



REQUEST FOR QUOTATION (RFQ)

NAME & ADDRESS OF FIRM:	DATE: 02 April 2018
	REFERENCE: RfQ18/01727

Dear Sir / Madam:

We kindly request you to submit your quotation for **Telephone system for the Ministry of Defense**, as detailed in Annex 1 of this RFQ. When preparing your quotation, please be guided by the form attached hereto as Annex 2.

Quotations may be submitted on or before **16 April 2018, 15:00 (Moldova local time)** and via e-mail or courier mail to the address below:

United Nations Development Programme in Moldova
131, 31 August 1989 Street, MD-2012 Chisinau, Republic of Moldova
Attention: Registry Office/Procurement
tenders-Moldova@undp.org

Quotations shall be submitted in English or Romanian duly signed and stamped and shall be marked with the note **"RfQ18/01727: Telephone system for the Ministry of Defense"**.

Quotations shall be submitted in English or Romanian duly signed and stamped. Uploaded files in the .pdf format must be free from any form of virus or corrupted contents, or the quotations shall be rejected. It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation.

Please take note of the following requirements and conditions pertaining to the supply of the abovementioned goods:

Delivery Terms [INCOTERMS 2010]	<input checked="" type="checkbox"/> DAP
Customs clearance, if needed, shall be done by:	<input checked="" type="checkbox"/> Supplier/Offeror
Exact Address of Delivery Location (identify all, if multiple)	84 sos. Hincesti Street, Chisinau, Moldova
Latest Expected Delivery Date and Time	<input checked="" type="checkbox"/> 60 calendar days from the issuance of the Purchase Order (PO)
Preferred Currency of Quotation	<input checked="" type="checkbox"/> United States Dollars

Value Added Tax on Price Quotation	<input checked="" type="checkbox"/> Must be exclusive of VAT and other applicable indirect taxes
After-sales services required	<input checked="" type="checkbox"/> Warranty on Parts and Labor for minimum period of 3 years <input checked="" type="checkbox"/> Next business day technical support <input checked="" type="checkbox"/> Installation of system and integration with existing infrastructure; <input checked="" type="checkbox"/> Trainings to designated staff on system operation and maintenance
Deadline for the Submission of Quotation	<u>16 April 2018, 15:00 (Moldova local time)</u>
All documentations, including catalogs, instructions and operating manuals, shall be in this language	<input checked="" type="checkbox"/> English <input checked="" type="checkbox"/> Others: Romanian
Documents to be submitted	<input checked="" type="checkbox"/> Duly Accomplished Form as provided in Annex 2, and in accordance with the list of requirements in Annex 1; <input checked="" type="checkbox"/> Company profile (short info up to 1 page) <input checked="" type="checkbox"/> Copy of Company's Registration Certificate; <input checked="" type="checkbox"/> Detailed technical description of the offered goods and services; <input checked="" type="checkbox"/> Certificates of quality for the offered equipment; <input checked="" type="checkbox"/> Statement or certificate of origin for the offered equipment; <input checked="" type="checkbox"/> Manufacturer's warranty document confirming that proposed items are Original parts. <input checked="" type="checkbox"/> CVs of proposed engineers/staff responsible for system implementation; <input checked="" type="checkbox"/> Manufacturer's Authorization of the Company as a Sales Agent (if Supplier is not the manufacturer); <input checked="" type="checkbox"/> Name and address of authorized service in Moldova; <input checked="" type="checkbox"/> Quality Certificates (ISO, etc.); <input checked="" type="checkbox"/> Track record of minimum 3 projects implemented in creating / providing complex (similar to specifications listed in Annex I) IP telephony solutions over the last 5 years; <input checked="" type="checkbox"/> Evidence/Certification of Environmental Sustainability ("Green" Standards) of the Company or the Product being supplied ; <input checked="" type="checkbox"/> Written Self-Declaration of not being included in the UN Security Council 1267/1989 list, UN Procurement Division List or other UN Ineligibility List.
Period of Validity of Quotes starting the Submission Deadline Date	<input checked="" type="checkbox"/> 90 days In exceptional circumstances, UNDP may request the Vendor to extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Quotation.
Partial Quotes	<input checked="" type="checkbox"/> Not permitted
Payment Terms	<input checked="" type="checkbox"/> 100% upon complete delivery of goods
Liquidated Damages	0.1% of contract for every day of delay, up to a maximum duration of 1 calendar month. Thereafter, the contract may be terminated.
Evaluation Criteria	<input checked="" type="checkbox"/> Technical responsiveness/Full compliance to requirements and lowest price; <input checked="" type="checkbox"/> Minimum 5 years of experience in delivering / implementing VoIP solutions;

	<input checked="" type="checkbox"/> Minimum 3 projects implemented in creating / providing complex (similar to specifications listed in Annex I) IP telephony solutions over the last 5 years; <input checked="" type="checkbox"/> Availability of certified engineer(s): at least one engineer shall be certified by manufacturer in performing installation works (as detailed in attached technical specifications) <input checked="" type="checkbox"/> Availability of Manufacturer authorization of the Company as distributor/reseller ; <input checked="" type="checkbox"/> Manufacturer's warranty document confirming that proposed items are Original parts. <input checked="" type="checkbox"/> Availability of authorized local service center. <input checked="" type="checkbox"/> Availability of ISO 27001 certificate; <input checked="" type="checkbox"/> Full acceptance of the PO/Contract General Terms and Conditions; <input checked="" type="checkbox"/> Maximum delivery period not to exceed 60 calendar days upon signature of contract.
UNDP will award to:	<input checked="" type="checkbox"/> One and only one supplier
Type of Contract to be Signed	<input checked="" type="checkbox"/> Purchase Order and/or Contract for goods and/or services
Special conditions of Contract	<input checked="" type="checkbox"/> Cancellation of PO/Contract if the delivery/completion is delayed by 30 days
Conditions for Release of Payment	<input checked="" type="checkbox"/> Written Acceptance of Goods based on full compliance with RFQ requirements
Annexes to this RFQ	<input checked="" type="checkbox"/> Specifications of the Goods Required (Annex 1) <input checked="" type="checkbox"/> Form for Submission of Quotation (Annex 2) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions (Annex 3) <input checked="" type="checkbox"/> Technical compliance Table (Annex 4) Non-acceptance of the terms of the General Terms and Conditions (GTC) shall be grounds for disqualification from this procurement process.
Contact Person for Inquiries (Written inquiries only) ¹	Olga Driga, Procurement Associate olga.driga@undp.org Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.

Goods offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

¹ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

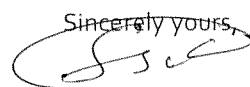
Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: <http://www.undp.org/procurement/protest.shtml>.

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf.

Thank you and we look forward to receiving your quotation.

Sincerely yours,



Denis Suschevici,
Head of Procurement Unit

Technical Specifications

Technical data sheet for IP PBX System

Hybrid system with support TDM (analogue and digital) telephony, DECT wireless telephony and Voice over IP (VoIP) in any possible combination.

Configuration must supports networking with at least 50 interconnected nodes with 100% transparency, with a minimum 250 IP channels for networking interconnection with other systems. In this sense the nodes will be equipped with the IP-TDM translation interface without requiring additional hardware, only interconnection licenses.

Minimum technical requirements for IP PBX	
Analog subscribers	600 internal subscribers with the possibility of extension at least 800
Digital subscribers	50 internal subscribers with extension capability
IP subscribers	50 internal subscribers with extension capability
SIP/H.323 trunk	140 SIP trunks for interconnection with the public network or other proprietary communication systems
Analog trunk	30
SIP Licenses	30 pcs. - for existing CISCO IP Phone 7942 and CISCO IP Phone - CP 8811
Integrated voice messaging	Available
Recording memory	Available
Fax to Email	Available
Email to Fax	Available
Video conference	Available
Conference call	1 session with at least 32 internal or external simultaneous participants
Call Forwarding	Incoming phone calls redirects to another interior destination
Follow me	Incoming phone calls to be received at different interior locations
Do not disturb	Incoming phone calls as normal but does not alert the user
Group hunting	Sequential switching of group calls by a certain rule (linear / cyclic)
Call Pickup	Receiving calls by another device in the group. For each call, the pickup code is formed.
Automatic Redial	Automatically dialing a subscriber when it becomes free or it has not responded.
Group calls	Call simultaneously to multiple users.
Sequential call	Calling consecutive multiple subscribers in the group after a predetermined time if the call was not answered.
Sound notification	Distinctive ring signal for calls (internal, external calls or callbacks)
ARS / LCR Routing	Automatic route selection for an external call. The possibility of defining routing tables based on which the system searches for the cheapest route (inexpensive) for calls that leave the location at certain time intervals.
Manager / Secretary mode	Available
Clients Unified Communication	Available, incorporated function (without any additional hardware)
Call Center	Available
CLIP FSK / DTMF	Available for External and Internal lines
Switch PoE (built-in)	8 ports
TAPI 2.0	Available, supports 3rd party and 1st party
Line LB	Phone channels (line) with non-permanent power supply
Line CO	Phone channels (line) with permanent power supply
Black / White - lists	Restrict calls between departments
Operation mode	at least 8 modes (Day, Pause1, Pause2, Night, Weekend, Legal Holidays, Flexible Employee Program, etc.)
Mobile phone integration	Available
Redundancy	Redundancy at processor level for a minimum of 50% of the system capacity (including interiors and trunks)

Security	SIP trunk security software installed on the system processor to analyze suspects and block them automatically
Grounding	15 safety points with grounding rails - for all subscribers
Compatibility	Full compatibility and integration with existing system and equipment NEC SV9100, NEC SL1000, LG LDK-100, LG LDK-300
Autonomy	at least 3 hours in the event of a power failure for all components of the system
DSS Console	2 pcs. (at least 60 programmable buttons)
Cabinet	19-inch communication cabinet for all telephone booth supplies (patch panel, junction box, gas discharge protectors, reglets, cables, etc.)
Input Power	110 V AC / 230 V AC / 50 Hz / 60 Hz
Power consumption	Max. 450 Watt
Dimensions	Rack housing 2U
IP Phone Type 1	10 pcs.
	<p>LCD display at least 220 x 94 pixels lighted; 12 memory keys (lighted) 2 ports, 10BASET / 100BASETX / 1 Gbit/s - Full-Duplex / Half-duplex Codec G.711, G.729A, G.722 (Wideband) Hotkeys: Agendas, Voicemail, Calling Message, Retro Call, Conference Menu key: call history, agenda, display settings, ringtone volume, background light Lock keypad with one touch and unlock with password Hands-free, full duplex Headphonesupport User friendly keysystem / notification on display Contact list 1000 numbers / groups / personal contacts for 600 phones Navigation keys Call history Wall mounting option Same manufacturer with communications equipment XML interface - possibility to integrate with other applications; 802.1x Securing Talk: IEEE802.1x Authentication (EAPMD5, .EAPOL Forwarding), SIP & RTP Encryption Microsoft Outlook Integration Minimum operating temperature range 10 to 45°C ; humidity 10-90%;</p>
IP Phone Type 2	10 pcs.
	<p>LCD display at least 220 x 94 pixels lighted 24 memory keys (lighted) 2 ports, 10BASET / 100BASETX / 1 Gbit/s - Full-Duplex / Half-duplex Codec G.711, G.729A, G.722 (Wideband) Hotkeys: Agendas, Voicemail, Calling Message, Retro Call, Conference Menu key: call history, agenda, display settings, ringtone volume, background light Lock keypad with one touch and unlock with password Hands-free, full duplex Headphonesupport User friendly keysystem / notification on display Contact list 1000 numbers / groups / personal contacts for 600 phones Navigation keys Call history Wall mounting option Same manufacturer with communications equipment; XML interface - possibility to integrate with other applications; 802.1x Secure TX: IEEE802.1x Authentication (EAPMD5, .EAPOL Forwarding), SIP & RTP Encryption Microsoft Outlook Integration Minimum operating temperature range 10 to 45°C ; humidity 10-90%</p>
Management system	

	Multi-levelled web-based management for the entire future and existing communication system with the following features: Alarm handling and full diagnosis Online journal (time, duration, call id, etc ...) Operational Maintenance Changes and modifications Extensions and trunks facilities Traffic classes Local / remote read and software identification User profiles Password protection depending on access level SNMP System identification Diagnostic call test Traffic measurement - to offer various possibilities of adapting all communication processes to the workflows of the institution, optimizing them (managed / PC or Network)
Warranty:	The warranty period is 36 months with the level of support / recovery on the next business day. Availability of an authorized service center.
Other requirements:	<ol style="list-style-type: none"> 1. System implementation and commissioning must be performed by a certified engineer from the equipment manufacturer. 2. The system will be delivered, installed and integrated with existing institution infrastructure. The supplier will offer as well as technical training (number of hours support per year- help desk) in the aim to use the offered products.
Technical requirements for entire future IP PBX System	
SIP Protocols, H.323	Full compatibility with the Session Initiation Protocol (SIP)
External lines – ISDN, analog, IP extensions	Up to 396
Internal lines – digital / analog / IP extensions	up to 890
IP soft phone	up to 250
Integrated voice messaging	integrated 16-channel simultaneous voice messaging
Recording memory	at least 0.45 hours / telephone and call center option with 115-hour voice recording capability
Fax to Email	Available
Email to Fax	Available
Video Conference	Available, up to 4 video participants
Clients Unified Communication	Available, incorporated function (without any additional hardware)
Call Center	Up to 500 agents and 64 automated call distribution groups
CLIP FSK / DTMF	Available for External and Internal lines
Switch PoE (built-in)	8 ports
TAPI 2.0	Available, supports 3rd party and 1st party
Black / White - lists	Restrict calls between departments
Operation mode	at least 8 modes (Day, Pause1, Pause2, Night, Weekend, Legal Holidays, Flexible Employee Program, etc.)
Mobile phone integration	Available
Conference Call	4 conference channels by 32 participants each

Call Forwarding	Incoming phone calls redirects to another interior destination
Follow me	Incoming phone calls to be received at different interior locations
Do not disturb	Incoming phone calls as normal but does not alert the user
Group hunting	Sequential switching of group calls by a certain rule (linear / cyclic).
Call Pickup	Receiving calls by another device in the group. For each call, the pickup code is formed.
Automatic Redial	Automatically dialing a subscriber when it becomes free or it has not responded.
Group calls	Call simultaneously to multiple users.
Sequential call	Calling consecutive multiple subscribers in the group after a predetermined time if the call was not answered.
Sound notification	Distinctive ring signal for calls (internal, external calls or callbacks)
ARS / LCR Routing	Automatic route selection for an external call. The possibility of defining routing tables based on which the system searches for the cheapest route (inexpensive) for calls that leave the location at certain time intervals.
Manager / Secretary mode	Available

FORM FOR SUBMITTING SUPPLIER'S QUOTATION²

(This Form must be submitted only using the Supplier's Official Letterhead/Stationery³)

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP:

Table 1: Offer to Supply Goods Compliant with Technical Specifications and Requirements

Item No.	Description/Specification of Goods	Quantity	Latest Delivery Date	Unit Price, USD (VAT excluded)	Total Price per Item, USD (VAT excluded)
1.	IP PBX system	1			
2.	IP Phone Type 1	10			
3.	IP Phone Type 2	10			
	Total Prices of Goods⁴				
	Add: Cost of Transportation				
	Add: Cost of Insurance				
	Add: Other Charges (pls. specify)				
	Total Final and All-Inclusive Price Quotation				

TABLE 2: Offer to Comply with Other Conditions and Related Requirements

Other Information pertaining to our Quotation are as follows:	Your Responses		
	<i>Yes, we will comply</i>	<i>No, we cannot comply</i>	<i>If you cannot comply, pls. indicate counter proposal</i>
Delivery Lead Time			
Warranty and After-Sales Requirements			
a) 3 years warranty on both parts and labor			
b) Next business day technical support			
c) Installation of system and integration with existing infrastructure			
d) Trainings to designated staff on system operation and maintenance			
Validity of Quotation			
All Provisions of the UNDP General Terms and Conditions			

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

[Name and Signature of the Supplier's Authorized Person]
[Designation]
[Date]

² This serves as a guide to the Supplier in preparing the quotation and price schedule.

³ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

⁴ Pricing of goods should be consistent with the INCO Terms indicated in the RFQ

Annex 3

General Terms and Conditions

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

2. PAYMENT

- 2.1 UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3 Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4 The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

3. TAX EXEMPTION

- 3.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
- 3.2 Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with Incoterms 2010, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

5. EXPORT LICENCES

Notwithstanding any INCOTERM 2010 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

6. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

7. INSPECTION

- 7.1 UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.
- 7.2 Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

8. INTELLECTUAL PROPERTY INFRINGEMENT

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

9. RIGHTS OF UNDP

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

- 9.1 Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.
- 9.2 Refuse to accept delivery of all or part of the goods.
- 9.3 Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

10. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to Force Majeure), if reasonably so requested by UNDP.

11. ASSIGNMENT AND INSOLVENCY

- 11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.
- 11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

13. PROHIBITION ON ADVERTISING

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

14. CHILD LABOUR

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

15. MINES

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

16. SETTLEMENT OF DISPUTES

16.1 Amicable Settlement. The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.

16.2 Arbitration. Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

17. PRIVILEGES AND IMMUNITIES

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18. SEXUAL EXPLOITATION:

- 18.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 18.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

19. OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

20. AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.