pts, one training on	15	



mentorship – 10 pts, two or more trainings or proven experience of mentorship – 15 pts)		
Proficiency in English / Romanian / Russian languages. (English 5 pts, each additional language – 2.5 pts, up to max 10 pts.)	10	
Total S	ection 3	350



SECTION 5: TERMS OF REFERENCE

A. Project Description

During 2024 – 2028, UNDP is implementing the programme "Transforming education in Moldova through Model Schools", funded by the Norwegian Agency for Development Cooperation (Norad). The overarching Programme objective of the project is to enhance the quality and effectiveness of Moldova's education system through the transformation of district schools into Model Schools.

This will be achieved through the following two main objectives:

- 1. Transform **five** schools into Model Schools with a modern learning environment and facilities enabling better learning outcomes and improved efficiency of the school network. These schools will undergo significant gender and disability responsive renovations, to create modern, inclusive learning environments with upgraded infrastructure, and new furniture. Green school principles will be incorporated to reduce environmental impact.
- Facilitate the development of 21st century skills of students through improving teaching and learning
 practices and supporting organizational development. This includes supporting the curricular reform,
 strengthening initial teacher training, and enhancing local education governance. Activities will focus on
 developing relevant curricula, providing continuous professional development for teachers, and improving
 school autonomy and management

Under this joint Programme, UNDP will provide support in:

- 1. Capital renovations in five schools to ensure student friendly learning spaces and furniture, and accessible facilities for teachers/students with disabilities (ensuring accessibility of all learning, administrative, outdoor, WASH facilities), under the Outcome 1.
- 2. Curricular reform, enhancing the quality of curricular materials and educational content; strengthening the initial and continuous teachers training in the implementation of STEAM and interdisciplinary approaches, use of active teaching methods such as project-based learning, problem-based learning, inquiry-based learning and others, with special focus on science disciplines, integration of green and sustainability practices into the curricula; improving local level education governance and school management and autonomy to enhance the quality of education, under Outcome 2.

To support the conduct of the second component, specifically the organizational development, leading to enhanced educational process and teaching and learning practices, the development and piloting of the organizational development program will be undertaken by an organization or a consortium of organizations.

Model School Concept

The "Model School" concept was launched by the Ministry of Education and Research in February 2024 and involves the renovation and endowment of 35 general schools across the country. The concept aims to ensure equitable access to quality education for all students, but especially for students in rural areas, by creating a stimulating learning environment that would foster the development of cognitive and socio-emotional skills.

The "Model School" concept was formulated based on the problem of low students' performance from the Republic of Moldova in international and national assessments. Every second student in the Republic of Moldova does not reach the minimum level of competence in the international PISA assessment. Although, since the first participation in that assessment, the average score has increased, the last PISA 2022 edition has seen the results going down with the share of students who did not reach the minimum level of competence reached up to 55.8% in mathematics, 48.4% in reading and 48.5% in science.

The monitoring measures of the gymnasium graduation exams, carried out by the MER and NACE in over 180 institutions in 8 districts in 2024, have attested a decrease in the exam passing rate, in some districts the passing rate dropped by 36%, from 100% to 64%.

Organizational Development

The managers of the Model Schools are responsible for the development process of the institutions they lead and will direct the enactment of the mission they undertake as a Model School. Ensuring a stimulating learning environment for all students, including students from rural areas who will be transferred to these schools, is the



central mission of the Model Schools. All processes of infrastructure modernization, organizational development and teacher training will be aligned with the latter. The managers of the 15 model schools participating in the project will be supported in developing the skills necessary to lead and synchronize all these processes. The school principal shall become responsible for placing learning at the heart of the school's mission and translating the vision into strategy so that the organization's actions are consistent with its vision, goals and values. He or she will be supported for organizing work and administrative processes to facilitate professional dialogue, collaboration and knowledge sharing, all of which are essential for promoting change and innovation.

Recent studies confirm the need to invest in the professional development of managers in the Republic of Moldova. Evidence suggests that in many cases they face difficulties in leading organizational development efforts, with most continuing to focus on traditional administrative and management tasks (UNICEF, 2019).

B. Objectives of the assignment

UNDP Moldova intends to contract an organization or a consortium of organizations (hereinafter the "Contractor") to develop and conduct an organization development program in schools, aimed at transforming the organizational culture, that would address the multifaceted challenges facing the Moldovan education system. Based on the Model School concept and the project objectives, the purpose of the Model Schools organizational development program will be to facilitate a school culture of collaboration to improve students' learning and evidence-based decision making.

To achieve the above-mentioned scope, the following specific goals and tasks shall be carried out by the service provider:

- 1. Conduct a baseline assessment of the school culture of the 5 (five) selected Model Schools aimed at evaluating the current state of the readiness degree of teachers and managers for school improvement.
- 2. Develop methodology for a school culture improvement program (hereafter school improvement Program), which would include trainings, workshops, mentorship sessions, coaching and individual consultancy encouraging the adoption of modern management practices that foster innovation, enhance educational outcomes and build a responsive educational environment. The list of themes for training could include change management, evidence-driven decision making, data literacy etc. The program is envisaged to last one academic year and will be designed to ensure guidance through coaching and individual consultancy throughout the whole academic year.
- 3. Implement a school improvement program in 5 (five) selected Model Schools, following the designed methodology. The school culture improvement program will last from July 2025 to August 2026. At least two training sessions of 3-days each should be organized in person for a total of 25 persons per training session. In addition, each of five schools must benefit of at least 10 (ten) hours of in-person and online coaching session over the entire duration of the program. The logistics costs for the organization of the in-person trainings will be supported by UNDP.
- 4. Carry out Training of Trainers' program on using evidence with regards to factors that influence students' performance for promoting teaching and learning practices improvement. The target group will be 20 future teacher's trainers, proposed by National Institute de Education and Leadership and Ministry of Education and Research. The training program will consist of two online sessions and two 3-days intensive in person trainings. The logistics costs for the organization of the in-person trainings will be supported by UNDP.
- 5. **Design a curriculum for school managers' professional development program**, based on identified needs and national educational policies, focusing on modern management practices that foster innovation, better educational outcomes and a responsive educational environment to the students' needs.
- 6. **Develop a report on the implemented activities** with specific information on the challenges, conclusions and recommendations for future steps for school improvement support programs, including end line assessment of the school culture of the 5 (five) Model Schools.



C. Key deliverables and tentative timetable

No.	Key deliverables	Tentative deadline
1	Conduct a baseline assessment of the school culture of the 5 (five) selected Model Schools aimed at evaluating the current state of the readiness degree of teachers and managers for school culture improvement	By 30 July 2025
	Deliverable 1.1. Set of evaluation instruments (questionnaires, assessment forms) developed in English.	
	Deliverable 1.2. Baseline assessment report developed and submitted to UNDP.	
2	Develop the methodology for a school organizational development program aimed at culture improvement, which would include, but is not necessarily limited to, trainings, workshops, mentorship sessions, coaching and individual consultancy encouraging the adoption of modern management practices that foster innovation, data driven decision making, enhance educational outcomes and build a responsive educational environment.	By 30 August 2025
	Deliverable 2. School organizational development program methodology developed in English and submitted to UNDP.	
3	Implement school organizational development program in five selected Model Schools, following the designed methodology, which will last one year, from July 2025 to August 2026	
	Deliverable 3.1: First progress report on the implementation of school organizational development program developed and submitted to UNDP. Training course materials translated to Romanian will be attached to the report.	By 30 November
	Deliverable 3.2: Final report on implementation of school organizational development program developed and submitted to UNDP. Training course materials translated to Romanian will be attached to the report.	2025
		By 15 June 2026
4	Carry out Training of Trainers' program for a group of approximately 20 individuals on using evidence regarding factors which influence students' academic performance for promoting change in schools focusing on sustainable development of teaching and learning practices. The training program will consist of two online sessions and two 3-days intensive in person trainings.	By 30 April 2026
	Deliverable 4.1. Training materials translated to Romanian.	
	Deliverable 4.2. Training of Trainer's report developed in English and submitted to UNDP.	
5	Develop a curriculum for school managers' professional development based on identified needs and national educational policies, focusing on modern management practices that foster innovation, better educational outcomes and a responsive educational environment, based on evidence regarding students' performance.	By 30 July 2026



	Deliverable 5. Professional development curriculum for school managers developed and submitted to UNDP, including course materials and evaluation tools for initial and final assessments ¹ .	
6	Develop a report on the implemented activities with specific information of the participants, challenges, conclusions and recommendations, including end line assessment of the school culture of the five Model Schools.	By 30 August 2026
	Deliverable 6. Report on the implemented activities with specific information of the participants, challenges, conclusions and recommendations, including end line assessment of the school culture of the five Model Schools submitted to UNDP.	

Note: Deliverables timeline can be amended for the purpose of the assignment.

D. Institutional arrangements

The Contractor will be awarded a contract with UNDP for the delivery of services applied for and will work under the overall supervision of UNDP Project team.

The timeframe for the assignment is planned for the period June 2025 – August 2026.

The Contractor shall follow the agreed time schedule and be accountable for the delivery of quality outputs to the Project Manager, who will approve contractor's deliverables.

For the duration of the assignment the Programme will provide the Company with the necessary information and materials for the fulfilment of the assignment. The Contractor will be responsible for arranging all necessary travels and transportation for international experts, obtaining all needed permissions, and establishing and maintaining of good working relationships with all involved parties.

The Contractor will be responsible for carrying out the trainings, instruction, mentorship sessions with the selected schools in English, with translation in Romanian. UNDP Moldova will be responsible for making interpretation arrangements. All communications and documentation related to the assignment required by UNDP will be in English, unless specifically agreed otherwise.

Role of the UNDP Project:

- Offer capacity development support for the contracted partners on principles and implementation modality during the entire cycle of the Programme;
- Lead the communication and visibility process of the Project by involving the Programme Communications Consultant;
- Co-organize the logistics of the trainings and visibility events;
- Support the Contractor to get in contact with all relevant stakeholders and any actor to have a positive impact on Programme's outcomes;
- Participate in the selection process, including development of the eligibility and selection criteria and templates for the evaluation;
- Regularly organize monitoring visits to the selected beneficiaries, identify issues and propose solutions jointly with the Contractor;
- In partnership with the implementing partners, meet the Project beneficiaries in order to assess the bottlenecks in implementation and additional capacity development needs.
- Make a thorough assessment of achieved results, document best cases, lessons learned and recommendations for similar programmes.

Roles and duties of the Contractor:

Allocate the proper and needed skilled personnel to deliver the results as expected;

¹ Coursework will be presented in modules that use adult learning theory, authentic experiences, and personal reflection to deepen learning.



- Be responsible of management of the current assignment including remuneration of involved staff, trainers, consultants, administrative issues related to implementation of activities, all materials and tools required for activities completion, transportation, rental, communications services, allowances, etc.;
- Draft training and consultancy materials at a level of complexity adequate for the intended beneficiaries;
- Ensure proper reach out of beneficiaries;
- Maintain permanent contact with beneficiaries (five selected Model Schools);
- Ensure the visibility of the Project by distributing the developed communications and visibility materials according to UNDP rules;
- Organize field visits to the beneficiaries of assistance, monitor their progress and assess additional needs for capacity development.

D. DURATION OF THE WORK

- The estimated duration of services is a maximum of 14 (fourteen) months. The expected time of commencement of contract is **June 2025.**
- UNDP will require a maximum of 14 (fourteen) days (depending on the implementation stage) to review the deliverables, provide comments, approve, or certify acceptance of deliverables.

E. QUALIFICATIONS REQUIREMENTS

The bidder shall provide sound argumentation of the proposal by demonstrating compliance with the ToR and the environment in which it will provide the services. The bidder shall include information on the volume of allocated resources to carry out the assignment.

A breakdown per working days allocated for each deliverable shall be submitted, clearly explaining the role of the team members involved in producing the deliverable. In this context, the Contractor shall ensure a clear presentation of distribution of tasks and allocation of working days deemed necessary for engagement of Key staff, supervisors and enumerators to be engaged for the fieldwork.

The proposed team should consist of but not be limited to the following members:

- 1 (one) Project/Task Manager
- 1 (one) Key Expert on Organizational Development Programs
- 1 (one) School Management Trainer
- 2 (two) Professional Mentors

Please note: The above listed roles can be cumulated by certain team members, but not more than two roles per team member, clarifying in the Methodology the reasoning for such approach and distribution of tasks.

Bidders should enclose a CV for each person anticipated to be assigned to the project and should include specific information on the experience and roles.

Bidders agree that the proposed staff included into the bid will participate in the project at the level and duration specified unless agreement is provided in writing by the UNDP Project Team to allow substitutions.

The CVs submitted for the Key personnel should be detailed and comprehensive. Specifically, CVs should include:

- Designated role;
- Previous experience relevant to the assigned role in the project;
- Education, training and certification details;
- Contact information (name, title, organization, mailing address, phone, and email) of a minimum of three business references;
- Linguistic skills.

Bidders should describe, in detail, their previous corporate experience in similar assignments, if any. This section should include the corporate experience as well as the role of any subcontracted organization(s) indicated in the Bidder's proposal.



During the assignment, the Key personnel should prove commitment to the core values of the United Nations, in particular, respecting differences of culture, gender, religion, ethnicity, nationality, language, age, HIV status, disability, and sexual orientation, or other status.

Required qualifications of the Contractor:

- Be legally registered entity or a consortium of firms/organizations (NGOs);
- Have at least 5 (five) years of relevant experience in conducting organization development programs in general education institutions;
- Minimum 3 assignments in the implementing organization development programs in general education institutions in the last 5 years;
- International experience in conducting specialized programs for organizational development aimed at transforming school culture is considered a strong asset;
- Previous proven experience of working with UNDP and other international development partners and capacity to properly manage a contract/subcontract under a donor funded effort is an advantage.

Criteria for the evaluation of the management structure and key personnel:

Project/Task Manager:

- University degree in pedagogy, sociology, management, psychology or another related field;
- At least 5 years of progressive experience in planning, organizing and/or supervising/leading comprehensive organizational or professional development programs in education;
- Experience as Project/Task Manager in at least 3 similar projects;
- Experience in leading school development programs internationally is considered a strong advantage;
- Proficiency in English language. Russian or Romanian languages is an advantage.

Key Expert on Organizational Development Programs

- University degree in pedagogy, sociology, management, psychology or another related field;
- At least 3 years of experience in facilitating school reform / improvement programs or/and training activities;
- Proven experience as Expert in at least 2 (two) projects related to development and implementation of school development programs;
- Experience in facilitating school development programs internationally is considered a strong advantage;
- Proficiency in English language. Russian or Romanian languages is an advantage.

School Management trainer:

- University degree in pedagogy, sociology, management, psychology or another related field.
- At least 3 years of experience in conducting school improvement programs or/and training activities for managers;
- Experience in managing educational institutions;
- Proficiency in English languages. Russian or Romanian languages is an advantage.

Professional Mentors:

- University degree in pedagogy, sociology, management, psychology or another related field;
- At least 3 years of experience in conducting professional development programs for school managers;
- Proven qualifications/experience in mentorship of peer teachers or school managers;
- Proficiency in English language. Russian or Romanian languages is an advantage.

F. SCHEDULE OF PAYMENTS

The payments to the Company shall be made upon approval and acceptance of the deliverables by the UNDP project team. The payments will be done in Moldovan lei at UN Operational Rates of Exchange https://treasury.un.org/operationalrates/OperationalRates.php.



Deliverable / Milestone as per Terms of Reference	Percentage of TotalPrice (Weight for payment)
Deliverable 1.1: Set of evaluations instruments (questionnaires, assessment forms) developed in English.	25%
Deliverable 1.2: Baseline assessment report developed and submitted to UNDP. Deliverable 2: School organizational development program methodology developed and submitted to UNDP.	
Deliverable 3.1 : Progress report on the implementation of the mentorship program, developed and submitted to UNDP. Training course materials translated to Romanian will be attached to the report.	25%
Deliverable 3.2: Final report on implementation of school organizational development program, developed and submitted to UNDP. Training course materials translated to Romanian will be attached to the report.	25%
Deliverable 4.1: Training of trainers' materials translated to Romanian.	
Deliverable 4.2: Training of trainer's report developed and submitted to UNDP.	
Deliverable 5: Professional development curriculum for school managers, including course materials and evaluation tools for initial and final assessments, developed and submitted to UNDP.	25%
Deliverable 6: Report on the implemented activities with specific information of the participants, challenges, conclusions and recommendations, including end line assessment of the school culture of the five Model Schools submitted to UNDP	



SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS

6.1 The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in Data Sheet, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html



SECTION 7: PROPOSAL FORMS

Form A: Proposal Confirmation

Form B: Checklist

Form C: Technical Proposal Submission

Form D: Proposer Information

Form E: Joint Venture/Consortium/Association Information

Form F: Eligibility and Qualification

Form G: Format for Technical Proposal

Form H: Format for CV of proposed key personnel

Form I: Statement of Exclusivity and Availability

Form J: Financial Proposal Submission [Form J is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]

Form K: Format for Financial Proposal [Forms K is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]



FORM A: PROPOSAL CONFIRMATION

Please acknowledge receipt of this RFP, log in to the online portal and subscribe to this tender following the instructions in the system user guide. Please complete this form and attach as requested in the system.

To: Insert name of contact person Email: Insert contact person's email - do not enter

secure proposal email address

From: Insert name of proposer

Subject RFP reference RfP25/03006

Check the appropriate box	Description
	YES, we intend to submit a proposal.
	NO . We are unable to submit a competitive proposal for the requested services at the moment

If you selected NO above, please state the reason(s) below:

Check applicable	Description	
	The requested services are not within our range of supply	
	We are unable to submit a competitive proposal for the requested services at the moment	
	The requested services are not available at the moment	
	We cannot meet the requested terms of reference	
	The information provided for proposal purposes is insufficient	
	Your RFP is too complicated	
	Insufficient time is allowed to prepare a proposal	
	We cannot meet the delivery requirements	
	We cannot adhere to your terms and conditions e.g. payment terms, request for	
	performance security, etc Please provide details below.	
	Sustainability criteria/requirements are too stringent (if applicable)	
	We do not export	
	We do not sell to the UN	
	Your requirement is too small	
	Our capacity is currently full	
	We are closed during the holiday season	
	We had to give priority to other clients' requests	
	The person handling proposals is away from the office	
	Other (please provide reasons below):	
Further information: Click or tap here to enter text.		
	We would like to receive future RFPs for this type of services	
	We don't want to receive RFPs for this type of services	

Questions to the Supplier concerning the reasons for no proposal should be addressed to Click or tap here to enter text. phone Click or tap here to enter number., email Click or tap here to enter text..



FORM B: CHECKLIST

This form serves as a checklist for preparation of your Proposal. Please complete the returnable Proposal Forms in accordance with the instructions and return them as part of your Proposal submission: No alteration to the format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the instructions in Section 2: Instructions to Proposers and Section 3: Data Sheet.

Technical Proposal:

Have you duly completed all the Returnable Proposal Forms?	
Form C: Technical Proposal Submission	
Form D: Proposer information	
 Form E: Joint Venture/Consortium/Association Information 	
 Form F: Eligibility and Qualification 	
 Form G: Technical Proposal 	
Form H: CVs of proposed key personnel	
Form I: Statements of exclusivity and availability for key personnel	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	
Have you provided the required documents in support of Form D: Proposer Information?	
Financial Proposal:	
Form J: Financial Proposal Submission	
■ Form K: Financial Proposal	

Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.



FORM C: TECHNICAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03006		

We, the undersigned, offer to supply the services required for Click or tap here to enter text.in accordance with your Request for Proposals No. Click or tap here to enter text.. We hereby submit our Proposal, which includes this Technical Proposal and our Financial Proposal uploaded separately under the commercial section in the system as instructed.

Proposer Declaration: on behalf of our firm, its affiliates, subsidiaries and employees, including any JV / Consortium / Association members or subcontractors or suppliers for any part of the contract.

Yes	No	
		Requirements and Terms and Conditions: I/We have read and fully understand the RFP, including the RFP Information and Data Sheet, Terms of Reference, the General Conditions of Contract and any Special Conditions of Contract. I/we confirm that the proposer agrees to be bound by them.
		I/We confirm that the proposer has the necessary capacity, capability and necessary licenses to fully meet or exceed the requirements and will be available to deliver throughout the relevant contract period.
		Ethics : In submitting this proposal I/we warrant that the proposer: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any competitor; has not directly or indirectly approached any representative of the buyer (other than the point of contact) to lobby or solicit information in relation to the RFP; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the buyer.
		I/We confirm to undertake not to engage in proscribed practices, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		Conflict of interest: I/We warrant that the proposer has no actual, potential or perceived conflict of Interest in submitting this proposal or entering into a contract to deliver the requirements. Where a conflict of interest arises during the RFP process the proposer will report it immediately to the Procuring Organisation's Point of Contact.
		Prohibitions and Sanctions: I/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
		I/We do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
		Bankruptcy : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against us that could impair our operations in the foreseeable future.
		Proposal Validity Period: I/We confirm that this Proposal, including the price, remains open for acceptance for the proposal validity period.
		I/We understand and recognize that you are not bound to accept any proposal you receive.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorised by the Organisation is to make this declaration on its (their hehalf



Name:	
Title:	
Date:	
Signature:	
[Stamp with	official stamp of the Proposer]



FORM D: PROPOSER INFORMATION

RFP Reference	RfP25/03006			
Legal name of Proposer	Click or tap here to enter text.			
Legal Address, City, Country	Click or tap here to enter text.			
Website	Click or tap here to enter text.			
Year of registration	Click or tap here to enter text.			
Proposer's Authorized Representative information	Name and Title: Click or tap here to enter text. Telephone numbers: Click or tap here to enter text. Email: Click or tap here to enter text.			
Legal structure	Choose an item.			
No. of full-time employees	Click or tap here to enter number.			
No. of staff involved in similar contracts	Click or tap here to enter number.			
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, insert UNGM Vendor Number			
Years of supplying to UN organisations	Click or tap here to enter text.			
Are you a Click or tap here to enter text.vendor?	☐ Yes ☐ No If yes, insert Vendor Number			
Countries of operation	Click or tap here to enter text.			
Subsidiaries in the region (please indicate names of subsidiaries and addresses, if relevant to the proposal)	Click or tap here to enter text.			
Commercial Representatives in the country: Name/Address/Phone (for international companies only)	Click or tap here to enter text.			
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	Click or tap here to enter text.			
Does your Company have a corporate environmental policy or environmental management system/accreditation such as ISO 14001 or ISO 14064 or equivalent? (If yes, provide a Copy of the valid Certificate):	Tick all that apply and provide supporting documentation : ☐ Corporate Environmental Policy ☐ ISO 14001 ☐ ISO 14064 ☐ Other, specify Click or tap here to enter text.			
Does your organization demonstrate significant commitment to sustainability, including the following aspects that have				



been identified in the UN Sustainable Procurement Framework?		☐ Formal statement
Environmental: prevention of pollution, sustainable resources; climate change and mitigation and the protection of the environment, biodiversity.		☐ Sustainability report
		☐ UN Global Compact Communication on Progress
		☐ Other, specify Click or tap here to enter text.
 Social: human rights and labour issues, gender equality, sustainable consumption, and social health and wellbeing. 		
l r	Economic: whole life cycle costing, ocal communities and small or medium enterprises, and supply chain sustainability.	
Does your company belong to a diverse supplier group including micro, small or medium sized enterprise, women or youth owned business or other?		Click or tap here to enter text.
	s, please provide details and mentation]	
Is you	ur company a member of the UN	Choose an item.
Global Compact?		choose unitem.
Globa		If yes, please provide link to Global Compact profile:
Globa		
		If yes, please provide link to Global Compact profile:
	al Compact?	If yes, please provide link to Global Compact profile: Click or tap here to enter text.
	al Compact?	If yes, please provide link to Global Compact profile: Click or tap here to enter text. Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text.
	al Compact?	If yes, please provide link to Global Compact profile: Click or tap here to enter text. Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text.
	al Compact?	If yes, please provide link to Global Compact profile: Click or tap here to enter text. Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text.
	al Compact?	If yes, please provide link to Global Compact profile: Click or tap here to enter text. Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text. Bank Account Number: Click or tap here to enter text.
Bank	al Compact? Information act person that Click or tap here to	If yes, please provide link to Global Compact profile: Click or tap here to enter text. Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text. Bank Account Number: Click or tap here to enter text. Name and Title: Click or tap here to enter text.
Bank Conta	al Compact?	If yes, please provide link to Global Compact profile: Click or tap here to enter text. Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text. Bank Account Number: Click or tap here to enter text.



FORM E: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION

Name	of Proposer:	Click or tap here to enter text.			Date:	Click or tap to enter a date.
RFP re	eference:	RfP25/03006			·	
	ompleted and ree/Consortium/A	eturned with your Prossociation.	oposal if the Pr	oposal is subn	nitted as a J	oint
No	No Name of Partner and contact information (address, Proposed pr			ion of responsibilities (in %) ervices to be performed		
1	Click or tap her	re to enter text.		Click or	tap here to	enter text.
2	Click or tap her	re to enter text.		Click or	tap here to	enter text.
3	Click or tap her	re to enter text.		Click or	tap here to	enter text.
proce award We hav legal st	ess and, in the extended, during continued a continued a continued a continued and the continued and t	opy of the below reformation of joint venture	erenced docur pint and severa OR	able liability o	y every par f the memb /Associatio	_
be join	•		here to enter t		filment of t	Consortium/Association shall he provisions of the Contract.
Signa	ture:			Signature:		
Date:				Date:		
Name	of partner:			Name of parti	ner:	
Signa	ture:			Signature:		
Date:				Date:		



FORM F: ELIGIBILITY AND QUALIFICATION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03006		

If JV/Consortium/Association, to be completed by each partner.

History of Non- Performing Contracts

□No non-performing contracts during the last 3 years				
☐ Contract(s) not performed in the last 3 years				
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)	
		Name of Client: Address of Client: Reason(s) for non-performance:		

Litigation History (including pending litigation)

☐ No litigat	ion history for the last	3 years			
☐ Litigation	History as indicated b	elow			
Year of	Amount in dispute	Contract Identification	Total Contract Amount		
dispute	(USD)		(USD)		
		Name of Client:			
		Address of Client:			
		Matter in dispute:			
		Party who initiated the dispute:			
Status of dispute:					
		Party awarded if resolved:			

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 10 years.

List only those assignments for which the Proposer was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Proposer's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Proposer, or that of the Proposer's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Proposer should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value (insert currency)	Period of activity and status (month, year)	Types of activities undertaken and role (Contractor, sub-contractor or consortium member)

Proposers may also attach their own Project Data Sheets with more details for assignment
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☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.



Financial Standing

Annual Turnover for the last 3 years	Year 2023	Currency	Amount
	Year 2022	Currency	Amount
	Year 2021	Currency	Amount
Latest Credit Rating (if any), indicate the source and date.			

Financial information (USD)	Historic information for the last 3 years				
	2021	2022	2023		
	Information from Balance Sheet				
Total Assets (TA)					
Total Liabilities (TL)					
Current Assets (CA)					
Current Liabilities (CL)					
	Information from Income Statement				
Total / Gross Revenue (TR)					
Profits Before Taxes (PBT)					
Net Profit					
Current Ratio (current					
assets/current liabilities)					

☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Proposer or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.



FORM G: FORMAT FOR TECHNICAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03006		

The proposer's proposal must be organized to follow the format of this Technical Proposal Form. Where the proposer is presented with a requirement or asked to use a specific approach, the proposer must not only state its acceptance, but also describe, where appropriate, how it intends to comply. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

Section 1: Proposer's qualification, capacity and expertise

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

Section 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the proposer's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Proposer will achieve or exceed the requirements of the Terms of Reference, keeping in mind the appropriateness to local conditions and project environment. Detail how the different service elements shall be organized, controlled and delivered.
- 2.2 Provide comments and suggestions on the Terms of Reference: have the important aspects of the task been addressed in sufficient detail? Are the different components of the project adequately weighted relative to one another? Include additional services that will be rendered beyond the requirements of the ToR, if any.
- 2.2 The methodology shall also include details of the Proposer's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.6 Implementation plan including a Gantt chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.7 Any other comments or information regarding the project approach and methodology that will be adopted.

Section 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include details of key personnel including their name and nationality, the Position they will assume and their role as per the ToR. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 For each of the key personnel provide: the CV using the format in Form H and the statement of exclusivity and availability using the format in Form I.



FORM H: FORMAT FOR CV OF PROPOSED KEY PERSONNEL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03006		

Position (as per ToR)					
, ,					
Personnel Information	Name:				
	Nation	ality:	Date of birth:		
	Langua	ge Proficiency:			
Present Employment	Name o	of employer:	Contact: (manager or HR)		
	Addres	s of employer:			
	Teleph	one:	Email:		
	Job title	2:	Years with present employer:		
Education / Qualifications		er, giving names of schools, dates	specialised education of personnel attended, and degrees/qualifications		
Professional Certifications		Provide details of professional certifications relevant to the scope of services including name of institution and date of certification.			
References:	Provide names, addresses, phone and email contact information for two (2) references.				
Summarise professional e technical and managerial			hronological order. Indicate particular		
From	Company / Project / Position				
I, the undersigned, certify that, to the best of my knowledge and belief, this CV is accurate.					
	_				

Date (Day/Month/Year)



FORM I: STATEMENT OF EXCLUSIVITY AND AVAILABLITY

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03006		

I, the undersigned, hereby declare that I agree to participate exclusively with the Proposer Click or tap here to enter text.in the above referenced RFP. I further declare that I am able and willing to work for the period(s) foreseen for the position for which my CV has been included if this proposal is successful, namely:

,	p p
From	То
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.

I confirm that I am not engaged in other projects in a position for which my services are required during the periods where my services are required under this RFP.

By making this declaration, I understand that I am not allowed to present myself as a candidate to any other proposer submitting a proposal for this RFP. I am fully aware that if I do so, I will be excluded from this RFP, the proposals may be rejected, and I may also be subject to exclusion from other UNDP's solicitation procedures and contracts.

Furthermore, should this proposal be successful, I am fully aware that if I am not available at the expected start date of my services for reasons other than ill-health or *force majeure*, I may be subject to exclusion from other Click or tap here to enter text. solicitation procedures and contracts and that the notification of award of contract to the Proposer may be rendered null and void.

Name:
Title:
Date:
Signature:



FORM J: FINANCIAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03006		

We, the undersigned, offer to provide the services indicated in our proposal and in accordance with your Request for Proposal. We are hereby submitting our Financial Proposal in the amount indicated herewith.

Our Proposal shall be valid and remain binding upon us for the period specified in the Data Sheet.

We understand that you are not bound to accept any Proposal that you receive.

Our attached Financial Proposal is for the sum of *[Insert amount in words and figures]*. Please make sure the total matches with the total indicated in the deliverables section of the system (lines) and with the total deriving from the cost breakdown (form K).



FORM K: FORMAT FOR FINANCIAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03006		

The proposer is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Proposers. The inclusion of any financial information in the Technical Proposal shall lead to disqualification of the Proposer. The Financial Proposal should align with the requirements of the Terms of Reference and the proposer's Technical Proposal.

Currency of the proposal: MDL (Moldovan Leu) for local suppliers and USD (US Dollars) for international suppliers

Table 1: Total Cost per Deliverable*

Deliverable / Milestone as per Terms of Reference	Percentage of TotalPrice (Weight for payment)	Price (Lump Sum, All Inclusive)
Deliverable 1.1: Set of evaluations instruments (questionnaires, assessment forms) developed in English.	25%	
Deliverable 1.2: Baseline assessment report developed and submitted to UNDP. Deliverable 2: School organizational development program methodology developed and submitted to UNDP.		
Deliverable 3.1 : Progress report on the implementation of the mentorship program, developed and submitted to UNDP. Training course materials translated to Romanian will be attached to the report.	25%	
Deliverable 3.2: Final report on implementation of school organizational development program, developed and submitted to UNDP. Training course materials translated to Romanian will be attached to the report.		
Deliverable 4.1: Training of trainers' materials translated to Romanian. Deliverable 4.2: Training of trainer's report developed and submitted to UNDP.	25%	
Deliverable 5: Professional development curriculum for school managers, including course materials and evaluation tools for initial and final assessments, developed and submitted to UNDP.	25%	
Deliverable 6: Report on the implemented activities with specific information of the participants, challenges, conclusions and recommendations, including end line assessment of the school culture of the five Model Schools submitted to UNDP		
Total Amount of Fig.	nancial Proposal	

^{*}Basis for payment tranches

Table 2: Cost Breakdown by Cost Component

Expenses	Unit of measure (working day, unit, piece, km etc.)	Quantity	Unit Price (insert currency)	Total Price per budget line (insert currency)
I. Personnel Services				
1. Key personnel				



Expenses	Unit of measure (working day, unit, piece, km etc.)	Quantity	Unit Price (insert currency)	Total Price per budget line (insert currency)
1 (one) Project/Task Manager	Working days			
1 (one) Key Expert on Organizational Development Programs	Working days			
1 (one) School Management Trainer	Working days			
2 (two) Professional Mentors	Working days			
Other staff (if any)	Working days			
			Subtotal I.1	
	Sub-to	tal – Personnel S	Services (1)	
II. Direct Costs				
Flight				
Accommodation				
Other, if relevant				
			Subtotal 2.	
		Sub-total – Dire	ct costs (2)	
III. Administrative Costs			1	
Translation of course materials, printing, etc.				
Other, if relevant				
Sub-total – Administrative costs (3)				
TOTAL BUDGET (1+2+3)				

^{*} Please adjust the table as per your technical proposal. You may add/delete any budget sub-categories which are relevant to your technical proposal.

^{**} Please include the respective amounts in the Total Budget of the Proposal. **Appliable taxes and social benefits should be included in the unite price proposed.**