



RfP26/03291: DTSP/ Development and implementation of the SI ISM as part of the governmental Informational System eSocial, including the complete and documented source code, technical and user documentation, and training materials and activities for users within beneficiary institutions

United Nations Development Programme, hereinafter referred to as UNDP, through "**Digital Transformation of Social Protection**" Project, hereby invites prospective proposers to submit a proposal for **development and implementation of the "SI ISM" as part of the governmental Informational System eSocial, including the complete and documented source code, technical and user documentation, and training materials and activities for users within beneficiary institutions** in accordance with the General Conditions of Contract and the Terms of Reference as set out in this Request for Proposal (RFP).

To enable you to submit a proposal, please read the following attached documents carefully.

- Section 1: This Letter of Invitation
- Section 2: Instruction to Proposers
- Section 3: Data Sheet
- Section 4: Evaluation Criteria
- Section 5: Terms of Reference
- Section 6: Conditions of Contract and Contract Forms
- Section 7: Proposal Forms:
 - Form A: Proposal Confirmation
 - Form B: Checklist
 - Form C: Technical Proposal Submission
 - Form D: Proposer Information
 - Form E: Joint Venture/Consortium/Association Information
 - Form F: Eligibility and Qualification
 - Form G: Format for Technical Proposal
 - Annex 1 to Form G: Proposal Compliance Matrix
 - Form H: Format for CV of proposed key personnel
 - Form I: Statement of Exclusivity and Availability
 - Form J: Financial Proposal Submission
 - Form K: Format for Financial Proposal
 - Form L: Proposal Security

If you are interested in submitting a proposal in response to this RFP, please prepare your proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the deadline for submission of proposals set out in Section 3: Data Sheet.

Should you be interested to submit a proposal, please log in to the Quantum ERP supplier portal and subscribe to this tender following the instructions in the system user guide. Please search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-01027**. Once subscribed to the tender, you will be able to receive notifications in case of amendments of the tender document and requirements.



Please indicate whether you intend to submit a bid by creating a draft response without submitting directly in the Quantum ERP supplier portal.

Offers must be submitted directly in the Quantum NextGenERP supplier portal following this link: <http://supplier.quantum.partneragencies.org/> using the profile you may have in the portal (please log in using your username and password). In case you have never registered before, follow the link: <https://estm.fa.em2.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification?id=TUW16eK6qsD94MNMxATNMoYCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D>

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: sc.md@undp.org. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: sc.md@undp.org.

Computer firewall could block *oracle* or *undp.org* extension and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the proposal shall be submitted online through the Quantum system and any proposal sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Proposal, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any proposal after that date and time. It is the responsibility of the bidder to make sure that the proposal is submitted prior to this deadline for submission.

Bidders are advised to upload proposal documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

We look forward to receiving your proposal.



UNDP Moldova



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1 Overview

1.1 General Information

Title	RFP26/03291: DTSP/Development ISM as part of the governmental eSocial system
E-Mail	sc.md@undp.org
Financial Offer Sealed	Yes
Reference Number	PRC0180813/RFP26/03291
Beneficiary Country	MDA

Introduction

RfP26/03291: DTSP/ Development and implementation of the SI ISM as part of the governmental Informational System eSocial, including the complete and documented source code, technical and user documentation, and training materials and activities for users within beneficiary institutions

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We look forward to receiving your proposal.
UNDP Moldova

This is a two-envelope process. Financial proposals will be opened and evaluated only for offers that qualify from the technical evaluation.



1.2 Tender Timeline

Open Date 18/06/26 17:57 PM
Close Date 10/07/26 13:30 PM
Time Zone Coordinated Universal Time

1.3 Terms

Negotiation Currency USD (US Dollar)

Eligible Response Currencies

Check the one currency in which you will enter your response.

	Response Currency	Description	Price Precision
<input type="checkbox"/>	USD	US Dollar	2
<input type="checkbox"/>	MDL	Moldovan Leu	2

1.4 Attachments

File Name or URL	Type	Description
Request for Proposal	File	
Proposal Forms	File	
Guides_Suppliers	File	
Annex1 Proposal Compliance Checklist	File	

Note: The attachments above are part of general attachments to this Tender. There may be more attachments uploaded with requirement or price schedule. All attachments can be accessed from the portal directly

2 PART: TENDER REQUIREMENT AND EVALUATION CRITERIA

**Response is required*

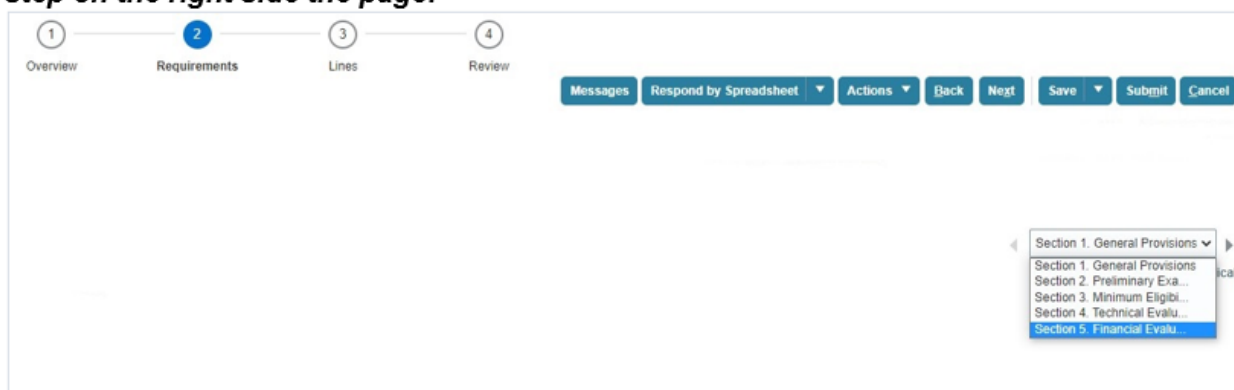
Dear supplier,

Please carefully review the requirements and questions in this section.

Provide answers where required (marked with *asterisk symbol) and upload supporting documents when requested so (marked with *asterisk symbol).

Kindly note that your Financial Proposal (Forms K-J) should ONLY be uploaded under Section 6 (the "Financial Evaluation" section below/ Commercial), and price should also be included in the Price Schedule on the platform under "Lines".

Please note that there are several Sections to be filled in, under the "Requirements" (2) step on the right side the page:



2.1 Section 1. General Provisions

*1. General Instructions to Proposers

This tender is governed by the provisions in Section 2. Instructions to Proposers herewith attached. By participating and submitting an offer you confirm to have understood and accepted such provisions.

Target: Confirm acceptance of instructions and provisions of this tender

*2. Bid Data Sheet

Section 3. Bid Data Sheet contains information and instructions specific to this Tender. Please confirm to have read, understood, and accepted such provisions, herewith attached.

Target: Have read and understood provisions in BDS

3. Criteria for Evaluation and Contract Award

Evaluation will be based on:

Lowest Priced substantially compliant proposal

The maximum number of technical points is detailed in Section 4: Evaluation Criteria



To be substantially compliant, Proposers must obtain a minimum threshold of 70% of maximum points from technical evaluation.

2.2 Section 2. Evaluation Criteria - Preliminary Examination

*1. General Conditions of Contract

Do you accept the General Conditions of Contract as specified in Section 6: Conditions of Contract and Contract Forms?

*2. Proposal Validity

Do you accept that your proposal is valid for 90 days as required in Section 2. General Instructions and Section 3. Bid Data Sheet sections?

*3. Proposal Forms

Please provide Technical Proposal Forms (A-I) as per forms provided, duly signed by a legal representative of your company. **Do not provide the Financial Proposal Forms (J-K) at this stage. The Financial Proposal Forms (J-K) shall be submitted only in the "Commercial section" below. Please, ensure that no other documents are disclosing your financial proposal apart from Forms J and K. Non-compliance with this instruction may result in rejection of the proposal received.**

*4. Company profile

Please provide Company Profile, which should not exceed fifteen (15) pages (experience, human resources, managerial and technical capacities in the field, etc.), including list of relevant institutions the Company has been cooperating with, including the topic and year must be presented together with the application package.

*5. Legal documents

Please provide Certificate of Incorporation/ Business Registration.

6. List of Shareholders

Have you provided the List of Shareholders and Other Entities Financially Interested in the Firm owning 5% or more of the stocks and other interests, or its equivalent if Bidder is not a corporation including the Certificate from State Register ?

7. Tax Payment Certificate

have you provided the Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder ?

*8. Financial Statement

Please provide Latest Financial Statements (Income Statements and Balance Sheets) including Auditor's Reports (for international companies) or registered Financial Report at the Statistical Bureau (for local companies) for the past 3 (three) years for the Bidder (2023-2025)

Target: Financial Statements provided

*9. Statement of Satisfactory Performance

Please provide Statement of Satisfactory Performance from the Top three (3) Clients in terms of Contract Value per each JV partner/Subcontractor (if the case)

Target: Statement of Satisfactory Performance provided

10. Copy of Preliminary Agreement



Please upload a copy of preliminary Agreement in case of Consortium or sub-contracting. In case of subcontracting, division of roles and responsibilities should be presented as part of the Methodology, Approach and Implementation Plan.

In case of subcontracting part of Services for activities for producing certain deliverables required in the ToR, the Bidder shall submit the Work Packages related to the subcontracting activities. The Work Package structure shall contain: the date, responsible person, overall description, description of deliverables that are part of the Work Package concerned, methods employed to check the quality, the level of resources to be allocated, the beginning and the ending dates, constraints, the reporting manner. The Work Packages to be subcontracted shall be signed and submitted by both the Offeror and the proposed Subcontractor as part of their Proposal.

***11. Methodology, Approach and Implementation Plan**

Please provide detailed description of the Methodology, Approach and Implementation Plan (sequence of actions) for the services required in the ToR, with clear distribution of roles of the Consortium members (if the case) and responsibilities of the proposed key personnel.

Target: Methodology, Approach and Implementation Plan provided

***12. Copies of contracts;**

Please provide copies of contracts to prove that Offeror meets the similar experience requirement (stated under Section 4: Evaluation Criteria)

***13. CVs and Statements of Exclusivity and Availability**

Please provide the List of qualified key personnel, together with CVs and Statements of Exclusivity and Availability (signed by the envisaged person) of the Key personnel (mentioned under Section 4: Evaluation Criteria), including experience relevant to the required skills.

Target: CVs and Statements of Exclusivity and Availability provided

14. Quality Certificates

Please provide Quality Certificates (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any.

***15. Functional and Non-Functional compliance checklist matrix**

Please provide the Dully filled Annex 1 - Proposal functional and non-functional compliance checklist matrix

Target: Dully filled Annex 1 - Proposal functional and non-functional compliance checklist matrix

***16. Proposal Security (as per Form L)**

Have you provided the Proposal Security (as per Form L) – copy to be submitted with the proposal via Quantum, submitted in original not later than 10 (ten) days after the submission deadline from tender deadline at the address indicated in Section 3 ?

Target: Yes, Proposal Security Provided

2.3 Section 3. Evaluation Criteria - Minimum Eligibility

1. Minimum Eligibility and Qualification Criteria

Minimum eligibility and qualification criteria will be evaluated on a **Pass/Fail basis**.

If the Proposal is submitted as a Joint Venture, Consortium or Association, each member should meet the minimum criteria, unless otherwise specified.



Eligibility Criteria	Documents to establish compliance
Legal Status: Bidder is a legally registered entity that can ensure rapid local response (including physical presence of staff in the country) to any of the contract related requests (whether through a local branch or office, through a local consortium partner – all relationships to be documented through official documents and valid contracts submitted with the Bid).	Form D: Proposer Information
Eligibility: Vendor is not suspended, nor otherwise identified as ineligible by any UN Organization, the World Bank Group or any other International Organisation in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
Conflict of Interest: No conflicts of interest in accordance with Section 2 Article 4.	Form C: Technical Proposal Submission
Bankruptcy: The Proposer has not declared bankruptcy, in not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future	Form C: Technical Proposal Submission

***2. Compliance with Minimum Eligibility Criteria**

Do you confirm that you comply with the Minimum Eligibility Criteria?

2.4 Section 4. Evaluation Criteria - Qualification

1. Minimum Eligibility and Qualification Criteria

Minimum eligibility and qualification criteria will be evaluated on a **Pass/Fail basis**.

If the Proposal is submitted as a Joint Venture, Consortium or Association, each member should meet the minimum criteria, unless otherwise specified.

Qualification Criteria	Documents to establish compliance
History of non-performing contracts ^[1] : Non-performance of a contract did not occur as a result of contractor default within the last 3 years ¹ .	Form F: Eligibility and Qualification
Litigation History: Non-consistent history of court/arbitral award decisions against the Proposer for the last 3 years.	Form F: Eligibility and Qualification
Previous Experience	
Minimum 5 (five) years of experience in development of software products / systems. <i>(For JV/Consortium/Association, Lead entity should meet the requirement.)</i>	Form F: Eligibility and Qualification
Minimum of 3 (three) successfully completed contracts within the last 36 months prior to the proposal submission deadline with the cumulative	Form F: Eligibility and Qualification Copies of the contracts shall be submitted along with the bid.



<p>value of at least 600,000 USD, involving the design, development and deployment of enterprise information systems, each implementing a multi-tier custom architecture (separated frontend and backend layers) with an integrated relational database and at least 3 distinct core functional modules. All 3 contracts must have been delivered using an Agile development framework (Scrum, Kanban, or equivalent iterative cycles). At least 1 (one) of these must be a custom software development project for a public sector entity (Government Ministry, Agency, or other public institution) in the Republic of Moldova.</p> <p>Note: For each reference contract submitted to demonstrate compliance with the qualification requirements, the Proposer shall provide sufficient detail to enable the Evaluation Committee to assess the project's relevance and compliance with the respective criterion.</p> <p>Failure to provide sufficient information and supporting evidence may result in the reference project not being considered for evaluation purposes. <i>(For JV/Consortium/Association, all Parties cumulatively should meet the requirement)</i></p>	
<p>Minimum Key Personnel</p> <p>The minimum personnel mandatory for the implementation of the contract includes 8 key positions across development, quality assurance, design, and project management functions. Total Minimum Personnel Required: 8 positions</p> <p>Management & Analysis:</p> <ul style="list-style-type: none"> · 1 (one) IT Project Manager (Scrum Master) <p>Backend Development:</p> <ul style="list-style-type: none"> · 1 (one) Senior Backend Developer · 1 (one) Middle Backend Developer <p>Frontend Development:</p> <ul style="list-style-type: none"> · 1 (one) Senior Frontend Developer · 1 (one) Middle Frontend Developer <p>DevOps & Infrastructure:</p> <ul style="list-style-type: none"> · 1 (one) Senior DevOps <p>Quality Assurance:</p> <ul style="list-style-type: none"> · 1 (one) Senior QA <p>Design:</p> <ul style="list-style-type: none"> · 1 (one) Designer (UI/UX) 	<p>Duly signed CVs and Statements of Exclusivity and Availability, including any other supporting documents, attached to Form G: Format for Technical Proposal.</p>



<p>Bidders may add supplementary personnel roles aligned to their implementation methodology, clearly describing responsibilities and reporting lines as part of the technical proposal. <i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i></p>	
<p>Financial Standing Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. UNDP will check the financial accounts to compute the current ratio (CR). If CR is less than 1: UNDP shall verify financial capacity of the bidder and has the authority to seek references from concerned parties & banks on the bidder' financial standing. UNDP has the right to reject any bid if submitted by a contractor whom investigation leads to a result that the bidder is not financially capable and/or had serious financial problems.</p>	<p>Copy of audited financial statements for the last 3 (three) years. Form F: Eligibility and Qualification</p>
<p>Turnover: Proposers should have minimum average sales turnover of USD 600,000 for the last 3 (three) years. <i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i></p>	<p>Copy of audited financial statements for the last 3 (three) years. Form F: Eligibility and Qualification</p>

[1] Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employer's decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

***2. Compliance with Minimum Qualification Criteria**

Do you confirm that you comply with the Minimum Qualification Criteria?

2.5 Section 5. Technical Evaluation Criteria

1.

Technical Evaluation Criteria

Summary of technical proposal evaluation sections	Points
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		obtainable
1.	Proposer's qualification, capacity and experience	250
2.	Proposed methodology, approach and implementation plan	400
3.	Management structure and key personnel	350
Total		1,000

Section 1. Proposer's qualification, capacity and experience		Points obtainable
1.1	<p>Reputation of Organization and Staff Credibility / Reliability / Industry Standing (up to 60 pts.)</p> <p>Reputation of Organization and Staff Credibility / Reliability / Industry Standing (up to 60 pts.)</p> <p>Organization / Company profile – 25 pts:</p> <ul style="list-style-type: none"> • Excellent: Organization and staff have an outstanding reputation, proven reliability, and a strong company profile supported by verifiable references and achievements: 25 pts • Good: Organization and staff have a very good reputation and reliability, with strong references and a solid company profile: 23 pts • Satisfactory: Organization and staff have a good reputation and reliability, with adequate references and company profile: 18 pts • Poor: Organization and staff have limited reputation and reliability; references and company profile are weak or incomplete: 10 pts. • Very Poor: Organization and staff have very little reputation or credibility; references are minimal or questionable: 3 pts. • No submission: No information provided or completely unacceptable: 0 pts. <p>Financial standing and project financing capacity – up to 25 pts:</p> <ul style="list-style-type: none"> • Average sales turnover for the last three years of 600,000 USD to 700,000 USD – 10 pts.; more than 700,000 USD – 25 pts. 	50
1.2	<p>General Organizational Capability which is likely to affect implementation:</p> <p>General Organizational Capability which is likely to affect implementation:</p> <ul style="list-style-type: none"> • Years in business (5 years –15 pts, 5 pts for each additional year, up to 30 pts) • Project management controls (organigram) (up to 15 pts) 	45
1.3	<p>Relevance of specialized knowledge and experience:</p> <p>Relevance of specialized knowledge and experience:</p> <ul style="list-style-type: none"> • Relevant experience in development of software products (5 years – 30 pts., each additional year – 10 pts., up to max 50 pts.); • Successfully completed contracts within the last 36 months prior to the proposal submission deadline, each featuring a multi-tier custom architecture (separated 	190



	<p>frontend/backend) with an integrated database and at least 3 distinct core functional modules. Contracts must have been delivered using an Agile development framework (Scrum, Kanban, or equivalent iterative cycles) (3 contracts – 20 pts., each additional contract – 10 pts., up to max 40 pts.)</p> <ul style="list-style-type: none"> • Demonstrated experience developing custom software for a public sector entity (Government Ministry, Agency, or other public institution) in the Republic of Moldova (1 assignment – 20 pts., each additional assignment – 5 pts., up to 30 pts.); • Demonstrated experience in the development of software products related to the thematic areas of social protection, labour or employment would be an advantage (no – 0 pts., yes – 15 pts.); • Working experience with UN Agencies and/or other international organizations will be an advantage (no – 0 pts., yes – 5 pts.). 140 	
1.4	<p>Organizational Commitment to Sustainability:</p> <ul style="list-style-type: none"> • Organization is compliant with ISO 14001 or ISO 14064 or equivalent (no – 0 pts., yes – 5 pts.); • Organization is a member of the UN Global Compact (no – 0 pts., yes – 5 pts.); • Organization demonstrates significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, membership in Business Membership Organisations part of SMEs sector, renewable energies or membership of trade institutions promoting such issues, overall gender balance in the team, diversity within the team: people from minority, vulnerable or marginalized groups are part of the team, demonstrated experience in applying the Human Rights Based Approach and Gender Mainstreaming in the area (if relevant) (no – 0 pts., yes – 5 pts.). 	15
Total Section 1		300

Section 2. Proposed methodology approach and implementation plan		Points obtainable
2.1	<p>To what degree does the Proposer understand the assignment?</p> <ul style="list-style-type: none"> • Excellent understanding. The proposer demonstrates a comprehensive and deep understanding of the assignment. The requirements submitted and supported by excellent evidence of ability to support and exceed ToR requirements: 125 pts. • Good understanding. The proposer demonstrates good understanding of the assignment and provided good evidence of ability to support the ToR requirements: 112 pts. • Satisfactory understanding. The proposer demonstrates a general understanding of the assignment. The requirements submitted are supported by satisfactory evidence of ability to support ToR requirements: 88 pts. • Poor understanding. The proposer shows limited understanding of the assignment. The requirements submitted are supported by marginally acceptable or 	125



	<p>weak evidence of ability to support ToR requirements: 50 pts.</p> <ul style="list-style-type: none"> · Very poor understanding. The proposer demonstrates very little understanding of the assignment. The requirements submitted but not supported by evidence to demonstrate ability to comply with ToR requirements: 12 pts. · No submission. Information has not been submitted or is unacceptable: 0 pts 	
2.2	<p>Is the conceptual framework adopted appropriate for the assignment?</p> <ul style="list-style-type: none"> · Excellent. The conceptual framework is fully appropriate for the assignment, all aspects are excellently described, and requirements fully addressed: 125 pts · Good. The conceptual framework is appropriate, minor refinements may be possible, but unnecessary, and overall meets requirements well: 112 pts. · Satisfactory. The conceptual framework is appropriate but may require some adjustments to fully incorporate all aspects and requirements: 88 pts · Poor. The conceptual framework requires significant adjustments to address most aspects and requirements: 50 pts. · Very poor. The conceptual framework is largely inadequate, missing critical elements, and does not meet requirements: 12 pts. · No submission. No conceptual framework provided or completely unacceptable: 0 pts. 	125
2.3	<p>The preliminary implementation plan is clear, the sequence of project phases, activities, milestones and the planning are logical, realistic and the needed human and material resources promise an efficient implementation of the project:</p> <ul style="list-style-type: none"> · Excellent. The proposed plan is clear, well-structured with a defined and realistic sequence of activities; all needed human and material resources promise efficient implementation: 100 pts. · Good. The proposed plan is clear and structured, resources mostly sufficient for efficient implementation: 90 pts. · Satisfactory. The proposed plan is clear and structured with minor refinements possible, has a realistic sequence of activities if refined; resources may not be fully sufficient for implementation: 70 pts. · Poor. The proposed plan is partially structured, with significant gaps in activity sequence and resource allocation: 40 pts. · Very poor. The proposed plan is not well-structured, lacks clarity in sequence, and resources are largely missing: 10 pts · No Submission. No plan provided or completely unacceptable: 0 pts. 	100
2.4	<p>To what extent have quality assurance procedures and risk mitigation measures been established?</p> <ul style="list-style-type: none"> · Excellent. Quality assurance procedures and risk mitigation measures establish a clearly described mechanism that incorporates all aspects and requirements of the assignment: 50 pts. · Good. Mechanism is clear and comprehensive, covers most aspects effectively. 45 pts · Satisfactory. Procedures and measures may require some adjustments to fully incorporate all aspects and requirements: 35 pts. · Poor. Procedures and measures require major adjustments to address most aspects and requirements: 20 pts. · Very Poor. Mechanism is largely inadequate, missing critical elements and does not meet requirements: 5 pts 	50

	No Submission. No mechanism provided or completely unacceptable: 0 pts	
Total Section 2		400

Section 3. Management Structure and Key Personnel		Points obtainable	
3.1	IT Project Manager (Scrum Master)	55	
	Years of experience working as a project manager in software development projects (7 years – 16 pts., each additional year – 1 pt., up to a max. of 19 pts.)		19
	Number of assignments with Agile methodologies (3 assignments – 8 pts., each additional assignment – 1 pt., up to a max. of 13 pts.)		13
	Number of assignments working with modern web application and microservices architecture, leading cross-functional technical teams. Core frameworks (1 assignment – 3 pts., each additional project – 1 pt., up to 10 pts.)		10
	Number of previous assignments working with public institutions (1 assignment – 3 pts., each additional project – 1 pt., up to 6 pts.)		6
	Language proficiency: English and Romanian (both mandatory) – 5 pts; Russian – 2 pts.	7	
3.2	Senior Backend Developer	60	
	Number of years' experience in .NET/ASP.NET Core development (5 years – 16 pts., each additional year – 1 pt., up to a max. of 23 pts.)		23
	Number of assignments with backend API development using microservices architecture, CQRS patterns, or event-driven design with message brokers (e.g. Kafka) (2 assignments – 11 pts., each additional assignment – 1 pt., up to a max. of 14 pts.)		14
	Number of previous assignments with cloud platforms (e.g., Azure, AWS) and microservices architecture (1 assignment – 7 pts., each additional project – 1 pt., up to 12 pts.)		12
	Number of previous assignments working with a public institution (1 assignment – 4 pts., each additional project – 1 pt., up to 11 pts.)	11	
3.3	Middle Backend Developer	45	
	Number of years' experience in .NET/ASP.NET Core development (3 years – 14 pts., each additional year – 1 pt., up to a max. of 18 pts.)		18
	Number of assignments with backend API development using microservices architecture, CQRS patterns, or event-driven design with message brokers (e.g. Kafka) (1 assignment – 7 pts., each additional assignment – 1 pt., up to a max. of 11 pts.)		11
	Number of previous assignments with cloud platforms (e.g., Azure, AWS)	5	

	<i>(1 assignment – 2 pts., each additional project – 1 pt., up to 5 pts.)</i>		
	Number of previous assignments working with a public institution <i>(1 assignment – 4 pts., each additional project – 1 pt., up to 11 pts.)</i>	11	
3.4	Senior Frontend Developer		45
	Number of years' experience in software development <i>(4 years – 12 pts., each additional year – 1 pt., up to a max. of 17 pts.)</i>	17	
	Number of assignments in Angular, React, Vue, or other modern JavaScript frameworks <i>(3 assignments – 8 pts., each additional assignment – 1 pt., up to a max. of 11 pts.)</i>	11	
	Number of previous assignments with Docker and Kubernetes for development and deployment processes <i>(1 assignment – 5 pts., each additional project – 1 pt., up to 9 pts.)</i>	9	
	Number of previous assignments working with a public institution <i>(1 assignment – 3 pts., each additional project – 1 pt., up to 8 pts.)</i>	8	
3.5	Middle Frontend Developer		30
	Number of years' experience in software development <i>(3 years – 9 pts., each additional year – 1 pt., up to a max. of 11 pts.)</i>	11	
	Number of assignments in Angular, React, Vue, or other modern JavaScript frameworks <i>(1 assignment – 5 pts., each additional assignment – 1 pt., up to a max. of 8 pts.)</i>	8	
	Number of previous assignments with Docker and Kubernetes <i>(1 assignment – 2 pts., each additional project – 1 pt., up to 4 pts.)</i>	4	
	Number of previous assignments working with a public institution <i>(1 assignment – 2 pts., each additional project – 1 pt., up to 6 pts.1 assignment – 3 pts., each additional project – 1 pt., up to a max. of 7 pts.)</i>	7	
3.6	Senior DevOps		45
	Number of years' experience in DevOps <i>(5 years – 12 pts., each additional year – 1 pt., up to a max. of 17 pts.)</i>	17	
	Number of assignments with CI/CD tools (GitHub Actions, GitLab CI, Azure DevOps, etc.) <i>(2 assignments – 8 pts., each additional assignment – 1 pt., up to a max. of 11 pts.)</i>	11	
	Number of previous assignments with cloud services (AWS, Azure, etc.) <i>(1 assignment – 5 pts., each additional project – 1 pt., up to 9 pts.)</i>	9	
	Number of previous assignments working with a public institution <i>(1 assignment – 2 pts., each additional project – 1 pt., up to 6 pts.1 assignment – 3 pts., each additional project – 1 pt., up to a max. of 8 pts.)</i>	8	
3.7	Senior QA		40
	Number of years' experience in QA engineering <i>(5 years – 10 pts., each additional year – 1 pt., up to a max. of 13 pts.)</i>	13	
	Number of assignments using Agile and Scrum methodologies <i>(2 assignments – 5 pts., each additional assignment – 1 pt., up to a max. of 9</i>	9	



	pts.)		
	Number of previous assignments in designing, executing, and documenting manual test cases (1 assignment – 3 pts., each additional project – 1 pt., up to 6 pts. 1 assignment – 4 pts., each additional project – 1 pt., up to 8 pts.)	8	
	Number of previous assignments working with a public institution (1 assignment – 2 pts., each additional project – 1 pt., up to 4 pts. 1 assignment – 3 pts., each additional project – 1 pt., up to a max. of 5 pts.)	5	
	Language proficiency: English and Romanian (both mandatory) – 4 pts; Russian – 1 pt.	5	
3.8	Designer (UI/UX)		30
	Bachelor's degree in Graphic Design, UX/UI Design, Human-Computer Interaction, Visual Communication, Product Design, or equivalent (Bachelor's degree – 5 pts)	5	
	Number of years' experience in UI/UX Design (5 years – 5 pts., each additional year – 1 pt., up to a max. of 9 pts.)	9	
	Number of assignments of user-centred design (UCD) development (1 assignment – 3 pts., each additional project – 1 pt., up to 5 pts.)	5	
	Number of previous assignments in standard UX software (Sketch, Figma, FigJam, InVision, etc.) (1 assignment – 3 pts., each additional project – 1 pt., up to a max. of 5 pts.)	5	
	Number of previous assignments collaborating within design systems, maintaining design documentation, and aligning interfaces with Modelul Unitar de Design (MUD) or equivalent institutional design frameworks within public sector projects (1 assignment – 2 pts., each additional project – 1 pt., up to 4 pts.)	4	
	Language proficiency: English and Romanian (both mandatory) – 1 pt each;	2	
Total Section 3			350

2.6 Section 6. Financial Evaluation

***1. Financial Proposal**

Please provide the cost breakdown of your financial proposal as per Form K (Format for Financial Proposal) and instructions provided. Indicate the total amount here and make sure it matches with the total amount indicated line items.

Target: Cost breakdown provided

2.7 Section I-1.

2.8 Section I-2.



3 PART: Schedule of Requirement and Price Schedule

Instructions **The proposer is required to prepare the Financial Proposal following the format from Forms J and K and submit them in an envelope separate from the Technical Proposal (Forms A-I) as indicated in the Instruction to Proposers (these forms shall be duly uploaded under the Commercial Section 6 in "Requirements").**

The inclusion of any financial information in the Technical Proposal (Forms A-I) shall lead to disqualification of the Proposer.

Additionally, the Proposer shall complete the item line pricing below including the total proposal amount.

The Financial Proposal should align with the requirements of the Terms of Reference and the proposer's Technical Proposal. The proposer shall select the applicable currency of proposal: MDL (Moldovan Leu) for local suppliers and USD (US Dollars) for international suppliers.

3.1 Line Information

Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
1-Deliverable 1: Development of the Controls Module — planned and unannounced inspections, control delegation issuance, digital checklists, findings documentation, prescriptions, and electronic signatures Data migration from SIA REDCAM to SI	Management information systems MIS						



Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
2-Deliverable 2: Development and deployment of the Work Accidents Module — accident registration, investigation assignment and tracking, severity classification, and report generation. Implement desired changes to previous deliverables after	Management information systems MIS						
3-Deliverable 3: Integration and regression testing for Phase 1 modules, User Acceptance Testing, bug fixes, and production deployment of Phase	Management information systems MIS						



Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
4-Deliverable 4: Development and deployment of the Petitions Module — multi-channel intake, auto-routing, legal deadline monitoring, petition-to-control linkage, and statistical reporting. Implement desired changes to previous deliverables a	Management information systems MIS						
5-Deliverable 5: Development and deployment of the Reporting Module — periodic reports, EU/partner templates, ad-hoc report builder, and audit logging. Implement desired changes to previous deliverables after feedback session with stakeholde	Management information systems MIS						



Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
6-Deliverable 6: Integration and regression testing for Phase 2 modules, User Acceptance Testing, bug fixes, and production deployment of Phase 2	Management information systems MIS						
7-Deliverable 7: Development and deployment of the Monitoring Module — compliance tracking, automated alerts and escalation, entity risk profiling and scoring. Implement desired changes to previous deliverables after feedback session with st	Management information systems MIS						



Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
8-Deliverable 8: Development and deployment of the Planning Module . Risk-based control planning, entity risk assessment, and plan management. Implement desired changes to previous deliverables after feedback session with stakeholder.	Managem ent informatio n systems MIS						
9-Deliverable 9: Integration and regression testing for Phase 3 modules, User Acceptance Testing, bug fixes, and production deployment of Phase 3.	Managem ent informatio n systems MIS						
10-Deliverable 10: Development and deployment of Front Office — Citizen Portal (Phase 4)	Managem ent informatio n systems MIS						



Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
11-Deliverable 11: Development and deployment of final features, security optimization, system consolidation. Integration, regression, UAT, and production deployment of Phase 4.	Management information systems MIS						
12-Deliverable 12: Final technical documentation, team training and handover, production deployment of complete system, post-launch monitoring and hypercare	Management information systems MIS						
13-Deliverable 13: Warranty for the developed solutions, extended directly to the MLSP/SLI as the beneficiary of the services. The warranty period starts after final release of the deliverables. During the warranty period the Company shall fix	Management information systems MIS						



*For Additional Attributes of lines, please review the negotiation lines from supplier portal.