

### **REQUEST FOR PROPOSAL (RFP)**

### **Provision of services for Cultural Heritage objects promotion**

RFP Reference No.: RfP25/03108

Project: European Union-Confidence Building Measures Programme (EU-CBM VI)

Country: Moldova, Republic of

#### **Contents**

SECTION 1: LETTER OF INVITATION	3
SECTION 2: INSTRUCTIONS TO PROPOSERS	5
SECTION 3: DATA SHEET (DS)	18
SECTION 4: EVALUATION CRITERIA	22
SECTION 5. TERMS OF REFERENCE	28
SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS	28
SECTION 7: PROPOSAL FORMS	35
FORM A: PROPOSAL CONFIRMATION	36
FORM B: CHECKLIST	37
FORM C: TECHNICAL PROPOSAL SUBMISSION	38
FORM D: PROPOSER INFORMATION	4C
FORM E: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION	42
FORM F: ELIGIBILITY AND QUALIFICATION	43
FORM G: FORMAT FOR TECHNICAL PROPOSAL	
FORM J: FINANCIAL PROPOSAL SUBMISSION	48
FORM K: FORMAT FOR FINANCIAL PROPOSAL	49

#### **SECTION 1: LETTER OF INVITATION**

United Nations Development Programme, hereinafter referred to as UNDP, through "European Union-Confidence Building Measures Programme (EU- CBM VI)" Project, hereby invites prospective proposers to submit a proposal for Provision of services for Cultural Heritage objects promotion in accordance with the General Conditions of Contract and the Terms of Reference as set out in this Request for Proposal (RFP) no. RfP25/03108.

To enable you to submit a proposal, please read the following attached documents carefully.

Section 1: This Letter of Invitation

**Section 2:** Instruction to Proposers

Section 3: Data Sheet

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Conditions of Contract and Contract Forms

**Section 7:** Proposal Forms

- Form A: Proposal confirmation

- Form B: Checklist

- Form C: Technical Proposal Submission

- Form D: Proposer Information

- Form E: Joint Venture/Consortium/Association Information

- Form F: Eligibility and Qualification

- Form G: Format for Technical Proposal

- Form H: Format for CV of Proposed Key Personnel

- Form I: Statement of Exclusivity and Availability

- Form J: Financial Proposal Submission

- Form K: Format for Financial Proposal

If you are interested in submitting a proposal in response to this RFP, please prepare your proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the deadline for submission of proposals set out in Section 3: Data Sheet.

Should you be interested to submit a proposal, please log in to the Quantum NextGenERP supplier portal and subscribe to this tender following the instructions in the system user guide. Please search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-00812.** Once subscribed to the tender, you will be able to receive notifications in case of amendments of the tender document and requirements.

Please indicate whether you intend to submit a bid by creating a draft response without submitting directly in the Quantum NextGenERP supplier portal.

Offers must be submitted directly in the Quantum NextGenERP supplier portal following this link: <a href="http://supplier.quantum.partneragencies.org/">http://supplier.quantum.partneragencies.org/</a> using the profile you may have in the portal (please log in using your username and password). In case you have never registered before, follow the **Supplier Portal Registration Link**: <a href="https://estm.fa.em2.oraclecloud.com/fscmUl/redwood/supplier-registration/register-supplier-verification?id=TUW16eK6qsD94MNMxATNMoYCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D">https://estm.fa.em2.oraclecloud.com/fscmUl/redwood/supplier-registration/register-supplier-verification?id=TUW16eK6qsD94MNMxATNMoYCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D</a>

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: <a href="mailto:sc.md@undp.org">sc.md@undp.org</a>. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: <a href="mailto:sc.md@undp.org">sc.md@undp.org</a>.

Computer firewall could block *oracle* or *undp.org extension* and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at <a href="mailto:sc.md@undp.org">sc.md@undp.org</a>. Please pay attention that the proposal shall be submitted online through the Quantum system and any proposal sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Proposal, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any proposal after that date and time. It is the responsibility of the bidder to make sure that the proposal is submitted prior to this deadline for submission.

Bidders are advised to upload proposal documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

We look forward to receiving your proposal.

**UNDP Moldova** 

#### **SECTION 2: INSTRUCTIONS TO PROPOSERS**

GENERAL		
Scope  2. Interpretation of	Proposers are invited to submit a proposal for the services specified in Section 5: Terms of Reference, in accordance with this Request for Proposal (RFP). A summary of the scope of the proposal is included in Section 3: Data Sheet.  Proposers shall adhere to all the requirements of this RFP, including any amendment made in writing by UNDP. This RFP is conducted in accordance with Policies and Procedures of UNDP which can be accessed at <a href="UNDP Programme and OperationsPolicies and Procedures/Procurement">UNDP Programme and OperationsPolicies and Procedures/Procurement</a> .  As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website ( <a href="www.ungm.org">www.ungm.org</a> ). The Bidder may still submit a bid evenif not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.  Any proposal submitted will be regarded as an offer by the proposer and does not	
the RFP	constitute or imply the acceptance of the proposal by UNDP. UNDP is under no obligation to award a contract to any proposer as a result of this RFP.	
3. Supplier Code of Conduct, Fraud, Corruption, Gifts and Hospitality	that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes <b>principles on labour, human rights, environment and ethical</b>	
	Moreover, suppliers should note that certain provisions of the Code of Conduct will be binding on the supplier in the event that the supplier is awarded a contract, pursuant to the terms and conditions of any such contract.	
	UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at:	
	http://www.undp.org/content/undp/en/home/operations/accountability/audit/office of_audit_andinvestigation.html#anti	
	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.	
	In pursuance of this policy, UNDP:  a) Shall reject a proposal if it determines that the selected proposer has engaged in	
	any corrupt or fraudulent practices in competing for the contract in question;	
	b) Further to the UNDP's vendor sanctions policy, shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.	
4. Eligible proposers	Proposers shall have the legal capacity to enter into a binding contract with UNDP.	
	A proposer, and all parties constituting the proposer, may have the nationality of any country with the exception of the nationalities, if any, listed in Section 3: Data Sheet. A proposer shall be deemed to have the nationality of a country if the proposer is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country.	
	All proposers found to have a conflict of interest shall be disqualified. Proposers may be considered to have a conflict of interest if they are or have been associated in the past,	

with a firm or any of its affiliates that have been engaged by UNDP to provide consulting services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation and other documents to be used for the procurement of the services required in the present procurement process; were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP and/or are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.

In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP and seek UNDP's confirmation on whether or not such a conflict exists.

Similarly, the Bidders must disclose in their proposal their knowledge of the following:

- a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
- b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to informationin relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

Proposers shall not be eligible to submit a proposal if at the time of proposal submission:

- is included in the Ineligibility List, hosted by <u>UNGM</u>, that aggregates information disclosed by Agencies, Funds or Programs of the UN System;
- is included in the <u>Consolidated United Nations Security Council Sanctions List</u>, including the <u>UN Security Council Resolution 1267/1989 list</u>;
- is included in the <u>World Bank Corporate Procurement Listing of Non-Responsible</u> Vendors and World Bank Listing of Ineligible Firms and Individuals.

### 5. Proprietary information

The RFP documents and any Terms of Reference or information issued or furnished by UNDP are issued solely for the purpose of enabling a proposal to be completed and may not be used for any other purpose. The RFP documents and any additional information provided to proposers shall remain the property of UNDP. All documents which may form part of the proposal will become the property of UNDP, who will not be required to return them to your firm.

#### 6. Publicity

During the RFP process, a proposer is not permitted to create any publicity in connection with the RFP.

#### **SOLICITATION DOCUMENTS**

## 7. Clarification of solicitation documents

Proposers may request clarifications on any of the RFP documents no later than the date indicated in Section 3: Data Sheet. Any request for clarification must be sent in writing in the manner indicated in Section 3: Data Sheet. Explanations or interpretations provided by personnel other than the named contact person will not be considered binding or official.

UNDP will provide the responses to clarifications through the method specified in

	Section 3: Data Sheet.		
	UNDP shall endeavour to provide responses to clarifications in an expeditious manner,		
	but any delay in such response shall not cause an obligation on the part of UNDP to		
	extend the submission date of the proposals, unless UNDP deems that such an extension		
O Amondmont of	is justified and necessary.		
8. Amendment of	At any time prior to the deadline for proposal submission, UNDP may for any reason,		
solicitation	such as in response to a clarification requested by a proposer, modify the RFP in the form		
documents	of an amendment to the RFP. Amendments will be made available to all prospective		
	proposers.		
	If the amendment is substantial, UNDP may extend the deadline for submission of		
	proposals to give the proposers reasonable time to incorporate the amendment into		
	their proposal.		
PREPARATION OF PROF			
9. Cost of preparation			
of proposal	proposal, regardless of whether its proposal is selected or not. UNDP shall not be		
	responsible or liable for those costs, regardless of the conduct or outcome of the		
	procurement process.		
10. Language	The proposal, as well as any and all related correspondence exchanged by the proposer		
	and UNDP, shall be written in the language(s) specified in Section 3: Data Sheet.		
11. Documents	The proposer shall furnish documentary evidence of its status as an eligible and qualified		
establishing	vendor, using the forms provided in Section 7 and providing the documents required in		
eligibility and	those forms. In order to award a contract to a proposer, its qualifications must be		
qualifications of	documented to UNDP's satisfaction.		
the proposer			
11.a Documents	The proposal bid shall comprise of the following documents and related forms which		
comprising the	details are provided in Section 3: Data Sheet:		
proposal	<ul> <li>Documents Establishing the Eligibility and Qualifications of the Bidder;</li> </ul>		
	Technical Proposal;		
	Financial Proposal;		
	<ul> <li>Proposal Security, if required by DS;</li> </ul>		
	<ul> <li>Any attachments and/or appendices to the Proposal.</li> </ul>		
12. Technical proposal	The proposer is required to submit a technical proposal using the forms provided in		
format and	Section 7 and taking into consideration the requirements in the RFP.		
content	The technical proposal shall not include any price or financial information. A technical		
Content	proposal containing material financial information may be declared non-responsive.		
12 Financial proposal			
13. Financial proposal	The financial proposal shall be prepared using the form provided in Section 7 and taking into consideration the requirements in the REP. It shall list all major cost components		
	into consideration the requirements in the RFP. It shall list all major cost components		
	associated with the services, and the detailed breakdown of such costs.		
	Any output and activities described in the technical proposal but not priced in the		
	financial proposal, shall be assumed to be included in the prices of other activities or		
	items as well as in the final total price.  Prices and other financial information must not be disclosed in any other place except in		
44 Command	the financial proposal.		
14. Currencies	All prices shall be quoted in the currency or currencies indicated in Section 3: Data Sheet.		
	Where proposals are quoted in different currencies, for the purposes of comparison of		
	all proposals:		
	UNDP will convert the currency quoted in the proposal into the UNDP preferred		
	currency, in accordance with the UN Operational Rate of Exchange.		

	<ul> <li>In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in Section 3: Data Sheet, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.</li> </ul>
15. Duties and taxes  16. Proposal validity period	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All proposals shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified in Section 3: Data Sheet.  Proposals shall remain valid for the period specified in Section 3: Data Sheet, commencing on the deadline for submission of proposals. A proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	During the proposal validity period, the proposer shall maintain its original proposal without any change, including the availability of the key personnel, the proposed rates and the total price.
	In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request proposers to extend the period of validity of their proposals. The request and the responses shall be made in writing and shall be considered integral to the proposal.
	If the proposer agrees to extend the validity of its proposal, it shall be done without any change to the original proposal but will be required to extend the validity of the proposal security, if required, for the period of the extension, and in compliance with Article 17 (Proposal security) in all respects.
	The proposer has the right to refuse to extend the validity of its proposal without forfeiting the proposal security, if required, in which case, the proposal shall not be further evaluated.
17. Proposal security	A proposal security, if required by Section 3: Data Sheet, shall be provided in the amount and form indicated in the Section 3: Data Sheet. The proposal security shall be valid for a minimum of thirty (30) days after the final date of validity of the proposal.
	The proposal security shall be included along with the proposal. If a proposal security is required by the RFP but is not found in the proposal, the offer shall be rejected.
	If the proposal security amount, or its validity period, is found to be less than is required by UNDP, UNDP shall reject the proposal.
	In the event an electronic submission is allowed in Section 3: Data Sheet, proposers shall include a copy of the proposal security in their proposal and the original of the proposal security must be sent via courier or hand delivery as per the instructions in Section 3: Data Sheet.
	Unsuccessful proposers' proposal securities will be discharged/returned as promptly as possible but no later than thirty (30) days after the expiration of the period of proposal validity prescribed by UNDP pursuant to Article 16 (Proposal Validity Period).
	The Proposal security may be forfeited by UNDP, and the proposal rejected, in the event of any, or combination, of the following conditions:
	<ul> <li>If the proposer withdraws its offer during the period of the proposal validity specified in Section 3: Data Sheet, or;</li> <li>In the event the successful Proposer fails:</li> </ul>
	<ul> <li>to sign the contract after UNDP has issued an award; or</li> <li>to furnish the performance security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the proposer.</li> </ul>

#### 18. Joint Venture, Consortium or Association

If the proposer is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the proposal, each such legal entity will confirm in their joint proposal that:

- they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, and this will be evidenced by a duly notarized agreement among the legal entities, which will be submitted along with the proposal; and
- if they are awarded the contract, the contract shall be entered into by and between UNDP and the designated lead entity, who will be acting for and on behalf of all the member entities comprising the joint venture.

After the deadline for submission of proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.

If a JV, Consortium or Association's proposal is the proposal selected for award, UNDP will award the contract to the joint venture, in the name of its designated lead entity. The lead entity will sign the contract for and on behalf of all other member entities.

The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Article 19 (Only one Proposal) herein in respect of submitting only one proposal.

The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entities in the joint venture in delivering the requirements of the RFP, both in the proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.

A JV, Consortium or Association, in presenting its track record and experience, should clearly differentiate between:

- Those that were undertaken together by the JV, Consortium or Association; and
- Those that were undertaken by the individual entities of the JV, Consortium or Association

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

#### 19. Only one proposal

The proposer (including the individual members of any Joint Venture) shall submit only one proposal, either in its own name or as part of a Joint Venture.

Proposals submitted by two (2) or more proposers shall all be rejected if they are found to have any of the following:

- they have at least one controlling partner, director or shareholder in common;
- any one of them receive or have received any direct or indirect subsidy from the other/s; or
- they have the same legal representative for purposes of this RFP; or
- they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the proposal of another proposer regarding this RFP process;

20 Albarrasi	<ul> <li>they are subcontractors to each other's proposal, or a subcontractor to one proposal also submits another proposal under its name as lead proposer; or some key personnel proposed to be in the team of one proposer participates in more than one proposal received for this RFP process. This condition relating to</li> <li>the personnel, does not apply to subcontractors being included in more than one proposal.</li> </ul>		
20. Alternative	Unless otherwise specified in Section 3: Data Sheet, alternative proposals shall not be		
proposals	considered. If submission of alternative proposals is allowed in Section 3: Data Sheet, a proposer may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.		
	If multiple/alternative proposals are being submitted, proposer must create an alternate response directly in the system and upload all attachments relevant to the alternate proposal separately together with the alternate response.		
21. Pre-proposal conference	When appropriate, a pre-proposal conference will be conducted at the date, time and location and according to any instructions specified in Section 3: Data Sheet.		
	If it is stated in Section 3: Data Sheet that the pre-proposal conference is mandatory, a Proposer which does not attend the pre-proposal conference shall become ineligible to submit a proposal under this RFP.		
	If it is stated in Section 3: Data Sheet that the pre-proposal conference is not mandatory, non-attendance shall not result in disqualification of an interested proposer.		
	UNDP will not issue any formal answers to questions from proposers regarding the RFP or proposal process during the pre-proposal conference. All questions shall be submitted in accordance with Article 38 (Clarification of Proposals).		
	The pre-proposal conference shall be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers' responsibility) proposers shall not rely upon any information, statement or representation made at thepre-proposal conference unless that information, statement or representation is confirmed by UNDP in writing.		
	Minutes of the pre-proposal conference will be disseminated as specified in Section 3:  Data Sheet. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the minutes of the proposer's conference or issued/posted as an amendment to RFP.		
22.Site inspection	When appropriate, a site inspection will be conducted at the date, time and locationand according to any instructions specified in Section 3: Data Sheet.		
	If it is stated in Section 3: Data Sheet that the site inspection is mandatory, a proposer who does not attend the site inspection shall become ineligible to submit a proposal under this RFP.		
	If it is stated in Section 3: Data Sheet that the site inspection is not mandatory, non-attendance, shall not result in disqualification of an interested proposer.		
	Proposers participating in a site inspection shall be responsible for making and obtaining any visa arrangements that may be required for the proposers to participate in a site inspection.		
	Prior to attending a site inspection, proposers shall execute an indemnity and a waiver releasing UNDP in respect of any liability that may arise from:		
	(i) loss of or damage to any real or personal property;		
	(ii) personal injury, disease or illness to, or death of, any person;		

- (iii) financial loss or expense, arising out of the carrying out of that site inspection; and
- (iv) transportation by UNDP to the site (if provided) as a result of any accidents or malicious acts by third parties.

UNDP will not issue any formal answers to questions from proposers regarding the RFP or solicitation process during a site inspection. All questions shall be submitted in accordance with Article 7 (Clarification of solicitation documents).

A site inspection will be conducted for the purpose of providing background information only. Without limiting Article 24 (Proposers Responsibility), proposers shall not rely upon any information, statement or representation made at a site inspection unless that information, statement or representation is confirmed by UNDP in writing.

#### 23. Errors or omissions

Proposers shall immediately notify UNDP in writing of any ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults in any part of the RFP, with full details of those ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults. Proposers shall not benefit from such ambiguities, errors, omissions, discrepancies, inconsistencies, or other faults.

## 24. Proposers' responsibility to inform themselves

Proposers shall be responsible for informing themselves in preparing their proposal. In this regard, proposers shall ensure that they:

- examine and fully inform themselves in relation to all aspects of the RFP, including the Contract and all other documents included or referred to in this RFP;
- review the RFP to ensure that they have a complete copy of all documents;
- obtain and examine all other information relevant to the project and the scope of the requirements available on reasonable enquiry;
- verify all relevant representations, statements and information, including those contained or referred to in the RFP or made orally during any clarification meetingor site Inspection or any discussion with UNDP, its employees or agents;
- attend any pre-proposal conference if it is mandatory under this RFP;
- fully inform and satisfy themselves as to requirements of any relevant authorities and laws that apply, or may in the future apply, to the supply of the services; and
- form their own assessment of the nature and extent of the services required as included in Section 5: Terms of Reference and properly account for all requirements in their proposal.

Proposers acknowledge that UNDP, its directors, employees and agents make no representations or warranties (express or implied) as to the accuracy, currency or completeness of this RFP or any other information provided to the proposers.

## 25. No material change(s) in circumstances

The proposer shall inform UNDP of any change(s) of circumstances arising during the RFP process, including but not limited to:

- a change affecting any declaration, accreditation, license or approval;
- major re-organizational changes, company re-structuring, a take-over, buy-out or similar event(s) affecting the operation and/or financing of the proposer or its major sub-contractors;
- a change to any information on which UNDP may rely in assessing proposals.

#### SUBMISSION AND OPENING OF PROPOSALS

## 26.Instruction for proposal submission

The proposer shall submit a complete proposal in the format and comprising the documents and forms in accordance with requirements in Section 3: Data Sheet. The proposal shall be delivered according to the method specified in Section 3: Data Sheet. The proposal shall be submitted? by the proposer or person(s) duly authorized to commit the proposer. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the proposing entity, or, if requested, a Power of Attorney, accompanying the proposal.

	Proposers must be aware that the mere act of submission of a proposal, in and of itself, implies that the proposer fully accepts the UNDP General Conditions of Contract.
26a. Online submission	<ul> <li>Electronic submission through online portal shall be governed as follows:</li> <li>Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in DS;</li> <li>The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled.</li> <li>The Financial Proposal file must be uploaded separately only in the commercial section of the RFP in the system.</li> <li>Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in DS.</li> <li>Detailed instructions on how to submit, modify or cancel a bid in the online portal are</li> </ul>
	provided in the system Bidder User Guide made available in the procurement notice site and in the portal.
27. Deadline for Submission of Proposals	Complete proposals must be received by UNDP in the manner, and no later than the date and time, specified in Section 3: Data Sheet. If any doubt exists as to the time zone which the Proposal should be submitted, refer to <a href="http://www.timeanddate.com/worldclock/">http://www.timeanddate.com/worldclock/</a> . It shall be the sole responsibility of the proposers to ensure that their proposal is received by the closing date and time. UNDP shall accept no responsibility for proposals that arrive late due to any technical issues and shall only recognize the actual date and time that the proposal was received by UNDP.  UNDP may, at its discretion, extend this deadline for the submission of proposals by amending the solicitation documents in accordance with Article 8 (Amendment of solicitation documents). In this case, all rights and obligations of UNDP and proposers subject to the previous deadline will thereafter be subject to the new deadline as extended.
28. Withdrawal, substitution and modification of proposals	A proposer may withdraw or modify its proposal after it has been submitted at any time prior to the deadline for submission directly in the system following the instructions provided in the user guide.  However, after the deadline for proposal submission, the proposals shall remain validand open for acceptance by UNDP for the entire proposal validity period, as may be extended.
29. Storage of proposals	Proposals received are kept confidential and unopened in the system as part security protocols built in the system until the proposal opening date stated in Section 3: Data Sheet.
30. Proposal opening	There is no mandatory public bid opening for RFPs however UNDP may at its discretion sent a public bid opening report from the system only to suppliers who successfully submitted a proposal. The report will include only the names of the companies but not the financial proposal.
31. Late proposals	Any proposal received by UNDP after the deadline for submission of proposals will be destroyed unless the proposer requests that it be returned and assumes the responsibility and expenses for the re-possession of the returned proposal documents. In exceptional circumstances, late proposals may be accepted if it is determined that the submission was sent in ample time prior to the proposal closing and the delay could not be reasonably foreseen by the proposer or were due to force majeure.

EVALUATION OF PROPO	OSALS	
32. Confidentiality	Information relating to the examination, evaluation, and comparison of proposals, and the recommendation of contract award, shall not be disclosed to proposers or any other persons not officially concerned with such process, even after publication of the contract award.  Any effort by a proposer or anyone on behalf of the proposer to influence UNDP in the examination, evaluation and comparison of the proposals or contract award decisions may, at UNDP's decision, result in the rejection of its proposal and may subsequently be subject to the application of prevailing UNDP's vendor sanctions procedures.	
33. Evaluation of proposals	UNDP shall evaluate a proposal using only the methodologies and criteria defined in this RFP. No other criteria or methodology shall be permitted.	
	UNDP shall conduct the evaluation solely on the basis of the submitted technical and financial proposals.	
	Evaluation of proposals shall be undertaken in the following steps:  a) Preliminary examination; b) Evaluation of minimum eligibility and qualification (if pre-qualification is not done); c) Evaluation of technical proposals;	
	d) Evaluation of financial proposals.	
34. Preliminary examination	UNDP shall examine the proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any proposal at this stage.	
35.Evaluation of eligibility and qualification	Eligibility and qualification of the proposer will be evaluated against the minimum eligibility and qualification requirements specified in Section 4: Evaluation Criteria and in Article 4 (Eligible proposers).  In general terms, vendors that meet the following criteria may be considered qualified:  a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list;  b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments;  c) They have the necessary similar experience, technical expertise, production capacity, quality certifications, quality assurance procedures and other resources applicable to the supply of goods and/or services required;  d) They are able to comply fully with the UNDP General Terms and Conditions of Contract;  e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and  f) They have a record of timely and satisfactory performance with their clients.	
36. Evaluation of	The evaluation team shall review and evaluate the technical proposals on the basis of	
technical and	their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in Section 4: Evaluation	

## financial proposals

Criteria. A proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in Section 3: Data Sheet. When necessary, and if stated in the Data Sheet, UNDP may invite technically responsive proposers for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the proposal document where required.

When necessary, and if stated in the Section 3: Data Sheet, UNDP may invite technically responsive bidders for a presentation related to their technical Proposals. The conditions for the presentation shall be provided in the bid document where required.

In the second stage, only the financial proposals of those proposers who achieve the minimum technical score will be opened for evaluation.

The evaluation method that applies for this RFP shall be as indicated in Section 3: Data Sheet, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Proposers; or (b) the combined scoring method which will be based on a combination of the technical and financial score.

When the Data Sheet specifies a **combined scoring method**, the formula for the rating of the proposals will be as follows:

#### Rating the Technical Proposal (TP):

**TP Rating** = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

Rating the Financial Proposal (FP):

**FP Rating** = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

**Total Combined Score:** 

**Combined Score** = (TP Rating) x (Weight of TP, e.g., 60% or 70%) + (FP Rating) x (Weight of FP, e.g., 40% or 30%)

#### 37. Post-qualification/ DueDiligence

UNDP reserves the right to undertake a post-qualification assessment, aimed at determining, to its satisfaction, the validity of the information provided by the proposer. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:

- a) Verification of accuracy, correctness and authenticity of information provided by the proposer;
- b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
- c) Inquiry and reference checking with Government entities with jurisdiction on the proposer, or with previous clients, or any other entity that may have done business with the proposer;
- d) Inquiry and reference checking with previous clients on the performance on on-going or completed contracts, including physical inspections of previous works, as deemed necessary;
- e) Physical inspection of the proposer's offices, branches or other places where business transpires, with or without notice to the proposer;
- f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

### 38. Clarification of proposals

UNDP may request clarification or further information in writing from the proposers at any time during the evaluation process. The proposers' responses shall not contain any changes regarding the substance or price of the proposal, except to confirm the correction of arithmetic errors discovered by UNDP in the evaluation of the proposals, in accordance with Instructions to Proposers Article 23 (Errors or omissions).

UNDP may use such information in interpreting and evaluating the relevant proposal but is under no obligation to take it into account.

Any unsolicited clarification submitted by a proposer in respect to its proposal which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the proposals.

### 39. Responsiveness of proposal

UNDP's determination of a proposal's responsiveness is to be based on the contents of the proposal itself. A substantially responsive proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:

- a) affects in any substantial way the scope, quality, or performance of the services specified in the contract; or
- b) limits in any substantial way, inconsistent with the solicitation documents, UNDP's rights or the proposer's obligations under the contract; or
- c) if rectified would unfairly affect the competitive position of other proposers presenting substantially responsive proposals.

If a proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the proposer by correction of the material deviation, reservation, or omission.

## 40. Nonconformities, reparable errors and omission

Provided that a proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the proposal that, in the opinion of UNDP, do not constitute a material deviation. These are a matter of form and not of substance and can be corrected or waived without being prejudicial to other proposers.

Provided that a proposal is substantially responsive UNDP may request the proposer to submit the necessary information or documentation, within a reasonable period, to rectify nonmaterial nonconformities or omissions in the proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the proposal. Failure of the proposer to comply with the request may result in the rejection of its proposal.

For financial proposals that have been opened, UNDP shall check and correct arithmetical errors as follows:

- a) if there is a discrepancy between the unit price and the line-item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case, the line item total as quoted shall govern and the unit price shall be corrected;
- b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and
- c) if there is a discrepancy between words and figures, the amount in wordsshall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.

If the proposer does not accept the correction of errors, its proposal shall be rejected, and its proposal security may be forfeited.

# 41. Right to accept any proposal and to reject any or all proposals

UNDP reserves the right to accept or reject any proposals, and to annul the proposal process and reject all proposals at any time prior to contract award, without thereby incurring any liability to the affected proposer or proposers or any obligation to inform the affected proposer or proposers of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.

AWARD OF CONTRACT	
42. Award criteria	Prior to expiration of the proposal validity, UNDP shall award the Contract to the
	qualified proposer based on the award criteria indicated in Section 3: Data Sheet.
43. Right to vary	At the time the Contract is awarded, UNDP reserves the right to increase or decrease
requirement at	the quantity of services originally specified by up to a maximum twenty-five per cent
time of award	(25%) of the total offer, without any change in the unit price or other terms and
	conditions and the solicitation document.
44. Notification of	Prior to the expiration of the period of proposal validity, UNDP will notify the successful
award	proposer in writing by email, fax or post, that its proposal has been accepted. Please
	note that the proposer, if not already registered at the appropriate level in UNGM, will be required to complete the vendor registration process on the UNGM prior to the
	signature and finalization of the contract.
45. Debriefing	In the event that a proposer is unsuccessful, the proposer may request a debriefing from
43.Debiteting	UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the
	proposer's submission, in order to assist the proposer in improving its future proposals
	for UNDP procurement opportunities. The content of other proposals and how they
	compare to the proposer's submission shall not be discussed.
46. Publication of	UNDP will publish the contract award on UNDP Procurement Notices website
contract award	https://procurement-notices.undp.org/view_awards.cfm which is linked to the United
	Nations Global Marketplace, with the RFP Reference number, the information of the
	awarded proposer's company name, contract amount or LTA and the date of the
	contract.
47. Contract Signature	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder
	shall sign and date the Contract and return it to UNDP. Failure to do so may constitute
	sufficient grounds for the annulment of the award, and forfeiture of the Bid Security, if
	any, and on which event, UNDP may award the Contract to the Second highest rated or
	call for new Bids.
48. Contract Type and	The types of Contract to be signed and the applicable UNDP Contract General Terms and
General Terms and	Conditions, as specified in Data Sheet, can be accessed at:
Conditions	http://www.undp.org/content/undp/en/home/procurement/business/how-we-
	<u>buy.html</u>
49. Performance	The successful Proposer, if so specified in Section 3: Data Sheet shall furnish a
	Performance Security in the amount and form specified herein:
security	https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCU
security	
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default , within the specified number of days after receipt of the Contract from
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a bull="" example.com="" here="" href="https://example.com/here/bull/library/bull/li&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;th&gt;security&lt;/th&gt;&lt;th&gt;MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx&amp;ac tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17&lt;/th&gt;&lt;/tr&gt;&lt;tr&gt;&lt;th&gt;security&lt;/th&gt;&lt;th&gt;MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx&amp;ac tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available &lt;a href=" https:="" li<="" library="" th=""></a>
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a href="here">here</a> . UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a href="here">here</a> . UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award
security	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a href="here">here</a> . UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to
	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.
50.Bank guarantee for	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to
	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an
50. Bank guarantee for	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a href="here">here</a> . UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the
50.Bank guarantee for	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a href="here">here</a> . UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment
50. Bank guarantee for	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at:
50. Bank guarantee for	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a href="https://popsal.google.com/here.">here.</a> UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this <a href="mailto:bank guarantee form">bank guarantee form</a> available at: <a href="https://popp.undp.org/">https://popp.undp.org/</a> Jayouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPP DOCUME
50. Bank guarantee for	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available here. UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this bank guarantee form available at:  https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUME_NT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes_Advance
50. Bank guarantee for	MENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx∾ tion=default, within the specified number of days after receipt of the Contract from UNDP. Banks issuing performance securities must be acceptable to the UNDP comptroller, i.e. banks certified by the central bank of the country to operate as a commercial bank. The Performance Security form is available <a href="https://popsal.google.com/here.">here.</a> UNDP shall promptly discharge the proposal securities of the unsuccessful proposers pursuant to Article 17 (Proposal security).  Failure of the successful proposer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the proposal security. In that event UNDP may award the contract to the next lowest ranked proposer.  Except when the interests of UNDP so require, it is UNDP's standard practice not to make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per Section 3: Data Sheet, and if specified there, the proposer shall submit a Bank Guarantee in the full amount of the advance payment using this <a href="mailto:bank guarantee form">bank guarantee form</a> available at: <a href="https://popp.undp.org/">https://popp.undp.org/</a> Jayouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPP DOCUME

51.Liquidated Damages	If specified in Section 3: Data Sheet, UNDP shall apply Liquidated Damages for the damages and/or risks caused to UNDP resulting from the Contractor's delays or breachof its obligations as per the Contract. The payment or deduction of such liquidated damages shall not relieve the Contractor from any of its other obligations or liabilities pursuant to any current contract or purchase order.
52. Proposal protest	Any proposer that believes to have been unjustly treated in connection with this proposal process or any contract that may be awarded as a result of such proposal process may submit a complaint to UNDP.  The following link provides further details regarding UNDP vendor protest procedures: <a href="http://www.undp.org/content/undp/en/home/procurement/business/protest-and-sanctions.html">http://www.undp.org/content/undp/en/home/procurement/business/protest-and-sanctions.html</a>
53. Other Provisions	In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar goods and/or services, UNDP shall be entitled to the same lower price. The UNDP General Terms and Conditions shall have precedence.  UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence.  The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 <a href="http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&amp;referer">http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&amp;referer</a>

#### **SECTION 3: DATA SHEET (DS)**

The following specific data shall complement, supplement or amend the provisions in Section 2: Instructions to Proposers. In case there is a conflict, the provisions herein shall prevail over those in Section 2: Instructions to Proposers.

		Specific Instructions / Requirements
1. S	Scope	The reference number of this Request for Proposal (RFP) is RfP25/03108:
		The services include provision of <b>Services for Cultural Heritage objects promotion</b> as further described in Section 5 of this RFP.
2. E	Eligible proposers	Proposers from all countries are eligible to participate in this proposal process.
s	Clarification of solicitation	Any request for clarification of solicitation documents must be sent directly in the system through <b>Quantum message functionality</b> .
C	documents	Deadline for submitting requests for clarifications / questions:
		5 (five) days before the submission deadline
		Supplemental information to the RFP and responses / clarifications to queries will be posted directly in the system.
4. L	Language	All proposals, information, documents and correspondence exchanged between UNDP and the proposers in relation to this solicitation process shall be in English and/or Romanian and/or Russian.
5. F	Partial proposals	Submitting proposals for parts or sub-parts of the TOR is:
		Not allowed
6.	Currencies	Prices shall be quoted in Moldovan Leu (MDL) for local companies or US Dollar (USD) for foreign companies.
		For evaluation purposes, all other rates shall be recalculated in USD at UN Operational Rate of Exchange on the submission deadline:
		https://treasury.un.org/operationalrates/OperationalRates.php
		UNDP shall not be kept liable for any fluctuations of the exchange market during contract implementation, the Contractor being legally responsible to register any loss/gain of currency exchange resulting from payments against the Contract in accordance with the national legislation.
7.	Duties and taxes	All prices shall:
		Be exclusive of VAT and other applicable indirect taxes.
	Proposal validity period	90 days
9. F	Proposal security	Not Required
	Alternative proposals	Shall not be considered
	Pre-proposal conference	Will not be conducted
12. S	Site inspection	A site inspection will not be held.

Ref. Article in Section 2	Data	Specific Instructions / Requirements
13.	Instructions for	Proposals must be submitted directly in Quantum.
	proposal submission	Allowable manner of submitting proposals:
	300111331011	■ File Format: PDF files only
		<ul> <li>File names must be clearly indicative of the file content and uploaded in the relevant section as instructed in the system. File names must be in English or in the language specified in this document as the bid language.</li> <li>All files must be free of viruses and not corrupted.</li> <li>It is recommended that the entire Proposal be consolidated into as few attachments as possible.</li> </ul>
		<ul> <li>The proposer should receive an email acknowledging receipt of the proposal by the system.</li> <li>The Financial Proposal (Forms J and K) shall be submitted directly in the system only in the "Commercial section" of the requirements. Noncompliance with this instruction may result in rejection of the proposal received.</li> </ul>
14.	Deadline for proposal submission	Deadline for proposal submission is <b>indicated in the portal</b> . In case of discrepancies between the deadline in the system and deadline indicated elsewhere, the one in the system prevails. It is the responsibility of the bidder to be informed on the tender deadline.
		Note that system time zone is in EST/EDT (New York) time zone.
15.	Proposal Opening	Public proposal opening will <b>NOT</b> be held
16.	Evaluation of	Evaluation will be based on:
	technical and financial proposals	☑ Combined scoring method using a distribution of <b>70%-30%</b> Technical proposal - financial proposal
		The maximum number of technical points is detailed in Section 4: Evaluation Criteria
		To be substantially compliant, Proposers must obtain a minimum threshold of 70% of maximum points from technical evaluation.
17.	Right to vary	The maximum percentage by which quantities may be increased is 25%
	requirement at time of award	The maximum percentage by which quantities may be decreased is 25%
18.	Contract award to one or more proposer	UNDP will award a contract to:  One Bidder Only
19.	Type of contract to be awarded	Contract Face Sheet  More information can be accessed at <a href="http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html">http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</a> See Section 6 for link to sample contract.
20.	Expected date for commencement of contract	10 October 2025

Ref. Article in Section 2	Data	Specific Instructions / Requirements
21.	Conditions of	UNDP General Terms and Conditions for contracts (goods and/or services)
	contract to apply	See Section 6 for link to the contract terms.
22.	Performance Security	Not Required
23.	Advance payment	Not Allowed
24.	Liquidated	Will be imposed as follows:
	damages	Percentage of contract price per week of delay: 2.5 % up to a maximum of 10% of the Contract value, after which UNDP may terminate the contract.
25.	Documents to be submitted with your Proposal	Please attach the following documents with your Bid:  Company Profile, which should not exceed fifteen (15) pages, including list of relevant institutions the Company has been cooperating with, including the topic and year must be presented together with the application package  Certificate of Incorporation/Business Registration  Certified details of the ownership of the Bidder company (including each member of a JV consortium), providing the percentage ownership, share or stockholding of each party with an interest exceeding 5% of the company ownership (or Annex 1 to Business Registration Certificate — for local companies)  Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder  Official Letter of Appointment as local representative, if Bidder is submitting a Bid on behalf of an entity located outside the country  Latest Financial Statements (Income Statements and Balance Sheets) including Auditor's Reports (for international companies) or registered Financial Report at the Statistical Bureau (for local companies) for the past 3 (three) years for the Bidder (2022-2024)  At least 3 Clients' statements confirming satisfactory performance by the Proposer, each JV partner/Subcontractor (if the case), on the contracts of highest value carried out, during the past 3 (three) years, by each intended participant  A copy of preliminary Agreement in case of Consortium  Detailed description of the Methodology, Approach and Implementation Plan (sequence of actions) for the services required in the ToR, with clear distribution of roles and responsibilities of the proposed key personnel. The methodology shall include item-by-item commentary on Components requirements, demonstrating the substantial responsiveness of the proposal to the requirements  Copies of contracts to prove that Offeror meets the similar experience requirement (stated under Section 4
		Criteria and Section 5: Terms of Reference) and envisaged non-key personnel/ expert pool (additional staff) required for the implementation of the assignment, clearly stipulating the relevant experience which meets

Ref. Article in Section 2	Data	Specific Instructions / Requirements
		<ul> <li>the listed requirements (Note: only key personnel will be subject to technical evaluation)</li> <li>Dully filled in Proposal Forms A-K (as per Section 7: Proposal Forms). Forms A-I, representing the Technical Proposal, shall be submitted directly in the system in the "Technical section" of the requirements.</li> <li>Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.</li> </ul>

#### **SECTION 4: EVALUATION CRITERIA**

#### **Preliminary Examination Criteria**

All criteria will be evaluated on a **Pass/Fail basis** and checked during Preliminary Examination.

Criteria	Documents to establish compliance
· ·	All documents requested in Section 2: Instructions to Bidders Articles 11 and 12 have been provided and are complete.
Proposer accepts UNDP General Conditions of Contract as specified in Section 6.	Duly signed and stamped Form C: Technical Proposal Submission has been provided.
Proposal Validity	Duly signed and stamped Form C: Technical Proposal Submission has been provided.
Appropriate signatures	Proposal Forms have been duly signed and stamped.
Power of Attorney [if applicable]	Certified Letter of Appointment and/or power of attorney authorizing the representative of the Bidder to sign bids has been provided.

#### **Minimum Eligibility and Qualification Criteria**

Minimum eligibility and qualification criteria will be evaluated on a Pass/Fail basis.

If the Proposal is submitted as a Joint Venture, Consortium or Association, each member should meet the minimum criteria, unless otherwise specified.

Eligibility Criteria	Documents to establish compliance
Legal Status: Proposer is a legally registered entity	Form D: Proposer Information
<b>Diversity, Inclusion and Belonging</b> : Proposer belongs to a diverse supplier group, including micro, small or medium sized enterprise, women or youth owned business or other.	Form D: Proposer Information
<b>Eligibility:</b> Vendor is not suspended, nor otherwise identified as ineligible by any UN Organization, the World Bank Group or any other International Organization in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
<b>Conflict of Interest:</b> No conflicts of interest in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
Bankruptcy: The Proposer has not declared bankruptcy, in not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future	Form C: Technical Proposal Submission

Qualification Criteria	Documents to establish compliance
History of non-performing contracts <sup>1</sup> : Non-performance of a contract did not occur as a result of contractor default within the last 3 years <sup>1</sup> .	Form F: Eligibility and Qualification
<b>Litigation History:</b> No consistent history of court/arbitral award decisions against the Proposer for the last 5 years.	Form F: Eligibility and Qualification
Previous Experience:	
Minimum of 5 (five) years of relevant experience in promotion, communication and advertising	Form F: Eligibility and Qualification
(For JV/Consortium/Association, the <b>Lead Partner</b> should meet requirement).	
Minimum 3 (three) social-cultural events or related activities implemented over the last five (5) years.	Form F: Eligibility and Qualification
(For JV/Consortium/Association, all Parties cumulatively should meet requirement).	
Minimum Key Personnel:	
The minimum personnel mandatory for the implementation of the contract:  • 1 (one) Team leader  • 1 (one) Creative director  • 1 (one) Communications/PR specialist/ Social Media consultant	Duly signed CVs and Statements of Exclusivity and Availability, including any other supporting documents, attached to Form H: Format for Technical Proposal
Please note: The above listed roles can be cumulated by certain team members, but not more than two roles per team member, clarifying in the Methodology the reasoning for such approach and distribution of tasks.	
Any additional staff should be included in the financial proposal under <u>Other staff</u> but will not be evaluated technically.	
Project Team Leader minimal requirements:	
At least 5 years of working experience in event and creative services.	

\_

<sup>&</sup>lt;sup>1</sup> Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employer's decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

(For JV/Consortium/Association, all Parties cumulatively should meet requirement). Financial Standing: Turnover: Proposers should have average annual sales Copy of audited financial statements for the last 3 (three) turnover of minimum 100,000 USD for the last 3 (three) years years. (2022 - 2024). Form F: Eligibility and Qualification (For JV/Consortium/Association, all Parties cumulatively should meet requirement). Bidder must demonstrate the current soundness of its Copy of audited financial statements for the last 3 (three) financial standing and indicate its prospective long-term years. profitability. Form F: Eligibility and Qualification UNDP will check the financial accounts to compute the current ratio (CR). If CR is less than 1: UNDP shall verify financial capacity of the bidder and has the authority to seek references from concerned parties & banks on the bidder' financial standing. UNDP has the right to reject any bid if submitted by a contractor whom investigation leads to a result that the bidder is not financially capable and/or had serious financial problems. Status of current commitments will also be requested from bidders in order to analyze their current administrative and financial capacity to duly implement the contract to be signed after this procurement and associated risk considering those commitments. In this regard, information such as subject matter of the contract, it's value, implementation period, percentage of the works completed, and full-time key technical personnel dedicated to the work may be requested.

#### **Technical Evaluation Criteria**

	Summary of Technical Proposal Evaluation Forms	Points Obtainable
1.	Proposer's Qualification, Capacity, and Experience	260
2.	Proposed Methodology, Approach, and Implementation Plan	360
3.	Management Structure and Key Personnel	380
	Total	1000

Section	on 1. Proposer's Qualification, Capacity and Experience	Points obtainable
	Reputation of Organization and Staff Credibility / Reliability / Industry Standing:	
1.1	<ul> <li>The company is a well-known market player with a good standing – 20 pts</li> <li>The company is well-known but lacks a good standing in the field – 10 pts</li> <li>The company has poor reputation and lacks a good standing in the field – 0 pts</li> </ul>	20
1.2	General Organizational Capability which is likely to affect implementation:  • Age of the legal entity (promotion, communication and advertising experience) (<5 years – 0 pts, 5 years – 10 pts, >5 years – 5 pts for each additional year). <i>Up to maximum 30 pts</i> ;  • Project management controls (organigram) and approved internal HR procedures (10 pts).	40
1.3	<ul> <li>Relevance of specialized knowledge and experience on similar engagements:</li> <li>Minimum five (5) years of experience in promotion, communication and advertising (5 years – 15 pts, 5 pts for each additional year). <i>Up to maximum 40 pts;</i></li> <li>Experience in video production (&lt;3 projects – 0 pts, 3 projects – 30 pts, 10 pts for each additional project). <i>Up to maximum 40 pts;</i></li> <li>At least (3) three social-cultural events (projects) implemented (&lt;3 projects – 0 pts, 3 projects – 20 pts, 10 pts for each additional project). Up to maximum 50 pts;</li> <li>Experience in planning, execution, and management of artistic initiatives/ceremonies (&lt;2 projects – 0 pts, 2 projects – 10 pts, 5 pts for each additional project). <i>Up to maximum 20 pts;</i></li> <li>Experience in developing merchandising production (&lt;4 projects – 0 pts, 4 projects – 10 pts, 5 pts for each additional project). <i>Up to maximum 20 pts;</i></li> <li>Experience of working with UNDP/UN Agencies/projects/EU funded projects (if no – 0 pts, 1 project – 5 pts, 2 pts for each additional project). <i>Up to maximum 10 pts</i>.</li> </ul>	180
1.4	<ul> <li>Organisation Commitment to Sustainability:</li> <li>Organisation is compliant with ISO 9001or equivalent – 5 points</li> <li>Organisation is a member of the UN Global Compact – 5 points</li> <li>Organization demonstrates significant commitment to sustainability through some other means – 10 points, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues, overall gender balance in the team, diversity within the team: people from minority, vulnerable or marginalized groups are part of the team, demonstrated experience in</li> </ul>	20

applying the Human Rights Based Approach and Gender Mainstreaming in the area (if relevant)	
Total Section 1	260

Secti	on 2. Proposed Methodology, Approach and Implementation plan	Points obtainable
	To what degree does the Proposer understand the task?	
	$\bullet$ the Proposer has full understanding of the assignment. The proposed approach and methodology fully demonstrate responsiveness to the ToR $-$ 47 to 80 pts	
2.1	• the Proposer has satisfactory understanding of the assignment. The proposed approach and methodology correspond to the ToR but require some adjustments to properly address all the tasks – 11 to 46 pts	80
	• the Proposer has no and/or limited understanding of the assignment. The proposed approach and methodology don't correspond to the ToR and require major adjustments to properly address the tasks – 0 to 10 pts	
	Have the important aspects of the task been addressed in sufficient detail?	
2.2	• the important aspects of the task have been addressed in sufficient detail in a manner which does not require any further clarification on the proposed approach – 47 to 80 pts	80
2.2	• the important aspects of the task have been addressed in a manner which requires some clarification on the proposed approach – 11 to 46 pts	
	ullet the important aspects of the task have not been addressed in sufficient detail and require major clarification on the proposed approach – 0 to 10 pts	
	Is the presentation clear and is the sequence of activities and the planning logical, realistic and promise efficient implementation of the project?	
2.3	• the implementation plan is clear, well-structured with a defined and realistic sequence of activities, which promises efficient implementation of the assignment – 47 to 80 pts	80
2.3	• the implementation plan is clear, well-structured with a defined yet rather unrealistic sequence of activities – 11 to 46 pts	
	$\bullet$ the implementation plan is not well structured and doesn't present a clear sequence of activities – 0 to 10 pts	
	Is the adopted conceptual framework appropriate for the task?	
2.4	• the presented conceptual framework is appropriate for the assignment, all important aspects being fully described, and requirements addressed – 47 to 80 pts	80
2.4	• the presented conceptual framework requires some adjustments to fully incorporate all aspects and requirements of the assignment – 11 to 46 pts	
	• the presented conceptual framework requires major adjustments to address all the aspects and requirements of the assignment – 0 to 10 pts	
	Were any quality assurance, risk mitigation measures procedures and warranty proposed?	
2.5	<ul> <li>◆ clearly described mechanism/existing proven certification – 16 to 40 pts</li> </ul>	40
	• up to some extent description – 0 to 15 pts	
	• no – 0 pts	200
	Total Section 2	360

ection 3. Management Structure and Key Personnel		Points obtainable
Team leader		
University degree in economics, Business, Design, Arts, Marketing, Journalism, Communications or other relevant field $(no - 0 pts, yes - 10 pts)$	10	
At least 5 years of relevant professional experience (expertise, management position, consultancy, advising, etc.) in marketing, communications, brand development, advertising (<5 years – 0 pts, 5 years – 30 pts, each additional year – 5 pts) Up to maximum 60 pts.	60	
Experience in organizing and managing at least 3 projects of complex promotion activities (<3 projects – 0 pts, 3 projects – 25 pts, each additional project – 5 pts) Up to maximum 45 pts.	45	140
Evidence: portfolio of relevant projects implemented must be presented together with candidate's CV.		
Experience working with UNDP/UN Agencies/donor funded/EU projects (if no – 0 pts, 1 project – 5 pts, each additional project – 2.5 pt)	10	
Language Qualifications (proficiency in Romanian, English, Russian – 5 pts each language)	15	
Creative director		
University degree in design, Arts, Marketing, Journalism, Communications or other relevant field ( $no - 0$ pts, yes $- 10$ pts)	10	
At least 5 years of practical experience in developing and design of various communication products (banners, publications, visibility materials) (<5 years – 0 pts, 5 years – 35 pts, each additional year – 5 pts) Up to maximum 50 pts.	50	
At least 3 communications/ promotion campaigns developed/ implemented or supervised (<3 campaigns - 0 pts, 3 campaigns - 30 pts, each additional campaign - 5 pts) Up to maximum 40 pts.  Evidence: portfolio of relevant campaigns must be presented together with	40	115
candidate's CV.  Language Qualifications (proficiency in Romanian, English, Russian – 5 pts each	15	
language) Communications/PR specialist/Social Media consultant		
University Degree in Communications, Journalism, Marketing or other relevant field (no – 0 pts, yes – 10 pts)	10	
At least 5 years of professional experience in Public Relations and/or Communications and/or Social Media (<5 years – 0 pts, 5 years – 40 pts, each additional year – 5 pts) Up to maximum 60 pts.	60	
At least 5 communications/ promotion campaigns developed/ implemented (<5 campaigns – 0 pts, 5 campaigns – 25 pts, each additional campaign – 5 pts) Up to maximum 40 pts.  Evidence: portfolio of relevant campaigns must be presented together with candidate's CV.	40	125
Language Qualifications (proficiency in Romanian, English, Russian – 5 pts each language)	15	
Tota	al Section 3	380



#### **SECTION 5. TERMS OF REFERENCE**

#### A. BACKGROUND

In 2023, the sixth phase of the European Union Confidence Building Measures Programme was launched, funded by the European Union and implemented by the UNDP Moldova. The overall objective of the Programme is to improve cooperation between communities on both banks of the Nistru River through joint initiatives, to improve living conditions on the two riverbanks and to consolidate cooperation for business development and civil society.

The European Union Confidence Building Measures Programme aims to increase trust between people on both sides of the Nistru river by supporting joint activities in four core areas: 1) Economic development and decent job creation for women and men, 2) Enhanced cross-river thematic cooperation between the civil society from both banks, 3) Community Development and small-scale social infrastructure support, 4) Promotion of cultural heritage.

One of the specific components of the Programme's sixth phase is preservation of cultural and historical heritage. Culture plays an essential role in the development of any society and can serve as powerful force for transformation and social cohesion on both banks of the Nistru River. The activities under this component will support the cultural sector by promoting historical heritage as means in investing in the country's future and facilitating development and conflict settlement.

This Cultural and Historical heritage component focuses on conservation/restoration of small-scale endangered historical heritage sites that hold national significance for both banks - a critical dimension of the Programme's confidence-building agenda.

As a result of competitive selection process, 4 (four) small-scale cultural heritage sites: the Bell Tower in Vadul Raşcov village, the Tîpova rupestrian Monastery, the Ruins of the Great Raşcov Synagogue and the façades of historical building on Suvorov 42 street from Bender town – have been selected for conservation/restoration. The sites are located on both banks of the Nistru River (2+2 distribution).

These cultural heritages are receiving significant assistance to support their conservation and restoration as part of the Programme's implementation efforts on both banks of the Nistru River.

This intervention will not only create a strong visual and symbolic impact aligned with development agenda of these localities but will boost tourism promotion and economic development in the villages from both banks of the Nistru River.

#### B. SCOPE OF WORK

The European Union Confidence Building Measures Programme is looking for a Company or a consortium of companies (hereinafter Contractor) to design and implement an integrated campaign dedicated to the promotion of the cultural heritage, (Bell Tower in Vadul Rașcov, Tîpova rupestrian Monastery, Ruins of the Great Rașcov Synagogue, Historical building in Bender) with the aim to highlighting the Programme's economic, social and cultural achievements. The campaign should promote success stories at the local, national and potentially international levels.

The selected Contractor will be expected to enhance the visibility and public image of the targeted cultural heritage sites, emphasizing the importance of preserving historical landmarks as part of Moldova's broader development agenda. Through the use of effective communication tools, such as multimedia content, press materials, local and national events, and digital platforms - the Contractor will showcase success stories that inspire communities, raise awareness, and reinforce the value of cultural heritage as a driver for dialogue, tourism, and confidence building.

By consistently presenting the Cultural Heritage initiatives, the Programme seeks to shape positive public perception of the Confidence Building Measures Programme's impact and amplify its visibility. A strong promotional campaign will help to grow the reputation, foster community engagement through shared narratives and motivate wider audiences to visit and appreciate the rehabilitated cultural and historical sites.

In all promotional efforts, the Contractor ensure the integration of gender equality, human rights and non-discrimination principles, and should consider green and circular economy issues.



#### C. KEY ACTIVITIES

The Contractor will take full responsibility for the provision of required services in close cooperation with EU CBM VI team. The Contractor will be tasked with designing and implementing a comprehensive promotional campaign for the four cultural heritage sites (Bell Tower in Vadul Raşcov, Tîpova rupestrian Monastery, Ruins of the Great Raşcov Synagogue, Historical building in Bender), ensuring professional visibility, engagement, and alignment with the EU CBM VI objectives.

#### 1. Campaign design and Project Initiation

- Develop and adapt an integrated promotional concept for each of the four selected cultural heritage sites, aligning with the overall campaign strategy and EU CBM VI objectives;
- Define key messages and visual identity elements tailored to each site, ensuring consistency across all communications;
- Prepare a comprehensive work plan and timeline detailing activities, deliverables, and communications channels to be used;
- Present the proposed campaign concept to the UNDP team for feedback and final approval before implementation begins.

#### 2. Development of merchandising production

- Design and produce visual promotional products (illustration, graphic cards or postcards) for each heritage site, highlighting their uniqueness and architectural or historical importance;
- Identify and propose optimal visuals ad storytelling elements for each product;
- Coordinate with the Programme to validate final designs before production;
- Ensure the materials are suitable for both digital and print production distribution and reflect Programme communication and branding requirements.

#### 3. Promotional tour organization (for each cultural heritage object)

- Identify and propose participants for the promotional tour (they could be media representatives, content creators, influencers and potential tourism stakeholders) - final list of participants to be confirmed/coordinated with/by UNDP;
- Organize 2 one-day promotional/discovery tours (one on each bank of the Nistru river) for at least 2 participants per tour;
- Develop tour concepts and itineraries, including a minimum of 3 locations per tour, aligned with heritage cultural and tourism objectives;
- Ensure logistical arrangements for participants at the promotional tour Travel means, meals (local facilities), activities & communications with relevant actors will be covered by the Contractor;
- Deliver a minimum of 3 social media posts per tour (photo/video/live format);
- Promote the tours in mainstream and online media (TV, radio, news/web portals);
- Prepare a consolidated media and social media coverage report, including reach, engagement, and sample content.

#### 4. Video production and boosting for each cultural heritage object

- Develop the creative concept and script for short testimonial video for each heritage site, focused on storytelling and local relevance;
- Identify and coordinate participants (e.g. local community members, historians, cultural experts) to appear in each video;
- Produce four videos (up to 2 min 20 sec each), including drone filming (where relevant), royalty free music, voice over in Romanian (if applicable), subtitles in Romanian, Russian, and English;
- Promote each video via social media, with minimum reach target of 100,000 views per video (boosting);
- Provide performance analytics for each video after publication.



- 5. Photo production for each cultural heritage object (Bell Tower in Vadul Rașcov, Tîpova rupestrian Monastery, Ruins of the Great Rașcov Synagogue, Historical building in Bender). The aim is to organize 2 days shootings (for each cultural heritage project including photos in the restauration process and after). Each working day should result into 100 portraits, reportages, nature/landscape photos.
- 6. Launch ceremony and artistic event management (each event is expected to host up to 40 participants)
  - Conceptualize and deliver on official launch ceremony for the heritage campaign, incorporating creative/artistic elements;
  - Develop the artistic direction, narrative, and visual identity for the event;
  - Identify and manage artists (preferably local/regional), performers, speakers, and technical staff;
  - Plan and deliver site-specific artistic programming—including artistic performances, open creative
    workshops for the public, concerts, musical performances and recitals—tailored to the character and
    constraints of each cultural heritage object/site, with artist coordination, required rights/permissions,
    materials, equipment and logistics;
  - Secure an appropriate venue and handle all logistics(agenda, setup, catering, accessibility, safety protocols);
  - Manage audio/visual production, including broadcasting (Privesc.eu or other relevant media channels);
  - Promote the event via traditional and social media using a structured media engagement plan;
  - Ensure the presence of a professional moderator and technical staff for smooth event execution.

## **D. DELIVERABLES AND INDICATIVE TIMEFRAME** (please refer to the detailed description of key activities, formulated above)

ubovej	
Tasks and Milestones	Indicative timeframe
Task 1. Campaign design and Project initiation	
Promotion of cultural heritage projects detailed plan and timeline of activities developed	
and agreed with UNDP/EUD.	
Promotional Campaign Design Package	
Inception report containing the above-mentioned completed task T1	
Integrated promotional campaign concept adapted for each of the four cultural	
heritage sites;	3 weeks since contract
<ul> <li>Visual and messaging framework for the campaign;</li> </ul>	signature
Comprehensive work plan and implementation timeline, including milestones	
and communication channels;	
Presentation of the campaign concept to the UNDP project team and	
incorporation of feedback.	
Deliverable 1 Inception report containing deliverables from Task 1	24 October 2025
Task 2. Development of merchandising production	
Illustrations, graphics or postcards to be designed for each cultural heritage object. The	
text included in the merchandising production will be in English, Romanian and Russian.	
Card Illustration to be delivered in Vectors, PSD files, also available in high quality images.	21 November 2025
100 printed card posts for each cultural heritage object available in A5 format (148 x 210	
mm)	
Deliverable 2 First progress report containing deliverables from Task 2	21 November 2025
Task 3. Promotional our organization (for each cultural heritage object)	



Tasks and Milestones	Indicative timeframe
<ol> <li>Two (2) one-day promotional tours organized (one for each bank of the Nistru River), including:         <ul> <li>List of participants;</li> <li>Tour concept and detailed itineraries (minimum 3 locations per tour);</li> <li>Full logistical support (transport, meals, coordination).</li> </ul> </li> <li>Social Media coverage and relative mass-media coverage on per each study tour (minim 2-3 stories per each tour).</li> <li>Ensure minimum 3 social media posts from each media representatives, content creators, influencers and potential tourism stakeholders related to the objective of the promotion tour. These posts should incorporate video, photo, live interventions.</li> </ol>	During contract duration (depending on the progress of restoration works and weather conditions)
Deliverable 3. Second progress report containing deliverables from Task 3	November 2025
Task 4. Video production and boosting for each cultural heritage object	
<ol> <li>Develop the concept video (taking in consideration the restoration process and when the works are finished)</li> <li>Studio Quality Video Spots         <ul> <li>Duration: up to 2 minutes 20 sec each</li> <li>Subtitles Language: Romanian, Russian, English</li> <li>Video Adaptation for following platforms: Facebook, Instagram, Twitter</li> </ul> </li> <li>Boosting. All social media promotion events should register 100 000 reaches.         <ul> <li>The timeline of implementation:</li> <li>a. Bell Tower in Vadul Raşcov – November 2025</li> <li>b. Historical building in Bender town – December 2025</li> <li>c. Ruins of the Great Raşcov Synagogue – May 2026</li> <li>d. Ţîpova rupestrian Monastery – May 2026</li> </ul> </li> </ol>	During contract duration
Deliverable 4. Third progress report containing deliverables from Task 4	May 2026
Task 5. Photo production for each cultural heritage object	
<ol> <li>Two (2) days of professional photo shooting per site:         <ul> <li>Day 1: Restoration in progress;</li> <li>Day 2: Post-restoration.</li> </ul> </li> <li>Minimum of 100 high-quality photo per day and per site (portraits, documentary/reportage landscape)</li> <li>*All materials to be presented in raw format (unprocessed)</li> <li>*100 Photos in high resolution (.tif, .jpeg)</li> <li>*100 Photos adapted to web placement</li> </ol>	May 2026 (considering that photo shooting will be split during the works and after works)
Deliverable 5. Fourth progress report containing deliverables from Task 5	May 2026
Task 6. Launch ceremony and artistic event management (for each cultural heritage obj	·
Detailed concept developed and coordinated with the Programme.  Such as: artistic performances, open creative workshops for the public, concerts, musical performances and recitals to be organized taking in consideration the specific of each cultural heritage object.  Technical support.	Split between November 2025 and May 2026 (depending on the progress of restoration/conservation works)



Tasks and Milestones	Indicative timeframe
Launching the event aiming to involve 100 at least participants.	
Photo and video services to be provided.	
Deliverable 6. Fifth progress report containing deliverables from Task 6	May 2026
T7. Final Report of all activities, containing all the above-mentioned tasks completed	
Deliverable 7. Final report of all activities	June 2026

All the above will be implemented in close coordination with EU-CBM VI Programme team and UNDP approval. The volume of work indicated in the table above is considered sufficient for implementing the proposed tasks.

All written deliverables should be agreed with UNDP and be provided in English, hard and electronic copy. All the costs for the organization of the events shall be borne by the Contractor and budgeted for accordingly in the proposal.

#### E. SCHEDULE OF PAYMENTS

The payments to the Contractor shall be done upon approval and acceptance of the deliverables by EU-CBM VI Programme Manager.

Payments to cover Administrative (management and operational) costs shall be linked to instalment and shall be transferred as per the schedule agreed with EU-CBM VI upon the signing of the Agreement.

Deliverables		Instalment value (as share of proposed amount for services)	Tentative payment date	Payment due upon successful completion of Tasks
1.	Inception report containing deliverables from Task 1	10%	October 2025	Task 1
2. 3.	First progress report containing deliverables from Task 2 Second progress report containing deliverables from Task 3	30%	November 2025	Task 2 Task 3
4. 5. 6.	deliverables from Task 4	50%	May 2026	Task 4 Task 5 Task 6
7.	Final report of all activities containing deliverables from Task 7	10%	June 2026	Task 7

#### F. INSTITUTIONAL ARRANGEMENTS

The Contractor will be awarded a contract with UNDP for the delivery of services applied for and will work under the overall supervision of EU-CBM VI (Project Officer and Programme Manager).

The Contractor will be responsible for arranging all necessary transportation and logistical arrangements, obtaining all needed permissions, and establishing and maintaining of good working relationships with all involved parties. Please, ensure that all kind of translation costs (written and oral) shall be arranged by the Contractor (in Transnistrian region the predominant population is Russian-speaking, and the documentation is kept in Russian language).

#### G. DURATION OF SERVICES

- a) The estimated duration of contract is maximum 10 months. The expected time of commencement of contract is October 2025;
- b) UNDP will require maximum of 14 (fourteen) days (depending on the implementation stage) to review



the deliverables, provide comments, approve, or certify acceptance of deliverables.

#### H. QUALIFICATIONS OF THE SUCCESSFUL SERVICE PROVIDER AT VARIOUS LEVELS

The technical proposal must include, inter alia, the methodological approach with activities included in this Terms of Reference as baseline, as well as a clearly defined modality of comprehensive promotional services to be provided, corresponding to the objective and scope of work described above.

The Contractor's project implementing team must consist of:

- 1. Team leader 1 person (Responsibilities: Planning of project activities; coordination and supervision of project implementation; communication with UNDP and stakeholders; drafting and submission of narrative progress reports to UNDP; ensuring quality and timely delivery of all outputs, including promotional materials, media products, and events; oversight of compliance with EU and UNDP visibility guidelines).
- 2. Creative director 1 person (Responsibilities: Implementation of project activities; development and supervision of visual concepts for video/photo production, branding, and merchandising; support in event concept and scenography; coordination of creative inputs for the virtual tour and storytelling materials; participation in promotional tours).
- 3. Communications / PR specialist /Social Media consultant 1 person (Responsibilities: Coordination of media and communication activities; drafting and dissemination of content for social media and press; support in organizing and promoting events and promotional tours; coordination of influencer engagement and boosting strategies; monitoring reach and analytics for produced content).

The implementation team and contracted additional experts (if applicable) should prove advanced knowledge of Romanian, Russian and intermediate English languages.

Tenderers shall provide information on the Project Team proposed to manage this assignment outlining details including:

- a) Details of qualifications and relevant experience of each of the proposed team members;
- b) Details of their roles/responsibilities for accomplishment of the above listed tasks as well as level of effort (estimated for each staff member in working days).

The bidders are free to propose Non-key personnel/ other (if relevant) staff needed for specific activities.

Any additional staff must be coordinated in full and approved by UNDP during implementation of the project. Only key personnel will be subject to technical evaluation.



#### **SECTION 6: CONDITIONS OF CONTRACT AND CONTRACT FORMS**

**6.1** The types of Contract to be signed and the **applicable UNDP Contract General Terms and Conditions**, as specified in Data Sheet, can be accessed at <a href="http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html">http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</a>

#### **6.2 Special Conditions of Contract**

Not applicable.



#### **SECTION 7: PROPOSAL FORMS**

- Form A: Proposal Confirmation
- Form B: Checklist
- Form C: Technical Proposal Submission
- Form D: Proposer Information
- Form E: Joint Venture/Consortium/Association Information
- Form F: Eligibility and Qualification
- Form G: Format for Technical Proposal
- Form H: Format for CV of Proposed Key Personnel
- Form I: Statement of Exclusivity and Availability
- Form J: Financial Proposal Submission [Form J is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]
- Form K: Format for Financial Proposal [Forms K is part of the Financial Proposal and shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.]



#### FORM A: PROPOSAL CONFIRMATION

Please acknowledge receipt of this RFP by completing this form and returning it by email to the address, and by the date specified, in the Letter of Invitation.

To: Insert name of contact person Email: Insert contact person's email - do not enter

secure proposal email address

From: Insert name of proposer

Subject RFP reference RfP25/03108

Check the appropriate box	Description	
	YES, we intend to submit a proposal.	
	<b>NO</b> , we are unable to submit a competitive proposal for the requested services at the moment	

If you selected NO above, please state the reason(s) below:

Check applicable	Description			
	The requested services are not within our range of supply			
	We are unable to submit a competitive proposal for the requested services at the moment			
	The requested services are not available at the moment			
	We cannot meet the requested terms of reference			
	The information provided for proposal purposes is insufficient			
	Your RFP is too complicated			
	Insufficient time is allowed to prepare a proposal			
	We cannot meet the delivery requirements			
	We cannot adhere to your terms and conditions e.g. payment terms, request for performance security, etc. Please provide details below.			
	Sustainability criteria/requirements are too stringent (if applicable)			
	We do not export			
	We do not sell to the UN			
	Your requirement is too small			
	Our capacity is currently full			
	We are closed during the holiday season			
	We had to give priority to other clients' requests			
	The person handling proposals is away from the office			
	Other (please provide reasons below):			
Further information: Click or tap here to enter text.				
	We would like to receive future RFPs for this type of services			
	We don't want to receive RFPs for this type of services			

Questions to the Supplier concerning the reasons for no proposal should be addressed to Click or tap here to enter text. phone Click or tap here to enter number., email Click or tap here to enter text..



#### FORM B: CHECKLIST

This form serves as a checklist for preparation of your Proposal. Please complete the returnable Proposal Forms in accordance with the instructions and return them as part of your Proposal submission: No alteration to the format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the instructions in Section 2: Instructions to Proposers and Section 3: Data Sheet.

## **Technical Proposal:**

Have you duly completed all the Returnable Proposal Forms?					
■ Form C: Technical Proposal Submission					
Form D: Proposer information					
■ Form E: Joint Venture/Consortium/Association Information					
<ul> <li>Form F: Eligibility and Qualification</li> </ul>					
■ Form G: Technical Proposal					
<ul><li>Form H: CVs of proposed key personnel</li></ul>					
<ul> <li>Form I: Statements of exclusivity and availability for key personnel</li> </ul>					
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?					
Have you provided the required documents in support of Form D: Proposer Information?					
Financial Proposal:					

Form J: Financial Proposal Submission	
Form K: Financial Proposal	

Forms J and K, representing the Financial Proposal shall be submitted directly in the system only in the "Commercial section" of the requirements. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.



#### FORM C: TECHNICAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03108		

We, the undersigned, offer to supply the services required for **Provision of services for Cultural Heritage objects promotion** in accordance with your Request for Proposals No. RfP25/03108. We hereby submit our Proposal, which includes this Technical Proposal, and our Financial Proposal uploaded separately under the commercial section in the system as instructed.

**Proposer Declaration:** on behalf of our firm, its affiliates, subsidiaries and employees, including any JV / Consortium / Association members or subcontractors or suppliers for any part of the contract.

Yes	No	
		Requirements and Terms and Conditions: I/We have read and fully understand the RFP, including the RFP Information and Data Sheet, Terms of Reference, the General Conditions of Contract and any Special Conditions of Contract. I/we confirm that the proposer agrees to be bound by them.
		I/We confirm that the proposer has the necessary capacity, capability and necessary licenses to fully meet or exceed the requirements and will be available to deliver throughout the relevant contract period.
		<b>Ethics</b> : In submitting this proposal I/we warrant that the proposer: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any competitor; has not directly or indirectly approached any representative of the buyer (other than the point of contact) to lobby or solicit information in relation to the RFP; has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the buyer.
		I/We confirm to undertake not to engage in proscribed practices, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct: <a href="https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct">https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct</a> and acknowledge that it provides the minimum standards expected of suppliers to the UN.
		<b>Conflict of interest:</b> I/We warrant that the proposer has no actual, potential or perceived conflict of Interest in submitting this proposal or entering into a contract to deliver the requirements. Where a conflict of interest arises during the RFP process the proposer will report it immediately to the Procuring Organization's Point of Contact.
		<b>Prohibitions and Sanctions:</b> I/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
		I/We do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);



Yes	No	
		<b>Bankruptcy</b> : I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against us that could impair our operations in the foreseeable future.
		<b>Proposal Validity Period:</b> I/We confirm that this Proposal, including the price, remains open for acceptance for the proposal validity period.
		I/We understand and recognize that you are not bound to accept any proposal you receive.
		By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorized by the Organization to make this declaration on its/their behalf.
Name:	_	
Title:		
Date:	_	
Signatui	re: _	



## FORM D: PROPOSER INFORMATION

RFP Reference	RfP25/03108			
Legal name of Proposer	Click or tap here to enter text.			
Legal Address, City, Country	Click or tap here to enter text.			
Website	Click or tap here to enter text.			
Year of registration	Click or tap here to enter text.			
Proposer's Authorized Representative information	Name and Title: Click or tap here to enter text.  Telephone numbers: Click or tap here to enter text.  Email: Click or tap here to enter text.			
Legal structure	Choose an item.			
No. of full-time employees	Click or tap here to enter number.			
No. of staff involved in similar contracts	Click or tap here to enter number.			
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, insert UNGM Vendor Number			
Years of supplying to UN organizations	Click or tap here to enter text.			
Are you a Click or tap here to enter text.vendor?	☐ Yes ☐ No If yes, insert Vendor Number			
Countries of operation	Click or tap here to enter text.			
Subsidiaries in the region (please indicate names of subsidiaries and addresses, if relevant to the proposal)	Click or tap here to enter text.			
Commercial Representatives in the country: Name/Address/Phone (for international companies only)	Click or tap here to enter text.			
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	Click or tap here to enter text.			
Does your Company have a corporate environmental policy or environmental management system/accreditation such as ISO 14001 or ISO 14064 or equivalent? (If yes, provide a Copy of the valid Certificate):	Tick all that apply and provide supporting documentation:  Corporate Environmental Policy ISO 14001 ISO 14064 Other, specify Click or tap here to enter text.			
Does your organization demonstrate significant commitment to sustainability, including the following aspects that have	ty, commitment to sustainability, where possible providing evidence of			



been identified in the UN Sustainable	Tick all that are attached:			
Procurement Framework?	☐ Formal statement			
<ul> <li>Environmental: prevention of pollution, sustainable resources;</li> </ul>	☐ Sustainability report			
climate change and mitigation and	☐ UN Global Compact Communication on Progress			
the protection of the environment, biodiversity.	☐ Other, specify Click or tap here to enter text.			
<ul> <li>Social: human rights and labour issues, gender equality, sustainable consumption, and social health and wellbeing.</li> </ul>				
<ul> <li>Economic: whole life cycle costing, local communities and small or medium enterprises, and supply chain sustainability.</li> </ul>				
Does your company belong to a diverse supplier group including micro, small or medium sized enterprise, women or youth owned business or other?	Click or tap here to enter text.			
(If yes, please provide details and documentation]				
Is your company a member of the UN	Choose an item.			
Global Compact?	If yes, please provide link to Global Compact profile:			
	Click or tap here to enter text.			
Bank Information	Bank Name: Click or tap here to enter text.			
	Bank Address: Click or tap here to enter text.			
	IBAN: Click or tap here to enter text.			
	SWIFT/BIC: Click or tap here to enter text.			
	Account Currency: Click or tap here to enter text.			
	Bank Account Number: Click or tap here to enter text.			
Contact person that Click or tap here to	Name and Title: Click or tap here to enter text.			
enter text. may contact for requests for	Telephone numbers: Click or tap here to enter text.			
clarifications during Proposal evaluation	Email: Click or tap here to enter text.			



# FORM E: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION

Name of Proposer: Click or tap here to enter text.					Date:	Click or tap to enter a date.
RFP reference: RfP25/03108						
To he d	completed and re	turned with your Proposal if the P	ronosal is si	ıhmitted as	a loint \	/enture/Consortium/Association
No	Name of Partr	ress,	Proposed	proport	cion of responsibilities (in %) and ervices to be performed	
1	Click or tap he	re to enter text.		Click or ta	p here to	o enter text.
2	Click or tap he	re to enter text.		Click or ta	p here to	o enter text.
3	Click or tap he	re to enter text.		Click or ta	p here to	o enter text.
(with Association	ve attached a care of and the co	bind the JV, Consortium, e RFP process and, in the event a during contract execution)  opy of the below referenced donfirmation of joint and severable	ocument sig liability of t JV/Consort arties of the	he member um/Associa Joint Ventu	ery parti rs of the ation agr	ner, which details the likely leg said joint venture: reement ortium/Association shall be joint
	e of partner:			of partner:		
Signa	ture:					<del></del>
			Signatu	re:		
Date:						
	e of partner:		Date: _			



### FORM F: ELIGIBILITY AND QUALIFICATION

Name of Pro	poser:	Click or tap here to enter text.			Click or tap to enter a date.			
RFP reference	ce:	RfP25/03108						
If JV/Consort	ium/Associ	ation, to be	e completed by each partner.		· ·			
History of No	n- Perform	ing Contra	cts					
□No non-p	erforming o	contracts du	uring the last 3 years					
☐ Contract(	(s) not perf	ormed in th	e last 3 years					
Year	Non- pe portion o	rformed f contract	Contract Identification		Total Contract Amount (state currency)			
Name of Client: Address of Client: Reason(s) for non-performance:								
Litigation His	tory (includ	ling pendin	g litigation)	'				

### **Litigation History** (including pending litigation)

☐ No litiga	tion history for the last	t 3 years	
Litigation	n History as indicated b	pelow	
Year of	Amount in dispute	Contract Identification	Total Contract Amount
dispute	(state currency)		(state currency)
	(**************************************		(33333337)
		Name of Client:	
		Address of Client:	
		Matter in dispute:	
		Party who initiated the dispute:	
		Status of dispute:	
		Party awarded if resolved:	

# **Previous Relevant Experience**

Please list only previous similar assignments successfully completed in the last 5 (five) years.

List only those assignments for which the Proposer was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Proposer's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Proposer, or that of the Proposer's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Proposer should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value (please insert currency)	Period of activity and status  (month, year)	Types of activities undertaken and role (Contractor, sub-contractor or consortium member)



Proposers may also attach their own Project Data Sheets with more details for assignments above.						

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

## **Financial Standing**

Annual Turnover for the last 3 years	Year 2024	Currency:	Amount
	Year 2023	Currency:	Amount
	Year 2022	Currency:	Amount
Latest Credit Rating (if any), indicate the source and date.			

Financial information (specify currency)	Histor	ic information for the last 3 y	/ears
	2022	2023	2024
	Information from Balance Sheet		
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	Info	rmation from Income Stateme	ent
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			
Current Ratio (current			
assets/current liabilities)			

☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Proposer or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.



#### FORM G: FORMAT FOR TECHNICAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03108		

The proposer's proposal must be organized to follow the format of this Technical Proposal Form. Where the proposer is presented with a requirement or asked to use a specific approach, the proposer must not only state its acceptance, but also describe, where appropriate, how it intends to comply. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

#### Section 1: Proposer's qualification, capacity and expertise

- **1.1** Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- **1.2** General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.

#### Section 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the proposer's responsiveness to the ToR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- **2.1** A detailed description of the approach, conceptual framework and methodology for how the Proposer will achieve or exceed the requirements of the Terms of Reference, keeping in mind the appropriateness to local conditions and project environment. Detail how the different service elements shall be organized, controlled and delivered.
- 2.2 A detailed description of the Bidder's internal technical and quality assurance mechanisms and risks identified, if any.
- **2.3** Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used during the assignment.
- **2.4** Implementation plan including a Gantt chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.5 Any other comments or information regarding the project approach and methodology that will be adopted.

#### **Section 3: Management Structure and Key Personnel**

- **3.1** Describe the overall management approach toward planning and implementing the project. Include details of key personnel including their name and nationality, the Position they will assume and their role as per the ToR. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- **3.2** For each of the key personnel provide: the CV using the format in **Form H** and the statement of exclusivity and availability using the format in Form I. *Please provide copies of Certifications/Awards for the Key Personnel to be involved in the project.* **Portfolio of relevant projects and campaigns implemented must be presented together with candidate's CV as evidence.**



# FORM H: FORMAT FOR CV OF PROPOSED KEY PERSONNEL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03108		

	1			
Position (as per ToR)				
Dave and Information	Nama			
Personnel Information	Name:			
	Nationali	ty:	Date of birth:	
		•		
	Language	e Proficiency:		
Present Employment	Name of	employer:	Contact: (manager or HR)	
	Address	of employer:		
	Telephor	e:	Email:	
	Job title:		Years with present employer:	
Education / Qualifications		ummarize college/university and other specialized education of personnel member, iving names of schools, dates attended, and degrees/qualifications obtained.		
Professional Certifications		ovide details of professional certifications relevant to the scope of services including me of institution and date of certification.		
References:	Provide n	Provide names, addresses, phone and email contact information for two (2) references.		
l Summarize professional expe managerial experience releva		-	ogical order. Indicate particular technical an	
From To Relevant technical and			Company / Project / Position / Relevant technical and management experience	
I, the undersigned, certify tha	t, to the be	est of my knowledge and belief, this (	CV is accurate.	
 Signature of Personnel		 Date (Day/Mo	nth/Year)	



#### FORM I: STATEMENT OF EXCLUSIVITY AND AVAILABLITY

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03108		

I, the undersigned, hereby declare that I agree to participate exclusively with the Proposer Click or tap here to enter text.in the above referenced RFP. I further declare that I am able and willing to work for the period(s) foreseen for the position for which my CV has been included in the event that this proposal is successful, namely:

From	То
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.

I confirm that I am not engaged in other projects in a position for which my services are required during the periods where my services are required under this RFP.

By making this declaration, I understand that I am not allowed to present myself as a candidate to any other proposer submitting a proposal for this RFP. I am fully aware that if I do so, I will be excluded from this RFP, the proposals may be rejected, and I may also be subject to exclusion from other UNDP's solicitation procedures and contracts.

Furthermore, should this proposal be successful, I am fully aware that if I am not available at the expected start date of my services for reasons other than ill-health or *force majeure*, I may be subject to exclusion from other Click or tap here to enter text. solicitation procedures and contracts and that the notification of award of contract to the Proposer may be rendered null and void.

Name:	 	
Title:		
Date:		
Signature:		
Jigilatare.		

[Official stamp of the Bidder]



#### FORM J: FINANCIAL PROPOSAL SUBMISSION

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03108		

We, the undersigned, offer to provide the services indicated in our proposal and in accordance with your Request for Proposal. We are hereby submitting our Financial Proposal in the amount indicated herewith.

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Data Sheet.

We understand that you are not bound to accept any Proposal that you receive.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures]. Please make sure the total matches with the total indicated in the deliverables section of the system (lines) and with the total deriving from the cost breakdown (form K).

Name:		
Title:		
Date:		
Signature:		
- Britain -		

[Official stamp of the Bidder]



#### FORM K: FORMAT FOR FINANCIAL PROPOSAL

Name of Proposer:	Click or tap here to enter text.	Date:	Click or tap to enter a date.
RFP reference:	RfP25/03108		

The Bidder is required to prepare the Financial Proposal following the below format, that can be adjusted according to your Technical Proposal and submit it separately from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

## Currency of the proposal: Moldovan Leu (MDL) for local companies or US Dollars (USD) for foreign companies

Table 1: Cost Breakdown per Deliverable\*

Deliverables	Instalment value (weight of proposed amount)	Price (Lump Sum, All Inclusive, VAT 0%) [Please specify currency]
<b>Deliverable 1</b> . Inception report containing deliverables from Task 1		
<b>Deliverable 2</b> . First progress report containing deliverables from Task 2		
<b>Deliverable 3</b> . Second progress report containing deliverables from Task 3		
<b>Deliverable 4</b> . Third progress report containing deliverables from Task 4		
<b>Deliverable 5</b> . Fourth progress report containing deliverables from Task 5		
<b>Deliverable 6</b> . Fifth progress report containing deliverables from Task 6		
<b>Deliverable 7</b> . Final report of all activities containing deliverables from Task 7		

#### **Table 2: Cost Breakdown by Cost Component**

The Proposers are requested to provide the cost breakdown for the above given prices for each deliverable based on the format proposed below, however, it shall be adapted to your proposal. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services and amend the Contract.



Description of Activity	Unit of measure (working day, unit, piece, km etc.)	<b>Q</b> uantity  A	Unit Price (please insert currency)	Total Price per budget line (please insert currency)  C=A*B
I. Personnel Services (net)	Ctc.,		Б	C-A D
1. Key personnel**				
a) Team Leader	Working days			
b) Creative director	Working days			
c) Communications / PR specialist /Social Media consultant	Working days		Subtotal I.1	
Non-key personnel/ other staff needed for specific activities proposed in methodology, if relevant	Working days		Subtotal I.2	
Subtotal – Personnel Services (1)			Subtotal 1.2	
Direct costs				
1. Merchandising production				
a) Design services				
b) Printed materials				
c) Translation costs (if any)				
Other, if relevant				
other, if relevant			Subtotal II.1	
2. Promotion tours (2 one-day pro	motional/discovery	tours (one on ea		river)
a) Transportation costs		(0110 011 01		
b) Catering services				
c) Photo production				
services				
d) Video Production services				
e) Translation costs (if any)				
Other, if relevant				
, ,			Subtotal II.2	
3. Video production and boosting				
a) Video production services				
b) Transportation costs c) Editing				
d) Translation costs (Ro, Ru, Eng)				
e) Postproduction costs				
f) Boosting	reaches	100,000		
Other, if relevant				
			Subtotal II.3	
4. Photo production				
a) Photo production	pcs	800		
b) Transportation costs Other, if relevant				
			Subtotal II.4	
5. Launch ceremony				
a) Rent of the venue (if any) b) Rent of equipment				



c)	Transportation costs			
d)	Printing materials (if			
	any)			
e)	Catering services (each			
	event is expected to			
	host up to 40			
	participants)			
f)	Broadcasting			
g)	Moderator (1)	Working day		
Other, i	f relevant			
			Subtotal II.5	
Subtota	al – Direct costs (2)			
Admini	strative costs			
Office	e management costs			
a)	ICT costs (mobile			
	packages, internet,)			
b)	Office supplies/			
	stationaries			
Other, i	if relevant			
Subtota				
TOTAL,	all-inclusive, VAT 0% (1+2+	-3)		

<sup>\*</sup> Please adjust the table as per your technical proposal. You may add/delete any budget sub-categories which are relevant to your technical proposal.

<sup>\*\*</sup> Please include the respective amounts in the Total Budget of the Proposal. **Appliable taxes and social benefits should be included in the unit price proposed**.