REQUEST FOR QUOTATION NO. RfQ26/03392

Provision of Internet connectivity services for UN Agencies in Moldova on Long Term Agreement basis

United Nations Development Programme (UNDP)kindly requests your quotation for the **Request for Quotation no. RfQ26/03392: Provision of Internet connectivity services for UN Agencies in Moldova on Long Term Agreement basis,** as detailed in line items section of this RFQ.

This Request for Quotation comprises the following documents:

Section 1: This RFQ document generated by the online system
Section 2: RFQ Instructions and Data
Annex 1: Schedule of Requirements
Annex 2: Quotation Submission Form
Annex 3: Technical and Financial Offer Form
Annex 4: Technical Responsiveness Table

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted directly in the system responding to the questions and uploading required documents by the date and time indicated in the online portal. It is your responsibility to ensure that your quotation is submitted before the deadline. Quotations received after the submission deadline outside the online portal, for whatever reason, will not be considered for evaluation.

Quotations must be submitted directly in Quantum ERP supplier portal following the link: http://supplier.quantum.partneragencies.org using the profile you may have in the portal (please log in using your username and password).

Follow the instructions in the user guide to search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-01145**and subscribe to the tender in order to get notifications in case of amendments of the tender document and requirements.

In case you have never registered before, follow this link to register a profile.

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: sc.md@undp.org. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: sc.md@undp.org.

Computer firewall could block *oracle* or *undp.org extension* and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the bid shall be submitted online through the Quantum system and any bid sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Quotation, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any bid after that date and time. It is the responsibility of the bidder to make sure that the bid is submitted prior to this deadline for submission.

Bidders are advised to upload bid documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

Thank you and we look forward to receiving your quotation.

UNDP Moldova

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1 Overview

1.1 General Information

Title	RfQ26/03392: Internet services for UN Agencies on Long Term Agreement basis
E-Mail	sc.md@undp.org
Reference Number	PRC0198310/RfQ26/03392
Beneficiary Country	MDA
Introduction	

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Thank you and we look forward to receiving your quotation.

UNDP Moldova

1.2 Tender Timeline

Open Date 30/10/26 16:38 PM
Close Date 23/11/26 14:30 PM
Time Zone Coordinated Universal Time

1.3 Terms

Negotiation Currency MDL (Moldovan Leu)

Eligible Response Currencies

Check the one currency in which you will enter your response.

	Response Currency	Description	Price Precision
☐	MDL	Moldovan Leu	2
☐	USD	US Dollar	2

1.4 Attachments

File Name or URL	Type	Description
Quotation Forms	File	
Guides for Suppliers	File	
Request for Quotation	File	

Note: The attachments above are part of general attachments to this Tender. There may be more attachments uploaded with requirement or price schedule. All attachments can be accessed from the portal directly

2 PART: TENDER REQUIREMENT AND EVALUATION CRITERIA

**Response is required*

Please review carefully the requirements and questions in this section. Provide answers where required (marked with *asterisk symbol) and upload supporting documents when requested so (marked with *asterisk symbol).

2.1 Section 1. Section 2 RFQ General Instructions and Data sheet

1. **Introduction**

   Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement (https://popp.undp.org/procurement) and with the provisions in the General Instructions to Bidders included in the document herewith attached.

   Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ.

   UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or cancellation of the tender in the online portal.

2. **Special Instructions**

   Please ready and follow the specific instructions included in Specific Instructions document herewith attached.

3. **General Conditions of Contract**

   Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to one of the General Conditions of Contract below as applicable in each case specified in the Requirements section

   Applicable GTC:

   General Terms and Conditions / Special Conditions for Contract: https://popp.undp.org/document/general-terms-and-conditions-contracts-goods-andor-services

2.2 Section 2. Documents to be submitted

*1. **Annex 2: Quotation Submission Form**

Have you uploaded Annex 2: Quotation Submission Form duly completed and signed?

Target: Annex 2: Quotation Submission Form

*2. **Annex 3: Technical and Financial Offer**

Have you uploaded Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Annex 1: Schedule of Requirements? You can upload attachments for more comprehensive description of your technical offer, in addition to Annex 3.

Target: Annex 3: Technical and Financial Offer

*3. **Annex 4: Detailed Technical Description**

Have you uploaded Annex 4: Detailed Technical Description duly completed and signed and in accordance with the Annex 1: Schedule of Requirements?

Target: Annex 4: Detailed Technical Description

*4. **Company Profile**

Have you provided the Company Profile, including detailed portfolio/ previous corporate experience in similar fields related to the assignment?

Target: Company Profile

*5. **Registration documents**

Have you provided a copy of your company registration certificate?

Target: Registration documents

*6. **License for internet services provision**

Have you provided the copy of company license for internet services provision, valid at the moment of bid submission?

*7. **List of recent contracts**

Have you provided a list of at least 3 (three) completed or ongoing contracts for the provision of enterprise-grade Internet services in the last 5 (five) years, including the following information:

- Name of previous contracts
- Client and Reference Contact Details including e-mail
- Contract value
- Period of activity
- Types of activities undertaken

Copies of contracts shall be provided.

Target: List of recent contracts

*8. **Statement of Satisfactory Performance**

Have you provided the Statements of Satisfactory Performance (Certificates) from the top 3 (three) clients in terms of Contract value in similar field?

Target: Statement of Satisfactory Performance

*9. **Financial Statements**

Have you provided the Financial Statements (Income Statements and Balance Sheets) for the past 2 years (2024, 2025)?

Target: Financial Statements

*10. **Evidence/ Certification of Environmental Sustainability**

Please provide the Evidence/ Certification of Environmental Sustainability ("Green Standards") of the company for the services provided, if any

Target: Certification of Environmental Sustainability

2.3 Section 3. Annex 1: Schedule of Requirements

*1. **Compliance with technical requirements**

Please confirm whether you comply with technical requirements. Indicate per each line if complying fully and state if any deviations. Upload the full document as per template provided and add additional technical documentation as needed.

2.4 Section 4. Annex 2: Quotation submission form

*1. **Legal name of bidder or Lead entity**

Provide the legal name of the bidder, or the Lead Entity in case of JVs

Response attachments are optional.

*2. **Legal Address**

Provide the legal address of the bidder

Response attachments are optional.

*3. **Registration year**

Provide the registration year of the company

*4. **Legal structure**

Choose the applicable legal structure from the options below.

*5. **UNGM registration**

Are you a UNGM registered vendor? If yes, provide UNGM number in the comments box

*6. **ISO 9000 or equivalent**

Do you possess an ISO 9000 certificate or equivalent? If yes, upload a copy.

*7. **ISO 14001 or 14064**

Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):

*8. **Company statement on Enviromental policy**

Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)

*9. **Commitment to sustainability**

Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues (If yes, provide a Copy)

*10. **Member of UN Global Compact**

Is your company member of UN Global Compact?

*11. **Bank Information**

Please provide the following bank information and upload a bank document as proof:
Bank Name:
Bank Address:
IBAN:
SWIFT/BIC:
Account Currency:
Account number:

Response attachments are optional.

*12. **Previous relevant experience**

Provide information on most recent 3 relevant contracts, upload table if needed:
Name of previous contracts Client & Reference Contact Details including e-mail Contract Value Period of activity Types of activities undertaken

Response attachments are optional.

2.5 Section 5. Bidder Declaration

*1. **Requirements and Terms and Conditions**

Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.

*2. **Capacity and capability**

I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.

*3. **Ethics**

Ethics: In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.

*4. **Code of Conduct**

I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN.

*5. **Conflict of Interest**

I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organisation's Point of Contact.

*6. **Prohibitions and Sanctions**

l/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.

*7. **Bankruptcy**

l/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.

*8. **Offer Validity Period**

I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.

*9. **Acceptance of contract**

I/We understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.

*10. **Signatory person**

I/We hereby confirm that this offer in the system is submitted by an authorized person from the company and it warrants and agrees that he/she been authorized by the Organization/s to make this declaration on its/their behalf.

2.6 Section 6. Annex 3: Financial offer

1. **Finanical offer**

   Please provide detailed pricing directly in the system per each line, unless otherwise instructed by UNDP. By submitting the financial offer in the system, your company confirms acceptance of all the terms indicated in this RFQ document.

3 PART: Schedule of Requirement and Price Schedule

Instructions

Please fill in this form in accordance with the lines below. Additionally, please supplement this online form with the duly filled in, signed and stamped Annex 3: Technical and Financial Offer attached herewith. Please provide a lump sum for the provision of the services stated in the Schedule of Requirements (Annex 1) for your technical offer.

For National Bidders - prices below shall be quoted in Moldovan Lei, VAT included. The prices with VAT excluded shall be listed only in the Annex 3: Technical and Financial Offer. For International Bidders - prices below shall be quoted in US Dollar.

3.1 Line Information

Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
1-Option 1: Primary Internet connection/ bandwidth of 500 Mbps/500 Mbps							
2-Option 2: Backup Internet connection/ bandwidth of 100 Mbps/100 Mbps							
1.1-Internet Connectivity bandwidth of 500 Mbps/500 Mbps	Internet services						

Line Description	Category	Item	UOM	Requested Quantity	Unit Price	Total Price	Additional Attributes
1.2-Other Costs: Setup/ installation fee; Cost of additional communication equipment (if any)	Internet services						
2.1-Internet Connectivity bandwidth of 100 Mbps/100 Mbps	Internet services						
2.2-Other Costs: Setup/ installation fee; Cost of additional communication equipment (if any)	Internet services						

*For Additional Attributes of lines, please review the negotiation lines from supplier portal.